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FOI/PA
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FOI/PA# 1379387-001

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- Page 212 ~ b6; b7C; b7D;
- Page 220 ~ b3; b6; b7C;

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X No Duplication Fee X
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(Title)

(File No.)

~~175~~ 20918-TP-28810

Item	Date Filed	To be returned		Disposition
		Yes	No	
1A1	5/26/93	✓		News article 5/26/93 Dr. Peter
2	"	✓		Orig notes
3	"	✓		" " " "
4	"	✓		" " " "
5	"	✓		" " " "
6	"	✓		" " " "
7	"	✓		" " " "
1A8	6/2/93	✓		orig notes re [redacted]
1A9	6/2/93	✓		[redacted] Contract
1A10	6/2/93	✓		Orig. notes re [redacted]
1A11	6/2/93	✓		Orig. notes re [redacted]
1A12	6/2/93	✓		Orig. notes re [redacted]
1A13	6/28/93	✓		Address re [redacted]
1A14	9/8/93	✓		Orig notes re [redacted]
1A15	9/14/93	✓		Orig notes re [redacted]
1A16	10/19/93	✓		Orig notes re [redacted]
1A17	"	✓		Orig notes [redacted]

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b7C
b7D

1960-TP-28810 1A
BT BT

ad/mc

Universal File Case Number 196 B-TP-2886 1A1

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 4/93

From _____

(Name of Contributor)

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(City and State)

By

(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: STRAIGHT Inc
Sandy Blvd
F.B.W.
DO TP

Reference: _____

(Communication Enclosing Material)

Description: Original notes re interview of

news article ST Pere 4-26-93

b6
b7c

Drug program closes its doors

■ Straight Inc. was once called one of the nation's best drug treatment programs for adolescents. Today, only two centers remain open.

By **JENNY DEAM**
Times Staff Writer

ST. PETERSBURG — Straight Inc., the controversial adolescent drug treatment program that once was praised by the White House as among the best in the nation, closed its center here over the weekend because of dwindling enrollment.

The national headquarters for the drug program will remain at 3001 Gandy Blvd. But the Tampa Bay treatment center, with a capacity for about 100 clients, was closed after enrollment dropped to 19, said Bernadine Braithwaite, national executive director.

"It's just the times," she said Sunday, blaming a tough economic climate. She said the one-year program is often too great a financial burden for parents, many of whom favor shorter programs.

The center's 19 clients were transferred to a Straight center in Atlanta on Friday,



Mel Sembler
says
employees of
the center can
opt to
relocate.

Braithwaite said. Atlanta and Detroit are the only two remaining centers, she said.

The closing appeared to catch the state Department of Health and Rehabilitative Services by surprise.

"We have not been notified," said Elaine Fulton-Jones, HRS spokeswoman, "and they are required to give us notice. This comes as a complete surprise."

Fulton-Jones said she called several HRS officials Sunday and none of them had heard about the closing. A routine site visit had even been scheduled for May 10, she said.

Mel Sembler, local developer, former ambassador to Australia and a board member for Straight, said there were about a dozen employees at the center here. He said they were given the option to relocate.

Braithwaite said the center may reopen later. "We're looking at some different options," she said.

The closing of the area flagship operation ends a stormy 17-year era for the program.

In its heyday, the Straight philosophy of using other adolescents and reformed drug users to confront current users spread across the nation. At various times there were programs in California, Virginia, Texas, Massachusetts, Michigan, Georgia, Maryland and Florida.

But almost from the beginning the unorthodox approach was the target of complaints, investigations and lawsuits. Some parents praised it, calling it a lifesaver for their children. Others went to authorities to charge that their children had been humiliated, struck or held against their will.

As the program evolved, Straight officials maintained that their methods also evolved and that policies were changed. For example, by 1991 only trained counselors were allowed to restrain clients who became disruptive, and new clients were no longer led around by their belt loops.

Straight officials have long said that their methods were not abusive and that complaints came from disgruntled former clients.

Richard Bradbury of Tampa, who said he was a Straight client from 1983 until 1984, called the closing "a great day."

Bradbury said he is suing the organization for defaming and attempting to discredit him. Bradbury said he has worked with former clients and their families for seven years to counteract what he calls the abuses of the program.

Despite its detractors, Nancy Reagan and President Bush have called Straight one of the nation's best drug treatment programs for adolescents.

— Times staff writer Roger Clendening II contributed to this report.

Attorney Joseph N. Perlman

- Personal Injury
- Wrongful Death
- Contracts
- Real Estate
- Business Law

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REDUCES BACK-GROUND NOISE

Universal File Case Number 196B-TP 28810 1A2

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By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

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Federal Rules of Criminal Procedure
 Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

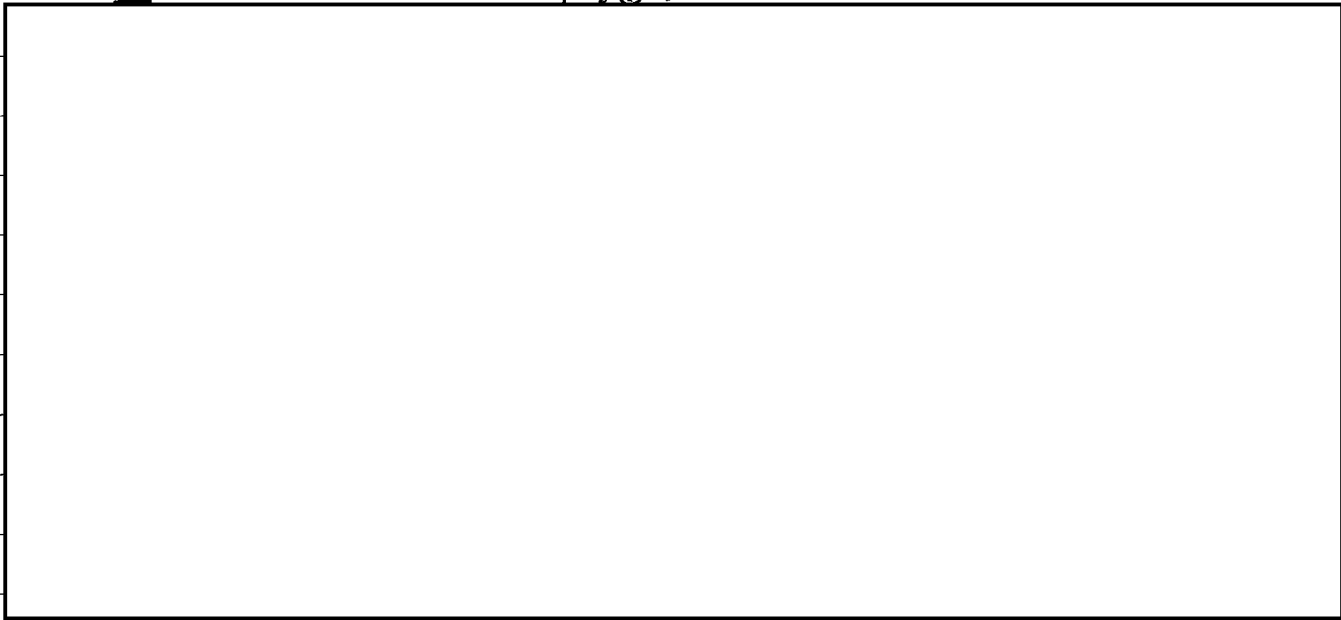
_____ _____

b6
b7c

b6
b7c
b7d

196 B-TP-28810

1.



b6
b7C
b7D

Program level - generate financial statements

deposit at local level

back up followed. source of financial contracts

clients acct. credit

all bills paid out of corp office

Corp monitored expenses

payroll

AOP

at St Pete

- [redacted] supervisor then to



b6
b7C
b7D

[redacted] just came when she joined
↓ brought from Washington DC [redacted]



[] brought personnel
- decentralized [] from centralized administration

b6
b7C
b7D

[] six months before []

[]

Treatment successful but hired as accountant

was making money in 88 - expenses paid

- Problems-

1. loss ^{settlement} law suits early in program
no insurance - a limited suits
2. negative Publicity - Country wide
3. expand to quickly - opening too many programs
4. A payment
- initially as much as up front
admission fee
testing fees
monthly fee - vary in country
people over of insurance

but would get people to sign insurance

she never saw contract only one page

Billed insurance

Every month bill clear and then insurance

many times did not return insurance

Program administrative in program -

Believes corp decision

- have to complaint to get it

credit balance in acct - posted to correct acct - set -

use for operations / expenses

1990 cash flow problems -

Vendors - asking for it - Bills

Programs drying up -

phone bills - expenses.

- when things get

Some high level ^{things} managers - had [redacted] local expense [redacted] for travel -

credit card - knew bills high - but [redacted] got bills scaled - still paid

[redacted] said told me that use for personal use go ahead use credit card - she used

Credit cards paid first - even if phone bills not paid

despite financial problem

Trip "called business trip Vegas - Al - messan stopped Vegas -

[redacted]

b6
b7C
b7D

Trips make TOP Management

[redacted] to Spain - end of 1989 - 90

[redacted]

Business along with other trips

[redacted]

had payroll -

b6
b7C
b7D

High salary - seen ~~area~~ high to her
Bonus taken even if programs failing
Bonus into annuity similar to bank acct
25,000 - 5000 left

[redacted]

brought program in Orlando - operating
under different name.

Other programs closed -
Maybe Atlanta
from 10 programs and family service
center that did not have programs
At zenith 14 Offices

Man managed funds - How on trips
high salaries
insure of who who paid
people 100,000 in credit
People paid who screamed for \$
some did not know refunds

management intent when things get
better, will pay back the client
insured

every refunds

acct receivable - work up credit balance
 [redacted] approved then to [redacted]
 decided - pd, not pd
 Behaves [redacted] not in period of programs

b6
b7C
b7D

She could only work up balance

Programs not to give corp # or address
if got to [redacted] - paid

double billing kinda
 client paid
 insurance tree called - paid
 did not pay back - some times

Patients at workable time - children sick
 attended meetings
 sell things - raise \$
 pay cost

wait contact - knew everything goes
 [redacted] Program and directors
 [redacted] - Programs
 [redacted] Financial -
 [redacted] Clinic
 [redacted] resource development
 [redacted] - one saw financial - no clinic
 [redacted] Resource development

b6
b7C
b7D

[redacted] - [redacted] aware of everything

- left because of not paying back - vendor
 resigned - told [redacted] - felt unethical
 co - financial unstable

Universal File Case Number 196 BTD-2882 1A3

Field Office Acquiring Evidence _____

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Date Received _____

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To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

*Slayton Dr
FBW
80 TP*

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

5/7/93
①

[Redacted]

[Redacted]

OCCUPATION

[Redacted]

STRAIGHT -
SON

[Redacted]

[Redacted]

b6
b7c

[Redacted]

admitted because - problems - uncontrol, uncooperation

smoked POT

[Redacted]

lost system

[Redacted]

then alcohol abuse -

[Redacted]

after other option

HRS refers straight to a lock up program -

straight involuntary program

- immediately sep mother/son

[Redacted]

- defiant in admissions

completed questionnaire - states this evaluator

she was up all night, tired etc

then HRD he was staying he reacted. fear

HRD had to withdraw from school.

parent w/drawals because then they
are not denying education.

if not so will die

told to do this immediately - withdrew medical

COST

every one different how long to complete
\$ 3500 deposit.

[redacted]

[redacted]

b6
b7C

458 per month - used her 55 mo
monthly annuity

did not tell her about Hyst Hmn
believed part of fees

told her that she had no other st

- spoke with can not recall possible [redacted]

- maintained monthly calendar regard events

- did not deal w/ corp HQ

[redacted] have dealt w/ ins - financial
confirmed to [redacted] that BC/BS
acct receivable

would pay up to \$2000 of allowable
COST for treatment

BC/BS did not pay because not
recognize as health care facility
out patient only

- has ATty because Straym sued her
for judgement with payment \$2900

b6
b7C

[redacted] - sent [redacted]

no itemization etc for services

initially advocate - TV Sun ads -
spoke to school

did not speak to [redacted] from [redacted]

after [redacted]

son was restrained . left program violent

Abused at programs

Knee injury

further therapy after treatment

can not complain to parent

completely withdrawn

- took out because observed ^{son} for 2 wks. nervous - pale not eating shaking

Did intake - talk w/ parents. supported + dedicated to program - did 8 or 9 intakes.

[redacted] family

Children had problems but not always addiction
- did not need abuse

not aware of children health problems
never told - never told who was coming
home, could be 2 or 6.
one room - strap room, mattress

- kids not allowed to talk. - house child
legally responsible

CoC. Chain of Command reports. - if did get
answer, generic. over reacting codependent

Federal Confidential Law - Asking about medical needs
as a result of the CoC - son not allowed to be known.

b6
b7c

Wanted to see son 3-4 people before allowed
had to force himself in group

observed [redacted] threaten son
getting son in - forgot come in
having son

[redacted] ex straight client. #

b6
b7c

tried criminal action against [redacted]
reported to DHS did not report to police
not confirmed or denied

- Straight has sue son payment
- documents - ^{Atty} has
- testing was done - not provided results
- Testing out side paid by [redacted] - BS - drug testing -

did get billed by Allied although
supposed to be paid by first fees
did not provide copy of contract -

Paid over \$10,000
owe 2900 - suit judgement - drop -
- counter sue on abuse -

did not receive proper treatment
- never got results of drug testing
don't even know if testing done

Saw psychologist one time - talk with program

Universal File Case Number 196B TP 28810 1A+

Field Office Acquiring Evidence _____

Serial # of Originating Document 2

Date Received 2/13/93

From _____
(Name of Contributor)

(Address of Contributor)

(City, State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title: Straight Inc

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c
b7d

2/13/93



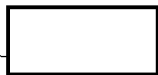
held by



responsibilities



b6
b7C
b7D



in 11/88

- system was established by



client sign contract for
1st payments

5000 first 1 month a 2
250 monthly payment

contract full amt. of patient drops out
still pay

2 yrs

- misgmt - mis use of funds

→ client refunds 1990 owed \$500,000

- calls from patients - no payment

Volume

of client threaten atty - sent a ltr
powerful - means to get atty - people w/
Paid refund

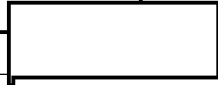
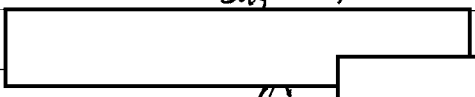
- salaries high - high bonus - free credit card - redecoration
not paying bills

- lived own friends -



left because of this - exit intention

Days TO



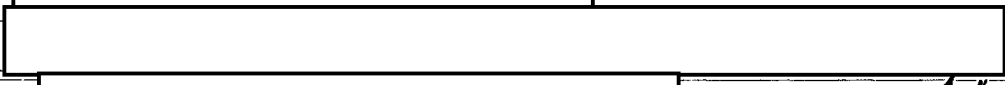
(PH) - CPA. used his own - former acct/inv
Aud. - eventually
hired auditor



LNU
his father

handled
health insurance

b6
b7C
b7D

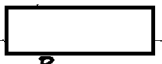


392,1688



stayed program - successful.

Valid acct
PH



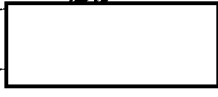
Bones in these
acct -

Believes may be paying back refunds

Open Cal offic. program

ski trip

all when



Top mgt & spouse
supervision -

stops at Vegas

credit card records sep. TA office



b6
b7C
b7D

- 2 corp - foundation. St laigt funds should not be commingled.

100 profit organization

-CAP- income

monthly acct

Universal File Case Number 196 B 28810 1A5

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Yes No

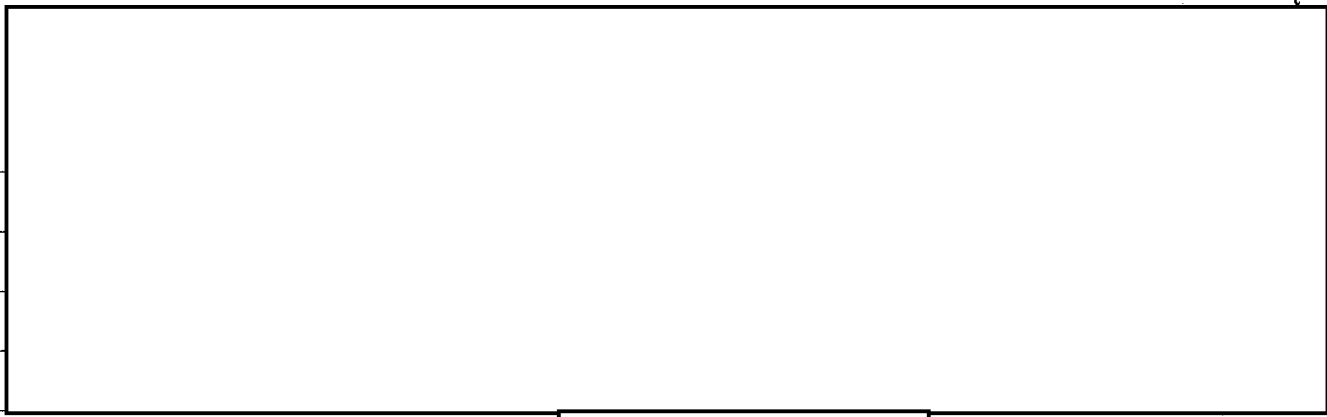
Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

_____ _____

11/21/92



Straight
pos. no.

as



laid off

b6
b7C
b7D

Straight - Program - non profit
add - substance abuse treatment

program
Straight - ~~controversial~~ controversial
treatment - rigid - but works
understand severe

- own own legal files - re: suits
non-payment of vendor
all civil suits

- The cost 13000 - 14000 18 month treatment
Technically not in house

long term treatment facility
most ins do not recognize

Parents pass- Parents they responsible for fee
they bill us themselves

Many Times Ins sent fee to
Straight - Straight kept \$

- Consumer Protect inquires through
U.S.

Financial problems in [redacted]
adms [redacted]
Economy [redacted]

[redacted] left 12
now - as of now ~~TP~~ 304

Islands closed Straight next day
open under V.P of Straight

operating
patients transfer
New Com SAFE

Sub. Abuse Family Education
[redacted] - in Orlando

limited knowledge of operation

b6
b7C
b7D

Executive
Director

[Redacted]

lives in

[Redacted]

Straight - 3001 Corp. office
involved ownership US Health
- problems w/ Medicare

b6
b7C
b7D

Volume Straight
ins - paper \$180,000 - 350,000
mailed kept

Straight admits receiving \$
used for operating cost
- did make payments to some families

[Redacted]

operating shoe string budget

b6
b7C
b7D

recently took state case.

[Redacted]

off corp then Straight Inc
since 1975

Maybe Chronos 12/92

Straight thru w assets
" Foundation - holding co has assets

[redacted] no way officers - no knowledge

[redacted] donated very generously
did benefit \$

Last 2 yrs His in books no \$ coming
in

article in paper call - concern
about families of children in program

- no complaints / civil claims paid

w personal knowledge of abuse
not in treatment center

he contact ins adptns

Attys
former clients

Does have list of acct bdr
Assets Payable to client funds

range compl 100 to thousand
Total \$186,000

b6
b7C
b7D

Universal File Case Number 196B TP- 28810 1A6

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

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To Be Returned Yes No

Receipt Given Yes No

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Federal Rules of Criminal Procedure

Yes No

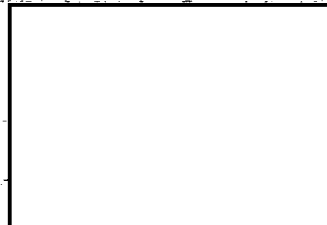
Title: *Straight Inc*

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

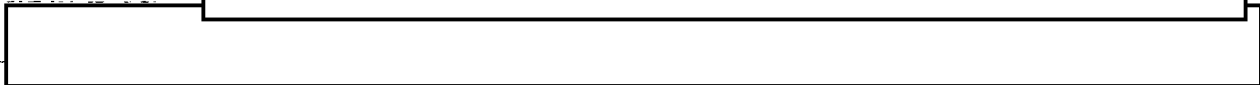
_____ _____

12/7/92



b6
b7C
b7D

Straight.



- Health Care Deliv. place
 - Medicare - SSN
 Medicaid - Wel.
 1 treatment facility country wide - patients
 some Medicare } Medicaid. 1400.
 family

some companies direct to patients family

all / many types of benefits

But patients only

8/87 ownership A



came -

things improved initially

CASH flow problem -

limited open - Gulf war impact
- Hampton Pds Va military - closed facility
off Washington program

87-88

Tom Bricker NBC piece - 30 min

straight across - Cal / Washington D.C.

Allegations re: child abuse

professional staff supervisor
food ration
diet
till / flesh

Boston office 3 1/2 yrs - responsibility for
the facility only -

straight Boston - problems license

- Program

Accountability - parent - family
family bonded
reunites family
children run away - etc

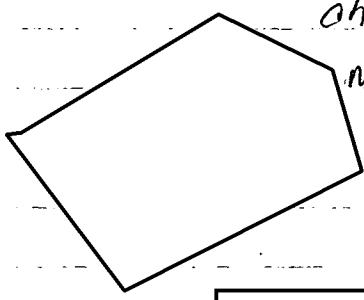
Required family involvement
no medication for chemical dependency etc

b6
b7C
b7D

Last
Avr COST - 19,000 - after can
no limitation to time
not include on going psych treatment

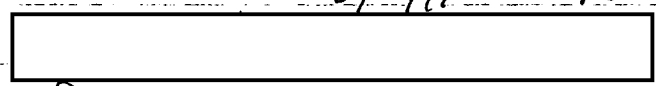
- Tutoring / education Boston. No. required
All programs

Corp office 5/92 - account receivable. financed
because \$ gone
Mgt - claim to bills / payroll



wife - given SAFE project
SAFE used to be straight

8/14/92 no exchange \$



personal funds,
but everything

SAFE is operating
is and was straight.

Mgt advised by lawyers to walk away
vs. bankruptcy

Double fees on family. Family pays
the bill ins. Co. 2nd 19,000
did not pay family - group or 1-2 yrs

b6
b7C
b7D

\$250,000 or books not paid yet
does not include closed program

not all families aware straight received in
payment
only way of notice by Ins Co.
straight not notice to patient

Rule. if Program closed & w
provision for payment &
if no request - debits
credit balance zero out
account

Closed

- Cal
- Dallas Tex
- Wash DC
- Hampton
- Boston - closed 12/9/92
- Orlando A to SAFE

Straight absorbed all debt

Corp check
re H exchange

[] still involved - usm has a document

files - refunds acct - payables Wm

acct always at Corp Div not
at led facility

b6
b7C
b7D

Boston -
Budget imposed on programs
DD would give checks

[redacted] aware committees have
attended at meetings
- same treat sent to employees.

\$ 85,000 claims re personal.

Straight converted by funded to an
funded health care

b6
b7C
b7D

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[Redacted]

took mortgages on property
so no one could take
outstanding funds couldn't get him

b6
b7C
b7D

[Redacted]

[Redacted]

Developed Hispanic - Bilingual Program

bilingual material

involve 95,000 - show a

Books 2 yrs ago

no material, received etc

money or acct ~~shown~~ shown as paid

Prints - in Miami - friend of B

[Redacted]

[Redacted]

[Redacted]

b6
b7C
b7D

became not in circle. Cost you
because of program - straight
35,000 cost Washington D.C.
re: Hispanic deal

[Redacted]

[Redacted]



[Redacted]

[Redacted]

still receiving \$

[Redacted]

ohel then.

Sara

Michigan

Atlanta

Tampa

OSP Office

open

[Redacted]

Pres. of Straight Foundation -
Sec. of "

Board

[Redacted]

founder ~~is~~ holds Straight Inc assets

[Redacted]

not involved w/ Medicare 103

no loans p/bank.

[Redacted]

Straight 50,000 for payroll

- Personal loan - repaid

- Have to get donations - no designate funds
- so they had control -
- some fraud w/ donations

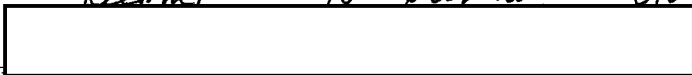
[Redacted]



gave order
to destroy
files
ordered 4/1992

1/92 no journal entries in computer
still accepting patients.

Acct office in back room

no record keeper to prevent trace
told by 

moving money constantly



numerous lawsuits.

Abuse + Payment issues

August 1992

Offices started to receive office
- Ransom offices etc.

Universal File Case Number 196B TD - 28810 1A7

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 2/9/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

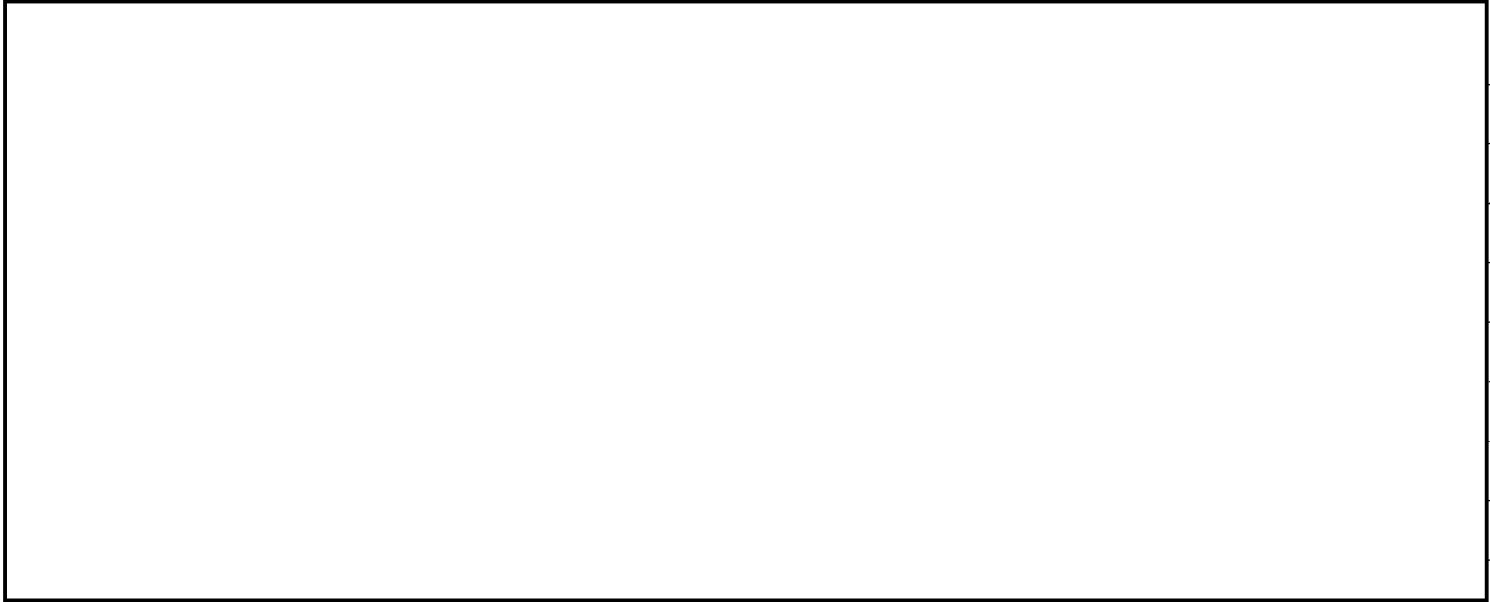
Title: straight in

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

2/18/93



87



comes

88 - Schisms - PP + BB one ASSIGNMENT
of insurance.



b6
b7c

- cash flow -

Worming problem re insurance
- didn't have \$ to pay

decrease administration
expansion

mgt Δ ad funds - family background
hospital base background

mgt decision
eliminate fund raising -

many discussion - re insurance issue
min. envol sent for credit balance

left because of mgt. philosophy



may have not taken salary

no indication of means.

b6
b7c

196B-TP-28810
1A7

Universal File Case Number 196 B-TP. 28810-1A⁸

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 5/7/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title: et al;

*Stought Inc
FBW - insurance
OO TP*

Reference: _____
(Communication Enclosing Material)

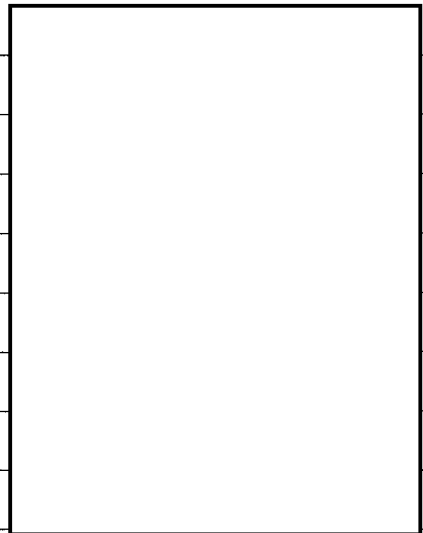
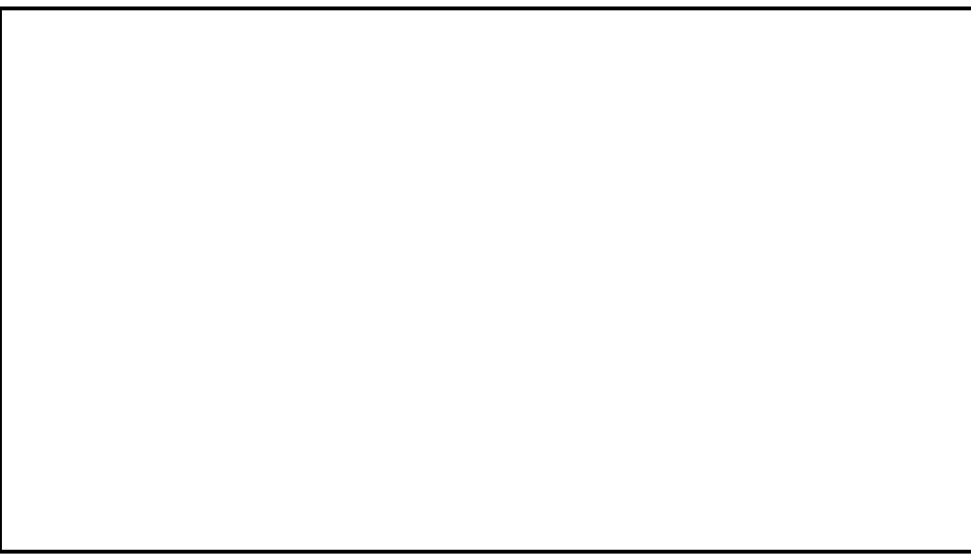
Description: Original notes re interview of

b6
b7C

b6
b7C
b7D

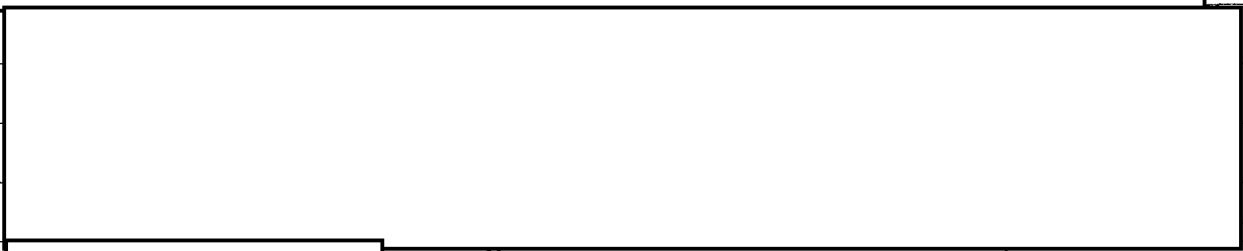
5/1/93

(1)



b6
b7C
b7D

[redacted] - sister in program
Straight [redacted] - smoked pot
admitted a client



b6
b7C
b7D

[redacted] took \$ money for dance
group meetings - for event if after can
become angry.
[redacted] comes to him - tells RB
in cult

- separate parents from children

DSM - 3 R - suppose to be evaluated on intake
taken by other clients - no family

5/7/93

sister told could be dismissed if son not admitted

clients do everything

Sessions all day - only peanuts butter sandwiches



focus abuse

Much evidence insurance

b6
b7C
b7D

- COST varied - No set policy re COST

- parents pay entry fee

- that family fees

straight retaining funds

not involved in finances

after case passed hat selected funds

- Mandatory group funding laws

evidence 91 + 92 from Oakland / ST Pet

from Jack



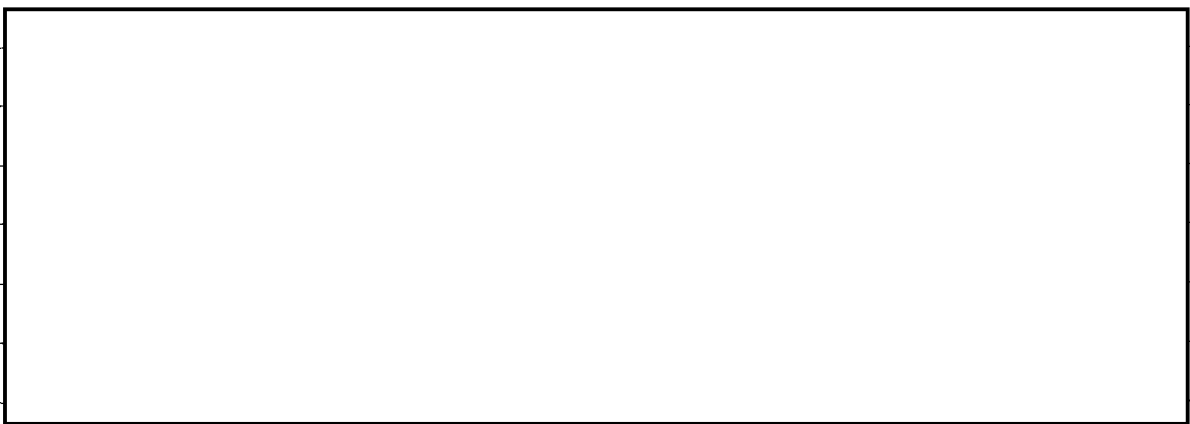
b6
b7C
b7D



ST Pet.

Show the gift -
Speak to other

parents of client



b6
b7C
b7D

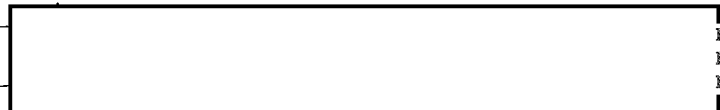
letter from TRAC

Straight from Sec 8 program

foundations dissolved 12/13/89 - operation Cto
Straight Foundation - assets holders
STRAIGHT INC - Program + client
BB National Executive
TA

AKA STRAIGHT NATIONAL Corp
these assets are held by Straight
Foundation

Straight Foundation



b6
b7C
b7D



- no contact w/ Headquarters Corp.

no for training personnel does lectures

Corporate HQ TRAC

Straight is not BC/BS provider.

Billing ins co when not treated by
trained / license practice.

Treatment may have been

Are they telling people B/C B/S providing -
when they are on BCBS -

Straight approve
Champus - paid
Aetna - - BCBS Cigna tried to wr

Straight not license for psychological
on substance abuse

Did bid see doctors



brought in for JACO - Accredited
to bill more ins.

Straight converted to JAFE in Orlando

DSM-III R- diagnostic tool

PSH ~~diagnostic~~ use for billing



Can not move JACHO accredited state hospital

✓ w/ [redacted] and if when moves

VA to Maryland - billed ins co.

b6
b7C
b7D

contact



children pulled out after ins



Universal File Case Number Pub-28860 - 1A9

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 5/6/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *etal*

Stought one
FBW: insurance
or TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

Bells
Contract

STATEMENT

STRAIGHT INC. - TAMPA BAY
 3001 GANDY BLVD.
 ST. PETERSBURG, FL 33702
 (813) 577-6011

ACCOUNT NUMBER
 []

PAGE
 1

BILLING DATE 03-31-89

For []

[]

amount due to Straight till 7-7-89 \$ 2,327.21

\$ []
 AMOUNT ENCLOSED

b6
 b7c

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

(Deficient in Straight) final bill \$ 3,468.41

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 03-15-89. PAYMENTS RECEIVED BY 04-14-89 WILL AVOID A 1.5% FINANCE CHARGE.				
03-09-89	ADMISSION FEE		500.00	
03-09-89	MEDICAL SERVICES FEE		600.00	
03-09-89	SPECIAL CARE	1,932.00	2520.00	
			<i>charge me for full month different of 582.00 over charge</i>	
3-9-45	Bal on Bill 2654.25 plus		1469.79 Inv	
	<i>Service didn't get on - 822.75 should have been included</i>			
0 - 30	31 - 60	61 - 90	91 - 99	
Current	Past Due	Past Due	Past Due	
3620.00	0.00	0.00	0.00	

8400 DAY for 23 day in March 1,932.00 + 5.00.00

Handwritten calculations:
 2654.25 + 1469.79 = 4124.04
 4124.04 - 822.75 = 3301.29
 3301.29 + 582.00 = 3883.29
 3883.29 - 756.00 = 3127.29
 3127.29 + 341.12 = 3468.41

4-27-89 AENTA. PAID Straight INC. (Bill No. [])

STATEMENT

STRAIGHT INC. - TAMPA BAY
 3001 GANDY BLVD.
 ST. PETERSBURG, FL 33702
 (813) 577-6011

ACCOUNT NUMBER
 []

PAGE
 1

BILLING DATE 04-30-89



\$ []
 AMOUNT ENCLOSED

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

To June 7, 89 total Bal \$ 2,327.21

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 04-15-89. PAYMENTS RECEIVED BY 05-15-89 WILL AVOID A 1.5% FINANCE CHARGE.				
4-27-89	<i>AEVTS JNS paid</i>			2432.00
03-31-89	Balance Forward		3620.00	1,469.79
04-08-89	FINAL CARE		- 2520.00	969.21
04-17-89	FINANCE CHARGE		- 54.30	+ 770.00 <i>Billed Jns</i>
	<i>Didn't send insurance bill till June - 54.30</i>			<u>1,739.21</u>
	<i>Claim sent to Ins. # 3477.00</i>			
	<i>Deferent then Mo Statement</i>			

0 - 30	31 - 60	61 - 90	91 -->	
Current	Past Due	Past Due	Past Due	
2574.30	3620.00	0.00	0.00	Past Due 3620.00

1,739.21
588.00 =
2,327.21

Bal 4724.51

b6
 b7c

STATEMENT

STRAIGHT INC. - TAMPA BAY
 3001 GANDY BLVD.
 ST. PETERSBURG, FL 33702
 (813) 577-6011

ACCOUNT NUMBER
 []

PAGE
 1

BILLING DATE 05-31-89

[]

\$ []
 AMOUNT ENCLOSED

b6
 b7c

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 05-15-89.				
PAYMENTS RECEIVED BY 06-15-89 WILL AVOID A 1.5% FINANCE CHARGE.				
4-1 to 4-30	\$84.00 x 30		\$2,520.00	+ 54.30
5-31 - 5-31	\$84.00 x 31		2,604.00	+ 2,520.00
04-30-89	Balance Forward		6194.30	+ 2,604.00
05-08-89	(PRO RATA)		298.06	+ 70.87
05-16-89	FINANCE CHARGE		70.87	<u>5,249.07</u>
05-04-89	PAYMENT BY INSURANCE	711		-1469.79
05-15-89	MONTHLY SERVICES FEE	JUNE	385.00	

should have been 298.06 after 90 day as usual.

86.94 difference

Bal. 3779.38

Different charge from Ins. bill

0 - 30	31 - 60	61 - 90	91 -->>	
Current	Past Due	Past Due	Past Due	
753.93	2574.30	2150.21	0.00	Past Due
				4724.51
				-143.00
				<u>3,636.3</u>
				5478.44

STATEMENT

STRAIGHT INC. - TAMPA BAY
 3001 BANDY BLVD.
 ST. PETERSBURG, FL 33702
 (813) 577-6011

ACCOUNT NUMBER
 []

PAGE
 1

BILLING DATE 06-30-89

b6
 b7c

[]

*July 7, 1989
 left straight*

\$
 AMOUNT ENCLOSED

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 06-15-89. PAYMENTS RECEIVED BY 07-14-89 WILL AVOID A 1.5% FINANCE CHARGE.			
5-4-8	INS for 3-9-4-5	-	1,469.79	
05-31-89	Balance Forward		5478.44	1,739.21
06-16-89	FINANCE CHARGE		82.18	
06-15-89	MONTHLY SERVICES FEE	JULY	298.06	
	<i>Deplete 2 monthly finance charges because they didn't send. send bill left 7-7-89 credit month May + June had to call to credit. Credit -150.00</i>			

0 - 30	31 - 60	61 - 90	91 -->>	
Current	Past Due	Past Due	Past Due	
467.18	753.93	2574.30	2150.21	5478.44
			Past Due	5945.62

*5,795.15
 127.98
 Bal 5,795.15*

STATEMENT

STRAIGHT INC. - TAMPA BAY
 3001 GANDY BLVD.
 ST. PETERSBURG, FL 33702
 (813) 577-6011

ACCOUNT NUMBER
 [REDACTED]

PAGE
 1

BILLING DATE 07-31-89

[REDACTED]

\$ [REDACTED]
 AMOUNT ENCLOSED

b6
 b7c

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 07-31-89. PAYMENTS RECEIVED BY 08-15-89 WILL AVOID A 1.5% FINANCE CHARGE.			
4-27-89	[REDACTED] (Ins. paid 1,469.79)			
06-30-89	Balance Forward		5945.62	
07-17-89	FINANCE CHARGE		89.18	
07-21	ck 20415642 (Ins.)			- 30.21
			PAST DUE!	
			WE WOULD APPRECIATE YOUR PAYMENT TODAY!	

0 - 30	31 - 60	61 - 90	91 - >>	
Current	Past Due	Past Due	Past Due	
89.18	467.18	753.93	4724.51	Past Due
				5945.62
				6004.59
				6034.80

STATEMENT

STRAIGHT INC. - TAMPA BAY
 3001 GANDY BLVD.
 ST. PETERSBURG, FL 33702
 (813) 577-6011

ACCOUNT NUMBER

PAGE
 1

BILLING DATE 08-31-89



\$
 AMOUNT ENCLOSED

b6
 b7c

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 08-15-89. PAYMENTS RECEIVED BY 09-15-89 WILL AVOID A 1.5% FINANCE CHARGE.			
07-31-89	Balance Forward		6034.80	
08-16-89	FINANCE CHARGE		90.07	
07-21-89	20415642	766		-30.21
(mother)	Insurance payment Sent to for the month of Aug.			

0 - 30	31 - 60	61 - 90	91 - >>	
Current	Past Due	Past Due	Past Due	
90.07	89.18	467.18	5448.23	Past Due 6004.59
				6094.66

RECEIVED
SEP 21 1980

b6
b7c

[Redacted Box]

Haight Inc. - Tampa Bay
3001 Grandy Blvd.
St. Petersburg, Fla
213-577-6011 33702

9-89 Admission Fee	500.00	500.00
9-89 Medical Services	600.00	600.00
Monthly Charge - Row Rate	2,520.00	1,932.00
<hr/>		
Month March - April	31 days	day 23
27-79 Amdn Inv. paid	-1,469.79	-1,469.79
It send paper work to insurance Co bill five	Insurance payment	-54.00
5-89 - 5-5-89 - 30 day	2,550.00	
X 85.00 Day		4,004.21

Overcharge	Charge	Control Inv.
- 170.00	3-9-89 170.00	Initial Family Assessment (2 Hours @ 85.00 per hr)
- 150.00	3-9-89 150.00	Pediatric Physical Exam - never received exam
- 128.00	3-9-89 255.00	Diagnostic Fee 3 Hr - 25.00 hr (Larry only saw Doctor for 1 1/2 Should have been @ 12.00)
- 175.00	3-10-89 175.00	Laboratory Fee would charge for this month but were not take till 5-26-89 and Diane was 13.11 from Allied Clinical Lab. A 24.00 - only 79.11
- 75.00		Initial Nursing Clinic - should be in charge include in history fee
- 588.00	3-9-89 475.00	Monthly Charge @ 23.52.00 - 26 Day x 85.00 = 2220.00
- 142.00		2 months prior send Bill
- 54.00		54.00 Finance Charge was suppose to be taken of account because straight didn't send bill to insurance till June. No payment was on straight - mistake
- 54.00		change because no insurance was sent

6-89 - monthly charge	298.06	298.06
6-89 - monthly charge	385.00	298.06
7-89 - monthly charge	385.00	298.06
by 7-89 withdrawn from unit		
		Bal. 4998.39

only Lab was done
Lab. work - on 5-26-89
Urine Test
CAB - Blood Count
Chrom 24 Blood Sugar - Liver Test. Bill was sent to mistake. A 54.00 should be for copy of results Lab refused to send them.

for monthly of 3-9-89
Haight Bill me for 31 days 3,126.00
My Bill for Larry an unit for 23 days 3,932.00

Items Taken from Work	March 4, 89	Blue Dresses Shoes	48.00
	May 19, 89	Vests/In Jackets	15.95
	April 27, 89	Red White Spine Shirt	23.00
	March 20, 89	Yellow/White Spine Shirt	23.00
	March 27, 89	Blue Jean	43.00
	March 27, 89	Blue Jeans (Squid Bay)	57.00
			214.95
			Cost of things taken
			4,998.39
			- 214.95
			\$ 4,683.44
			Bal.

DR Batras Not ME-0030163
1-904-482-0595
Medical Broad see if Doctor Resistant

Client No. [Redacted]

ADDENDUM TO AGREEMENT FOR FAMILY TREATMENT
FINANCIAL AGREEMENT (LOCAL FAMILIES)

Straight's fees are as follows:

The Admission processing fee is \$500.00. This fee covers pre-intervention counseling drug and alcohol diagnostic evaluation, intervention counseling and initial treatment planning. This fee is due and payable on the day of admission.

The medical services fee is \$600.00. This fee includes physical examination, psychiatric evaluation, psychosocial assessment and drug use assessment. This fee is due and payable on the day of admission.

Special care day charges are \$84.00 per day. These charges are for ongoing group therapy and individual therapy. The maximum number of days charged is sixty (60) days. Special care day charges for the initial thirty (30) days of treatment (\$2,520.00) are due and payable on the day of admission.

The monthly services and treatment fee is \$385.00. This fee covers ongoing group therapy, individual therapy, and services including food. This fee is charged until completion of the program. There are no additional fees for aftercare or for whatever additional time the client requires for his/her individual program. This fee is charged after the initial sixty (60) days of treatment. (Amount of fee subject to change with 30-day notice.)

paid Host from food 49.00 week

The pro-rata share of the monthly services fee, based on the number of days remaining in the month after the 60th day of treatment, is \$298.06. 05/08/89

Refunds of certain fees will be granted based on the attached schedule.

Parents/Guardians are responsible for payment of any medical or other incidental expenses incurred while the client is in the program. These may include prescription medication, laboratory tests, doctor's appointments, emergency room treatment or hospitalization, psychological or psychiatric consultation.

Straight will be responsible for arrangement of housing for clients during the phase of the program.

Total Due At Admission \$ ~~3,620.00~~

Parent/Guardian/Father/Stepfather

[Redacted]

[Redacted]

Parent/Guardian/Mother/Stepmother

Client's Name

[Redacted]

Admission Date:

[Redacted]

[Redacted]

Husband's

Social Security #

[Redacted]

Street Address

City

State

You are entitled to a review of this benefit determination if you have questions or do not agree.

To obtain a review, you or your representative should submit a request in writing to the office to which you submitted your initial request for benefits. Your request should include the group name (e.g., employer), your name, social security number and other identifying information shown on the front of this form and the issues and comments you would like to have considered. You may also review documents pertinent to your claim. Written request for review must be mailed or delivered within 60 days following receipt of this explanation or such longer period as may be specified in your plan brochure or Summary Plan Description. Ordinarily, you will receive notification of the final determination within 60 days following receipt of your request. If special circumstances require an extension of time, you will be notified of such extension during the 60 days following receipt of your request.

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Universal File Case Number 196 B. TP 28810 - 1A10

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 5/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

*Straight Inc
Sandy Blvd - St Petersburg Fla
FBW Insurance
OO: Tampa*

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b7C
b7D

5-5-93

DE

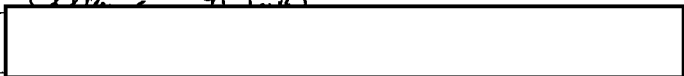
(1)



b6
b7C
b7D

1100 abuse report against straight - no action
some minor

Clear - 8/1/91



strong dislike for straight

Tampa Tribune involved

Time period 90 - 91

- Commercial - BAR

- Damage - \$4000 -

she borrowed from friend

son [redacted]

P.O.B. [redacted]

b6
b7C
b7D

patient / client

1st sign documents - at least had third

Host Home - sex children in home

5/93
DE
2

reg. contract. terms.

4000 down payment for drug testing - blood etc

determine drugs used - damage to him

Instruct
entry

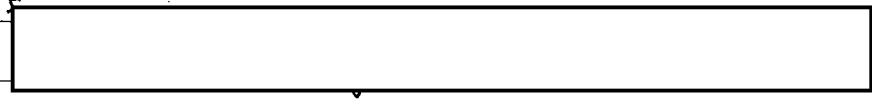
Bills from Allied, other drug lab

U DUE or

Three places billing for TESTING

DE - states straight

Bring



employee

told her no \$ - [] states has

scholarship program. companies like JTC

And the power - help those in need

so get \$

Bea to see sm in program



understood that rest of funds from scholarship

Took bills to [] - don't worry about it

called ^{Ocala} insurance. ^{commission} state insurance employee

drug - took her ⁵⁰⁻²⁵ all bills contract.

he sent to Tallahassee Fla.

single
month

- bills from straight - services render from
Straight.

- talks to her again about scholarship program

- told her no openings this year

maybe next year. DE upset

- 1/91 calls her daily for scholarship

b6
b7C
b7D

2/91. letter from Straight to pay
START avoiding

- Straight tells them about Political connect
[redacted]
highly

b6
b7C
b7D

- management [redacted]
- [redacted] no one as parents has contact w/
corp building - did not attend
parent meeting -
one meeting - 3/91
needs # - desperate straight starts
- serious financial problems -

[redacted]
[redacted] handling finances thru [redacted]

Organization - Victims against Straight

→ formed by [redacted] former client -

COST of program - received different #
by Liz Sag -
D. Morrow TP Bag [redacted] CPIT

Liz Sag

30 day own loops

parents had to put locks on doors, windows

She had six children

no TV, no radio

Straight took TV

Parents Rap Sessions - Fri. Day nights - 6³⁰ to 11⁰⁰

Separate parents from children

- Monday night - rap w/ parents

- helps you involved in program - get you out
mandatory attendance. can report on child leaving

if no attendance

can not talk to child for 30 days.

Host Home Fees 7⁰⁰ per day

if child leaves w/ me use else

parents had to pay

she never got 7⁰⁰ per day - most \$ 3⁰⁰

most parents can not pay

pay cost. food

some kids in + bring home 5 days

additional cost - not told initially about

Host Home, must pass by HRJ inspection

contradiction dysfunctional parent yes

place 6 kids in home

must be locked all the time

mental maturity - how day went - every night -

child assigned household task

organize family lifestyle

Floated kids around - keep kids from

knowing whats going on - can't see

only knows one person that graduated

is still straight

still getting bills -

no insurance no \$ - people aware.

contract states all drug testing - medical -



no knowledge

b6
b7C
b7D

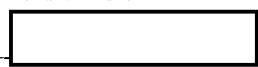
Parents had no knowledge of corp office -

not allowed to talk to them

- stealing garbage. ~~some~~ someone else already had taken

- she pulled son out


received call from



Financial director

to discuss bill

not running free meal ticket for indigent parents

promised scholarships -  says no such program

see - pulled him across table

b6
b7C
b7D

[redacted]

called her bitch - stupid

she threaten him back - she grabs son. JAKOSON
from program

obligated
- couldn't see anyone not affiliated with anyone outside Straight

could be referred to operation [redacted] - gov't program
not for profit. meter profit

b6
b7C
b7D

- new clients cannot do anything - without asking
etc - can I write

13-18^{yr} program - dress and alcohol
- drinks all one

Threats at [redacted] Home
2 days ago

ASK [redacted] about [redacted]
Tape from [redacted] - Channel 13

Maryland ✓ office Program

ADDENDUM TO AGREEMENT FOR FAMILY TREATMENT
FINANCIAL AGREEMENT

STRAIGHT'S fees are as follows:

The Admission processing fee is \$500.00. This fee covers pre-intervention counseling, drug and alcohol diagnostic evaluation, intervention counseling, and initial treatment planning. This fee is due and payable on the day of admission.

The medical services fee is \$600.00. This fee covers the physical examination, psychiatric evaluation, psychosocial assessment, and drug use assessment. This fee is due and payable on the day of admission.

Special care day charges are \$95.00 per day. These charges are for ongoing group therapy, and individual therapy. The maximum number of days charged is sixty (60) days. Special care day charges for the initial thirty (30) days of treatment (\$2,850.00) are due and payable on the day of admission.

The monthly services and treatment fee is \$500.00. This fee covers ongoing prescribed treatment and is charged after the initial sixty (60) days of therapy and continues until completion of the program. (The monthly services and treatment fee is subject to change with 30 days notice.)

The monthly services and treatment fee is pro-rated after the 60th day of treatment. The amount due on 02-18-91 is \$196.43.

Parents/Guardians are responsible for payment of any medical or other incidental expenses incurred. These may include prescription medications, laboratory tests, doctor's appointments, emergency room treatment or hospitalization, psychological or psychosocial consultation.

Total Amount Due at Admission \$3950.00

Date of Admission 12-20-90

Client's Name: [Redacted] Date of Birth [Redacted]

Parent/Guardian/Father/Stepfather Social Security # [Redacted]

Parent/Guardian/Mother/Stepmother Social Security # [Redacted]

[Redacted] State Zip Code

Signature ~~Parent/Guardian/Father/Stepfather~~ Mother Date

[Redacted] n/Father Stepfather Date 12-20-90

Straight Representative (Revised 11/90)

Phone: [Redacted] Home Digital Beeper 24 hours per day

STRAIGHT A

Universal File Case Number 196 B-28810 - 1A¹¹

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 5/5/97

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *etal.*

Straight Inc
FBW: Insman
OO: TP

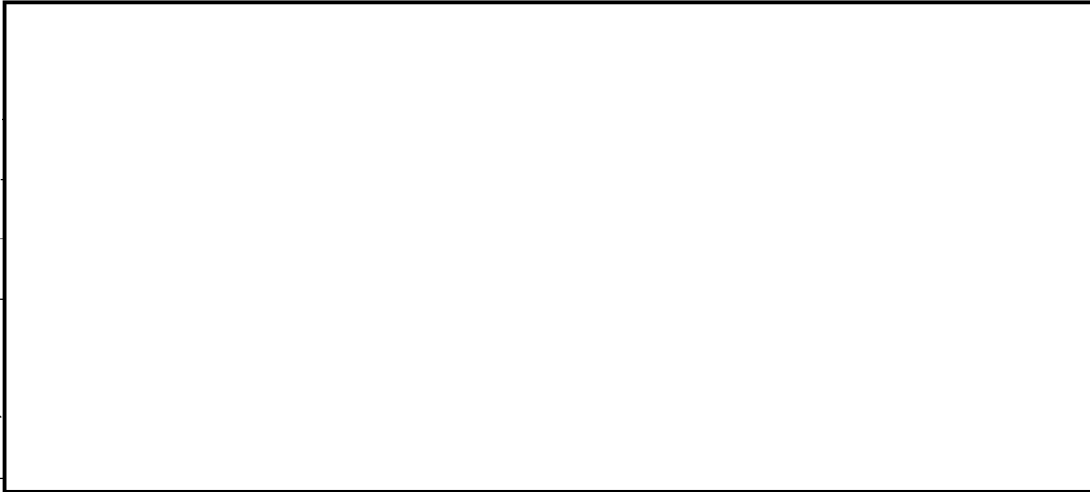
Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c
b7d

b6
b7C
b7D



- Straight - brother [redacted]



went of with to admissions

b6
b7C
b7D

would not give further copies of contract although they state ~~one~~ - [redacted] - knew desk from high school

no health ins. has given promise scholarship

- 700 per month -

.45 months no scholarship

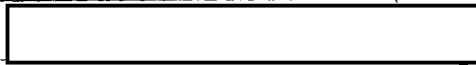
Told to pull [redacted]

one week ago called [redacted] - come get your stuff closing program

Maryland files left in office
Houston cause because of fraud

Holding Co - The Straight Foundation Inc

\$ 250,000



2000 Spain - made him President

- Channel 13

- had written # from



#14 license for Straight

b6
b7C
b7D

Universal File Case Number 196 BTP 28810 - 1A12

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 5/6/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

B _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *etal*

*Straight Inc.
Gandy Blvd St Petersburg Fla
FBW-Insurance
OO: TP*

Reference: _____
(Communication Enclosing Material)

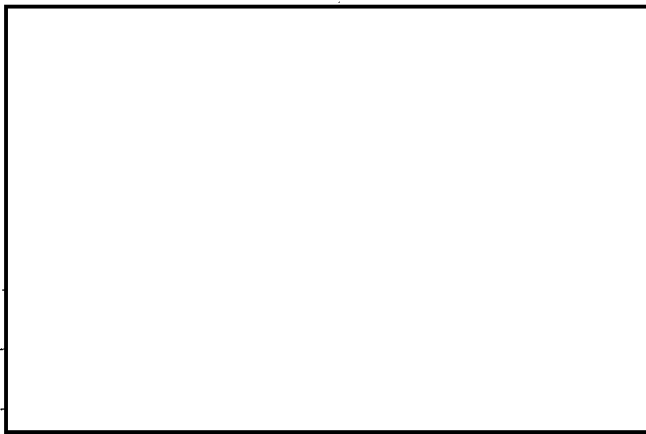
Description: Original notes re interview of

b6
b7C

b6
b7C
b7D

5/6/93

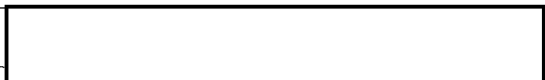
(1)



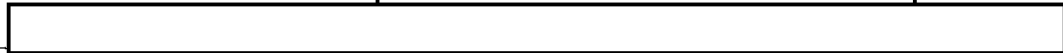
b6
b7C
b7D

Straight
son

involvement



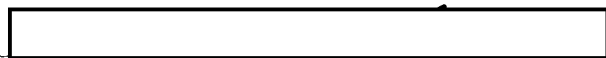
w/ the doctor
took him out



at time

suffering - depression - No use of drugs

referred by



b6
b7C
b7D



did interview



upset at initial interview

- did do drug screening - had to fight for results - no drugs - paid but going get results

- no contact with son for 4 months



says son had cocaine

never told taken off grounds - took him before signed papers

didn't can talk because son would not admit drugs in there for depression

set chair 8⁰⁰ until 9⁰⁰ p . only treat

Respiratory problems.

Inhalers missing

son requested Bible sent back to mother

try to keep in school no homework

told to watch dental

Larry never abused dress/patched

- Payment had insurance

Host Home fee - one week did not

pay told of don't pay kid does not

eat 20.40 a week

unk cost of program - Charges always 1

only told what was in contract

1 wk later after ad - told abuses

Host Home Fee - cost of transportation

- RESTRAINED -

- WOLVER

30 days

- thrown on floor

Victim Against

Straight -



left in ambulance
- abuse 3 times
before allowed
to call HHS

File suit against HRS

corp owned by By fifteen people

attys, judges



Talked to Attn who won lawsuit

Told us to handle any more

mother

not allowed to ask about unit

b6
b7C
b7D

contact



3
25

observed had marks -
bruises

HRS called - states he witness restrained. had bruise etc.
couldn't advise to remove

goes to straight

told of work draw son will kill self -

living nightmare

- Corp HQ - no interaction had to go through
program - they decided how far complaints
gay/gaymen

wanted copies of bills she only received
straight sent to Acta - realize
not right - different estimate
different balance

Bellco ins co the Bill her

figures not match - and
because of D in admin.



over 6186.08

she payed his home

to pay

Told what ins did not pay could get on

gov't program believe executed paper

sign parent papers for 3 hours

b6
b7C
b7D

b6
b7C
b7D

charged



after UNIT

for complete evaluation

did go ⁹ after Straight for SS Disability

while in Straight never saw a dr.

Lab fee 3/89 - no ferris until 5/89

HST

Straight to her

SUIT 1/31 Non payers 90,17358

damages about 5000⁰⁰

Straight drop the suit - withdrawn

doesn't owe Straight

she feels pulled because she was going to sue Straight

fund raising

Bingo families had to operate

donate days

public plays

dollars to program



for about 500000

b6
b7C
b7D

b6
b7C
b7D

Universal File Case Number 209 B- 28810 1A13

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *Straight Inc*
FBW
00 TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C
b7D

Universal File Case Number 209 B TP 28810A14

Field Office Acquiring Evidence TH

Serial # of Originating Document _____

Date Received 8/10/93

From _____
(Name of Contributor)

(Address of Contributor)

By

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

*Straight Inc.
Dandy Blvd, St. Pete, Fla
FBW - Insurance*

Reference: 00: TP RH AT JD TP dated 8/12/93
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

Account of ...
straight of the left

Accounted to my by ...
the ~~parent~~ part.

My in some from ...

And stated ...
in full treated

3520.00

reg + attend Tue + Fri

Meets in ...

+ attend ed. meet

will go any with

5 ...

He or wife + ...

...
week

+ ...

...
30 10
+ 0

t
l
d
s
t
s

about built at Jan
at night so clear
could get meals.

Got \$1.00 put in
+ it took off \$7 per night
- ~~money~~ ~~per~~ ~~night~~
I. L. gas for land +
of ~~system~~ of best home
of land till be more +

run a lot home for all
L. will land with
let L. 8-50m

not - gill.

Can't run program + salt
be let, they have long
be grand of the cold be
not to come I had.

Do take w/ A.A. melts
schully regularly +
songs. v

500 per month
not by date lib message
of to 3 only water
and cut only to day
me wife spent
with in 2 about source
itself + other relation

reman
Prepared + let
Date -- see line

Done -- w of the

of 1000
is a matter
[redacted] released
the [redacted] [redacted]
itself

60-38
[redacted] [redacted]
[redacted] [redacted]
[redacted] [redacted]
[redacted] [redacted]
[redacted] [redacted]
[redacted] [redacted]
[redacted] [redacted]

with all - see
in [redacted] [redacted]

b6
b7c

1/11 and 1 Sept
X
X
X

with 1 BC & BS a 20
of amount of total project
of 100000
total of 600000
is a result [redacted]

8/1/89 He at
[redacted] look up
w/ note + not let down +
2' send me print down
in 8/89 + send w/
center, red + get
for note, 1 + 10
for [redacted]

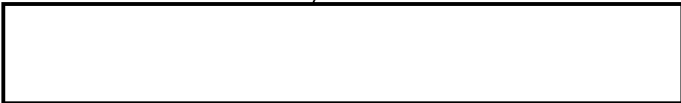
Send home [redacted] 8/89 +
[redacted] [redacted]
[redacted] [redacted]
10/89 [redacted]

[redacted]
[redacted]

b6
b7C



He told her about the also
she had in law.



Let her hear people for slightly
input. ^{high escape +}
\$1000.00 Large Salt water
dunk had. ^{small return}
to walk her + ^{stayed}
des wanted of Area

only

My name ^{and large}
with ^{the} ^{day}
no ^{with}

att's.
Fiskard

TJ
will get address



Good name with
Exp it is no more
with 7 ft 40,000
[redacted] full
[redacted] [redacted]
[redacted] [redacted]
[redacted]

Send out to JAX
↓ of sign 3 mt
↓ at the at
know it
↓ look to
school & out
JLJ title
↓ making in
[redacted]

b6
b7c

Universal File Case Number 209B-TP-28810 IA¹⁵

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

By _____
(Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: et al;

FBW - INSURANCE;
OO: TAMPA

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C
b7D

8/10/93

[Redacted]

[Redacted]

husband:

[Redacted]

(adopted)

[Redacted]

was - formerly employed in husband's
firm - [Redacted]

daughter in law - [Redacted]

discussed [Redacted] services
employee # [Redacted]

parents of [Redacted] that tell Kennedy [Redacted] & was
small nervous attempts to

find her at
Stratford, Inc
Gateway Blvd
Spring, TX

to be admitted to Stratford, Inc. -
Henry had had to commit suicide -

discussed [Redacted] through [Redacted] staff
[Redacted]

b6
b7C
b7D

b6
b7C
b7D

b6
b7C
b7D

counsel letters straight had written
 to her below

writing letter to Straight Inc. - Adm.
 T C A D A -

straight Inc - TCADA - and ^{daughter}
 [redacted] ^{SCEN}
 put ^{re} restraining order on [redacted]

dropping the lawsuit > 10/89

[redacted] believed that the
 parents never knew what was being
 wound into the insurance
 p. on the patients behalf -
 ~~approved~~

~~how~~ No one "over" think of getting
 a license in each state
 as an outpatient facility
 + then bill insurance
 companies by pretending to
 be an inpatient facility

① by utilizing the incorrect form +
 inpatient health care claim form

② ~~blatant~~ ^{blatant} on the form that
 they ~~to~~ they billed for room
 A board - in fact the
 kids were being housed
 in private homes
 & functioned as arms of straight

③ not a real govt. trust
 med facility w/ JCAHO
 accredited -

Joint Commission on the Care
 Accreditation of Hospitals - (JCAHO)
 # J C A. On Health Care Organization

b6
b7C
b7D

was possibly deceptive to put
CATHO on the forms
may look similar to health insurance
claimness

~~JEAT accredited~~

ing setup'

- ties of other health care organizations
- believes it is Gateway Health Care
- believes she may have been misled to
concept alone

[Redacted]

At one time [Redacted] worked for Straight Line

Allegation that the Medical Director
had nothing to say about the
admission/monitoring/care of
patients - illegal to make progress
notes on a patient's chart

Illegally collect Pre-intervention treatments
from the parents \$3980 and
in bill the insurance for the
same fee. Parents w/ paid this
fee - did not know their
insurance had also paid the
fee. Parents w/ not told that
they w/ be billed for overnight hospital
stay fees w/ they told they
w/ bill their insurance cos for the
same services.

b6
b7C
b7D

allegedly

Parents w/ find out later about these
bill responsibilities.

~~alleged fact~~

day/night psychiatric service -
if they are in fact only an out-patient
day service - it is true
only thing they had a
license for

[Redacted]

telephone [Redacted]

[Redacted]

[Redacted]

is entitled to \$500 2795.00 for charges -
stated that Aiken is still
not in receipt of her #

provided the following -

- ① patient copies of insurance claim forms furnished by [Redacted] in the trash at various locations throughout the country
- ②

[Redacted] advised that in going through the trash - you observed ~~at least~~ 3 pieces of unopened mail addressed to individuals who were residents of Straight
↳ possible mail fraud.

b6
b7C
b7D

[REDACTED]

[REDACTED] is knowledgeable ^{TAMPA}
that he has spoken w/ the FBI

alleged that [REDACTED] was billed as if

[REDACTED]
was in a Marietta, GA facility
when in fact he was never
in that facility.

provided
info that she provided to TAMPA Tribune -
+ CBS News-TAMPA

is willing to go to TAMPA, FL
to speak w/ FBI investigators

b6
b7C
b7D

Universal File Case Number 209 BTP 28810 1A16

Field Office Acquiring Evidence Baltimore MD

Serial # of Originating Document _____

Date Received 9-7-93

From _____

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c

9-7-93

b6
b7c



Had no Accreditation (licensing)
Violation of state law ^{NOT} transferred
Took straight to court -

Calls for Parents - Finally straight pulled out
Before a Judge

Enrolled Billing For Services

150 telephonic
complaints
of abuse etc

Group or Individual Psychotherapy -

Billing Services under Dr. Name
Even tho he hadn't seen people

Funds - Collected - sent to St Peter's -

Has Boxes of Items for Stamp
when they left - to boxes

Subpoena as Good -
- need court order -

Universal File Case Number 209 BTP 28810 IA¹⁷

Field Office Acquiring Evidence BALTIMORE ~~IA~~

Serial # of Originating Document _____

Date Received 8-16-93

From _____

(City and State)

By _____

(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C
b7D

b6
b7C
b7D

8-16-93

STRAIGHT

[Redacted]

[Redacted]

Son

[Redacted]

STRAIGHT asked ^{him} to leave because you were making a scene at this age -

[Redacted]

in STRAIGHT is

[Redacted]

Entrance fee

Age 15 at that time - Both Drug & Alcohol

Cephe
Goes
x front
+450 w
P.M.O

[Redacted]

Can List of

Program - - STRAIGHT was the only program that would take [Redacted] without security program -

b6
b7C
b7D

Initially [Redacted] got Sick - Had 103° fever

They were not taking care of him

Subsequent call by Host Parent -

Said she saw [Redacted] - was being taken care of

Has list of parent & previous employers

called DCU - referred to PTH [Redacted]

who successfully presented STRAIGHT for [Redacted] Unlawful Imprisonment

b6
b7C
b7D

Had no ins at time had used up

ins. - So paid myself & ex husband

Did trash run -

[Redacted]

Son - Billie for Physician's Exam ^{any} OR Testing
never start

[redacted] medical person at facility
[redacted] (See List)

Also documentation

[redacted]

[redacted] - Fin Head
- in charge -

[redacted]

b6
b7C
b7D

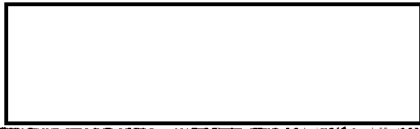
Govt funding program - Not aware

Contact with st rate - Because we were
trying to shut them down Home -
Threat to sue

Allegedly left [redacted] owing Rent \$800⁰⁰

(Bills for trash place)

~~(send Her Bill Back Zerk)~~
② v Book



on only 2 days -

Call

Bill for other days

b6
b7C
b7D



Psychotherapist - Psychiatrist

lost lie in VP

suad -

ABU Phys & Psychol

FADU -

no Dr. on premise

Universal File Case Number 209 BTP 28810 1A18

Field Office Acquiring Evidence BALTIMORE #3

Serial # of Originating Document _____

Date Received 8-16-93

From _____

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

2001B-TP-28810
1A18

8-16-93

[Redacted]

[Redacted]

Son [Redacted]

Son Drug Problem - Age [Redacted] at Time
[Redacted] was aware of Straight + Refused Son
[Redacted]
[Redacted]
Ran Away [Redacted]

b6
b7C

Billed 7 days later for chemotherapy
+ Blood work - which was never taken
(son later told in this)
Also supposedly received medical Supervised
Therapy Told By [Redacted] -
[Redacted] Administration - that it would be
Billed And Ins. Co. Billed - If Ins.
Co paid - then would be reimbursed

b6
b7C

Subsequent check with Ins. Co. [Redacted]
- Son they had paid approx \$ I had
- paid nothing - I just didn't trust
- the Set up

3 - Billed

Both my Ins. Co. + my ^(Dues) wife's Ins Co. [Redacted]
+ me - [Redacted]

Behind her Ins. paid some amounts

(2)

Govt funding program - told by [redacted]
receiving subsidy thru st of MD
I never pursued this

Recalls being charged \$50 a day ^{for STRASSET}
Also ~~supplied~~ ^{supplied} to [redacted] ~~for~~ ^{for} family but never did

After Sun Lgt - 3600⁰⁰ Bill Call from
Hdqt in St Petes -

went to see [redacted] told him
I wasn't going to pay - and I'd
see if they bothered me -
never heard from them again
until 1991

July 1991 STRASSET moved to Columbia (MD)
for Springfield VA -

I + Clair (mont) + Bill + Anthony Connell
protest thru demonstration -
did Tackle News

obtained [redacted] from Trash - He was
from Virginia - Bot out License to
Practice in (MD) altho ^{STRASSET} Billy people
for his services in MD

b6
b7c

Universal File Case Number 209B-TP-28810 1A¹⁹

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____

(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: STRAIGHT Inc
FBW - Insurance
OO TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

fat copies

b6
b7c

b6
b7c
b7d

Universal File Case Number 209 B-TP- 28810 1A²⁰

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 10/28/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)
Federal Rules of Criminal Procedure

Yes No

Title: *etal.*

*Strayght Inc.
Gandy Blvd
FBW - insurance*

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

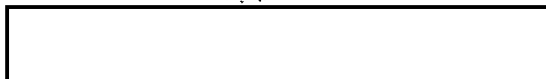
b6
b7c

10/28



b6
b7c

- STRAIGHT -



placed by parents - related to
charges w/ court. If completed -> charges dropped.

terminated program by staff - for violence

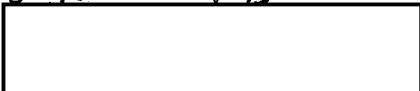
after 3 wks father attempted to remove
mother insisted son stay.

- no one stayed
did not go home - went to a
host family house not free
but

eat, slept at some one's house
parents of another family

JDC: haven't compared to Straight
completed

b6
b7c

program run by former client
executive staff had degrees
 former client

case plans -
talk to nurse saw case manager
about abuse

one always sitting in back of room -

2 Doctors - seen 5 times
Billed like -

Physician came in to - schedule appt
Nurse on staff every day - 2-3 times/wk
2 hrs at a time
injuries took care of

convince parents of child was - well die
- cult like behavior -

- saw only one person leave - David Hand.

- urine test - Belivas took blood
strip search. held on ground, punched
sober -

Manne like
They - Break down then built up
but never built up - always scared
physical physical abuse.
only fought back.

Schedule
app't

11/22 -
11/23

JR

group ~~the group~~
- twice wk executive -
or time
open meeting w/ parents

b6
b7c

- group: staff - graduate client
not treat - motivate:
if not sitting up straight - hrs

Pick topic - feelings Parents
what you did
if didn't believe you - other clients
patients

called clients
gained insights -
At 100- 150 people in program 89-90
prior 200 - 300A

group included all clients except
those in school
But could go back to lower phase

clients treating clients

HRS. did try to do job -
behavior A when ins person -
Straight Pickadone who would talk, hide people

Universal File Case Number 209 B-TP 28810 1A²¹

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 10/28/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: et al;

Straight Inc.
FBW - Ans
cc: TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

_____ _____

b6
b7c



- child: Client [redacted] entered [redacted] returned, [redacted] only abuse - ran away,

b6
b7c

- Fee's sign contract

- \$1 per day per child for food -
HST family -

some parents paid - not all paid

- mandatory to do Bingo - Hall off 19
rented - hall - Bingo packed every ^{Sunday} Friday night

- B/m was gambler (PH) at Tampa Bay Program
requested financial statements
Told to sit down shut
never told about income from Bingo

had insurance coverage - B/c B/s: NY N Stokes
United Van Lines

- saw Psychiatrist - at straight [redacted]

[redacted] - brought in couple times wk believe
son only saw for 15 min once

b6
b7c

most staff no background
former clients

- if ask questions, not good
for your kid, he will suffer

- Not many programs / options available

son only

- H₂O + Peanut butter sandwiches for one
week.

- Basically outpatient - left at night
to host family

- sent to families dysfunctional

requested

never told although requested what
was in 600 medical services -

institution - ran life like a cult
had parents telling on each other

Other parents requested this and medical
but not results

Strong influence of politics
called HRS



- Threaten if no payment
don't pay will "we ruin your credit)

Paid 750⁰⁰ as result of agreement

b6
b7c

group therapy - h2gag

unsure how or if tested
[redacted] has medical background - [redacted]

Program - alarms - locks for house - host family.
Broke them

Universal File Case Number 209B-TP 28810 1A²²

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 10/26/92

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
[Redacted] of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: [Redacted] *etc*

Strawhat Inc

FBW - Inc

Do TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

_____ [Redacted] _____

b6
b7C



1100

- child - [redacted] -
[redacted]

b6
b7c

- insurance none
- \$600 medical services

many fees - never explain
lump sum up front -
physical - w results of thyr
child minor -

sent son to women's house - she had
sex with child -
- made straight away -
refused to pay -

straight
- threaten to take court -
Paid \$1000 vs \$4000 -

Because court threaten to
sue because of sex issue w/ child
1989 - 90 -

brain washing parents + kids
hit kids

4 point held - knee injury
Did interview w/ HRs

just handed \$ over all the time
not billed - no paperwork at straight
doso remembering signing documents
didn't get documents -

Credentials - know one knew who had some
experience / clients

couldn't get answers to questions

insurance wouldn't pay for other
programs because of drugs

Straight cheaper than rest

group therapy -

split kids into groups -

no one directing -

- listening to people tell their own stories
attendance mandatory for parents

- did have room w/cots -

no results of bloodwork.

209TB-TP-28810
1A22

Universal File Case Number 209B-TP-28810 1A²³

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 10/28/93

From
(name of Contributor)

(Address of Contributor)

(City and State)

By
(name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title *et al*
Straight Inc
FBW - insurance
OOTP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

Straight, Inc.
P.O. Box 1577
Pinellas Park, Fla. 34664

Attention:



Re:



Dear Sir,

This is in confirmation of our recent telephone visit wherein I advised you of our dissatisfaction with the overall handling of the problem with our son.

Among the complaints that I registered are the following:

- 1.) When we entered [redacted] into the program we were informed that Straight was a rehabilitation program but when we brought Dad back in [redacted]

[redacted] your counselor [redacted] berated me and asked why I brought him back since

b6
b7c

b6
b7c

he was misbehaving. I don't consider that type of attitude rehabilitative and this was done in front of other parents.

2.) The feeling was prevalent throughout the clients that they would not be discouraged from leaving. They felt that unless they "obeyed" or "played the game" to the whims of certain counselors they would be practically encouraged to run and this would be "set-up."

3.) The day that [redacted] left, [redacted] informed me that he should leave and not to go home. I was told that [redacted] should be given no option, leave & not be let in at home. [redacted] escorted [redacted] off the property.

b6
b7c

4.) Further, [redacted] ill - advised me to leave him out of the house and I also told [redacted] he come back to the house & she said leave him out until he will go back to straight. I found out later from my lawyer that this is child neglect and also our neighbor told us they would call. H.P.S. had I followed their [redacted]

[redacted] advise I would have been under charges. In no way can I consider this proper counseling.

5.) From the day [redacted] entered the program I paid \$7 per day for his food at the best home. When I opened my best home I received at the lowest

\$1.50 per child, per day,
 also, when we entered we
 were told each person paid
 \$7, this was not done and
 also [redacted] and all the
 other parents' money was
 then "peeled" and given out.
 I put on my checks "for
 kids food only." I did
 not agree to pay for the
 upkeep of other clients,
 which we all did! This
 part of the program is
 really putting parents into
 debt and doing "welfare"
 for others.

(b.) As punishment of [redacted]
 not doing his program
 the higher phases held
 back food etc. and got
 1 slice of bread a little
 peanut butter & water, also
 not allowed to sleep.
 This kind of punishment
 can only be condusive
 to revolt!

7.) Some clients were in
 Therazone & we were not
 informed and also they
 were not taking the medi-
 cine & this could be very
 dangerous to the host. Also,
 also, a client was being
 tested for disease, and
 was in a host home etc.
 This can be kept bad
 for others and siblings.
 Dangerous situations could
 occur.

8.) On more than one occasion
 [redacted] was physically
 abused by upper phases
 and on one particular
 time he was held in
 a full-person to the
 point he was almost
 unconscious and blood
 was coming out from
 his face also. This is
 certainly against all rules
 that A.P.S. etc. has set.

9.)

When [redacted] was checked for straight up [redacted] a "b.b.g." was suggested. I wasn't told about this except by accident, I wanted this followed up, this took 5 mins. to get and a regular b.b.g. was done, not a sleep-deprived one, so I have paid for a useless one and it came back as border line. Also - for [redacted] jaw with his braces, he was 2 mins. behind and other clients were taken care of every I work. Also, for the b.b.g., a follow-up was needed. Since [redacted] left I did follow up and medication has been given and he is showing marked improvement.

10.)

Ted left the program at 12:30 in [redacted]

and we have received a bill for the entire months service when only 8 days were used. I do not feel I should pay for services that were not rendered.

All of my statements above can be verified, or substantiated and I am of the opinion that the entire attempt at rehabilitation has been a failure and I am requesting that you waive our balance that we have left since insurance has paid and we have also paid. Unless this request is given consideration we will have no alternative except to seek whatever means are at our disposal to reconcile this matter.

Very truly yours,

[Redacted Signature]

THE FIVE PHASES

FIRST PHASE - "You Are A Newcomer"

Working On: SELF
In Program: 9:00 a.m. - Closing (Monday and Friday)
9:00 a.m. - 7:00 p.m. (Tuesday, Wednesday
and Thursday)
10:00 a.m. - 8:00 p.m. (Saturday)
Off (Sunday)
Live At: Host home under supervision of an Oldcomer
Minimum Time: 14 days

SECOND PHASE - "You Are an Oldcomer"

Working On: Self and FAMILY RELATIONSHIP
In Program: 9:00 a.m. - Closing (Monday and Friday)
9:00 a.m. - 7:00 p.m. (Tuesday, Wednesday
and Thursday)
10:00 a.m. - 8:00 p.m. (Saturday)
Live At: Your own home
Minimum Time: 7 days

THIRD PHASE - "Oldcomer"

Working On: Self, Family and ACHIEVEMENT
At School
or Work: Weekday mornings
In Program: 3:30 p.m. - Closing (Monday and Friday)
3:30 p.m. - 7:00 p.m. (Tuesday, Wednesday
and Thursday)
10:00 a.m. - 8:00 p.m. (Saturday)
Off (Sunday)
Live At: Your own home
Minimum Time: 7 days

FOURTH PHASE - "Oldcomer"

Working On: Self, Family, Achievement, and LEISURE TIME
USE and FRIENDSHIP
In Program: 4 days per week
6:00 p.m. - 7:00 p.m. (Tuesday, Wednesday
and Thursday)
6:00 p.m. - Closing (Friday)
10:00 a.m. - 8:00 p.m. (Saturday)
Off (Sunday)
Live At: Your own home
Minimum Time: 90 days

FIFTH PHASE - "Oldcomer"

Working On: Self, Family, Achievement, Leisure Time Use
and Friendship, and SOCIAL RESPONSIBILITY
In Program: 3 days per week after school or work on an
individual schedule
Live At: Your own home
Minimum Time: 60 days

30-32

Client NO

ADDENDUM TO AGREEMENT FOR FAMILY TREATMENT
FINANCIAL AGREEMENT (LOCAL FAMILIES)

Straight's fees are as follows: ^{3/21}

The Admission processing fee is \$500.00. This fee covers pre-intervention counseling, drug and alcohol diagnostic evaluation, intervention counseling and initial treatment planning. This fee is due and payable on the day of admission.

The medical services fee is \$600.00. This fee includes physical examination, psychiatric evaluation, psychosocial assessment and drug use assessment. This fee is due and payable on the day of admission. ^{4/20}

Special care day charges are \$84.00 per day. These charges are for ongoing group therapy and individual therapy. The maximum number of days charged is sixty (60) days. Special care day charges for the initial thirty (30) days of treatment (\$2,520.00) are due and payable on the day of admission. ^{6/1}

The monthly services and treatment fee is \$385.00. This fee covers ongoing group therapy, individual therapy, and services including food. This fee is charged until completion of the program. There are no additional fees for aftercare or for whatever additional time the client requires for his/her individual program. This fee is charged after the initial sixty (60) days of treatment. (Amount of fee subject to change with 30-day notice.)

The pro-rata share of the monthly services fee, based on the number of days remaining in the month after the 60th day of treatment, is \$136.00. ^{5/10 SB}

Refunds of certain fees will be granted based on the attached schedule. ^{149.03 called electronic bank}

Parents/Guardians are responsible for payment of any medical or other incidental expenses incurred while the client is in the program. These may include prescription medication, laboratory tests, doctor's appointments, emergency room treatment or hospitalization, psychological or psychiatric consultation.

Straight will be responsible for arrangement of housing for clients during the phase of the program.

<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	Total Due
Parent/Guardian/Father/Stepfather	At Admission \$ 3,620.00 ^{1800.00} / ^{300.00/mo.}
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	Date
Parent/Guardian/Mother/Stepmother	<div style="border: 1px solid black; width: 100%; height: 100%;"></div> ^{3/27}
Client's Name	Admission Date:
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	<div style="border: 1px solid black; width: 100%; height: 100%;"></div>
Last Name Parent/Guardian	Husband's
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	<div style="border: 1px solid black; width: 100%; height: 100%;"></div>
Social Security #	Social Security #
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	
Street Address	City
State	ZIP

[Handwritten signature]

STRAIGHT

Bernadine E. Braithwaite
National Executive Director

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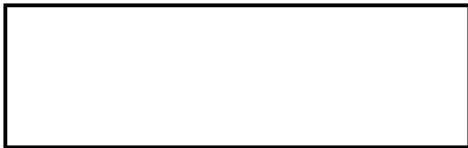
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08-29-90



RE

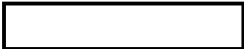


ACCOUNT NO



ACCOUNT BALANCE: 1462.89

DEAR



THIS OFFICE PROVIDED SERVICES TO THE ABOVE CAPTIONED PERSON AND AS OF THIS DATE THERE REMAINS AN UNPAID BALANCE AS CAPTIONED ABOVE.

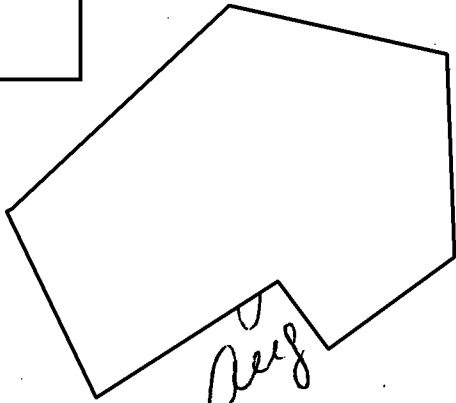
UPON RECEIPT OF THIS LETTER PLEASE CONTACT THIS OFFICE TO DISCUSS PAYMENT ARRANGEMENTS OF SAID AMOUNT.

THANKING YOU IN ADVANCE FOR YOUR COOPERATION AND ASSISTANCE IN THIS MATTER.

SINCERELY,



CC: FILE
ACCOUNTING DEPT



10:20 AM

b6
b7c

STRAIGHT

Date: 09-04-90

[Redacted]

b6
b7c

Re: Past due amount owed to Straight, Inc.

Dear [Redacted]:

Straight, Inc. has attempted on several occasions to work with you regarding payment for services rendered. This is your final notice that the amount of \$ 1462.89 is overdue and should be paid.

The debt is assumed to be valid unless you respond to the undersigned in writing to dispute any portion of it. If you respond to me in writing, I will obtain whatever further verification exists in an attempt to resolve any discrepancies in the amount that is owed.

Please remit this amount to the above address within 5 days from the date of this letter. In the event that this amount is not received, we will have no other recourse but to refer it to legal counsel for further action. Should a lawsuit be necessary, we will seek recovery of all sums owed, in addition to interest, court costs and reasonable attorneys fees.

Should you have any questions concerning this matter, please contact the undersigned.

Sincerely,

[Redacted Signature]

Collection Department

BEM/ff

*Agreed Upon
\$750.00
3 payments*

b6
b7c

To figure today's general direction:

1. Subtract the smaller score from the larger, and keep the sign of the larger.

Larger Score _____
Subtract Smaller Score _____
This Equals _____

2. Divide the answer by 30 (to get an average) and keep the plus or minus sign.

30 | _____

The final score indicates overall movement today toward either RELAPSE (-score) or RECOVERY (+score).

DISCUSS THE RESULTS WITH YOUR SPONSOR!

About the author:

Dr. Lee Grutchfield is a Florida-Licensed Psychologist and Chief Administrator of Health Services for a major airline. He has been in the EAP and Chemical Dependency fields since 1971 when the U.S. Air Force started its program. He resides in Salt Lake City.

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RECOVERY QUIZ

Lee A. Grutchfield, Ph.D.

Hazelden
Educational Materials

Pleasant Valley Road, Box 176
Center City, MN 55012-0176
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Hazelden.

Order No. 5590

ISBN: 0-89486-384-3

The Recovery Quiz will assess your progress in recovery. Each pair of statements represents opposites on the recovery continuum. Daily, we either drift backward toward relapse or move forward toward continuing recovery. On the line in the middle of each pair, place the - or + number which most accurately shows your perception of where you are today. To avoid self-deception,

discuss your assessment with your sponsor and others in recovery. Accept their feedback. Work on making your scores more positive in their eyes as well as yours. Don't get discouraged. **We seek progress not perfection.** Evaluate your recovery progress with your sponsor at least once monthly. Save used copies of this quiz to see your progress.

RELAPSE BOUND

STANDING STILL

RECOVERY BOUND

-5	-4	-3	-2	-1	0	+1	+2	+3	+4	+5
Deny, distort reality					_____					Honest, realistic about self and problems
Isolated, avoid closeness with others					_____					Socialize comfortably with others
Not listening, know it all					_____					Listen, accept feedback from others
Will not ask for or accept help					_____					Ask for and accept help from others
Negative attitudes prevail					_____					Positive attitudes prevail
Too many concerns outside recovery					_____					Maintain priority focus on recovery
Distrustful, in conflict with others					_____					Trusting, harmonious relationships
Depend on willpower to stay straight					_____					Turn will over to a Higher Power
Unstable lifestyle, unpredictable					_____					Stable lifestyle, predictable
Blaming, resentful, feel victimized					_____					Take full responsibility for choices
Perceived as hostile, distant, detached					_____					Perceived as friendly, close, connected
Not attending Twelve Step meetings					_____					Attend many Twelve Step meetings
Have no sponsor					_____					Work closely and openly with sponsor
Demanding, critical of self and others					_____					Reasonable expectations of self and others
Not open about thoughts and feelings					_____					Share thoughts and feelings openly
Self-centered, grandiose, play "one-up"					_____					Considerate, have humility, serve others
Pity self, focus is on what's missing					_____					Have attitude of gratitude for blessings
Want to do recovery my way					_____					Follow examples of successful recoveries
Discount, ignore the Twelve Steps					_____					Actively work the Twelve Steps of recovery
Do not accept the need for abstinence					_____					Accept and practice abstinence
Reject disease concept of addiction					_____					Understand, accept disease concept
Hide, unwilling to discuss addiction					_____					Openly share addiction experiences
Appear angry, agitated, troubled					_____					Appear peaceful, comfortable with self
Want magic solutions to problems					_____					Take responsibility to solve problems
Act depressed, withdrawn, moody					_____					Act cheerful, open, predictable
Unwilling to help, support, serve others					_____					Actively helpful, supportive to others
No evidence of spiritual growth					_____					Describe spiritual aspects of recovery
Resist loved one's participation in a Twelve Step program					_____					Encourage loved one's participation in a Twelve Step program
Display no sense of humor, stay serious					_____					Humorous, laugh freely with others
Others "walk on eggshells" around me					_____					Others feel free to be themselves

Sum of minus scores = _____

Sum of plus scores = _____

To figure final results, turn to back

Jamba Bay

#

PREPARED	DATE	INDEX
REVIEWED	DATE	

b6
b7c

LINE No		(2) Debit	(3) Credit	(4) Balance	LINE No
1	Balance Forward			- 0 -	1
2	3/21 Admission fee	5000			2
3	Medical Service	6000			3
4	Special Care	252000			4
5	3/22 paymt CK# 301		180000	182000	5
6	4/3 paymt CK# 2119		38500		6
7	4/20 Special Care	252000		395500	7
8	5/9 paymt CK# 2186		38500		8
9	5/20 Pro-Rata May	14903			9
10	5/15 June fee	38500			10
11	5/16 P.C.	5355		415758	11
12	6/6 paymt CK# 2225		38500		12
13	6/15 July fee	38500			13
14	6/16 P.C.	5659			14
15	6/27 paymt CK# 2262		38500	382917	15
16	7/15 P.C. adj.		11014		16
17	7/15 August fee	38500			17
18	7/25 paymt CK# 2295		38500		18
19	7/28 paymt by Ins.		32500		19
20	7/28 paymt by Ins.		2500		20
21	paymt by Ins.		8750		21
22	paymt by Ins.		2500		22
23	paymt by Ins.		7500		23
24	paymt by Ins.		11500		24
25	paymt by Ins.		1748	304905	25
26	8/15 Sept fee	38500			26
27	8/24 paymt CK# 2334		38500		27
28	9/15 Oct fee	38500			28
29	9/18 paymt by Ins.		134750	208655	29
30	10/15 Adj. Oct fee		38500		30
31	10/15 Broken Chair	4360		174515	31
32	11/15 Adj. Sept fee		28226	146289	32
33					33
34					34
35	8/31 Balance			<u>146289</u>	35
36					36
37					37
38					38
39					39
40					40



RIGHT



DIME THERAPY LIST
April 10, 1989

b6
b7c

NAME PHONE SEX PHASE



Boy	5
Boy	7
Girl	7
Girls	1 & 3
Girl	7
Boy	7
Boys	1
Boys	4 & 7
Girl	5
Boy	1
Girl	2
Boy	7
Boy	2
Girl	
Girl	4
Girl	7
Boys	1
Girl	4
Boy	2
Girl	1
Boy	1
Girl	
Boy	1
Boy	1
Boy	4
Boy	1
Girl	5
Boy	1
Girl	1
Girl	2
Girl	2
Boy	5
Boys	5
Boy	1
Boy	1
Boy	7
Girl	7
Boys	1 & 2
Boy	1
Girl	
Girl	
Boy	5
Boy	7
Boy	2
Boy	4
Boy	4
Boys	1
Girls	1 & 3
Boy	1
Boy	1

b6
b7c

TWELVE STEPS

1. We admitted we were powerless over alcohol and drugs - that our lives had become unmanageable.
2. Came to believe that a Power greater than ourselves could restore us to sanity.
3. Made a decision to turn our will and our lives over to the care of God as we understood him.
4. Made a searching and fearless moral inventory of ourselves.
5. Admitted to God, to ourselves, and to another human being the exact nature of our wrongs.
6. Were entirely ready to have God remove all these defects of character.
7. Humbly asked Him to remove our shortcomings.
8. Made a list of all persons we had harmed, and became willing to make amends to them all.
9. Made direct amends to such people wherever possible, except when to do so would injure them or others.
10. Continued to take personal inventory and when we were wrong promptly admitted it.
11. Sought through prayer and meditation to improve our conscious contact with God as we understood Him, praying only for knowledge of His will for us and the power to carry that out.
12. Having had a spiritual awakening as a result of these steps, we tried to carry this message to others, and to practice these principles in all our affairs.

SIGNS: THINK, THINK, THINK - FIRST THINGS FIRST - EASY DOES IT

SERENITY PRAYER: GOD, GRANT ME THE SERENITY TO ACCEPT THE THINGS I CANNOT CHANGE, THE COURAGE TO CHANGE THE THINGS I CAN, AND THE WISDOM TO KNOW THE DIFFERENCE.

FIVE CRITERIA FOR "STRAIGHT THINKING":

1. Based on objective reality
2. Protects my life and health
3. Goal producing
4. Feel and act in my best interest
5. Keeps me out of trouble with others

Universal File Case Number 209 B-TP-28810 IA²⁴

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 11/2/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title: _____ *etal*
Straight Inc
FBW Inc
DD TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c
b7d

11/2/93

[Redacted]

b6
b7C
b7D

[Redacted]

Staight Inc

Tenure

[Redacted]

[Redacted]

responsibilities

[Redacted]

became just nego. with vendors.
calls all in country

Acct services centralized for National

years problems let Accts receivable go then cash
started to collect - made people angry

Bad press

down ward trend in market box but
didn't stop ^{spending} #

Spending \$ wrong areas. didn't fully
understand how bad until to year

b6
b7C
b7D

Co. cards - never saw bill -
only stubs -

[Redacted]

had something to do w/ reduction in pay

[Redacted]

had repal w/bank wanted to pay -

[Redacted]

reviewed expense prior to her assignment



Before administration

never understood what functions mgmt had

example Eugene Nev.

believes asked good for straight didn't know what they were doing

[Redacted]

- Tampa unemployed -

used card for use [Redacted] had he pay back - May of been seen used straight card at her own

[Redacted]

was varied clinic to clinic

Refunds

→ Programs - deposit - suck up before she knew

against policy told them to

[Redacted]

set policy deposit funds in to acct 200,000 at the time due the submit request for refund to family or us cv.

Program would of notified of credit balance ended

[redacted]

set policy.

Knew cash flow problem

buying time - w/ias funds - placed into straight acct.

got patient to sign assign benefit upfront even if paid up present -

Ma parent did file lawsuit for conversion

connected people to take 50% in the dollar many worked with her.

Approval of travel ~~etc~~ not involved.

[redacted] would send check for personal bills - current - did reimbursement

Didn't review invoices talked to vendor

[redacted]

had Acct Receivable established for Executives.

Doesn't believe Board aware. [redacted] extra didn't have handle in financial [redacted] and or twisted to Board.

[redacted]

- told her "I have history of ignorance" [redacted] Chief FO office does it at role

b6
b7C
b7D

b6
b7C
b7D

Programs coming under weight of Corp.

[Redacted]

talked about

to restructure

to save board/co.

excluded

[Redacted]

[Redacted]

waste of \$

b6
b7C
b7D

Universal File Case Number 209B-28810-1A25

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)
Federal Rules of Criminal Procedure

Yes No

Title: _____ elcd
Strumpf Inc
FBW- Inc
oo TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c
b7d

11/2/93

[Redacted]

[Redacted]

[Redacted]

at straight

[Redacted]

- Terrence

[Redacted]

[Redacted]

b6
b7C
b7D

last 6 months dealing w/ vendors

Paying bills

- ~~had~~ bad mgt.

didn't A w/ times

housing A - B HK5 laws

- original Begin people do themselves

- not aware of scholarships

[Redacted]

WASTE

- Corp Travel

hiring friends / relatives

[Redacted]

hired

[Redacted]

hired

[Redacted]

paid

[Redacted]

who traveled w/ husband

[Redacted]

- admin

made

[Redacted]

Marketing men of

knew

no

\$

hired

[Redacted]

after

[Redacted]

hired

b6
b7C
b7D

Straight Inc become Straight Foundation
Assets - liabilities
who then granted to Straight Inc
Current Assets A/P A/R -
+ current liabilities

Foundation had Fixed assets - rented
to Straight Inc
purpose put Assets one place - holding co.

Foundation goal to raise \$ for Straight Inc

[] - never demonstrate - administrative skills
poor management

- Money revenue essentially from Programs
Corp set procedures / policies / acct -
by Dallas funds

deposit tickets to ~~Bill~~ Peter
had central acct here to pay bills
for all facilities

- he determined who got paid -
- select - pick / choose
make deals to reduce debt - payable
started making About 6 months after he got there

Problem

[]
- get \$ from Matt

[]

in position before

b6
b7C
b7D

Travel to D.C. Va. - Cal - didn't know
They fired administrator -

filled in as administrator
Had Corp Credit Card.

b6
b7C
b7D

questioned [redacted] Washington D.C Bank
- bills - never saw details
refused to pay because never saw
charges - blank out
giving invoice - copies only
no details - provided by [redacted]

Personal use

[redacted]

- were going to go to Board -
didn't because leaving. didn't
think would make a difference
wanted to be around [redacted] - builds
construction - Not at facility -
Board members - meetings

b6
b7C
b7D

[redacted]

[redacted]

didn't use \$ he produced acct - #
problems

- didn't want to tell Bob new.

[redacted]

not at board meetings

Late 1990

recalls Federal Express billed to Straight
[redacted] fly per from Canada to ST Pete

Acct -
invoices kept - / file by invoices - stamped
the used in computer -

b6
b7C
b7D

[redacted] got TV (3500) for 200
Saw

[redacted]

[redacted]

[redacted]

ded collectors at Straight
from insurance carriers
from Cal.

b6
b7C
b7D

[redacted]

Operation

mgmt not aware of bills being paid
acted in area

Payment plans to Parents - Alice & Matt tried to pay off
wants were not doing refunds

before
[redacted] sent credit balance to parents

Incompetence / lazy

[redacted] never there at track

lower staff vocal -

Mgt aware financial problems
held their checks -

Day to day cash mgt

Orlando - sold to [redacted]

b6
b7C
b7D

Billings - Clinic themselves

Saw contracts

\$500 - - book entries in advance

\$500 - - can't recall what was included
\$600

Medical records had to be stored / maintained
at Clinic had administration
residence - fired "

[redacted] in Pa -

Payroll Analysis - [redacted] - 180,000 -
over 100,000

Tony

b6
b7C
b7D

Salary, pension plans, profit share - - retirement
fees astronomical

Shown to [redacted] never saw again

[redacted] was director - read mail don't know
- told [redacted] - anyone ask don't know
she didn't know - would tell people

Travel to Spain met w/

[Redacted]

[Redacted]

Suppose to be seen

b6
b7C
b7D

Possible to South America

no travel vouchers Procedures
Airlines direct bill-

Tony in charge of acct

- old version -

[Redacted]

Universal File Case Number 91A77-30808-1A26

Field Office Acquiring Evidence JP

Serial # of Originating Document _____

Date Received 11/9/93

From _____
(Name of Contributor)

(Address of Contributor)

[Redacted] _____
[Redacted] _____
[Redacted] _____
(City and State)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of [Redacted]

[Redacted]

b6
b7c

b6
b7c
b7d

Universal File Case Number 209B - TP - 28810 1A²⁷

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *etal*

Flow - Ins

OO: TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

Universal File Case Number 209B-TP - 28810 1A⁸

Field Office Acquiring Evidence TP


Serial # of Originating Document _____

Date Received 12/3/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By  _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

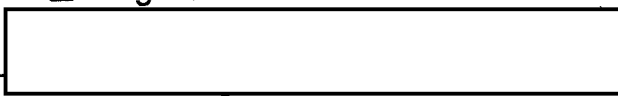
Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of


b6
b7c

b6
b7c
b7d

209B-TP-28810

12/3/93

[Redacted]

[Redacted]

b6
b7C
b7D

[Redacted]

STRAIGHT, INC,

married [Redacted] - terminated [Redacted]

started in [Redacted]

then [Redacted]
then [Redacted]
then [Redacted]
then [Redacted]

initial interview +
initial treatment plan

admission fee of \$5000 + \$6000
medical services fee

initial psychiatric evaluation + physical exam
obtaining medical history - fee covered services
charged by the contracting

Physicians + Hospitals.

^{Consequently,} Results were not made known to parents, except in situations where no effort made

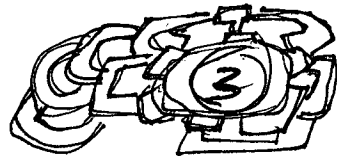
In some critical situations, ~~when~~ when parents called, conferences were held + results discussed in general.

^{not done.} unless a need was recognized to exchange info w/ parent.

Records never shown parents, even in these situations.

Does have knowledge re billing for room + board -

Because of way fee structure was set up, it was difficult to justify some of the fees. Object was to relieve families of burden. ~~Often~~ Often ordered by Superiors to "mfg"



[Redacted]

Chief financial officer

was in charge of financial end

of it.

[Redacted]

but

~~Except~~ these type directions would come direct from Tony

"Exception forms" required when family admitted could not pay all required fees

b6
b7C
b7D

[Redacted]

VJ

Background done ^{on patents} by

policy coverages ^{examined}

Ins. Co would be contacted to find out what they would cover & then tailor fees to meet allowances.

UB82 forms were "structured around" the clients' benefits

She + her assistant admin

↑
she actually did work

had several

cannot recall names now, but might locate records in boxes

one still working in Atlanta



b6
b7c

Refunds - yes /



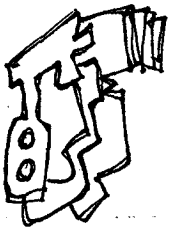
in memo from
conference calls
at meetings

happened very often

Got to the point that she could no longer effectively run her facility. Parents would refuse to cooperate (After STRAIGHT began to have financial problems) would request a refund.

Sometimes would sign his checks directly over to parents when she knew they would not be getting refunded.

w/o cooperate knowing - rushing job doing it.



JCAHO Approval

Joint Commission of Accredited Health Care Organizations

Each facility had to be individually accredited

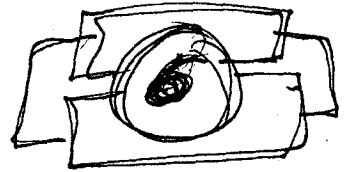
When first started some had accred. would not be recognized by any insurance co.

yes - + whether they had it or not, corporate ordered them to say that they had it.

Claiming all could fall under umbrella corp office accreditation.

Did not seem to matter until JCAHO made an issue of it.

Corp met w/ Comm + received accred at the national level - corp cert would be sent ins co's to prove accreditation.



Corp credit cards were issued for business use only. If she needed to meet w/ the Supg of Schools, might take to lunch.

Submit Voucher

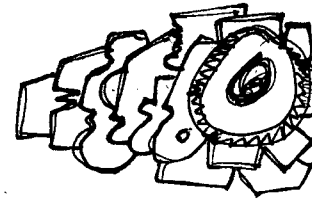
Ordering ins. forms, clinical records,
~~XXXX~~ medical files

b6
b7C
b7D

All were [redacted], all said STRAIGHT + individual names.

She never instructed to use for personal items. Does know that Corp officers used freely for personal reasons. They also had [redacted] - gave many examples taxis, Vet fees [redacted] authorized shopping sprees for families.

She was billed for Corp expenses every month - National's were divided



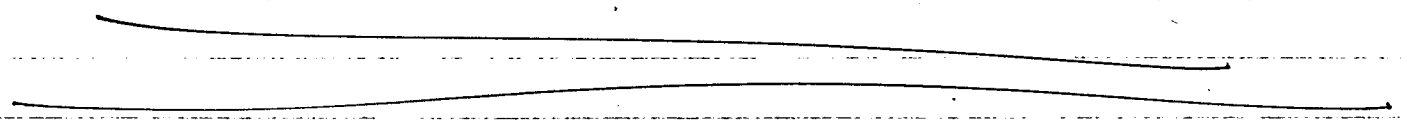
+ spread out over all nine facilities

They paid the price - had to produce the
income to cover generated National expenses

She in school Mon - Thurs

home late p.m. + evenings

Ans. machine



Universal File Case Number 201 A-TP 28810 1A 29

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 10/30/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

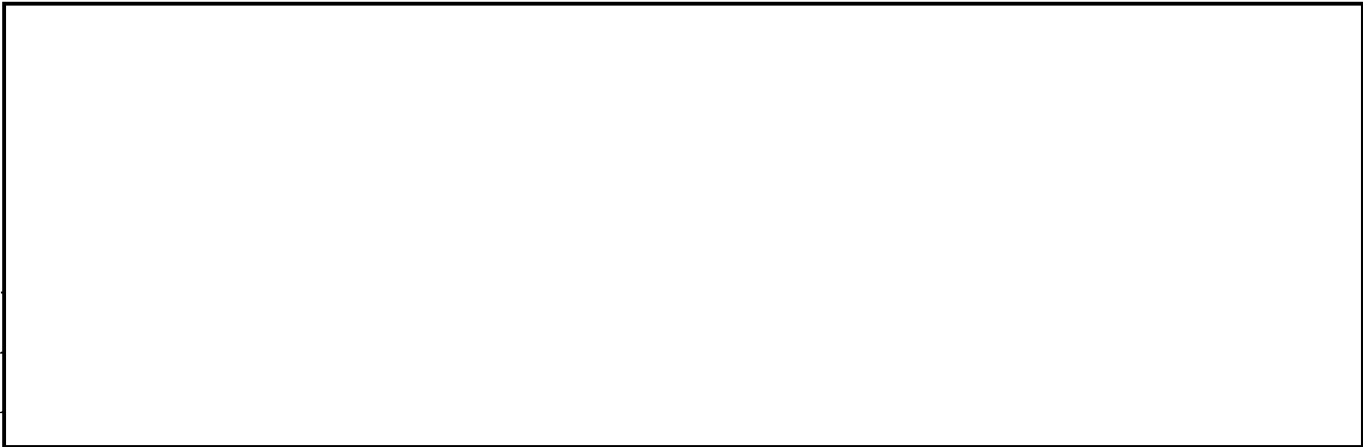
Title

*Straight the
FBW - the
OO: TP*

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c



STRAIGHT Tenure -

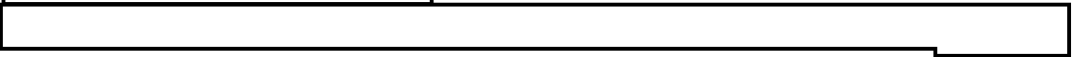


POSITION -



- only one

Responsibilities -



Supervisor - Lt was



to free



(Travel, credit card, insurance billing - cash flow etc.)



did clinical ^{hiring} program

traveled throughout programs

traveled when ~~it~~

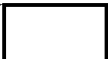
involved w/ programs for licensing

state people

not in Marketing

involved
Orlando
program



traveled w/  - why



→ Title → Family Service Center - Service Area Offices

hired



would hire / assign program / project

when



traveled

Family Service Center - did not give #

failure in opinion

→ lack of referrals

→ amt of parental participation

used card for newspaper ads - - placed out state

little travel maybe 2 trips during term

no dinners etc

Personal Credit

b6
b7c

[redacted]

[redacted] - while at Va.

mid mgt position -

no social interaction w/ executive staff

[redacted]

- heavy notes -

- computers

- nice Mr

not present when closed

- Corp #P - [redacted]

- [redacted]

Acct

- Sec -

[redacted]

[redacted]

no involvement

insurance billing / acct -

Base on info from programs

CASH flow / Financial no info



in setting

b6
b7c

Programs would of next - contracts

ie Allied Labs - billing,

Physicians - contract - no present all day to loss
of her knowledge

Universal File Case Number 209B-TP-28810 1A³⁰

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By SA _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

ET AH;
FBW- Insurance;
OO: Tampa

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

Subpoenas to

1 Orig. to SACs DL,
SK, NY RH & TP,
via airtel dated 11/10/93
en

b6
b7C

b3
b6
b7C

Universal File Case Number 209A TP 28810 1A31

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 12/27/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title _____ et al
Strayht Inc
FBW - Ins
OO TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C
b7D

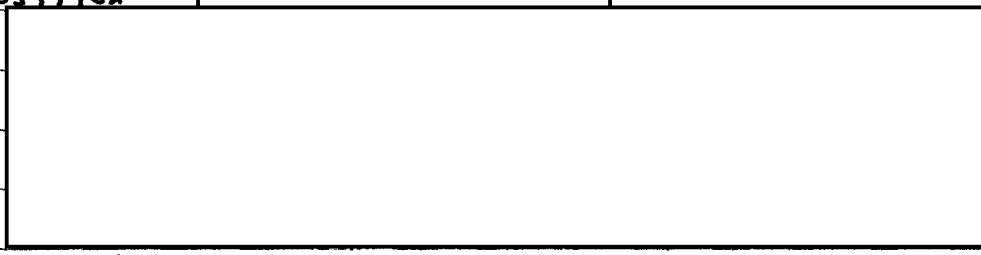
20913-TP-28810
1A31

12-27-93

b6
b7C
b7D



- POSITION



Parent of program
night time recp - to full time recp
intake coord.



~~88~~
88 →

b6
b7C
b7D

- +15- Program provided Full time physician
Master degrees - operated groups -

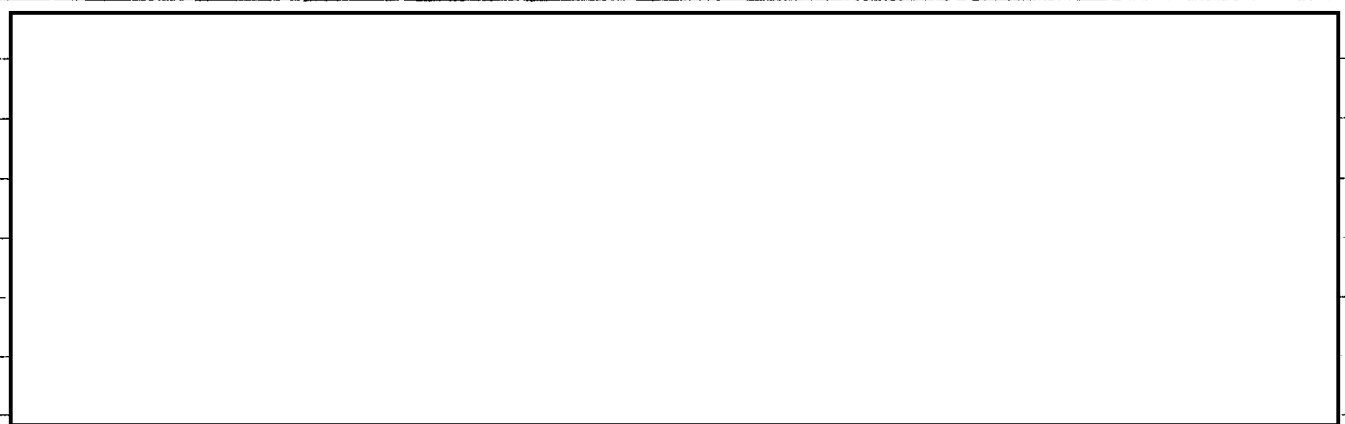
Psychologist → conduct ^{under unit who was present} examinations - typed reports
MD →

nurse at facility in
conduct physicals - and when sick
graduate parent
Paid position

group therapy -> Straight
counselors. - kids in program - unsure who was
present
treatment - not involved after 88

b6
b7C
b7D

People who had authority had MAITERS.
heard staff [redacted] administrators [redacted]



man of trying to start Spanish program
traveled

Can't recall [redacted]
[redacted] recall - limited travel
[redacted] - Board member [redacted]
went to Spain to talk to him about

b6
b7C
b7D

[redacted] - speaks Spanish - to Spain
also traveled

- did not to travel arrangements for Executive
not to Spain
did do some for [redacted]

Pride Conference → Montreal Ca.
[redacted] she was [redacted]
also went. Corp Cons.

b6
b7C
b7D

→ No program Las Vegas
- did stop at Las Vegas

- Aware
emitting me expenses. billed by acct dept
NO to repay straight

[redacted]

no co cons.

- did not see monthly bills.

b6
b7C
b7D

Credit [redacted] - only observed.
[redacted] heard. never saw any billings
heard old card - unsure who had
- no knowledge of [redacted]

no recall [redacted] ok personally expenses

Responsibilities [redacted]

- aware of cash flow problems
explanation - economy at fault
- no interaction w/ Billings -
- limited knowledge w/
last yr had program. last 2 yrs

[redacted] involvement

day to day operations

[redacted] dealt directly

- involved all members.

b6
b7C
b7D

[redacted]

[redacted]

[redacted] and board involved in financial decisions

Board decision to sell islands to [redacted]
May have sold program - unsure

Know [redacted] aware of financial problems

- presents at board meetings - quarterly

[redacted] informed board of problem -

Executive Committee - [redacted]

1-2 months

combination of people

[redacted]

* Board minutes not destroyed
to her knowledge

[redacted]

[redacted]

b6
b7C
b7D

she was not present

Universal File Case Number 209B- TP 28810 1A³²

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 12/12/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)
Federal Rules of Criminal Procedure

Yes No

Title *et al*
Straight from
FBW: JWS
OB: 1

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C
b7D

12/13/93

(1)

b6
b7C
b7D

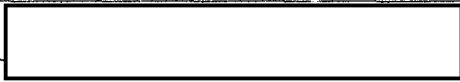


- Position at Straight

Tenure

close Straight w/d fashion 7/1/93
closed 6/30/93 -

Responsibilities



- open as independent



Ontario
8/92



no receivables

did get assets

purchase by [redacted] but no \$

losing \$ - said go run program
and pay Straight
one payment

b6
b7C
b7D

- neg for exchange. Executive



and Board of Directors

Board approved -



14 Responses
to letters
8/10/7/93

13 Return Good
addresses

no ACCTS Receivable

ACCTS PAYABLE every check -
insurance

rad Program own Bank acct

responsibility → collect

deposit local bank

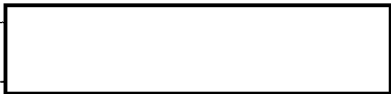
- funds transfer + HQ

ACCTS centralized HQ

policy - NOT matter what comes in goes into
deposit -

- would refund when had funds
to give back -

last yr - money was in collect
and probably spent before aware of source



b6
b7C
b7D

POSITION do anything to keep program running

- told them is wrong

Aware issue a problem because
of suits but continue to follow this policy

- sent letters to families owed \$
10/9/93

Board of Director direct him to send

the letter -

→ Believes Board of Directors may have
know owed \$ - but not exact
Board Advisors rely

No credit cards when he was there.

→ [Redacted]

Aware of acct -

- owe them \$
credit card -

only saw bills - did not see charges
owed before he got there

- who would shut "us down" got paid

unaware of what Board of Directors knew
of cash flow

[Redacted]

told him Board of Directors

aware of problems

STRAIGHT Foundation sep from STRAIGHT Inc
↓
owned property

b6
b7C
b7D

Refunds Due

STRAIGHT, INC

12/13/93

NAME	ADDRESS	CITY	CODE	AMOUNT
			AA	2,581.18
			AA	2,200.00
			AA	2,105.35
			AA	1,662.50
			AA	1,657.60
			AA	1,557.09
			AA	1,364.52
			AA	1,252.16
			AA	1,100.00
			AA	876.79
			AA	760.00
			AA	600.00
			AA	526.40
			AA	500.00
			AA	500.00
			AA	500.00
			AA	481.49
			AA	451.44
			AA	425.00
			AA	325.04
			AA	316.73
			AA	271.46
			AA	200.00
			AA	189.65
			AA	184.34
			AA	183.37
			AA	83.38
			AD	3,940.57
			AD	3,475.00
			AD	2,920.00
			AD	1,937.58
			AD	299.96
			AE	5,057.74
			AE	4,005.00
			AE	1,700.00
			AE	1,330.41
			AE	960.00
			AE	700.00
			AE	561.78
			AE	285.00
			AE	100.00
			AE	100.00
			AM	4,210.00
			AM	3,555.00
			AM	3,394.02
			AM	2,735.50
			AM	1,816.40
			AM	1,764.58
			AM	1,694.29
			AM	1,137.00
			AM	983.00
			AM	478.30
			AM	384.00

b6
b7c



NAME	ADDRESS	CITY	CODE	AMOUNT
			BD	275.00
			BD	220.00
			BD	212.50
			BD	204.82
			BD	177.40
			BD	171.95
			BD	167.40
			BD	164.32
			BD	128.21
			BD	80.02
			BE	2,520.00
			BE	665.43
			BE	650.00
			BE	342.00
			BE	303.00
			BE	254.84
			BE	186.77
			BL	2,148.06
			BM	425.00
			BO	2,530.00
			BO	959.33
			BO	580.00
			BO	400.00
			BO	323.48
			BO	306.88
			BO	116.59
			BW	3,210.00
			BW	782.00
			BW	600.00
			BW	500.00
			BW	449.20
			BW	368.04
			BW	315.90
			BW	300.00
			BW	290.25
			BW	267.80
			BW	251.55
			BW	95.56
			BW	90.67

b6
b7c



Riden, Earle & Kiefner, P.A.

LAWYERS

Michael E. Boutzoukas
* Paul Castagliola
Robert H. Crawford
• James T. Earle, Jr.
Patricia R. Fay
Benjamin Felder
Christopher C. Ferguson
• Gary E. Frazier
Clifford J. Hunt
Neil G. Kiefer
John R. Kiefner, Jr.
• Timothy A. Miller
Thomas K. Riden
James C. Rowe
• D. Jay Snyder
Christopher B. Young

October 7, 1993

TO WHOM IT MAY CONCERN:

We are indeed sad to inform you of the closing of Straight, Inc. Straight has served the various communities for over 17 years helping in excess of 12,000 children free themselves of drugs. Straight was forced to close all remaining treatment facilities June 30, 1993, due to severe and irreversible financial conditions. Straight, Inc. had exhausted all funds and operations were required to be terminated. This office, on behalf of Straight, Inc., has been requested to inform you that there are no facilities, assets, or employees.

In closing Straight it has been determined that the remaining business records are somewhat incomplete and it is possible a refund may be due you. Please confirm any refunds in writing along with the amount so verification can be established. If a refund is due you, perhaps you could deduct the amount from your 1993 income tax return as a charitable contribution. You will need to consult with your tax advisor in this regard to determine whether or not the deduction would be appropriate.

Please direct any response to:

Straight Agent
P.O. Box 1577
Pinellas Park, FL 34664

RIDEN, EARLE & KIEFNER, P.A.


For the Firm

FROM: WASTE MANAGEMENT OF PINELLAS
BOX 11767
PA FL 33680-1767

INVOIK

ACCOUNT NUMBER 405405 RL 1624466
INVOICE NUMBER 756196
DATE 03/04/93

TO:

PAGE 1 OF 1

STRAIGHT INC
3001 GANDY
PINELLAS PARK FL 33702

FOR MORE INFORMATION CALL: 800/255-7172

SERVICE INQUIRIES: 800/255-7172

C

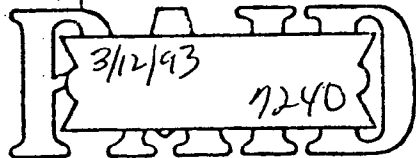
DATE	REFERENCE NUMBER	QUANTITY	DESCRIPTION	
			PREVIOUS BALANCE	0.00
			STRAIGHT INC 3001 GANDY PINELLAS PARK FL 33702	
			CONTAINER MONTHLY SERVICE 02/26/93 - 02/26/93	2.90
02/26	121956	1.00	30 YD CONTAINER - HAULING	77.56
02/26	121956	4.61	DISPOSAL CHARGE	172.68
02/26	121956	1.00	CONTAINER REMOVAL FROM LOCATION	0.00
02/26	121959	1.00	DELIVERY CHARGE	0.00
			TOTAL CURRENT CHARGES DUE WITHIN 10 DAYS OF RECEIPT.	253.34
			TOTAL AMOUNT NOW DUE	253.34

PLEASE ENCLOSE THE LOWER PORTION OF THIS INVOICE WITH YOUR PAYMENT.

THANK YOU FOR YOUR BUSINESS!

VENDOR # Wogale
DATE _____
INVOICE _____
OFFICE ACCT. 1416.0100
AMOUNT 253.34
APPROVED BY _____

due 3/14/93



FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1379387-001

Total Deleted Page(s) = 104

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- Page 4 ~ b3; b6; b7C;
- Page 5 ~ b3; b6; b7C;
- Page 6 ~ b3; b6; b7C;
- Page 7 ~ b3; b6; b7C;
- Page 8 ~ b3; b6; b7C;
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- Page 10 ~ b3; b6; b7C;
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Page 128 ~ b6; b7C;
Page 129 ~ b6; b7C;
Page 130 ~ b6; b7C;
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Page 132 ~ b6; b7C;
Page 133 ~ b6; b7C;
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X No Duplication Fee X
X For this Page X
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(Title) _____

(File No.) 207B-T-P 28810

Item	Date Filed	To be returned		Disposition
		Yes	No	
IA ³³	2-22-94		/	
IA ³⁴	2-17-94		/	orig notes re
IA ³⁵	"		"	" " "
IA ³⁶	"		"	" " "
IA ³⁷	"		"	" " "
IA ³⁸	"		"	" " "
IA ³⁹	"		"	" " "
IA ⁴⁰	3-11-94		"	orig documents
IA ⁴¹	"		"	orig notes re
IA ⁴²	"		"	" " "
IA ⁴³	"		"	" " "
IA ⁴⁴	"		"	" " "
IA ⁴⁵	"		"	" " "
IA ⁴⁶	3-24-94		"	" " "
IA ⁴⁷	"		"	" " "
IA ⁴⁸	"		"	TX DL re [redacted]
IA ⁴⁹	"		"	Insurance Claims Review

b3
b6
b7C
b7D

SEARCHED _____ INDEXED _____
SERIALIZED ROT FILED ROT
FEB 2 1994
FBI - TAMPA
[Signature]

Universal File Case Number 219B-28810 1A33

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 12/17/93

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

*Straight Out
FBI
as TP*

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

_____ _____

b3
b6
b7C
b7D

United States District Court

MIDDLE

FLORIDA

DISTRICT OF

TAMPA DIVISION

93-77609 (8) B

TO:

SUBPOENA TO TESTIFY BEFORE GRAND JURY

b3
b6
b7c

SUBPOENA FOR:

PERSON

DOCUMENT(S) OR OBJECT(S)

YOU ARE HEREBY COMMANDED to appear and testify before the Grand Jury of the United States District Court at the place, date, and time specified below.

PLACE

U.S. COURTHOUSE
611 NORTH FLORIDA AVENUE
TAMPA, FLORIDA 33602

COURTROOM

GJ 93-3-15

GRAND JURY ROOM

DATE AND TIME

~~NOVEMBER 30,~~ ^{Dec 14,} 1993
9:30 A.M.

YOU ARE ALSO COMMANDED to bring with you the following document(s) or object(s):*

If you have any questions, please contact FBI, at 813-581-9938.

Please see additional information on reverse

This subpoena shall remain in effect until you are granted leave to depart by the court or by an officer acting on behalf of the court.

CLERK

DATE

1A34

Universal File Case Number 209BTP28810

Field Office Acquiring Evidence El Paso

Serial # of Originating Document _____

Date Received 12-14-93

From _____

(Name of Contributor)

(Address of Contributor)

By _____

(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant
to Rule 6 (e), Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____

(Communication Enclosing Material)

Description: Original notes re interview of

TO TAMPA VIA EP AIRTEL
1/6/94

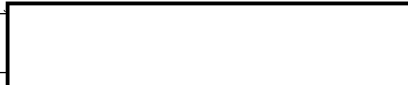
b6
b7c

12-14-93



b6
b7c

1



- long use

found out the - [redacted] at side of El Paso



- red first.

- 3 yrs. ago

2

11 mos.

On site med person - Bld reg. nurse.

Psycholo - No

Psychic - No

M.D. - No

Staff bill agrees in covered charges

These cases - by or by brought in

On site - make det & then by in by or by

3 - Approx. \$1,000 month.

by approx \$3,000 upfront.

Covered by Ins. - [redacted] applied for ins.

b6
b7c

After 3,000 str. dealt with Ins. Co.

Ins. Co. - Allied.

Does not remember if \$3,000 reimburs. - Yes finally reimburs. but took several months.

Did not get settled.

Only cost like co-ins. payment - no major out of pocket besides costs to host home.

4) Allid.

- Costs to host home \$175⁰⁰ pro., reimbursed

b6
b7c

5) - Yes. Results of Eval upon Admission

- Very well done, [redacted] talked to all (3) & then [redacted] separately.
- Impressed by evaluation.
- Does not rem. spec \$600 delin. payment.

6) - At 5 for 12-14 hrs. a day & then went to host home for the evening.

- Does not rem. how billed.
- Meets to host home - reimbursed.

- Host home, cost \$175⁰⁰ pro., reimbursed by ins. co. For meals, pay all, did this on own, not through St.

7) No - only the 3h, & got this back.

8) No.

9) No.

-Thold Brown out will check.



b6
b7c

~~Thomas James subject~~

-Thom does not - would check.

1A35

Universal File Case Number 2098TP28810

Field Office Acquiring Evidence EL PASO

Serial # of Originating Document _____

Date Received 1-5-94

From _____

(Name of Contributor)

(Address of Contributor)

By _____

(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant
to Rule 6 (e), Federal Rules of Criminal Procedure

Yes No

Title: _____

ETAL;
OO: TAMPA

Reference: _____

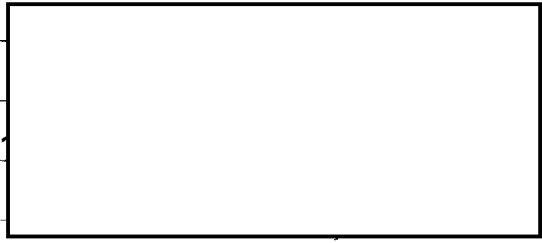
(Communication Enclosing Material)

Description: Original notes re interview of

TO TAMPA VIA EP AIRTEL
1/6/94

b6
b7c

1-5-94



b6
b7c

1



2 - 18 mos. - want Mr. Mc complete program.
 - ~~Psych~~ - staff members - social work.
 - Possibly Psycho.
 - Psychia - consulted all site.

- All day group therapy - staff & junior staff members.
 - junior st. mem - grad & educ to stg & help.

b6
b7c

- Data @ straight:



3 - No upfront fee.
 - Ex. Ins. Ins. Cas. Actua.
 - Between Actua & Straight.

- Parents pd for best home costs \$10 - day.
- Poor cash - always fund raising.

④ Actua.

b6
b7c

⑤ Yes - Did Get tests
 - Did not do intell for [redacted] did.

⑥ - Skpt C best home - does consider st To
 - Be an impartial fire due to the level of care.
 - kids rec'd sum aft.

⑦ MA.

⑧ Hand funding but does not know if ever rec'd.

⑨ No.

- Approx 150k in Dallas.

b6
b7c

[redacted]

- actually in.

rec. moved. - does not have address.

Universal File Case Number 209B-TP-28810 1A³⁶

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 1/24/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By SA
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

CF 21,
FBW - Insurance
OO: TAMPA

Reference: Dallas Airtel to Tampa dated 1/1/94
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

1 enclosure w/ Dallas airtel
dated 1/26/94 to Tampa
in file # 2098-TP-28810.

vjd



1. [Redacted] referred to Strauss, LC
Had formerly worked for Strauss, LC
& a time was co-work @ [Redacted]



2. There Approx 6 mos.
no name of doctor ever recalled
being mentioned; would accept
any outside testing although
several thousand spent already on
testing - standard testing
other testing done a few later; Reuter

Children stayed in homes & moved
from home to home periodically
Mass facility meeting place during
day (8-11) & in outside homes
during night. However I recall
that had been through program
before & on point was
asked to house children ->
declined to do it

No specifics of course of treatment explained; only saw orientation film; never introduced to any professional staff (i.e. psychologists).

3. Initially told would only be charged what insurance would pay or else told fee would be amt per month & responsible for what insurance didn't cover. Keeping kids in home one way to cover costs. Mo. Fee approx \$600 initially a rate to \$2000 quickly.

Told fees went for care & maint of child

Initially told people keeping kids in home voluntarily or later learned people being pd - for that. Learned this from sponsor - employee from Bates.

may have
personnel
comes

4.

had policy as to existence

No paperwork re matter.

5.

No test result ever received
Billed for testing but never
shown result despite asking
for them

\$600 initially not charged since
daughter coming from other facility;
only used to provide proof of
insurance or later ^{learned} ~~returned~~ the \$600
fee was put into the large re
fine bill a no itemized statement
Bill came from St. Joseph in Florida
when questioned admitted the \$600
being charged being billed for
room & board also

6.

Based on info every day
patient staying in private
residence at night.

7. No money ever refunded from Straight → no money required up front in this case. Believes insurance pd 50% of actual bill & tried to bill parent for rest.

8. \$600 was allegedly scholarship only discussion of scholarship or grant program.

9. only information was bill received from Florida. Received via mail. Called Irving facility to discuss bill. Did not look for anyone in Florida



Low } state in Texas only
Low } none recalled; some type of counselor.

Pulled samples out after 3 1/2 hrs.
not receiving medical attention
for cuts to head last straw.



b6
b7c

Didn't get money, would be treatment;
hidden costs;

Eventually led to further in-patient
treatment, then in out-patient program.

Eventually out-patient programs.
Building in industrial park
only show meeting room &
offices.

Universal File Case Number 200: TP 28810 1A37

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 2/11/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

Straight Inc
FBI - Ins
OO: TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

[Redacted]

Education -

[Redacted]

[Redacted]

- Straight

Tenure

[Redacted]

[Redacted]

[Redacted]

in '88

- at this time

[Redacted]

[Redacted]

she

had

[Redacted]

[Redacted]

There

A

in

3/89.

[Redacted]

[Redacted]

(C/S)

2 kinds credit cards

[Redacted]

- only for business lunches

[Redacted]

had

credit

cards.

Top

part

only

also

[Redacted]

authorized

credit

cards

[Redacted]

Centralized part from programs

checks paid from C/S acct.

had signature authority

- need 2 signatures

7000

Even in 1989 NST need funding people

V.P minutes:

Discussing at this minute regarding why not refunding - reaction negative to [redacted]

b6
b7c

limited input

At this time [redacted] focus budget NST acct told by [redacted]

- aware / rumors people / vendors etc upset. families programs

no interaction w Board

management meetings - no discussion re finances discussion - JCHA

- insurance claims - unclear explanation for program

she was asked to do [redacted] not finished because she left

credit cards personal use [redacted]

- gas allowed - per- w corp vehicles

no govt pr

Funding - income separate for fundraiser ensure y acct established

Universal File Case Number 209B-TP-28810 1A²⁸

Field Office Acquiring Evidence DL

Serial # of Originating Document _____

Date Received 12/8/53

From _____

By _____
(name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

ET AL;
F&W - INSURANCE;
OO: TP

Reference: _____
(Communication Enclosing Material)

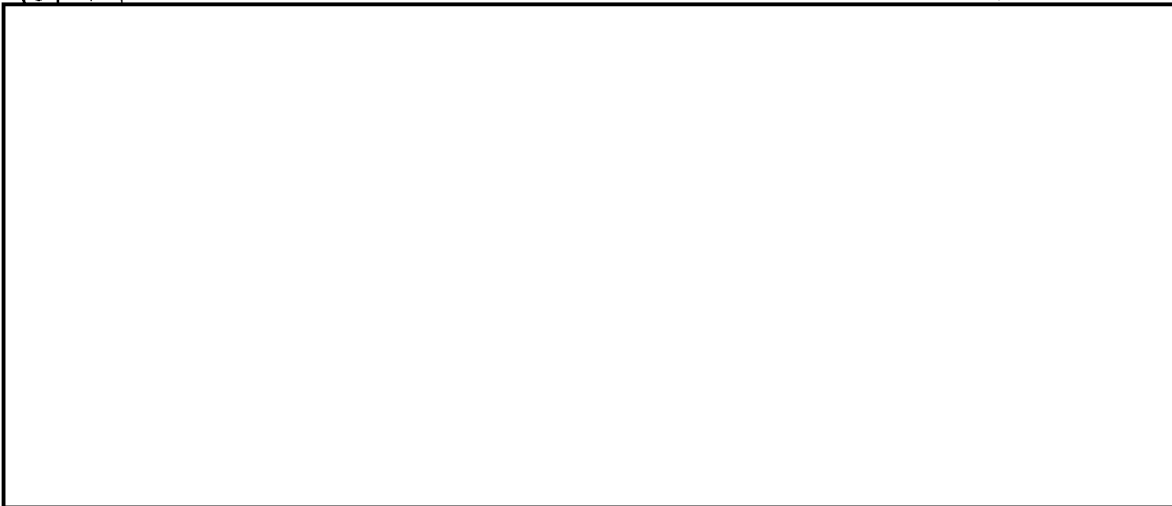
Description: Original notes re interview of

b6
b7C
b7D

b6
b7C

b6
b7C
b7D

12/8/93



b6
b7C
b7D

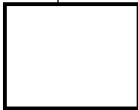
Cong office in Fla. did not even meet
with each - dep. went into local bank & was t/f to the
local did not act filling. Better nothing app 50K per mo.
to [redacted] last dr. - was MD not ~~on~~ the psych case.
[redacted] - left did not know her was psych
Only 1-2 psych on staff dep on # of children. Often
would refer to other dr. of which records

b6
b7C
b7D

Strawitt was only an outpatient clinic. Ins. w. would
pay as in-patient due to # of hrs. - Est. of about
8 hrs. in a day. Drug phase I - all day 70-80¢
Phase II - morning. ^{1-4 hrs total} drug phase II
JCAHO - Strict Compliance. Strawitt was JCAHO approved.
No room & board charges
Re: chg to ins cov.

[redacted] was one w. who/ approved
of billing for in-patient services. Used "Heart Home".
Chg was base of \$12,000. Paid office to heart home group
of Strawitt collected for ins. co. - was paid to
heart home. Always refunded money to ins. co. or
to parents. - Policy - did not always happen see p. 2

b6
b7C
b7D



(2)

1) [redacted]

[redacted] would be billed as though was w/ the physician / pay. Phys. would sign off on therapy report. Report would reflect that there was no bill by the Dr. at the therapist [redacted] came in weekly - saw her and would sign off on reports.

Keen for [redacted] care - wanted \$ to pay her for a portion of liability because she was signing off on reports.

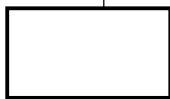
2) Counselors were for Dr. para-professionals conducting group therapy - not certified - only former graduates. Were billed as above and signed off as above by dr.

3) Opposed to going back to receipt & asking for contribution to pay overhead. Treatment was underpaid - could not pay overhead of corp. Co knew could bill ins for 12,000 without trouble

So months that funds were rec'd & not paid when left - [redacted] had not been reimbursed. Some cases as much as \$20, typically 30-90 days. Amt of as much as \$5,000.

b6
b7C
b7D

b6
b7C
b7D



(3)

4) bus. office mishandled funds.

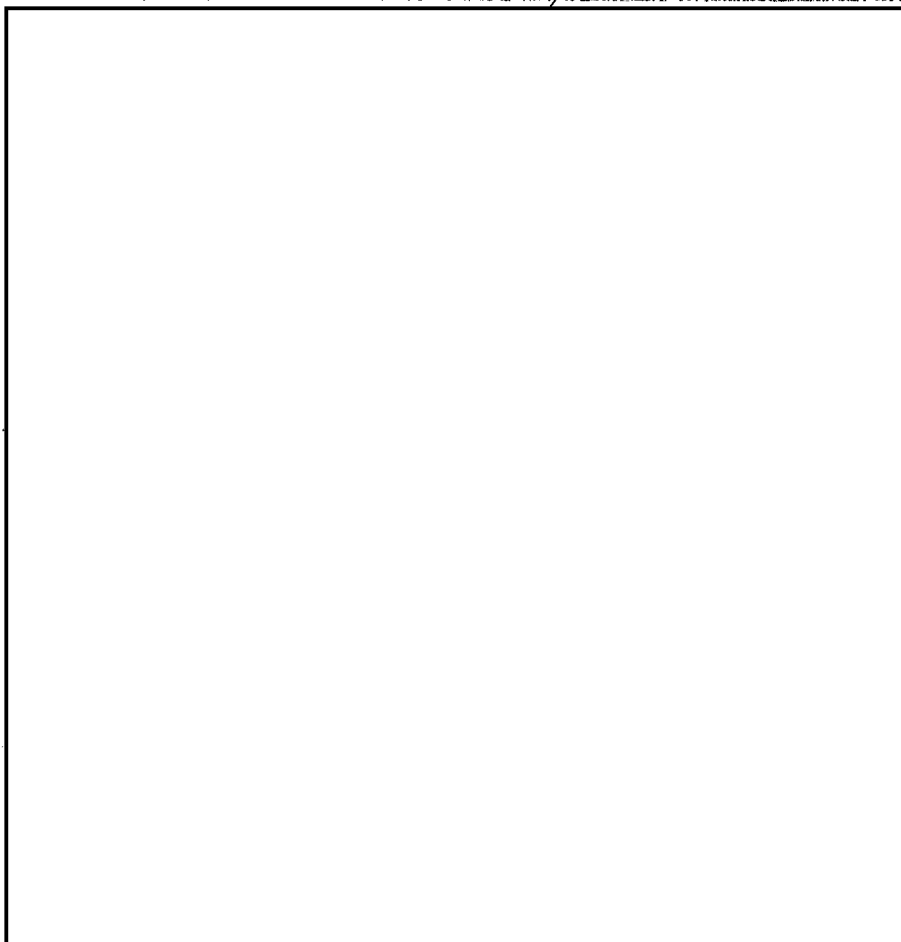
when parent came in - didn't tell them everything
didn't really know about moving out home.

did not inform ins. co. that parents were required
to provide out home.

5) forced to misrepresent operating expenses. Again, going
back to parent.

Diff ins. co. were ~~paid~~ billed different amount - whether they
would pay.

Other indiv.



[Redacted]

Re: fees
\$500 - for physical
+ 600 - psych work-ups - } services were
Parents were given results. } studied.

b6
b7C
b7D

Refunds were paid due to financial condition -
Someone would pay parents in installment.
Talked in person / by phone / with [Redacted] about refund
Parent had to sign assignment of interest in insurance
benefit.

[Redacted] went to Guin. to start drug rehab there
[Redacted]
While male Admin. - was asked to lie to parent re:
condition of her home, relieved as her parent, tell that money
sit would get better when - fact it wasn't.
Were inmates when sent the book to us to charge paper
to parent.

6/8/85-9/2-8/85

[Redacted] overnight

[Redacted] always mindful service.

Universal File Case Number 209 B/TP- 28810 1A³⁹

Field Office Acquiring Evidence DL - LBBRA

Serial # of Originating Document _____

Date Received 12/13/93

From FBI DL
(Name of Contributor)

(Address of Contributor)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title: _____

~ et al;
Strajub, Inc.,
FBW - Insurance

Reference: 00 - TP
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

① Read abt in James Mo. Article Summer 90

② [redacted], inpatient @ Straight [redacted]

b6
b7c

Med. [redacted] Received drug & also treatment, not psychiatric - some counsellor, had psychologist & [redacted]

③ Asked for \$3400 as extreme deal - supposed I cover first weeks or more of treatment, Med only abt 500, in [redacted] owed \$3,000 to [redacted] which was ~~now got to~~ 1,000 got back. Still owes 2,000.

b6
b7c

[redacted] thought never sent one piece of paper - insurance record ^{supposedly} 80% of the costs, but Straight's never sent a piece of paper, explaining costs, this is not

[redacted] which no. down carrier that is [redacted]

[redacted] never received any paper from [redacted]

Procedure was that [redacted] go out 2 sh 2 draw on the ins policy.

④ answered abt

⑤ Got copy of 1 med report, got verbal report when they wld visit - went to Dr. way other job. 3,500. aforementioned, was for incl 600. & but Steve wld it

01882 21/9/02 pp
12/11/03

8/2/02

will
know
sp#

b6
b7c

6 all cost covered, incl run & fuel

7 Nothing other than partial repay of 3,500 initially pd.

8 None mentioned.

9 [redacted] called them, trying to collect his reward.
Numerous times, during from [redacted]

a) 1st - just to patients - would send \$500 per month,
sent 2 checks thru post.

b) Then the checks were cut but wait until \$ to cover.

c) Constant chg of personnel, never set of calls, never
pd \$.

d) Talked to one after another, ~~thru of station~~
prot 28 people. no names remembered.

10 Has no paper whatsoever,
No other people.

[redacted] - list helps someone, ~~there's~~
but his warmth 100% cure.

EM 120

209B-TP-2880
1A39

b6
b7c

all the time
Dis

During Conf., almost mandatory - public embar
brought home, sold, \$400-500 made
dot pd out of pocket, just to get them off back.

Universal File Case Number 209B-TP-28810 1A40

Field Office Acquiring Evidence San Antonio

Serial # of Originating Document _____

Date Received 12/17/93

From
(Name of Contributor)

(Address of Contributor)

(City and State)

By SA
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title:

Reference: SA airtel dated 1/19/94
(Communication Enclosing Material)

Description: Original notes re interview of documents

b6
b7C

b6
b7C

Via Fax To:

[Redacted]

Fax #

[Redacted]

To:

[Redacted]

b6
b7c

Problems with readability; Contact:

[Redacted]

[Redacted]

[Redacted] (patient - [Redacted])

[Redacted]

[Redacted]

[Redacted]

[Redacted] ran the same day they put him on, so I doubt if they will be of much help. They were also referred by [Redacted]

[Redacted]


Administration - [Redacted]

[Redacted] - Host Home Coordinators

[Redacted] - Host Home Coordinators

8-11-93



These are the only insurance statements that I received. Since my ex was required to carry  on his insurance policy, we used Tower Life, his insurance carrier, as primary and Blue Cross as the secondary carrier. Hope they will be of some help.

I will continue to try and collect my credit, would appreciate whatever info you can furnish me with.

I appreciate the concern and time you have devoted to this matter.



P.S. I was taking \$455.00 for monthly dues and \$70.00 per week for host home fees out of my ^{own} pocket.

b6
b7c

b6
b7c

A family oriented treatment program for drug using young people.

[Redacted]

Assistant Administrator
Fiscal Services

[Redacted] H.H. Co.

~~1-0-2-880 AT-1~~

STRAIGHT

2900 Gateway, Suite 600 • Irving, Texas 75063
(214) 550-1177 • (214) 751-0703 (Metro)

[Redacted]

[Redacted]

over
script

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A family oriented treatment
program for drug using
young people.


ASSISTANT ADMINISTRATOR
FISCAL SERVICES

FAX #(214) 550-7638

STRAIGHT

2900 Gateway, Suite 600 • Irving, Texas 75063
(214) 550-1177 • (214) 751-0703 (Metro)

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FOR DEPOSIT ONLY
FIRST BANK/LAS COLINAS
1119-1280-9
STRAIGHT, INC.
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STRAIGHT, INC.
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FOR DEPOSIT ONLY
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THE BANK OF AMERICA
NATIONAL ASSOCIATION
ATLANTA, GA 30303
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FOR DEPOSIT ONLY
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FOR DEPOSIT ONLY

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FOR DEPOSIT ONLY
FIRST BANK/LAS COLINAS

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STRAIGHT, INC.

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FOR DEPOSIT ONLY
FIRST BANK/LAS COLINAS

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STRAIGHT, INC.
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STRAIGHT, INC.

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FOR DEPOSIT ONLY
FIRST BANK/LAS COLINAS

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STRAIGHT, INC.

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FOR DEPOSIT ONLY
FIRST BANK/LAS COLINAS
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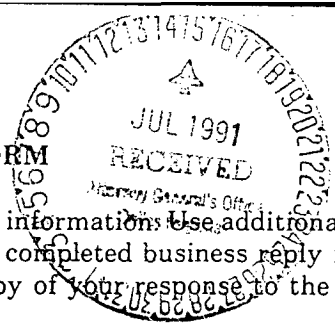
FOR DEPOSIT ONLY
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STRAIGHT, INC. 3 4
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BUSINESS REPLY FORM



Please respond to the complaint on this form, providing all requested information. Use additional sheets if necessary. Please TYPE or use BLACK INK. Please enclose two copies of all completed business reply forms and any other documents you wish to submit with your reply. We will send a copy of your response to the consumer.

Complaint of: [Redacted] File Number D9106-0180 201 V6

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1. Name of owner of the business: STRAIGHT, Inc.

2. Owner is a (check one): corporation partnership individual (sole proprietor) other

3. Assumed name (if any) of business: _____

4. Name of person responding (Please print): [Redacted]

5. Please state whether you were personally involved in the transaction or whether you conducted an investigation of the complaint. If you do not have personal knowledge of the transaction, please state the sources of your information.

Not Personally Involved - Investigated Complaint

6. Please respond to the enclosed complaint commenting on the specific claims made by the complainant. (Use reverse side of this sheet if necessary).

Complaint is accurate in all significant aspects. Non-profit Healthcare Provider, due to economic downturn, is not presently able to pay this refund, As recession eases we expect to make payment.

7. State whether or not you are willing to settle this complaint by providing the relief requested by the complainant. If not, would you be willing to settle this complaint on other terms? If so, please specify.

willing - but unable.

THE ABOVE STATEMENTS ARE TRUE AND ACCURATE TO THE BEST OF MY KNOWLEDGE.

[Redacted Signature]

Signature

Administrator
Title

2900 Gateway Suite #600

Address

Irving, TX. 75063
City State Zip Code

7/9/91

Date

(214) 550-1177
Area Code & Phone Number

Please return to:
Attorney General's Office
714 Jackson Street, Suite 700
Dallas, Texas 75202-4506

Attenti: [Redacted]

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[Redacted]

December 6, 1990

[Redacted]

Assistant Administrator - Fiscal Service
Straight, Inc.
2900 Gateway, Suite 600
Irving, Texas 75063

Re: My daughter: [Redacted]

Dear [Redacted]

This is to acknowledge your last correspondence to me dated August 20, 1990, reference to my daughter, [Redacted]

Please be advised that I have spoken with several attorneys concerning the credit balance due to me in the amount of [Redacted]

This letter constitutes my formal notice of complaint and demand for restitution pursuant to the Texas Deceptive Trade Practices - Consumer Protection Act.

The fact that give rise to the notice of complaint are as follows:

On or before [Redacted] I admitted my daughter, [Redacted] into your treatment facility. Since that time my insurance companies, Tower Life Insurance, Blue Cross Blue Shield, and myself made monthly payments to Straight, Inc., for treatment rendered to my daughter. After a year I withdrew my daughter and I was advised that Straight, Inc., owed me a credit balance of [Redacted] for overpayment. I was then advised I would be reimbursed as quickly as possible. I have never received the balance due to me.

This letter is precipitated in part, upon the money referred to hereinabove, and to your uncooperative attitude in resolving this simple matter. Accordingly, I have reviewed my options provided to me by law and have decided to proceed with a lawsuit in the event this matter is not settled.

In order to resolve this dispute, please send a cashier's check made payable to [Redacted] in the amount of [Redacted] within thirty (30) days from the date of this letter.

If I do not receive the said payment within the the above stated time period, I will instruct my attorney to institute a lawsuit against Straight, Inc., for Deceptive Trade Practices to recover the money owed to me. My attorney advises me that under Texas Law that I could be awarded up to three times the amount of money owed to me, plus attorney's fees and court costs.

Your prompt attention in this matter would be appreciated.

Yours truly,

[Redacted Signature]

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[Redacted]

Certified Mail/
Return Receipt Requested

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[Redacted]

ATTORNEY AT LAW
ONE RIVERWALK PLACE, SUITE 650
700 N. ST. MARY'S STREET
SAN ANTONIO, TEXAS 78205
(512) 227-3584
FAX (512) 227-8246

October 2, 1991

[Redacted]

Assistant Administrator
Fiscal Services
Straight, Inc.
2900 Gateway, Suite 600
Irving, Texas 75063

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b7C

Re: [Redacted]

Dear [Redacted]

This is to advise you that I have been retained to represent [Redacted] and her mother, [Redacted] in action against your corporation. Despite the fact that [Redacted] has contacted your company on numerous occasions concerning a refund due to them, no refund has been made. I direct your attention to correspondence from you to [Redacted] dated August 1, 1990 and correspondence from [Redacted] to you dated December 6, 1990, copies of which are attached to this letter.

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We have no alternative but to reiterate the notice under the Deceptive Trade Practices-Consumer Protection Act given to you in [Redacted] letter of December 6, 1990. You have had more than ample time to refund the [Redacted] due to my clients and your failure to do so has resulted in severe damage to my clients.

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Your company confirmed that my clients were entitled to the refund and in failing to make such refund has breached its warranty and obviously misrepresented my clients' rights and remedies. This action constitutes an unconscionable action or course of conduct.

My clients' damages are as follows:

- (1) [Redacted] which was not refunded;
- (2) [Redacted] representing lost interest at 5.5%;
- (3) \$250.00 in attorneys fees.

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Demand is made that your corporation pay the above sums on or before 60 days from the date of this letter. Should payment not be made, a lawsuit will be filed.

Very truly yours,



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MH/ib
Encl.

CERTIFIED MAIL #P 583 147 104
RETURN RECEIPT REQUESTED

P 583 147 104

RECEIPT FOR CERTIFIED MAIL

NO INSURANCE COVERAGE PROVIDED
NOT FOR INTERNATIONAL MAIL

(See Reverse)

STRAIGHT INC
Assist. Adm.

U.S.G.P.O. 1989-234-555

PS Form 3800, June 1985

Street and No. 2900 Gateway #600	
P.O., State and ZIP Code Irving TX. 75063	
Postage	\$
Certified Fee	
Special Delivery Fee	
Restricted Delivery Fee	
Return Receipt showing to whom and Date Delivered	
Return Receipt showing to whom, Date, and Address of Delivery	
TOTAL Postage and Fees	\$
Postmark or Date	

● **SENDER:** Complete items 1 and 2 when additional services are desired, and complete items 3 and 4. Put your address in the "RETURN TO" Space on the reverse side. Failure to do this will prevent this card from being returned to you. The return receipt fee will provide you the name of the person delivered to and the date of delivery. For additional fees the following services are available. Consult postmaster for fees and check boxes for additional service(s) requested.

1. Show to whom delivered, date, and addressee's address. (Extra charge)
 2. Restricted Delivery (Extra charge)

4. Article Number P-583-147-104	
Type of Service: <input type="checkbox"/> Registered <input type="checkbox"/> Insured <input type="checkbox"/> Certified <input type="checkbox"/> COD <input type="checkbox"/> Express Mail <input checked="" type="checkbox"/> Return Receipt for Merchandise	
Always obtain signature of addressee or agent and DATE DELIVERED.	
8. Addressee's Address (ONLY if requested and fee paid) ASSISTANT ADMINISTRATOR FISCAL SERVICES STRAIGHT INC. 2900 GATEWAY, SUITE 600 IRVING, TEXAS 75063	
5. Signature of Addressee	
6. X	
6. X	
7. Date of Delivery	10-4-91

PS Form 3811, Apr. 1989 *U.S.G.P.O. 1989-238-815

DOMESTIC RETURN RECEIPT

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Office of the Attorney General
State of Texas

July 19, 1991

DAN MORALES
ATTORNEY GENERAL



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Re: Straight, Inc. D9106-0180 111 vb

Dear Consumer:

We have received a response from the above-named party concerning your complaint. The business does not indicate a willingness to settle your complaint in the manner you requested.

Under the circumstances, we regret to say that a settlement agreeable to both parties does not seem possible at this time. Many times, the Consumer Protection Division is able to mediate a dispute to the satisfaction of both the consumer and the merchant. Unfortunately, at other times, such as this, we are unable to do so. As we stated earlier to you, we must rely on the voluntary cooperation of both parties to resolve individual consumer complaints.

You may want to contact a private attorney to discuss your legal remedies and proper course of action in this situation, if you have not already done so.

We appreciate your interest in calling possible consumer law violation to our attention and are sorry we were not of greater assistance to you in this instance.

Sincerely,



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Investigator
Consumer Protection Division

STRAIGHT

August 1, 1990

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[Redacted]

Dear [Redacted]

This letter is to advise you of a slight delay in payment of your scheduled refund from Straight, Inc.

As you well know, Straight, Inc. operates as a nonprofit organization, relying heavily on scheduled admission fees, insurance benefit assignments, charitable contributions, fundraising, etc. Naturally, when a delay is experienced from anticipated revenues, a cash flow reduction will occur. During the months of June and July, we experienced a very unseasonal downturn in anticipated funds from our various sources.

Due to this situation, corporate office has mandated that we delay all payments of refunds and vendor payables to the same measure of time as our anticipated receivables. Unfortunately, this means we will be unable to repay your refund within the timeframe as originally planned. We sincerely hope that this does not cause a great inconvenience within your budget.

Please know that this time delay is only temporary and we will forward your monies as quickly as they are released from the corporate offices.

I sincerely apologize for this situation, and I will remain in touch with you until final payment is delivered.

Yours truly,

[Redacted Signature]

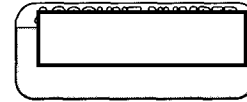
[Redacted Title]

Fiscal Services

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STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177



BILLING DATE 09-30-90



\$
 AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 09-19-90.			
	BALANCE DUE UPON RECEIPT.			
08-31-90	Balance Forward			-2795.00

0 - 30	31 - 60	61 - 90	91 - >>
Current	Fast Due	Fast Due	Fast Due
-2795.00	0.00	0.00	0.00

-2795.00

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER
 [REDACTED]

PAGE
 1

BILLING DATE 07-31-90

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[REDACTED]

\$ [REDACTED]
 AMOUNT ENCLOSED

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 07-15-90.			
	BALANCE DUE UPON RECEIPT.			
06-30-90	Balance Forward			-961.87
07-15-90	MONTHLY SERVICE FEE	AUGUST	425.00	

0 - 30	31 - 60	61 - 90	91 - >>
Current	Past Due	Past Due	Past Due
-536.87	0.00	0.00	0.00

-536.87

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER
 [REDACTED]

PAGE
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BILLING DATE 06-30-90



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 AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 06-15-90. BALANCE DUE UPON RECEIPT.			
05-31-90	Balance Forward			-1046.87
05-22-90	225195	1038		-340.00
06-15-90	MONTHLY SERVICE FEE	JULY	425.00	

0 - 30	31 - 60	61 - 90	91 -->>
Current	Past Due	Past Due	Past Due
-961.87	0.00	0.00	0.00

-961.87

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER

PAGE
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BILLING DATE 05-31-90

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AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 05-15-90. BALANCE DUE UPON RECEIPT.			
04-30-90	Balance Forward		1168.13	
04-23-90	223587	1014		-340.00
04-24-90	3467	1015		-2300.00
05-15-90	MONTHLY SERVICE FEE	JUNE	425.00	

0 - 30	31 - 60	61 - 90	91 -->>
Current	Past Due	Past Due	Past Due
-1046.87	0.00	0.00	0.00

-1046.87

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER

PAGE
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BILLING DATE 04-30-90



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AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 04-15-90.			
	BALANCE DUE UPON RECEIPT.			
03-31-90	Balance Forward		1508.67	
03-31-90	3487	998		-2300.00
04-15-90	RETURNED CHECK FEE	ADJ	15.00	
04-15-90	MONTHLY SERVICE FEE	MAY	425.00	
04-10-90	10251783	1005		-20.00
04-12-90	222978	1007		-360.54
04-12-90	222979	1007		-400.00
04-15-90	RETURNED CHECK	CK #3467	2300.00	

0 - 30	31 - 60	61 - 90	91 - >>
Current	Past Due	Past Due	Past Due
1168.13	0.00	0.00	0.00

1168.13

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER
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BILLING DATE 03-31-90

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 AMOUNT ENCLOSED

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 03-15-90. BALANCE DUE UPON RECEIPT.			
02-28-90	Balance Forward		1083.67	
03-15-90	MONTHLY SERVICE FEE	APRIL	425.00	

0 - 30	31 - 60	61 - 90	91 -->>
Current	Past Due	Past Due	Past Due
425.00	425.00	425.00	233.67 Past Due



1083.67 1508.67

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER
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PAGE
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BILLING DATE 02-28-90

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AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 02-15-90.			
	BALANCE DUE UPON RECEIPT.			
01-31-90	Balance Forward		5329.60	
01-25-90	218038	948		-4670.93
02-15-90	MONTHLY SERVICE FEE	MARCH	425.00	

0 - 30	31 - 60	61 - 90	91 - 99	
Current	Past Due	Past Due	Past Due	
425.00	425.00	233.67	0.00	558.67 Past Due
				658.67
				1083.67

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

[Redacted Box]

BILLING DATE 01-31-90

[Redacted Box]

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 AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	STATEMENT DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 01-15-90.			
	BALANCE DUE UPON RECEIPT.			
12-31-89	Balance Forward		5329.60	
01-09-90	3375	936		-425.00
01-15-90	MONTHLY SERVICE FEE	FEB.	425.00	

0 - 30	31 - 60	61 - 90	91 - >>		
Current	Past Due	Past Due	Past Due	Past Due	
425.00	425.00	450.67	4028.93	4904.60	5329.60

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER
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BILLING DATE 12-31-89

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 12-15-89			
	BALANCE DUE UPON RECEIPT.			
11-30-89	Balance Forward		5490.67	
12-07-89	214392	915		161.07
12-11-89	3348	915		425.00
12-15-89	MONTHLY SERVICE FEE	JAN.	425.00	

0 - 30	31 - 60	61 - 90	91 - 120
Current	Past Due	Past Due	Past Due
425.00	450.67	4453.93	0.00

0.00 Past Due 4904.60

6900
 - 5329.60
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STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER

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BILLING DATE 11-30-89



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AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN
 THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 11-15-89. BALANCE DUE UPON RECEIPT.			
10-31-89	Balance Forward		5040.00	
11-29-89	PRO RATA		25.67	
11-15-89	MONTHLY SERVICE FEE	DEC.	425.00	

0 - 30	31 - 60	61 - 90	91 -->>		
Current	Past Due	Past Due	Past Due		
450.67	5040.00	0.00	0.00	Past Due	5040.00
					5490.67

STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER
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PAGE
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BILLING DATE 10-31-89

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 AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 10-15-89. BALANCE IS DUE BY 11-15-89.			
09-30-89	ADMISSION FEE		500.00	
09-30-89	MEDICAL SERVICES FEE		600.00	
09-30-89	O/T SURCHARGE		1000.00	
09-30-89	SPECIAL CARE		2520.00	
10-30-89	FINAL CARE		2520.00	
10-02-89	PAYMENT BY MASTERCARD	50		-1100.00
10-06-89	3281	868		-1000.00

0 - 30	31 - 60	61 - 90	91 -->>
Current	Past Due	Past Due	Past Due
5040.00	0.00	0.00	0.00

[]
 5040.00

STRAIGHT

August 20, 1990

[Redacted]

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Dear [Redacted]

In response to your letter of August 12, 1990, please be assured that we have processed your entire credit balance of \$2795.00 through our corporate office. This amount includes a credit to your account for the August fee of \$425.00.

Please understand that our corporate office automatically bills each client on a monthly basis and are unaware until month end of client status changes. All paperwork regarding Leigha's account was processed on a timely basis.

We also received a check from your insurance company last week in the amount of \$340.00. This check was returned to them for payment to be made directly to you. A copy of this correspondence was mailed to you on Monday, August 13, 1990.

On August 1, 1990 a letter was mailed to all parents and vendors regarding our end of year cash flow situation. We are processing these requests as quickly as possible. I will request that your refund be expedited immediately.

Thank you for your cooperation.

Sincerely,

[Redacted Signature]

[Redacted]

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[Redacted]

Fiscal Services



January 28, 1991

[Redacted]

Straight, Inc.
2900 Gateway, Suite 600
Irving, Texas 75063

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RE:

[Redacted]

Dear

[Redacted]

Enclosed please find two (2) checks which we are returning.

These checks must be deposited by you and reissued to [Redacted]
We cannot reissue these checks to [Redacted] because she is not
our insured. If we were to reissue these checks, we would need
to make them payable to [Redacted]

If there are any questions, please let us know.

Sincerely,

[Redacted]

Claim Department

jb

Enclosures

*I never received
this money.* [Redacted]

TO: WHOEVER IS WILLING TO HELP US WITH INFORMATION
FROM: [REDACTED]
SUBJ: FBI INVESTIGATION OF STRAIGHT, INC.
DATE: 8/5/93

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Gentlemen:

As you may have heard, Straight, Inc. is no longer operating in the State of Texas, neither is it operating in any other state of the nation. There were literally hundreds of lawsuits against Straight because of it's cruelty to kids as well as parents. However, the FBI is seeking information and records regarding the way in which Straight billed insurance companies. If you still have copies of insurance claims or records, and you would be so kind as to tell this to the FBI, PLEASE CALL [REDACTED] IMMEDIATELY. Examples of things they were interested in were (1) instances of double and triple billing (2) billing for services not rendered (3) false diagnosis (4) billing for services which were illegal for an outpatient facility, such as room and board, living expenses, etc. (5) not issuing refunds to parents, (6) excessive billing, etc.

Let me emphasize that you must contact me by phone no later than next Friday, August 13, 1993 in order to get your information in time for the FBI investigators from Florida. We hope you will help with factual information which can be documented.

The number to call again is [REDACTED]

Sincerely,

[REDACTED]

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[REDACTED]

STRAIGHT, INC.
PARENT/STAFF COMMUNICATION

To:
From:

Date: 6/5
Time: 11:40 AM

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Check:

- | | |
|--|---|
| <input type="checkbox"/> Travel Request | <input type="checkbox"/> For Your Information |
| <input type="checkbox"/> Meeting Request | <input type="checkbox"/> See Attached |
| <input checked="" type="checkbox"/> Please Reply | <input type="checkbox"/> Client Information |

Please Call Me At: _____

Other: _____

Comment:

I need to know my present
Financial Status - Credit / or Debit
Please put in my book in group + I
will pick it up this Friday.

Reply:

You presently have a credit balance
of 1386.87.

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Staff Signature

6/5/90 12pm
Date and Time

REVIEW OF CLAIMS

Our decision concerning the coverage available for the claim you have submitted has been made on the basis of the information submitted with the claim. If you do not feel we have all of the relevant information, or, after reviewing your coverage booklet, do not agree with or do not understand the position we have taken, you should write or call the Customer Service Center (the address and phone numbers are shown on the front of this form) and request that this claim be reviewed. You or your representative may review our claim file at any time during regular business hours at our office. Also, written issues and comments may be submitted for consideration in the review. You will be notified of the results of our review as soon as it is completed.

[Redacted]

Credit

[Redacted]

- Tower Life

[Redacted]

[Redacted]

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AGREEMENT FOR FAMILY TREATMENT

AGREEMENT made this _____ day of _____, 198_____, between STRAIGHT, INC. a not-for-profit corporation organized under the laws of the State of Florida and licensed to do business in the State of _____ (hereinafter referred to as "Straight") and _____, the person having legal responsibility for determining the participation in the Straight program of the Straight client ("Program Participant").

W I T N E S S E T H

WHEREAS, Straight is a nonprofit, privately funded, family-oriented drug treatment program for young persons including minors and adults, who have a dependency or are in imminent danger of becoming dependent on mood altering drugs; and

WHEREAS, Program Participant desires to engage Straight for the purposes of the care and treatment of the client to assist the client in dealing with his/her dependency on mood altering drugs.

NOW, THEREFORE, in mutual consideration of the promises hereinafter contained, the parties agree as follows:

1. **DEFINITIONS** – For the purpose of this Agreement, words used herein shall be defined in accordance with the following:
 - (a) "Straight" shall mean Straight, Inc. a Florida corporation and all employees, agents, volunteers and host-home parents.
 - (b) "Program Participant" shall mean that person having legal responsibility to enter into this Agreement and to authorize the treatment in the Straight program including parents, legal guardians, or sponsors of a client who are under the legal age of majority and such client, himself or herself, if such client has achieved the legal age of majority. For the purposes of this Agreement, the "legal age of majority" shall be that age as determined in accordance with state law of the state in which the Client is entering the Straight program.
 - (c) "Client" shall mean that person receiving treatment in the Straight program.
 - (d) "Support" shall mean the participation by the Program Participant and other family members of the Client in Straight program activities and adherence to Straight program rules.
 - (e) "Court Ordered" means a referral to the Straight program of a client pursuant to the order of a court of competent jurisdiction,
 - (f) "Old Tie" means clothing or other personal property which in the opinion of Straight is a psychological or physical link to the Client's drug dependency condition.
 - (g) "On-Refresher" means that the Straight Client has been required by Straight to engage in a review of prior phases of the Straight program because of difficulty in the Client's progress at his/her present phase level.
 - (h) "Set Back" means that the Straight Client has been required to return to an earlier phase because of lack of progress.
 - (i) "Host-Home" means that home to which the Straight Client will be assigned for purposes of everyday living during the Client's participation in the first phase of the Straight therapeutic process.
 - (j) "Host Parent" means that parent or parents of another Straight Client to whose home the Client has been assigned for everyday living purposes during the first phase of the Straight therapeutic process.
2. **PROGRAM RULES AND REGULATIONS** – Program Rules and Regulations ("Rules") are provided to all Program Participants at the time the Client enters the Program. Program Participant agrees that adherence to these Rules is an integral and important part of the therapeutic process. Program Participant hereby acknowledges and agrees that he/she has received a copy of the Rules and has read and understands same. Program Participant and/or Client hereby acknowledges and agrees to be governed by and to abide by such Rules.
3. **CONSENT TO TREATMENT** – Program Participant and/or Client hereby represents to Straight that Client has an indicated condition of drug abuse and/or dependency on mood altering drugs and that admission to the Straight program is appropriate and desirable. Program Participant and/or Client hereby consents and agrees to such treatment. In so consenting, Program Participant and/or Client does hereby voluntarily consent to receive all treatments, therapy and other programs and procedures described in the Straight program. The Rules contain a detailed and comprehensive description and explanation of the Straight program and its policies and procedures. Program Participant and/or Client hereby acknowledges that he/she has read and understands the principles, rules, procedures, and obligations of the Straight program and further, that the phases, rules, and basic therapeutic practices of the Straight program have been explained to said Program Participant and/or Client and Program Participant and/or Client hereby acknowledges that such program treatments and procedures will be performed by program counselors, senior staff, junior staff, staff physicians, and host parents, and Program Participant and/or Client hereby acknowledges, and understands the extent of participation in such program by the aforementioned persons. Program Participant and/or Client is aware that treatment for dependency on mood altering drugs is not an exact science and the undersigned acknowledges that no guarantees of a cure of such condition have been made by Straight or by any employees, staff members, agents, officers, host parents, or volunteers with respect thereto. The undersigned hereby certifies that as such Program Participant and/or Client, the undersigned has read and understands this consent to treatment. In the event Client is "Court Ordered" into the Straight program under a court referral system, Program Participant and/or Client also gives his/her consent to so participate in the program and acknowledges and agrees to abide by the program structure rules and therapeutic practices as outlined by the Rules.
4. **TERMINATION OF CLIENT BY STRAIGHT** – Straight may terminate Client from participation in the program for any of the following:
 - (a) If Straight determines, after a reasonable time for assessment, that treatment is not appropriate;
 - (b) If the Straight Client commits or engages in acts of violence while in the Straight program;
 - (c) If the Straight Client commits or engages in sexual misconduct while in the Straight program;
 - (d) If during participation in the Straight program, the Straight Client is in possession of mood altering drugs, drug paraphernalia, or other substances, including prescription drugs, without permission;
 - (e) If the Straight Client is convicted of a felony or misdemeanor under federal law or the laws of any state during the Client's participation in the Straight program;
 - (f) If the Straight Client does not demonstrate to the satisfaction of Straight a significant degree of progress over a reasonable amount of time and after attempts have been made to correct the situation.
 - (g) If Straight has determined that a serious medical, psychological, and/or social condition exists that precludes further, responsible treatment;
 - (h) For such other reasons, including but not limited to nonpayment of fees, that Straight determines as being in the best interest of the Client and/or other Straight clients engaged in the program at the time.In the event the Client is terminated in accordance with the provisions of this paragraph, any part of the fee paid pursuant to this Agreement to Straight will only be refunded in accordance with Straight's policy regarding refunds as set forth in the Rules.
5. **VOLUNTARY WITHDRAWAL OF CLIENT FROM PROGRAM** –
 - (a) Voluntary withdrawal of a minor from the program shall be made through the "chain of command" established pursuant to the Straight Rules. A private conference will be held between program counselors and senior staff members of Straight and the Program Participant and/or Client. Such conference shall be held within a reasonable time period after notice of intent to withdraw has been given by the Client in order to give serious consideration to the desire and to avoid impulses and/or transitory desires on the part of the Client. In the event such minor Client shall proceed to full withdrawal from the Straight program, such Client shall only be released to the parents or legal guardians of such Client. In the event such parent or legal guardian refuses to accept the Client, such Client shall be released to the appropriate state agency.

(b) Voluntary withdrawal of a Client who has reached his/her majority under appropriate state law shall give notice of his/her intention to so withdraw through the "chain of command" as described in the Rules. Such withdrawal procedures shall include a conference between the Client and a designated official of Straight, and should the Client, following such conference, still desire to withdraw, such withdrawal shall be accomplished within a reasonable and appropriate time following such conference. In the event such adult Client refuses to participate in Straight's normal termination procedure as outlined herein and as outlined in the Rules, such Client shall be released from the Program immediately.

In all events, the determination of a reasonable time and appropriateness of withdrawal procedures shall be governed by the laws of the state in which the program is located. In the event Program Participant and/or Client fails to comply with the above-described procedure with respect to voluntary withdrawal, Straight shall not be held responsible for any actions, causes of action or damages relating to or arising out of such withdrawal from the Straight program.

6. **CONFIDENTIALITY** – The parties to the Agreement acknowledge that regulations promulgated under federal laws, as well as the laws of various states, protect the interests of the Client as a citizen, particularly with regard to protecting such Client's right of privacy or engagement in a drug or alcohol treatment program. Such federal and state laws provide severe penalties for violation. Straight agrees that it will comply with all requirements of federal and state law with regard to confidential disclosure of the identity, participation, and treatment of such Client and will only release such information in accordance with the provisions of the aforementioned federal and state laws.
7. **STAFF DECISIONS** – Program Participant and/or Client agrees to adhere to the decision of staff during Client's participation in the Straight program. Program Participant and/or Client acknowledges and agrees that such adherence is necessary for the successful treatment of Client's drug dependency problem.
8. **MEDICAL CONSENT** – All Clients entering the program are required to undergo a physical examination and may also be required to submit to a psychological examination at the discretion of Straight. Such examination shall be performed by such physician, psychiatrist, and/or psychologist as Straight, in its sole and absolute discretion, shall determine. All diagnoses, tests results or other records as a result of such examinations shall be the property of Straight. Nothing herein shall be construed to create a physician/patient relationship between such physician and/or psychiatrist and the Client. Additional diagnostic tests or procedures may be performed on the Client as recommended by such physician and/or psychiatrist and at the sole discretion of Straight. Program Participant and/or Client will provide full medical history of Client as well as a completed immunization record on forms to be supplied by Straight to include information concerning immunizations for:
Diphtheria, Tetanus, Pertussis (DPT);
Trivalent (OPV);
Measles;
Mumps;
Rubella;
Smallpox, and,
Tuberculosis.
9. **MEDICAL CARE** – Program Participant shall also complete an "Authorization for Treatment of Minors" form to permit medical care, attention and treatment of Client.
10. **FINANCIAL COMMITMENT** – In consideration of the services to be rendered to Client by Straight, Program Participant and/or Client agrees to pay the following current fees and expenses for services rendered and to be rendered while Client is participating in the Straight program:

Treatment Fee: \$ _____ Other: _____ \$ _____
Medical Exam.: \$ _____
Maintenance Svc.: \$ _____ (Monthly)

Program Participant and/or Client agrees that all arrangements for payment of fees must be made in advance if the full fee as set forth herein is not paid at the time Client enters the program. All payments made other than in full at the time Client enters the program shall be in accordance with a schedule as determined in the sole and absolute discretion of Straight. Failure to make any installment payments of such fees within ten (10) days of the due date thereof may result in the imposition of a late charge of ten percent (10%) and/or dismissal from the Straight program. Program Participant and/or Client shall also be responsible for incidental expenses including but not limited to medical care, prescriptions, eyeglasses, dental care, and legal fees. At the election of Straight under certain circumstances, Straight may advance such amounts on behalf of the Program Participant and/or Client for these items.

11. **INSURANCE CLAIMS** – Reimbursement from medical insurance cannot be guaranteed by Straight. Straight staff will provide to Program Participant and/or Client information and assistance to enable Program Participant and/or Client to prepare and process a claim in response to an insurance company's inquiries.
12. **CLIENT PROPERTY POLICY** –
 - (a) **Stash.** For the purposes of this Agreement, "Stash" shall mean any articles which are in the opinion of Straight evidence of, or related to, drug usage or articles that in the opinion of Straight are related to or used in any criminal activity. Program Participant and/or Client agrees that such articles may be retained by Straight or may be released by Straight to appropriate law enforcement authorities as Straight shall in its sole and absolute discretion determine.
 - (b) **Non-Stash.** Any item brought by a Client to the Straight program which is in the opinion of Straight staff an "old tie" will be confiscated and not returned to the Straight Client. Articles of value (jewelry, vehicles, etc.) will be released to the Program Participant in the case of a minor Client and in the case of an adult Client to such responsible person as authorized by the adult Client.
 - (c) **Articles of Clothing.** Program Participant and/or Client understands and agrees to have adequate clothing to enable Client to dress in a comfortable, neat and clean manner. The appropriateness of such clothing is more fully described in the Rules. All such articles of clothing are to be labeled. Straight shall not be responsible for any lost or misplaced clothing.
 - (d) **Refresher.** When a Client is "on-refresher" or is "set-back" articles of personal ornament or use including but not limited to pocket-books, wallets, jewelry, etc., will be returned to the Program Participant in the case of a minor Client, or will be held for return to an adult Client at such time as the Straight staff shall determine or at the time of the completion of or withdrawal from the program.
13. **PARENTAL PARTICIPATION** – Straight is a family-oriented treatment program and as such parents or parent surrogates are required to participate in meetings and group sessions as well as other aspects of the Program. An exception to full participation on the part of the parent or parent surrogate may be arranged by Straight on an individual basis taking into consideration the family circumstances.
14. **CLIENT LIVING ARRANGEMENTS** – Program Participant and/or Client acknowledges and agrees that living accommodations in a host home for a Client in the first phase of treatment is an integral and necessary part of the Straight treatment program. Straight shall determine such host home in which the Client will be living on first phase and Straight assigns Client and/or changes host home assignments as Straight shall in its sole and exclusive discretion determine. Program Participant shall be responsible for providing housing for the Straight Client beyond the first phase. Straight reserves the right to disallow any living arrangement which is not conducive to the continued therapeutic progress of the Client. Living arrangements other than the family's primary residence may be approved by Straight as set forth in the Rules.

15. **INDEMNIFICATION** – Straight undertakes with the consent of Program Participant and the parents and/or legal guardians of the Straight Client, to love, discipline and treat the Client for his/her drug dependency problem in accordance with generally accepted clinical treatment standards. It is understood that under certain circumstances in an effort to prevent physical harm to Client or others, it may be necessary for Straight or its staff members, employees, host parents, agents, or volunteers to restrain, hold or otherwise use acceptable means of physical restraint. Program Participant and/or Client agree that such methods of restraint may be employed within the sole discretion of Straight, its staff, employees, agents, host parents, or volunteers. The Program Participant and/or Client do hereby indemnify and hold Straight, its directors, officers, employees, agents, host parents, and volunteers, harmless for any and all liability, loss or damage as a result of claims, demands, costs, and/or judgments (including reasonable attorney's fees incurred in the defense of such claim or action) against it or them arising out of the care or treatment of Client by or on behalf of Straight or the use of acceptable methods of physical restraint whether the liability, loss or damage so claimed is caused by or arises out of the sole, primary or concurring negligence of Straight or its directors, officers, employees, agents, host parents, and volunteers.
16. **GENERAL RELEASE** – Program Participant and/or Client who has attained their majority are fully aware that during the course of treatment, Client may accidentally or intentionally cause himself/herself to be injured and as an integral part of the treatment program, such Client will be placed in a host home supervised by host parents and other volunteer workers in the Straight program. In consideration of the services to be rendered by Straight, Program Participant and/or Client hereby releases Straight, its employees, officers, agents, host parents, staff, and volunteers from any and all liability in connection with any occurrence that transpires during the course of treatment arising out of or relating to such treatment in the Straight program. It is further agreed to release, indemnify and hold Straight and any of its employees, agents, servants, volunteer workers, or host parents harmless from any and all actions, causes of action, liability and costs of every kind or nature including attorney's fees and court costs in connection with the treatment and supervision of the Client or other family member.
17. **RELEASE OF STRAIGHT WHEN TREATMENT NOT COMPLETED** – In the event that Program Participant and/or Client desires to withdraw from the Straight program against the advice of Straight or its staff or employees, Program Participant and/or Client hereby releases Straight, its staff, agents, employees, volunteers, host parents, or other persons connected with the Straight program, jointly and individually, from any and all liability of any nature for any reason whatsoever including any injury or harm of any kind which may result directly or indirectly by reason of such withdrawal, and hereby waives any and all such rights of action which may now exist or later be obtained as a result of such withdrawal as well as any rights of action or claims which may have arisen while Client was a participant in the program. Program Participant and/or Client understands the medical, psychological, and emotional complications and the possible results of such complications as a result of any such withdrawal. This release is made with full knowledge of the danger that may result from the withdrawal from the program.
18. **ARBITRATION** – In further consideration of the Agreement to render services to Client, Straight and Program Participant and/or Client do hereby agree as follows:
- (a) It is understood and agreed that all complaints, disputes, or grievances arising between Straight and the Program Participant and/or Client involving questions of the meaning, interpretation, or application of any clause of this Agreement, or any breach of threatened breach of this Agreement, or any acts, conduct or relations of whatever nature between Straight, its staff, employees, host parents, agents, and volunteers and Program Participant and/or Client, may, if unadjusted, at the sole option of Straight, be referred to and submitted to arbitration before a panel of three arbitrators. Such arbitration panel shall be composed of an arbitrator selected by Straight, an arbitrator selected by the Program Participant and/or Client, and such two arbitrators shall select a third arbitrator. Such arbitration will be conducted in accordance with the rules and regulations designated by the American Arbitration Association. The parties hereto acknowledge and agree that by agreeing to the arbitration as set forth in this Agreement they waive their right to have such dispute initially decided in a court of law. The arbitration as provided under this paragraph shall be subject to the laws of the State of _____ as they relate to judicial review of arbitration proceedings.
- (b) This paragraph shall not limit Straight's right under this Agreement to exercise its professional judgment to refer Client to other drug rehabilitation programs or to decline further treatment of Client.
In the event any court action is undertaken to review, set aside or otherwise challenge the arbitration agreement or award as set forth in this paragraph, the prevailing party in such court action shall be entitled to all costs of such action including reasonable attorney's fees as may be fixed by the court.
- (c) This provision may be rescinded by written notice to Straight within thirty (30) days after execution of this Agreement; provided, however, that any dispute arising out of services for treatment rendered up to the date of such written notice shall be subject to the terms of this arbitration agreement.
- BY SIGNING THIS AGREEMENT, YOU ARE AGREEING TO HAVE ANY ISSUE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO HAVE SUCH ISSUES DECIDED BY A COURT OF LAW.
19. **BOOSTER CLUB** – The parents of Straight Clients have or may organize a booster club to promote the awareness of the program in the community and to raise funds necessary to assist Straight to continue as a privately funded program. Such booster club may also assist Straight in certain helpful operations of the program including but not limited to answering the telephone, manning concession stands at open meetings, manning parking lots, and serving at such other events as shall be needed from time to time.
The undersigned hereby agrees and consents to Straight providing the name and telephone number of the undersigned to such booster club for solicitation of services by the booster club.
20. **GOVERNING LAW** – This Agreement shall be governed by and construed in accordance with the laws of the State of _____.
21. **AMENDMENTS** – No amendment, modification, or alteration of any of the terms, provisions, or conditions of this Agreement shall be effective unless made in writing and signed by all of the parties hereto.
22. **HEADINGS AND CAPTIONS** – The titles or captions of paragraphs or subparagraphs contained in this Agreement are provided for convenience or reference only and shall not be considered a part hereof for purposes of interpreting or applying this Agreement, and therefore such titles or captions do not define, limit, extend, explain, or describe the scope or extent of this Agreement or any of its terms, provisions, presentations, warranties, conditions, etc. in any manner or any way whatsoever.
23. **GENDER AND NUMBER** – All pronouns and variations thereof shall be deemed to refer to the masculine, feminine or neuter, and to the singular or plural, as the identity of the persons or entities may require.
24. **SEVERABILITY** – The invalidity of any provision of this Agreement as determined by a court of common jurisdiction shall in no way affect the validity of any other provision hereof.
25. **ENTIRE AGREEMENT** – This Agreement and all of the documents as referenced herein including the Rules and Regulations, constitute the entire agreement of the parties hereto pertaining to the subject matter and supersede all negotiations, preliminary agreements and all other prior and contemporaneous discussions and understandings of the parties in connection with the subject matter of this Agreement. Except as provided herein, no covenant, representation or condition not expressed in this Agreement or in an amendment hereto made and executed in accordance with this Agreement, shall be binding upon the parties hereto or shall effect or be effective to interpret, change or restrict the provisions of this Agreement.

26. **BINDING EFFECT** - The provisions of this Agreement shall be binding upon and inure to the benefit of the parties, their successors, assigns, heirs, and legal representatives.

IN WITNESS WHEREOF, the parties have hereunto executed this Agreement this _____ day of _____, 198 _____.

STRAIGHT, INC.

Witness

By: _____

Witness

Program Participant

Program Participant

Client

Client No.

ADDENDUM TO AGREEMENT FOR FAMILY TREATMENT
FINANCIAL AGREEMENT (OUT OF TOWN FAMILIES)

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Straight's fees are as follows:

The admission processing fee is \$500.00. This fee covers pre-intervention counseling, drug and alcohol diagnostic evaluation, intervention counseling and initial treatment planning. This fee is due and payable on the day of admission.

The medical services fee is \$600.00. This fee includes physical examination, psychiatric evaluation, psychosocial assessment and drug use assessment. This fee is due and payable on the day of admission.

A surcharge of \$1,000.00 is charged to out-of-town families. This fee is due and payable on the day of admission.

Special Care Day charges are \$84.00 per day. These charges are for ongoing group therapy and individual therapy. The maximum number of days charged is sixty (60) days. Special Care Day charges for the initial thirty (30) days of treatment (\$2,520.00) are due and payable on the day of admission.

The monthly services and treatment fee is \$3500 ^{425.00 mo in 30 days}. This fee covers ongoing group therapy, individual therapy, and services including food. This fee is charged until completion of the program. There are no additional fees for aftercare or for whatever additional time the client requires for his/her individual program. This fee is charged after the initial sixty (60) days of treatment. (Amount of fee subject to change with 30-day notice.)

The pro-rata share of the monthly services fee, based on the number of days remaining in the month after the 60th day of treatment, is \$25.67. (Nov 29, 1989)

Refunds of certain fees will be granted based on the attached schedule.

Parents/Guardians are responsible for payment of any medical or other incidental expenses incurred while the client is in the program. These may include prescription medication, laboratory tests, doctor's appointments, emergency room treatment or hospitalization, psychological or psychiatric consultation.

Straight will be responsible for arrangement of housing for clients during the first phase of the program.

Parent/Guardian/Father/Stepfather Parent/Guardian/Mother/Stepmother Client's Name Last Name-Parent/Guardian Husband's Street Address City State Zip 	Total Due At Admission \$ <u>4620.00</u> Date Admission date: HOME # WORK #
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ASSIGNMENT OF BENEFITS

In order to keep our costs as low as possible, we require parents to pay Straight's fees in advance of services and receive any insurance reimbursement directly from the insurance company. However, in those cases where the parents have not been able to pay all fees up front, we ask parents to assign any insurance benefits to Straight. In accordance with this policy, please fill in the name of your insurance company and sign the bottom of this form. If you are covered by more than one insurance company, please complete a form for each.

When we receive checks from insurance companies, we automatically deposit them and credit the appropriate account. It is not Straight's policy to sign checks over to anyone. If this causes your account to have a credit balance and you wish to have a refund, please submit a written request to John A. Harris, Assistant Administrator of Fiscal Services.

I authorize my Insurance Company, Blue Cross + Blue Shield of Texas Inc., to send payment of medical benefits to:

STRAIGHT, INC.
2900 Gateway Drive., Suite 600
Irving, TX 75063

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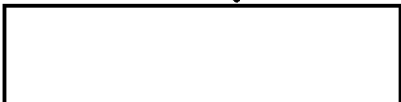
Name Identification Number

Signature: Date:

REFUND POLICY

Refunds may be granted on the following basis:

1. Admission Processing Fee (\$500) - Non-refundable
2. Medical Services Fee (\$600) - Portions of this fee are refundable based on the services not rendered. The Medical Services Fee is broken out as follows:
 - A. Psychiatric Evaluation - \$300
 - B. Medical and Psychological services including physical examination and drug use assessment - \$300
3. Out-of-town Surcharge (\$1000) - Non-refundable
4. Special care day charges of \$84.00 per day - refundable for those days paid in advance.
5. Monthly Services and Treatment Fee - Returnable on a pro-rata basis only if the separation is initiated by Straight.
6. Pro-rata share of Monthly Services Fee - Returnable on a pro-rata basis only if the separation is initiated by Straight.



STATEMENT

STRAIGHT INC. - DALLAS
 2900 GATEWAY DRIVE - SUITE 600
 IRVING, TEXAS 75063
 (214)550-1177

ACCOUNT NUMBER
 [REDACTED]

PAGE
 1

BILLING DATE 10-31-89

[REDACTED]

\$ [REDACTED]
 AMOUNT ENCLOSED

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ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 10-15-89. BALANCE IS DUE BY 11-15-89.			
09-30-89	ADMISSION FEE		500.00	
09-30-89	MEDICAL SERVICES FEE		600.00	
09-30-89	O/T SURCHARGE		1000.00	
09-30-89	SPECIAL CARE		2520.00	
10-30-89	FINAL CARE		2520.00	
10-02-89	PAYMENT BY MASTERCARD	50		-1100.00
10-06-89	3281	868		-1000.00

*Disc
 4250*

0 - 30	31 - 60	61 - 90	91 -->>	
Current	Past Due	Past Due	Past Due	
5040.00	0.00	0.00	0.00	5040.00

STATEMENT

STRAIGHT INC. - DALLAS
2900 GATEWAY DRIVE - SUITE 600
IRVING, TEXAS 75063
(214)550-1177

ACCOUNT NUMBER
[]

PAGE
1

BILLING DATE 08-31-90

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\$ []
AMOUNT ENCLOSED

Refund in progress

ALL CHARGES ON THIS STATEMENT DUE ON PRESENTATION PLEASE RETURN THIS PORTION OF STATEMENT WITH PAYMENT

PLEASE RETAIN THIS PORTION OF STATEMENT FOR YOUR RECORDS

DATE	DESCRIPTION	REFERENCE	CHARGES	CREDITS
	STATEMENT REFLECTS PAYMENTS RECEIVED THROUGH 08-15-90.			
	BALANCE DUE UPON RECEIPT:			
07-31-90	Balance Forward			-536.
08-15-90	MONTHLY SERVICE FEE AUG	ADJ		-425.
08-02-90	229489	1093		-340.
08-07-90	10272953	1097		-1493.

0 - 30	31 - 60	61 - 90	91 -->>
Current	Past Due	Past Due	Past Due
-2795.00	0.00	0.00	0.00

[]
-2795.



Office of the Attorney General
State of Texas

July 19, 1991

DAN MORALES
ATTORNEY GENERAL

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Re: Straight, Inc D9106-0180 111 vb

Dear Consumer.

We have received a response from the above-named party concerning your complaint. The business does not indicate a willingness to settle your complaint in the manner you requested.

Under the circumstances, we regret to say that a settlement agreeable to both parties does not seem possible at this time. Many times, the Consumer Protection Division is able to mediate a dispute to the satisfaction of both the consumer and the merchant. Unfortunately, at other times, such as this, we are unable to do so. As we stated earlier to you, we must rely on the voluntary cooperation of both parties to resolve individual consumer complaints.

You may want to contact a private attorney to discuss your legal remedies and proper course of action in this situation, if you have not already done so.

We appreciate your interest in calling possible consumer law violation to our attention and are sorry we were not of greater assistance to you in this instance.

Sincerely,



Investigator
Consumer Protection Division

Universal File Case Number 209B-TP-28810 1A⁴

Field Office Acquiring Evidence PH

Serial # of Originating Document _____

Date Received 1/19/84

From _____
(Name of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title: _____ et al;
FBW - Insurance
OO: Tampa.

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

2001B-TP-28810

1A41

2. initial admission - [redacted] withdrawal

3. cont. of care. Act # [redacted]

intensive drug Rehab 2945

2850

1800

6795

medical psychiatric 600

admission processing 500

Straight, Inc. tried to collect an \$2820 which was unpaid

by [redacted] or their ins.

4.

[redacted]

5. no results of testing were read - only bills. Don't recall what the 600 was for - 600 was for initial consult/doctor, medical, etc.

95⁰⁰ day was for in depth treatment

Nobody had a room at straight

7. no insurance money was ever reimbursed

8. No. were told that congressman could help with the bill - told by a Straight parent

9. No. Only got their bills

b6
b7c

b6
b7c

discussed 1/21/94

1/19/94

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

b6
b7c

having trouble w/ [Redacted] school, she had
boyfriend that we disapproved of - was
[Redacted] year - problems started summer of sophomore
year - summer at [Redacted]

[Redacted] - Tough loss - dealt with - They recommended
Straight -
said it was inpatient therapy, ^{secure setting} ~~unstable~~
no access to drugs, alcohol
would be seen by a counselor every
day, covered by insurance,
it was a long term treatment program
(over 6 mos.)

✓

1/21/94
01888-4111300

✓ called ins. coverage to see if substance abuse - they said she was

b6
b7c

✓ doctor was - [redacted]

✓ - don't believe she saw a psychiatrist the whole time she was there

✓ drove her down - she didn't know where she was going - when told she became withdrawn

b6
b7c

✓ went to waiting room and was seen by a B/S - [redacted] - Program Counselor
B/M - [redacted]

[redacted] - evaluated [redacted] - interviewed

✓ [redacted] - attended
Tough love w/ps. on occasion - was introduced to him -

[redacted] said [redacted] had a drug problem
and it was necessary for her to be
admitted to the program [redacted] had
been interviewed, (S)

b6
b7c

✓ then interviewed [redacted]
[redacted] - what kind of problems,
grades
friends

✓ Put Sanity in room w/ [redacted]
(a straight parent volunteer) + a [redacted] (his rep
for straight) - explained ^{what} the various charges
admittance charges

- daughter stayed w/ other straight
parents - not met by Halary

✓ Gave Straight \$300 the initial day -
set up a payment schedule of 100 wks
ended up paying ~~\$4000~~ in excess of \$4800

✓ Didn't know they wouldn't be allowed
any contact

✓ [redacted] -
weekly parents meetings -

b6
b7c

- 4 -

✓ Every Friday - 100-300 people the
dinner could talk to them for 3 min
couldn't

[redacted]

b6
b7c

✓ what caused the removal - [redacted] said
[redacted] needed to be more into the
program - be there Tue + Friday

✓ said she was getting depressed + sick because
the hockey

✓ They wouldn't allow the ~~the~~ parents to talk w/
Angel even after requests were made

- kids were fed 1 meal per day (on occasions)
rarely saw counselors,

1. wasn't covered - never submitted claim
2. didn't provide the treatment they
said they would give.

-5-

Typical Day

get up - go to straight - put
kids into a circle to talk w/ a counselor

The ~~interested~~ or advanced participants
were the counselors



b6
b7c

~~undecided~~ participants to



bring food, money for host family,

Universal File Case Number 209B-TP-28810 1A42

Field Office Acquiring Evidence PH DIV (WBA)

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title:

STRIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;

Reference: FBW - Insurance
CO: Tampa (Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

[Redacted]

[Redacted]

b6
b7C

[Redacted]

Replaced Tom.

can't come with corp office - at St Peter's
made VP of OPERATIONS ^{SWIM} people

[Redacted]

1988 straight in stable financially.

1990 ⁰²⁹¹ mismanaged company always a lot of changes.

→ [Redacted] was BOSS till last year now it was [Redacted]

→ sept 91 last day with straight.

→

TRAVEL - DID A LOT

- REASON TECHNICAL ASSIST accreditation

How to start. LICENSING MEETINGS, CRISIS MGMT

- PAID [Redacted]

CASH - REIMBURSE - DID EXPENSE REPORTS keep all receipts.

b6
b7C

Re-kind
- 1984-90 Re-kind slow getting BACK TO Family
[redacted] - struggled to pay what
BACK FIRST lights out
[redacted] WENT THRU

b6
b7c

→ FEES → \$10,000 a year initial \$1,100 up front
\$600 at that medical fee to see psychiatrist, to do
family history.
→ policy to have BOTH physici^{ans} psy
see chart.
→

b6
b7c

[redacted] / BUT did not TRUST
He not alot of RESPECT for Him, knew how to
make money. could not get along with others

88-91 120^{pts} a month TO 40. patients
DID NOT CUT FAST enough TO keep up lost revenue.

89-90 FUND RAISER in Miami, Fla for straight receipt
very little from them.

b6
b7c

[redacted]
Kind, long P.T.R.S.M., had fights with people
a RISK TAKER, good about employees.

Universal File Case Number 209 B. 28810 1A 43

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 2/15/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *et al*
DBA - ST August Inc -
FBW - las
00 TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

Universal File Case Number 2098-TP-28810 1A44

Field Office Acquiring Evidence SAN ANTONIO

Serial # of Originating Document _____

Date Received 12/29/93

From _____
(N) _____
(A) _____

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

ETAL
OO: Tampa

Reference: SA Airtel to Tampa dated 12/30/93.
FO-362 12/30/93
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

Reimbursement came from husbands work
at [redacted]

\$700 did not get back because fees
approximately 2 years ago [redacted]
[redacted] never told how much fee was
daughter was [redacted] at the time said the
place was horrible but they didn't
believe her, straight never called

told by dr no one ever escaped but
she claims they told her to leave
daughter ran off with two other
juveniles but [redacted] does not recall
their names because they were 15
did receive a questionnaire but threw it out
daughter was also at [redacted] for
5 weeks

was to be one year treatment
told she would receive a \$700 refund
but never got it.

On visits only met child in group
meetings.

Wanted parents to sponsor fundraiser
but never did

eleven hours of counseling per day
never said if she got treatment

Stayed at A house-home until
PARENTS P/V

a law firm sent a letter saying
she had a refund but threw out

only went into front office

can't recall any dr's being there
everyone was a counselor

[redacted] was a counselor

[redacted] interviewed her and told
her she was a candidate for
Straight and accepted her

signed a form to put Jennifer in
but never got any documents
Just a wrote a check

- STRAIGHT. 1. How did the families become involved with friend of [redacted] had a son there felt a lot of dicen.
2. How long was their child a patient at STRAIGHT, and what type of care was received, to include psychiatric and psychological counseling, and what physician counselled their child. daughter weeks told her if she wants to leave, leave she left was
3. The amount of fees charged, and any explanation of these fees that they may have received from management of STRAIGHT, INCORPORATED. Insurance paid it 1000 check Dallas Straight never called
4. Identify the insurance carrier which provided coverage for the treatment at STRAIGHT, INCORPORATED, to include the name of the insurance company and a contact number or a representative of the insurance company. billed insurance direct [redacted]
5. Inquire of the parents as to whether or not they obtained any results of testing conducted by STRAIGHT, INCORPORATED, and their understanding of the services provided and the service included in the \$600 medical payment required upon admission. No results did pay 600 up front
6. Inquire of the parents as to whether their child was an inpatient at STRAIGHT, INCORPORATED, in view of the fact that their insurance companies were billed for room and board services. She did live there for six weeks
7. Inquire of the parents as to whether they were refunded money from STRAIGHT, INCORPORATED from their insurance reimbursements. No

8. In addition, inquire in the interview of former clients or parents of clients of STRAIGHT, INCORPORATED as to whether they were informed of any scholarship or government funding programs, and whether or not they received these funds. had govt insurance

9. Did these individuals have any interaction with the headquarters facilities in St. Petersburg, Florida, and if so, who was their contact within STRAIGHT? Dallas, Tx Just w/Dr here

Please obtain any and all documents regarding insurance payments and billing only. During the interviews, it is requested that these individuals be asked if they are aware of any other individuals who experienced similar problems with STRAIGHT, INCORPORATED and if additional individuals are identified, receiving offices are requested to make contact with these individuals in their Divisions.

Very secretive because they were juveniles

said she would³ have rather killed herself than stay there

Universal File Case Number 209B-TP-2010 1A45

Field Office Acquiring Evidence San Antonio

Serial # of Originating Document _____

Date Received 12/17/93

From _____
(Name of Contributor)

(Address of Contributor)

By SA
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: SA airtel dated 1/19/94
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

[redacted]

Left [redacted]

Daughter - emotional problems

[redacted]

[redacted]

- referred to Straight (S)

[redacted]

son went to S, also oldest son
- highly recommended to [redacted]

[redacted]

[redacted] started [redacted]

During day [redacted] at S

During night I went to host home

\$70 check to ~~host~~ cash (weekly)

- cashed by host

[redacted] - host 9 1/2 months

Wanda (W) - went up every weekend

[redacted] - wasn't able to contact W

was able to spend weeks at host home, rarely

no counseling at host home

2) never got copies of evaluation

S - wouldn't provide records

3) 70/week to host

[redacted] to S

\$1000 down, then \$250, then \$3000 to S

Also charged \$1,000 on MasterCard

4) Statement - [redacted] owned \$2,795
Tower Life - primary - ex-husband [redacted]
Blue/Cross - secondary - Wanda

b6
b7c

Contact [redacted] Finance Dept
Couldn't recall counselors names, will look

8/10

9) Called, would not return calls
Thought it was in Tampa

b6
b7c

- Bus. Card - [redacted] - 1st Contact when [redacted] checked in
- left - north later

[redacted] - told h. Straight was closed
- lives [redacted]
[redacted]

Couldn't see h. for 1 1/2 months, 2 months
Very rigid programs
- sat in chairs for many hours

read Counselors
Phone - [redacted]
Letter - Re: fees

[Redacted]

b6
b7c

Attorney [Redacted]

Lampa [Redacted]

spoke w/ [Redacted]
[Redacted]

Universal File Case Number 209 A-~~7D~~-28810 1A46

Field Office Acquiring Evidence DL

Serial # of Originating Document _____

Date Received 1/20/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

enclosures transmitted with
Dallas letter, airtel, report dated 3-11-84
from DL # 209 B-1-25810

1/20/89

12/88 - St. moved from [redacted]
on 1/89

Met w/ [redacted] - admin of Straight

Met w/ person [redacted] resigned due to move

Role of Straight [redacted] Took care of med. concerns
ie history & physical. Go 2-3 times w/ to take care of medical
concerns & new admissions.

Kept no psychiatric counseling.

[redacted] Would come once per week.

[redacted] \$90 per hour / paid only a thin hair. On avg
spend 8-10 hrs per week. Service provided @ Straight facility.

[redacted] the [redacted] left. Things went downhill

More dismissive, patient complain. Never invited in board
mtgs. No role in mgmt. Would meet w/ admin, nurse
& counselor once per week.

Overlooked group therapy a few times to get feel.

Group therapy session conducted by counselor - 3 or 4
certified counselors - not MD or psychol

Not aware of types of reports for psych care to inv. corp.

No report required re: psych care @ group counseling.

- on few occasions would respond to inv. corp. delinquent

Did physical exam for inv. 24.48 hrs.

Made referrals to in-patient facility.

Straight - called it intensive outpatient. Did not provide 146 further

Used host-home concept. Never visited host home. Did use Straight

Workers to visit host homes

6/28/85 ST. DESS

ATC

Phase I - IV

Did not know re: chg for RDB.

Admin rail, and cut effective process.

Kept fine sheet in clinic w/ nurse. Said by mother

No talking o/s the clinic.
Phoned only, physical medical services

Only contact w/ Fla was in 2/85. His grand ex-
Marilyn said. - met her name over organzation -

[Redacted]

Met one other indiv. - male - met w/ [Redacted]

[Redacted] "You make recommendations of we make decision
as to more specialized treatment."

[Redacted]

help - 2 years - found

1) Sexual instability in identity. Husband also ped. - decided
to start own practice w/ adol. & young adults

2) Anxiety re: Straight's approach. Did not know what
went on Hot Home. Met report - they were sometimes
disappointed themselves. No background on their parent

Many concerns came before patient concerns.

Treatment was not tailored to individual.

Any treatment has 50% success - Straight's prob. less.

Straight would have right to ~~stop~~ stop treatment re: end

Said needed MD to sign

MD & Psychiatrist did diagnosis

- verified signs & docs.

also prop. med from wanted by Straight

1447

enclosures transmitted with
Dallas letter, airtel, report dated 3-11-88
from DL #1498-72-21810 to DL #1513-77-21810



Universal File Case Number 209B-TP-28810 1A 47

Field Office Acquiring Evidence DL

Serial # of Originating Document _____

Date Received 1/21/94

From
(Name of Contributor)

(Address of Contributor)

(City and State)

By
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

1/21/94



b6
b7c

First visit home of patient in program
Patient mother called re. need new dr
[redacted] was admin.

Met w/ [redacted] [redacted] w/ problem
paid 1000-1100 retain - do all phys. & attend weekly meeting
50 each re physit. re: medical problem

paid only few months - doubted for 2 months, agreed to pay
owed for retain^{8-9,000} - paid for physit
when go to do physit - would also see sick & would bill
for illness as though regular patient - 4-5 per visit
would recommend if felt needed psychiatric & any medication for
depression etc

Had psych. who did psych. evaluation
No participation as far as therapy

Left [redacted] - thought about being problem w/ state. State
restricted maintain, felt unsafe. keeps being financial problem
felt like program was working for some - changed after last ability
to physically control & discipline

Would bring in insurance form to sign - reflected type of
treatment. Signed that therapy was provided into that family involved.
No routine visits w/ psych. did review psych. report.

Went out really out patient - but didn't provide beds & room as w/
hospital. Had home concert - worried about plain children in home of
parent who had children in the program - obviously didn't do well w/ own children
Parents paid fee to stay in hotel home - didn't know why for room & bed

p. 2

No involvement w/ known agent other than sign's
insurance form. Did by repeatedly through home - not clinic.
[redacted] under w/ clin heavily would be telling.

b6
b7c

Groups things provided by former patient. People do not
do well w/ substance alone. This couldn't conduct series -
only oversee para. prof.

Series never conducted by physician

Dealt mainly w/ the para - [redacted]

Met w/ a group of when fairly big problem w/ behavior - would
sometimes read someone to why not. but had no direct
control. Would occasionally call group office when owed \$.

Confined sign. on doc. - note doc re: some had no
signature.

Universal File Case Number 20913 -TP -28810 1A 48

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 1-3-94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of 2)

change of address order re:

b6
b7c

enclosures transmitted with
Dallas letter, airtel report dated 3-11-82
from DL # 209B-28812 to T # 209B-72-21810

1-3-94

Straight, Inc.

b6
b7c

[Redacted]

on on ways - successful
- daughter now;

SSAN [Redacted] - over "Tough Love" in Tyler, TX

Counselor [Redacted]

attended [Redacted] - counseling DOB: [Redacted]

put [Redacted] in [Redacted] y.o.a.

behavioral problems -

father died when he was 9

financial prob.

- alcohol problem; still in H.S.

b6
b7c

Ins. - [Redacted]

called + made asst at Straight, Inc.

[Redacted]

[Redacted] interviewed [Redacted]

answered numerous questions - long interview took all day.

every parent w/ a child provided HOST homes moved to

- 18 mos. at facility in DL + Orlando Fla. when DL facility closed in 10/90 - problems w/ approval of state req. State wanted to control HOST homes - lost state accreditation

psychiatric

one on one & group counseling

Host homes rec'd a fee

3. Fees - ins. pd. 100%

6-8M for admission
+300 mo.

participate fundraising activities

candy, poinsettias, wrapping paper

& made contributions freely (monthly)

Parent group assoc. \$10.⁰⁰/day per child - or if no one could pay 0.

(Initially ins. co. didn't pay host home fees - she pd \$10.⁰⁰ day & was later reimb. by Straight others could not get their money from Straight)

4.



b6
b7c

5. Ins. pd. all - several thousand; not just \$600.

drug testing -

every time a child left - new testing

Adm. fees varied

6. in bldg from 8:30 - 6 p.m.

patients stayed in host homes - avg. 4

- host home fees

7.

yes, host home fees solely -

from Dallas while in Orlando.

later - ins. co. mailed her ch. directly

~~8~~
Orlando
Dallas
10

8. No, never rec'd

b6
b7c

9. Yes, acct. [redacted]

upon arrival concerned about reimb.
of host home fees.

fin. accts. I'd frequently

[redacted] was over straight in Orlando
prev. top counselor.

when Orlando closed up: problems w/
state approval [redacted] didn't want
to go to another facility - family ret'd
to [redacted]

b6
b7c

pd. w/ [redacted]

[redacted]

[redacted]

Detra -

[redacted]

called [redacted]

b6
b7c

[redacted]

Universal File Case Number 209B-TP-28810 1A49

Field Office Acquiring Evidence DL

Serial # of Originating Document _____

Date Received 1/20/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)
By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

INSURANCE CLAIMS REVIEWED

BY _____

b6
b7C

enclosures transmitted with
Dallas letter, airtel report dated 5-11-94
from DL # 2098-TL-28810 TL # 2098-TL-28810

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1379387-001

Total Deleted Page(s) = 39

- Page 4 ~ b6; b7C; b7D;
- Page 5 ~ b6; b7C; b7D;
- Page 6 ~ b6; b7C; b7D;
- Page 7 ~ b6; b7C; b7D;
- Page 8 ~ b6; b7C; b7D;
- Page 9 ~ b6; b7C; b7D;
- Page 10 ~ b6; b7C; b7D;
- Page 11 ~ b6; b7C; b7D;
- Page 12 ~ b6; b7C; b7D;
- Page 13 ~ b6; b7C; b7D;
- Page 14 ~ b6; b7C; b7D;
- Page 15 ~ b6; b7C; b7D;
- Page 16 ~ b6; b7C; b7D;
- Page 17 ~ b6; b7C; b7D;
- Page 18 ~ b6; b7C; b7D;
- Page 19 ~ b6; b7C; b7D;
- Page 20 ~ b6; b7C; b7D;
- Page 21 ~ b6; b7C; b7D;
- Page 22 ~ b6; b7C; b7D;
- Page 31 ~ b6; b7C;
- Page 32 ~ b6; b7C;
- Page 33 ~ b6; b7C;
- Page 34 ~ b6; b7C;
- Page 35 ~ b6; b7C;
- Page 36 ~ b6; b7C;
- Page 37 ~ b6; b7C;
- Page 38 ~ b6; b7C;
- Page 39 ~ b6; b7C;
- Page 49 ~ b6; b7C;
- Page 50 ~ b6; b7C;
- Page 76 ~ b6; b7C;
- Page 84 ~ b6; b7C;
- Page 112 ~ b6; b7C; b7D;
- Page 113 ~ b6; b7C; b7D;
- Page 114 ~ b6; b7C; b7D;
- Page 115 ~ b6; b7C; b7D;
- Page 116 ~ b6; b7C; b7D;
- Page 117 ~ b6; b7C; b7D;
- Page 118 ~ b6; b7C; b7D;

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X For this Page X
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(Title) _____

(File No.)

209B-TP-28810

Item	Date Filed	To be returned		Disposition
		Yes	No	
IA ⁵⁰	3-24-94		✓	Insurance claims reviewed
IA ⁵¹	4-15-94		✓	Orig notes re: [redacted]
IA ⁵²	"		✓	Orig documents pertaining to straight from [redacted]
IA ⁵³	"		"	Orig notes re: [redacted]
54	5/3/94		✓	orig notes re: [redacted]
55	"		✓	orig notes re: [redacted]
56	"		✓	" " "
57	"		✓	" " "
58	"		✓	" " "
59	"		✓	" " "
60	"		✓	" " "
61	"		✓	" " "
62	"		✓	" " "
63	"		✓	" " "
64	5/13/94		✓	" " "
IA ⁶⁵	5-24-94		✓	" " "

b6
b7C
b7D

209B-TP-28810-1As
BT BT

Universal File Case Number 209B-~~7D~~ 28810 1A50

Field Office Acquiring Evidence DL

Serial # of Originating Document _____

Date Received 1/21/94

From _____

(Name of Contributor)

(Address of Contributor)

(City and State)

By _____

(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____

(Communication Enclosing Material)

Description: Original notes re interview of

INSURANCE CLAIMS REVIEWED BY



enclosures transmitted with
Dallas letter airtel report dated 3-11-84
from DL # 209B-112-244210 T # 209B-112-24410

Universal File Case Number 2098 28810 1A51

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 3/28/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: et al;

Straight line - 1

FBW. Ins

OO: TP

Reference: _____
(Communication Enclosing Material)


Description: Original notes re interview of

ASSUC Straight Inc. limited



- shut down phase



HRs would not take files - 
no discussion re: business files.



Saw cabinets - in trip.

1A52

Universal File Case Number 259 B-TP-28810

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 3/7/94

From _____

By _____

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

ORIGINAL DOCUMENTS pertaining
to STRAIGHT from _____

b6
b7c

b6
b7c

STRAIGHT

b6
b7c

[Redacted]
Administrator

August 2, 1990

[Redacted]

Re: Account [Redacted]
[Redacted] - Balance Due \$2118.39

b6
b7c

Dear [Redacted]

Per our phone conversation of recent date please find attached a copy of the detail of the charges on [Redacted] account.

Please call me if you have any questions on this and I will be happy to explain it further.'

Thank you.

Sincerely,

[Redacted Signature]
[Redacted] Collections

enclosure

JCAHO Accredited

Straight, Inc. • P.O. Box 1577 • Pinellas Park, FL 34664-1577 • Pinellas (813) 577-6011 • 1-800-525-8374

A family oriented treatment program for drug using young people.

STRAIGHT

[Redacted] Administrator

[Redacted] Account [Redacted]

b6
b7C

Itemization of Charges

01-22-90	Admission Fees	\$ 500.00
01-22-90	Medical Fees	600.00
01-22 thru 03-22-90	Special Care Day Charges for 60 days @\$95.00 per day	5700.00
03-23-90 thru 03-30-90	Pro-Rata fees for balance of March for Group Therapy	123.39
04-01-90	Group Therapy for April	425.00
05-01-90	Group Therapy for May	425.00
06-01-90	Group Therapy for June	425.00

TOTAL CHARGES	\$8198.39
01-30-90 Mastercard	500.00
01-31-90 Check #1138	2000.00
02-16-90 Check #142	1000.00
03-19-90 Check #144	450.00
04-09-90 Check #1211	710.00
05-07-90 Check #115533	710.00
05-31-90 Check #115668	710.00

Total Amount Paid 6080.00 + 320.00

Balance Due \$2118.39 - 91 payments =
Pat. #10183

No Monies were paid on [Redacted] Account; Balance Due \$8088.71

1990
 Pd in 1990: 9/8 - \$75.
 10/2 = 75.
 11/1 = 75.
 12/28 = 75.
\$320

Pd in 91
 \$225.00
 2/26/91 Pd ch #1552
 (3-Mos) \$225.00
 4-8-91 ch #1615
 \$75.00

Universal File Case Number 209B-TP-28810 1A53

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

By _____

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

(3/7/94)

March 7, 1994

b6
b7c

How became involved →

A aunt of the family in [redacted]
[redacted] recommended that she
send her son [redacted]

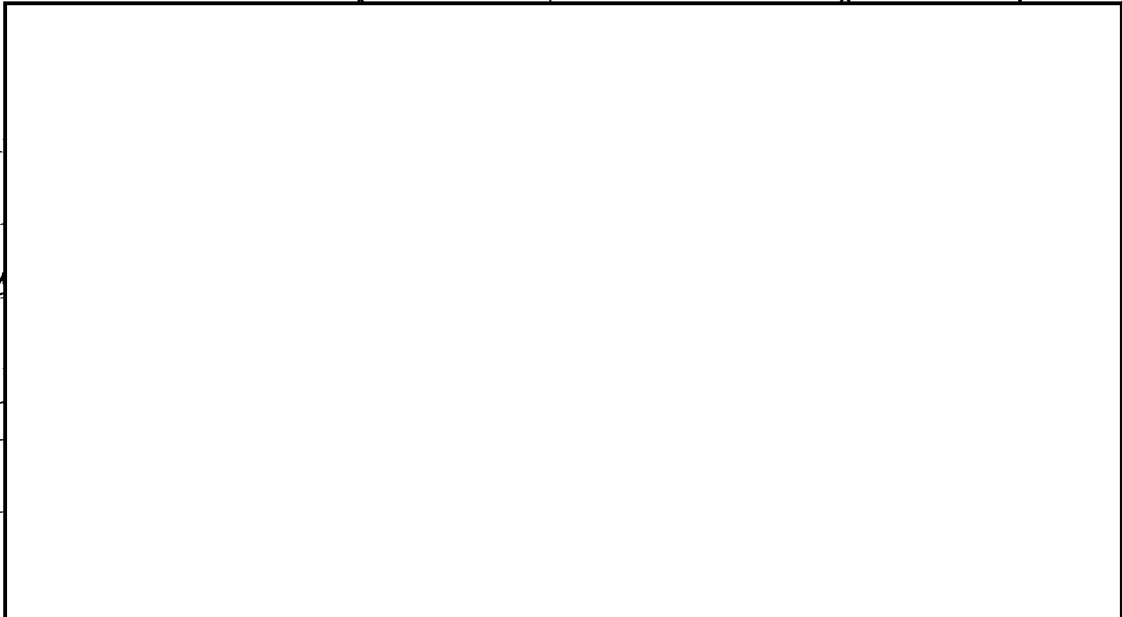
[redacted] Her son did not
have drug prob's but had a
behav. prob & drank beer.
He was [redacted]

~~Accuracy of services provided →~~

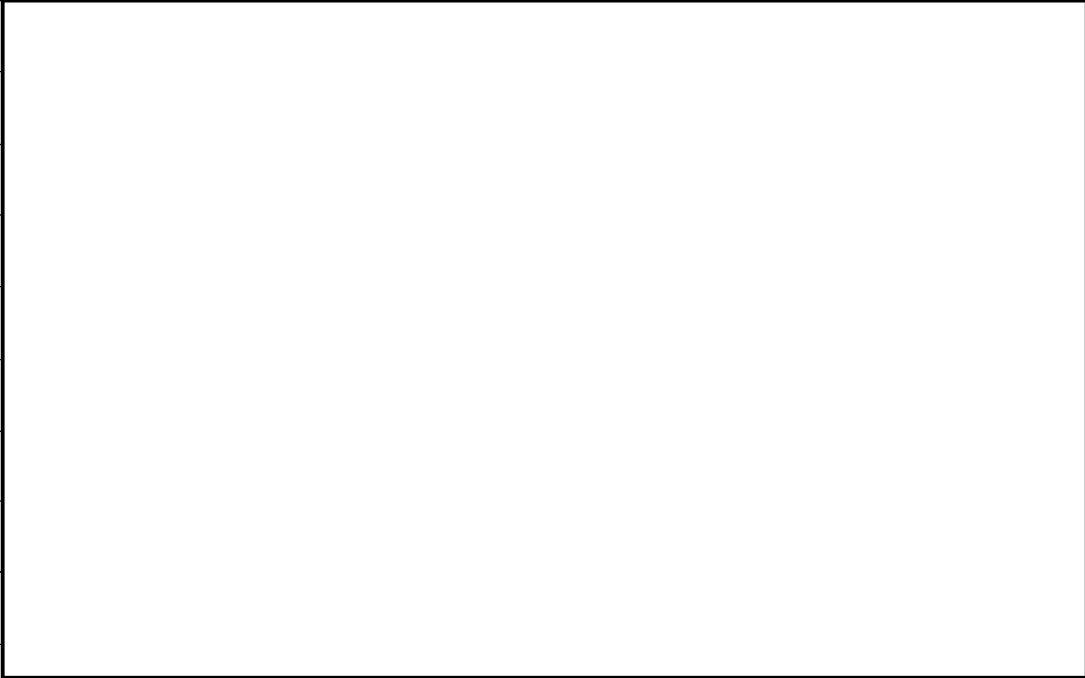
"Accuracy of serv's":
"very vague"

I was under extreme stress
when [redacted] felt [redacted] in [redacted]
[redacted] was out of control,
bad temper, he was

b6
b7c



straight - [redacted] went into
str. in [redacted] (so 6th WKS
prior he was at [redacted]



my kids benefited fr the program,
but scared them to death.
They used group therapy.
Not overnight - we had
to stay in other people's
homes who had kids in
the program.

I think my kids are staying
out of drugs & alcohol.
I ? the qualifics of staff
& k they are huge turnover.
Jason expiced a lot of
trauma Ia.

At the time my ex-hus's insur.
was Aetna & it would not
cover it.

Told he was @ \$30/day
initially.

If didn't have insur the cost
was half ~~\$700~~ vs. \$350.

I think they way over charged me.
Itemizations are very vague

Team leaders -

They were kids who advanced
thru the program - not professionals

[redacted] 3d straight was not
medically necessary - we not
approve it. ^{Humana only pd for when}
^{JASON got hurt while}
^{at straight}
gov't funding
she was not informed of any

Interact's w/ HCP in St. Pete -
Yes, per contact in straight
[redacted] she came to
her house & checked it out
she appeared in ct. saying
chart. wd. pay, signed contract

[redacted] doc. has been
tampered w/ - alleged the

b6
b7c

b6
b7c

told her a FEES b/c she
"was" "so out of it."

I wd hve signed anything."
talk to

[redacted]
her son was [redacted]

services not rendered → \$95/
day - it was just a warehouse
& counselled them in gms
NO outside time for them
8-6 pm daily.

I don't know who was
helping my kids all day.

[redacted] after wk
[redacted]
[redacted]
WKS for [redacted] now.

knows the name [redacted]

thinks he was the
owner

Drug & Alcohol Treatment Rehab
Center -> Btt. so they were

knows

plus. violence going on - hid chairs
knows her moth. was overcharged.

Universal File Case Number 209B-77-28810 - 1a54

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 3/8/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *et al;*

FBW - Insurance;

OO: Tampa

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

dictated
3/9/94 JAB

3/8/94

[Redacted]

[Redacted]

[Redacted]

[Redacted]

b6
b7c

[Redacted]

209B-TP-28810
1a54

son - [Redacted]

in home & present

were involved w/ Tough Love - sometime in [Redacted]

straight recommended as a program which had a promising success rate - proposed based upon other parents recommendations

Kevin was not active in Tough Love

b6
b7c

[Redacted] became involved w/ [Redacted] - was here w/ [Redacted] problems - cocaine addiction [Redacted]

understanding of program - he would be working w/ peer group in working w/ his emotions that parents were expected to participate - regardless of distance

a step program - there would be no visiting
privileges until he reached a certain phase
and that would interact w/

trained counselors + 1 doctor of psych on staff

he went in and talked to a counselor -
counselor said he was using drugs.

Lees - thoroughly explained - had checked
up on co initially

initial see + 500/no (ins. co. would pay) -

no sheet on ants



5. unknown - may have - don't remember

6. see letter

7. checks went to Straight - no expectation
of receiving money back.

9. remembers some conv. regarding payment problems
of parents - government funding ~~was~~ may
have been discussed - didn't recall
any

never dealt w/ anyone from Florida.

Dealt w/ folks from Springfield, Va

- financial matters - not none

long distance parents had to make
at least 2 per month - every Friday
w/ stay overnight one weekend.
Very hesitant w/ payments - tried
to pay a certain amt each trip.

- drove Friday



600⁰⁰ payment don't remember
results of testing - did receive some reports

stay did blood work, etc. - to make sure he
was healthy - remember getting a rpt.
re: blood count -

- 4 -

b6
b7c

[redacted] suggested the program for the majority of the time. Believe there were things there that effected him in a negative way.

don't have a list - used to

[redacted] - didn't pay wages - company notes

[redacted] - son - no 149.

b6
b7c

[redacted] - son - no 149.

[redacted] son recently involved in murder

W.I.

were aware of financial problems - they seemed to have a sensitivity to the sources of parents

b6
b7c

put advertising in [redacted] yellow pages - not any book - employer grat's - ads when leaving up [redacted] then asked about the possibility of a refund - straight agreed knocked about \$700 off 57% outstanding balance

-5-
constant money raising activities

- xmas trees
- candy sales
- wrapping paper
- food.

money went to St. Petersburg - lot to
facility was at

Universal File Case Number 209 B-TP-28810 - 1 a55

Field Office Acquiring Evidence PH

Serial # of Originating Document _____

Date Received 3/22/77

From
(Name of Contributor)

(Address of Contributor)

(City and State)

By
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: *et al;*

FBI - Insurance

OO: Tampa

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

Scheduled 3/23/94
HBF

3/22/94

[Redacted]

[Redacted]

209 B. TP. 28810

1a55

[Redacted]

b6
b7c

[Redacted]

-w- Ramada Inn -

- no papers & available - in possession
of [Redacted]

tried to get back - doesn't return calls

[Redacted]

- had a son in program
FBI has contacted him

b6
b7c

[redacted] was heavy into drugs, guns - approx
[redacted] yrs. old @ time

b6
b7C

tried Tough Love - 3-4 mos - didn't work

had ~~the~~ considered an outfit in Utah that would
kidnap son

wife had a nervous break-down

son had not been seen in house -

[redacted] mentioned Straight - an
indiv. from Haverly (unk.) - called and put
[redacted] in touch w/ [redacted]

b6
b7C

[redacted] went to Straight @ the time - wife + husband

had to [redacted] - take him to straight

Admittance procedure -

took him into an intake program - interviewed
him - took parents to another room - told
need \$7,000 up front

1,000 - 2 mos up front

✓ psych eval, phys eval, etc.

none of the testing ever happened - ~~he~~ had
never seen a psychiatrist while there - last day
saw someone who was supposed to be a psychiatrist.

3
get change of 30 doctor visits - don't believe
most of the services were ever provided -

2 doctors would come to facility for a few
hours - bill the parents

parents had to do ~~many~~ everything - had
to bring food in Mondays + Fridays (out of towners)

son stayed w/ a host homes -

one was apt. complex
older kids (endurers) stayed there

any kid who didn't fall in line went to these
places - kids would be spit on - put in closets,
physically, mentally abused, would blackmail the
kids

~~30~~ taken out put
into another hospital -

Mondays + Fridays - reg'd meetings for parents

3. Fees - 500 or 600 no out of states paid more

and bill was sent to [redacted] for \$2,500 when actually owed only \$600. The money was to be returned to [redacted] but wasn't.

b6
b7c

[redacted] were told (with name) the money had to go to Florida.

parents sold xmas trees, candy, bake sales etc. The money went to Straight - didn't benefit the kids

4. [redacted] - [redacted] paid bills - they did not know [redacted] stayed at a host home

b6
b7c

initially B thought [redacted] stayed on premises

bills sent in by Straight - no contact person w/ [redacted]

5. no testing done - or no tests known to be done

6. child stayed at host home - B does not know if the billing was for room/board or just drug rehab.

17. no money ever refunded from Straight

18. Parents discussed government funding on a # of occasions - 2 people from SI answering questions parents brought up about govt funding - SI said this was not a viable option -

believe they wouldn't have control of the program
no govt funding ever rec'd.

4. never met anyone from Florida - never met anyone from Springfield.

facility @

SI.



Universal File Case Number 209 B - TP - 28810 - 1a54

Field Office Acquiring Evidence MIAMI DIVISION (PBCRA)

Serial # of Originating Document 209 B - TP - 288810

Date Received 4-1-94

From [Redacted]

[Redacted]
(City and State)

By [Redacted]
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title:

Reference: Airtel
(Communication Enclosing Material)

Description: Original notes re interview of

[Redacted]

b6
b7c

b6
b7c

AT PALM BEACH, FLORIDA

Locate and interview [redacted] of STRAIGHT, at [redacted] or [redacted] Inquire of [redacted] his position and tenure with STRAIGHT and his chain of command. Inquire of [redacted] his involvement in the financing and collections of accounts receivable and the utilization of these referenced funds.

b6
b7c

Enclosed in the airtel is [redacted] Identify who [redacted] are, and an explanation of [redacted]

b6
b7c

[redacted] Inquire of [redacted] if he utilized a credit card and if he had knowledge of executive officers utilizing corporate credit cards for their personal use. If the credit cards were used for personal use, who directed employees to use same for this purpose.

quest pg 3

call [redacted] appointment to speak to [redacted]

[redacted]

made it clear to Tony as I would not be put in with [redacted] b6 b7c

[redacted]

no household bills & assume you I haven't done any household collecty.

12:30 at Entrance

Had list of dd collectin cont copies

I don't get that close all executives had credit cards I don't know of personal use - didn't know but it didn't seem everyone had salary reduction

NAME



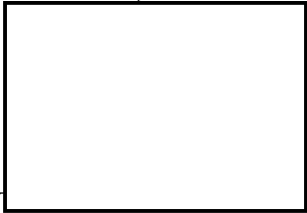
DOB

PR

HT

WT

209B TP. 28810
1056

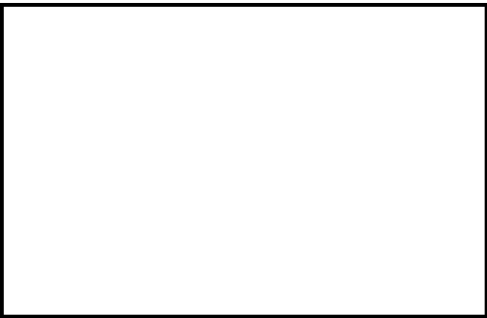


b6
b7c



HT

Home #



call [redacted]

b3
b6
b7C

JACKSONVILLE DIVISION

AT [redacted]

Issue subpoena to [redacted]

[redacted]

MIAMI DIVISION

AT [redacted]

Locate and interview [redacted] former employee of STRAIGHT, at [redacted]

was going to be from Texas but job didn't come so he never came here

stopped there in Oct 93

[redacted] Inquire of [redacted] his position and tenure with STRAIGHT and his chain of command. Inquire of [redacted] his involvement in the financing and collections of accounts receivable and the utilization of these referenced funds.

b6
b7C

Enclosed in the airtel is [redacted] Identify who [redacted] are, and an explanation of [redacted]

[redacted] Inquire of [redacted] if he utilized a credit card and if he had knowledge of executive officers utilizing corporate credit cards for their personal use. If the credit cards were used for personal use, who directed employees to use same for this purpose.

NEW YORK DIVISION

AT [redacted]

Issue subpoena to [redacted]

[redacted]

b3
b6
b7C

PHILADELPHIA DIVISION

AT [redacted]

Locate and interview parent [redacted]

[redacted]

[redacted] regarding a billing problem with STRAIGHT, INCORPORATED. Please utilize reference questions as a guide in this interview.

b6
b7C

- STRAIGHT.
1. How did the families become involved with STRAIGHT. *several parties around county in Atlantic Michigan St Pete this was just casual & ad hoc referrals*
 2. How long was their child a patient at STRAIGHT, and what type of care was received, to include psychiatric and psychological counseling, and what physician counselled their child. *to best of knowledge the children did get psychological counseling & were probably treated 3-4 months average*
 3. The amount of fees charged, and any explanation of these fees that they may have received from management of STRAIGHT, INCORPORATED. *fees all explained on VB 82 (insurance form) or HCFA 1500, don't know fees.*
 4. Identify the insurance carrier which provided coverage for the treatment at STRAIGHT, INCORPORATED, to include the name of the insurance company and a contact number or a representative of the insurance company.
 5. Inquire of the parents as to whether or not they obtained any results of testing conducted by STRAIGHT, INCORPORATED, and their understanding of the services provided and the service included in the \$600 medical payment required upon admission. *not know (was on other end of pt.)*
 6. Inquire of the parents as to whether their child was an inpatient at STRAIGHT, INCORPORATED, in view of the fact that their insurance companies were billed for room and board services.
 7. Inquire of the parents as to whether they were refunded money from STRAIGHT, INCORPORATED from their insurance reimbursements. *as far as I know they were further refunded*
 8. In addition, inquire in the interview of former clients or parents of clients of STRAIGHT, INCORPORATED as to whether they were informed of any scholarship or government funding programs, and whether or not they received these funds. *not aware of.*
 9. Did these individuals have any interaction with the headquarters facilities in St. Petersburg, Florida, and if so, who was their contact within STRAIGHT? *HQ*

Please obtain any and all documents regarding insurance payments and billing only. During the interviews, it is requested that these individuals be asked if they are aware of any other individuals who experienced similar problems with STRAIGHT, INCORPORATED and if additional individuals are identified, receiving offices are requested to make contact with these individuals in their Divisions.

did not know whether it was taken from state if he knew structure of company.

Universal File Case Number 209B-TP-28810 - 1a57

Field Office Acquiring Evidence PH

Serial # of Originating Document _____

Date Received 4/12/79

From
(Name of Contributor)

(Address of Contributor)

(City and State)

By of Special Agent

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title: , et al;
Straight, Inc;
FBW - Insurance;
cc: TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

dictated
4/12/94

209B-TP-28810
1057

1/12/94

[Redacted]

[Redacted]

b6
b7C

employed

[Redacted]

[Redacted]

[Redacted]

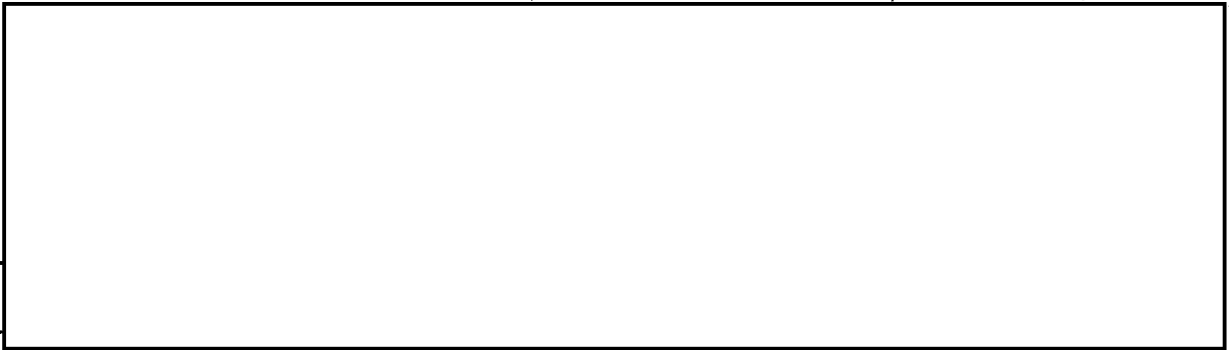
b6
b7C

had gone to Tough Love w/ps, [Redacted]
[Redacted] in order to help w/ps behavior, drug use, LSD,
mental problems — dealt w/ Tough Love for 3-5 mos. —

① a Tough Love wtp - SI was recommended to treat
[Redacted] — wtk came from Hershey

[Redacted] (daughter)

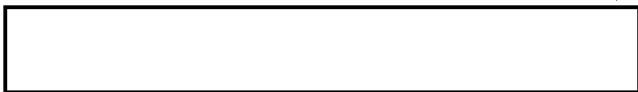
went to Hershey to
speak w/ an SI representative — [Redacted] decided to
enroll [Redacted] in the program — [Redacted]



[redacted] transported [redacted] to SE -

b6
b7C

Intake Process - [redacted] + parents were interviewed together - believe [redacted] may have had an indiv interview also.



b6
b7C

actually don't know the treatment he rec'd. - according to them there was counseling - don't believe he dealt w/ any psychiatrist w/ all, believe he had a physical - [redacted] didn't receive the results of any tests conducted on [redacted]

3. ~~6/20~~ 6526 upon being admitted - check # 129 from [redacted] - don't have any paperwork - don't really know

b6
b7C

4. no insurance coverage -

5. no results of testing

[redacted] had [redacted] guy for [redacted] other
[redacted] They said they wouldn't
pay any more

6. [redacted] was in a parents home - [redacted]
had to pay \$8 a day for the housing of
[redacted]

7. never returned any money from ST

8. [redacted] son

[redacted]

[redacted]

[redacted]

9. no.

500 no fee

- 4
As an SE parent - parents were req'd to go to all Friday night mtgs. if possible - excused from Tue mtg.

[] had to take a covered dish for supper - groceries if you wanted to - had to then buy your own dinner - didn't see your son other than to see them on a stage - dinner was for parents

Parents didn't know where their child was staying.

mtgs - child had to earn talk time - if they didn't then you wouldn't even talk to their son.

[] didn't get to talk w/ their son until late Jan or Feb w/ the earbuds -

had to rent a hotel room on several occasions to take kids -

Daily counseling sessions were w/ other kids as peer counselor - [] didn't go w/ the program

[] - Father told son that the program wasn't going to be continued - son ran away from SE called parents said to come get him

S.I. called and tried to get [redacted] to bring [redacted] back - were irritated that [redacted] didn't bring their son back.

were not allowed to talk to son alone ever

doctors - next statement listed the doctors on staff, etc.

cost bet 25 - 30,000 most went to SI

b6
b7c

Universal File Case Number 209B-TP-28810-1a58

Field Office Acquiring Evidence WMFO

Serial # of Originating Document _____

Date Received 4/22/94

From _____

(City and State)

By SA _____

(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

ET. AL.
STRAIGHT INCORPORATED,
GANDY BOULEVARD
ST. PETERSBURG, FLORIDA
FBW - INSURANCE

Reference: _____

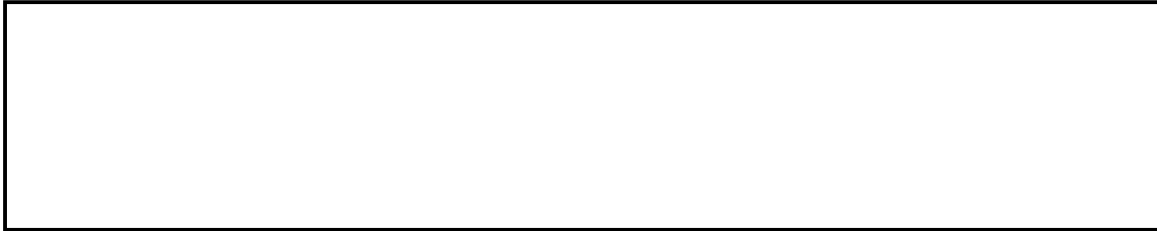
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c

rapidly went down hill - procedures changed
- she brought in a lot of her friends



b6
b7c

Everything in prog office went thru Corp office
- All bills were paid thru corporate.

probs

① Licensing issues w/ state

- they neglected things.

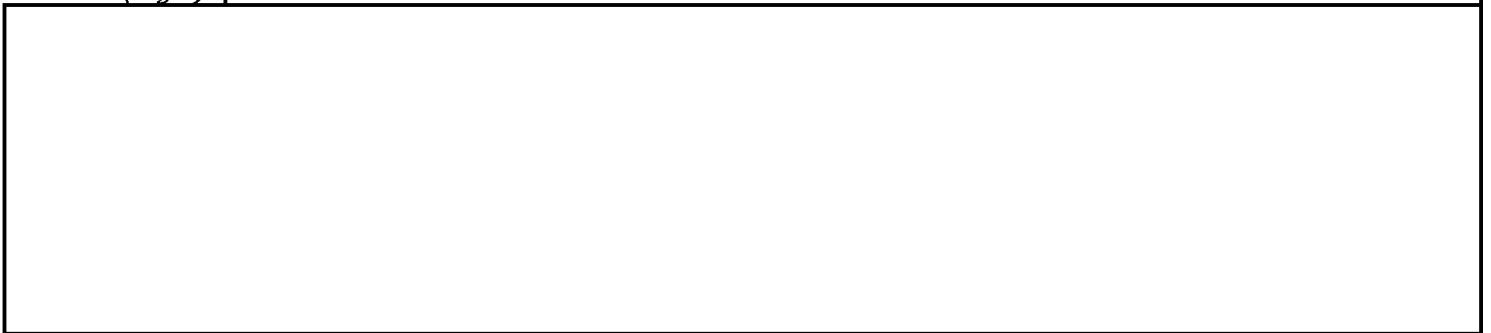
State had made recommendations but
Stoylt had put her on a shelf until
she got there

inverdy by "Mental Health + Retard..."

② uncomfortable to move across state lines.

b6
b7c

③



[redacted] took over when negotiations
got underway re [redacted]

b6
b7C

employees

1st year she came to VA Corporate with bid
an across the bid 20% paycut
she was left w/ ~ 40 employees
secretaries
front people
Christ "

MD's were on contract

[redacted]

b6
b7C

highest level clinicians employed by
Straight was Master level person
some licensed, some certified.

long term intensive outpatient treatment
- students there 9-5

12-18 yoa

Tx averaged 2 a year, ~ \$10K/yr.

Tx:

client assessed by clinician, pedagogue, psychiatrist

All within ~ 3 days

5 phases of Tx
1st phase - live - host home

2nd subst abuse admission
 place - family work
 3rd - go to our house vs. host
 - go to school

group work in all phases
 ~ 6 kids
 conducted by diff. people
 most conducted by - psy. counselor
 - psycho-professionals

Wash program had ~ 200 kids
 went to ~ 80

Springfield started ~ '81 - '82
 5515 Backlund Rd

psyche MDs
 did one on ones
 need. monitoring
 didn't do gps. frequently

licensing became a issue in 190 - 191

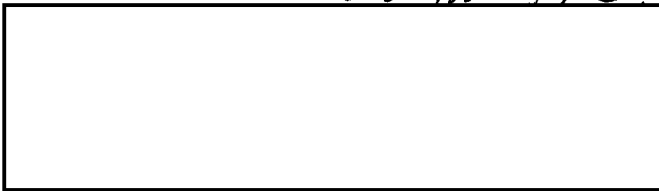
disburse

some did some did cover bills

parents pd out of pocket then collect from their ins. co.

Case '80's & '1990 -
Straight would contact ins. co. & give them diagnosis & projected length of stay

Always had to clear admissions thru
CONTROLLER



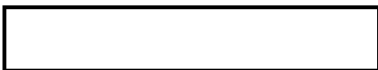
b6
b7c

Straight received payments from ins. cos so parent prob. speed to get ins. co pay Straight.

DSM 3 diagnosis - given to ins. co
60/40 - ~~60/40~~ 60% dual diagnosis

Drs dealt w/ corp too
not out of question they may have been told re dual diagnosis

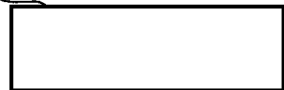
b6
b7c



did some research




did go to



Shoyt did't do much Advertising
mostly word of mouth

Wash. prog markets for 1985



Emphasis changed to ~~the~~ when  came
to Shoyt

b6
b7c

Shoyt opened prog in California ~1980
Orlando - mid '80s
Dallas - "
VA Beach -
Tampa - corp office - '87
Atlanta
WDC
Detroit
Boston
Concord, MA

Low suits ~6
~~WDC suit~~

Mgmt salaries were cut 20%, too
Corp office took a 5% cut only

b6
b7c



U.P. of operations would check Dallas office
bc he liked someone there who cut his tax
earned 50 K = Dallas
\$58 K = DC but w/ 20% less actually earned
\$47 K

IACHO ~~was~~ approved
lost it = VA & moved to Columbia

~~No \$500 entry fee~~

physicists, psyc evals - fees were broken down
monthly fee

DDP agree w/ [redacted]
[redacted] asked her to go to the parent group
& ask for more \$.

[redacted] - appeared w/ [redacted]
- in finance - out to
became Administrator of Columbia prog.
- went to Corp

Who was the person who ~~could~~ washed ins. copy?
- would have to be approved thru corporate.
- she's not name.

left straight [redacted]

Universal File Case Number 209 B-TP-28810-
Field Office Acquiring Evidence _____ 1a59
Serial # of Originating Document _____
Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

By _____

To Be Returned Yes No
Receipt Given Yes No
Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)
Federal Rules of Criminal Procedure
 Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of _____ (3/2/94)

b6
b7c

b6
b7c

March 8, 1994

[redacted] called [redacted]

she had a horrible situation
she requested med info fr straight
^{to get} billings - she thinks occurred
Aetna was her insur. co.

son was [redacted] yrs ago
her son plastered on inside edition
have moved twice since then.

They ^{may have} mentioned on intake a scholar.
They ^{but it was an emotional time} talk abt. of when peo.
stressed

There were ps that ^{mentioned} bold
houses & sold pers. possess's
to keep kids in straight.

~~Had~~ contact w/ peo. fr HQ
one pers. was [redacted]
Blk guy was administrator.
He was only in for 3 mos.

b6
b7c

b6
b7c

→ pd \$1000 upfront on credit
card. ^{suppose to cover drg visits}
~~didn't know specifically.~~

will do phys. or blood test -
they will not give med. info.

rolled out

bc of what I saw - ripped
clothes, spit in his face
in methis - I didn't like.

They got G. orders fr P13 to
LOWINCE to stay in.

Aetna covered @ \$2M

[REDACTED]

[REDACTED]

INFO.

w/ w/ Aetna

Universal File Case Number

209B-TP-28810-1a60

Field Office Acquiring Evidence

Serial # of Originating Document

Date Received

From

(Name of Contributor)

(Address of Contributor)

By

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference:

(Communication Enclosing Material)

Description: Original notes re interview of

(3114-15/94)

March 14, 1994

[redacted]

[redacted] called [redacted]

[redacted]

Her insur^{did not cover it} Federated Insur.
over [redacted] yrs. ago daughter
went to it.

I'm pretty sure we pd for
straight's services.

she wd ck w/ her hus. to make
[redacted] & call me [redacted]

b6
b7c

March 15, 1994

[redacted] called [redacted]
[redacted] bk [redacted]

[redacted] called/bk was
Adjusted CO was her insur.
CO. [redacted]
Pers. life was shot.

209B-TP-28810

1a60

b6
b7c

Universal File Case Number 209B-TP 28810. label

Field Office Acquiring Evidence _____

Serial # of Original Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

By _____

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of _____ (3/15-16/94)

b6
b7C

b6
b7C

March 18, 1994

[Redacted]

called

[Redacted]

MEMORANDUM OF CALL

Previous editions usable

TO:

Y

[Redacted]

ED BY--

OF (Organization)

PLEASE

[Redacted]

DN

WILL CALL AGAIN

IS WAITING TO SEE YOU

RETURNED YOUR CALL

WISHES AN APPOINTMENT

MESSAGE

Connecticut General Insurance Policy #

[Redacted]

RECEIVED BY:

AS

DATE

3-16

TIME

2:30

63-110 NSN 7540-00-634-4018

STANDARD FORM 63 (Rev. 8-81)

★ U.S. G.P.O.: 1993 342-198/80017

Prescribed by GSA FPMR (41 CFR) 101-11.6

b6
b7c

March 15,
1994
called

Son placed in prog. by ex-wife
Rescued fr straight to go to mental
"Bttt Put in" by ex-wife

I refused to pay the bill but I
think it was cash.

Don't think insur. covered it.
He was in la for 2-3 wks

① She was psychotic & had to be hospitalized at [redacted]

[redacted]

It was @ 2am - they owed

[redacted]

called her - she was

[redacted]

11PM - 7AM shift

Universal File Case Number 209B-TP-28810-1a62

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

By _____


To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of



3/28/94

b6
b7c

b6
b7c

March 28, 1994

[redacted] called
[redacted] - she
wcb.

b6
b7c

[redacted]
I don't think
but insert.
got it -
I had to pay
out of our
pocket.
He was in for 1st 3
mo. w/out admit
to taking drugs

one more
me - then
ex - he's - snatched him.
Lt. General
was insert.
w/teal THURS pd \$1,000.
ex - he's - to pay
part of it.

Universal File Case Number 209B-TP-28810-1a63

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received _____

From _____
(Name of Contributor)

(Address of Contributor)

By

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c

March 4, 1994

[redacted]

called [redacted]

[redacted]

[redacted]

& son to his wife

They sued us ^{along w/ 19 other ppl} for remainder of
payment our basis for not paying
was b/c they were putting him
b/c w/ the 5 steps (17 mo.)
b/c of short host homes.

our kid was exemplary in going thru
the program.

son: [redacted]

He was a good ex & [redacted]
provided alot of support in the
program - like a cult.

I dnt know if he wldve recovered
w/o the program. They brainwash
you. if you dnt finish kid
will die out in the sts.

[redacted]

got in program
ending up paying 1/2 of \$ owed
to straight

[redacted]

- straight's head counselor

b6
b7c

b6
b7c

our insur. pd as out-patient &
we pd \$400/mo.

Licensed psych. - no one had a
degree in "try or social wk -
just peo. who had gone thro
the prob.

was supposed to be a family treatment
center but it wasn't.

Had kids in program who didn't need
to be in - they just needed
counseling - convinced the
P's to put them into program.

She saw list of donations but told
them they were going broke

March 8, 1994 = [redacted] called

[redacted]

Universal File Case Number 209B-TP-28810 -1a64

Field Office Acquiring Evidence Dallas

Serial # of Originating Document _____

Date Received 04-07-94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

et al;
FBW - Insurance;
OO: Tampa

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c

[Redacted]

b6
b7C

[Redacted]

[Redacted] years when in program)

① → friends in [Redacted]
who had son in program [Redacted]
Straight, Inc. in [Redacted]

[Redacted] involved with program
(not on payroll)

b6
b7C

- had intervention for son with Cox participation
- drove to Straight Inc. (Sat)

② started [Redacted] — took out [Redacted]
was not told what physician involved
counselors on staff

manager — [Redacted]
[Redacted] met w/ [Redacted] admitted on

the Sat brought
was not told program
brainwashed — structured

not familiar aware of what going on
friends son had success - confident
that success rate better than other places

- ③ Insurance paid 80% (Teamsters)
≈ \$4000 up front to admit
\$70/wk host home fee (paid every Friday)
wife more familiar w/ costs
- never saw bills, received ms. profile
- when took out son had \$1500 credit balance
never got the money
went through bank for loan for \$4000
paid 20% (set fee) once a month

b6
b7c

- ④ Teamsters
800/323-5000
800/323-2190
- no other contact except monthly profile
- may still have

- ⑤ never received results of test
→ \$4000 ^{supposed to} covered admission, drug testing
however received bills from MD for drug testing
didn't pay - wrote letter saying collect from Straight

- ⑥ Stayed in peoples homes
don't believe profile ~~did not~~ break down charges
don't recall seeing charge for room & board

- ⑦ never refunded any \$
- ⑧ not informed of scholarship or govt funding program
- ⑨ no contact w/ St. Petersburg
contact limited to Irving facility
cant recall names of anyone else

Problems

→ ^{to faculty} went every Fri to give ch
chain of command for complaints
every one had mailbox
had to leave letter
Sometimes months for reply

→ host families were not getting paid or erratically
despite payments of \$70/wk

→

Universal File Case Number 209 B TP 28810 1A 65

Field Office Acquiring Evidence _____

Serial # of Originating Document _____

Date Received 5/17/94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: et al

Strayght Inc

FOW, Inc

OO: TP

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C
b7D

b6
b7C
b7D

Straight
Responsibility

Program not successful - caused by National
attended Board ^{regul} meeting, Monthly Executive
Executive Board (committee)
Year Based on request

Straight Foundation - attended

Boss

- add more profess
therefore more convey

1988 JACTO approval accredited
Reviewed all procedures - each sets
and Coop over program
3 yr renewal

Boston, Dallas JACTO determined corrective action
not taken not renewed
closed facilities

People not paying 5M discharged
PR

could not get people to pay - Bad debts

- collection services
used Atty firm [redacted]

b6
b7C
b7D

Fund raising decreased - [redacted] it tax laws
co. could not donate

lawsuits didn't real hurt

- Financial Problem yes.

1991 year end deficits
1992

had cash reserve until 91-92 list one
IM - consolidated operations -

most Revenue 1989 - 13M.

own right repurchase acct - transfer acct
25000 balance excess invested for rights

1990 was paying
Program were or had input into payment
conference calls - funds available
Priorities - payroll, utilities
conference calls to verify

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1379387-001

Total Deleted Page(s) = 8

- Page 3 ~ b6; b7C;
- Page 52 ~ b6; b7C;
- Page 75 ~ b6; b7C;
- Page 76 ~ b6; b7C;
- Page 77 ~ b6; b7C;
- Page 126 ~ b6; b7C;
- Page 127 ~ b6; b7C;
- Page 128 ~ b6; b7C;

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
X Deleted Page(s) X
X No Duplication Fee X
X For this Page X
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

(Title) _____

(File No.)

209B-TP-28810

Item	Date Filed	To be returned		Disposition
		Yes	No	
1A66	6/6/94		✓	Orig notes re [redacted]
67	"		✓	" " "
68	"		✓	" " "
69	"		✓	" " "
70	"		✓	" " "
71	"		✓	" " "
72	"		✓	" " "
73	"		✓	" " "
74	8/3/94	X		papers from trash
75	"	"		receipt evidence
76	"	"		papers from trash
77	"	"		papers w/ak from Straight trash

b6
b7c

209B-TP-28810-1A's

SEARCHED	INDEXED
SERIALIZED <i>dmk</i>	FILED <i>dmk</i>
JUN - 6 1994	
FBI - TAMPA	

Universal File Case Number 209B-TP-28810-1A ~~66~~ 66

Field Office Acquiring Evidence Houston

Serial # of Originating Document _____

Date Received 11/26/94

From
(Name of Contributor)

(Address of Contributor)

By SA
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

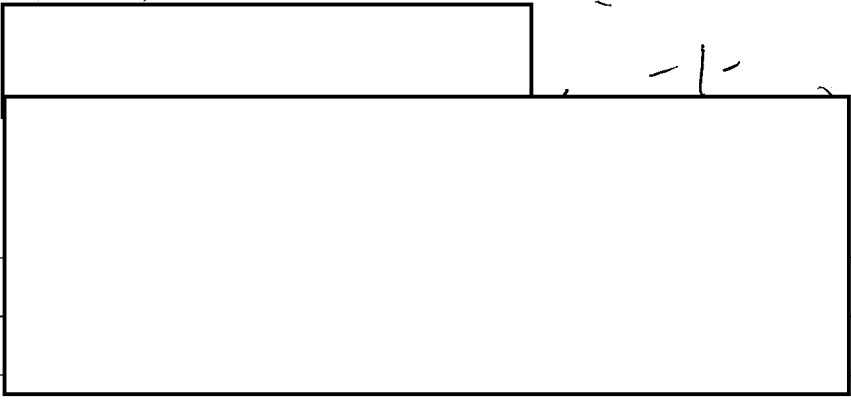
STRAIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;
FBW - INSURANCE;
OO: TAMPA

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C



-1-

b6
b7c

was in
the
work
to
SPE
spoke to
SPE

Tough Love - parents support group

parents got together + tried to figure out other options - they had heard of

daughter [redacted] started program @ ILGDA.

stayed out of 2 months dirty + pot etc.

- 2 meetings a wk. - ^{FRUIT} / Fund raisers

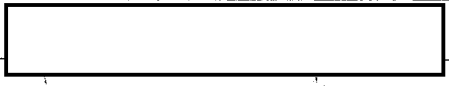
- volunteer to speak a STR @ other org.

- had to do so many things to fulfill or wouldn't be allowed to see their daughter had to earn rights.



did most of speaking w/ SPE persons. had bad feeling re: program

b6
b7c



daughter went to DL

under the older kids control -

(She ran away twice)

three times after 3rd time they cancelled the contract

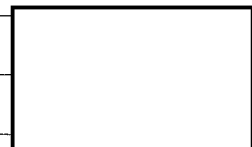
2. feel up w/ all what

[] threw away a box of docs re. STR.

b6
b7c

frances explained in ~~the~~ DL.

5/8. { pers. torturer
always needed \$
disorgan.



STR. billed msur. directly

Chubb Life America

b6
b7c

When [] went in
① physical by Dr.

[] never met Dr.)

She was never admitted to a hospital.

pd so much a mo for host homes - pd to STR & put in STR acct & ÷ up between hm.

- bought groceries - sporadic - to meetings never visited host hm. - didn't make it to host level. NOT host level.

She went thru something - guess to mind & convo

- not provided a copy of psy test didn't ask.

- no dealing w/ ^{admic} people in FIA.

Schol.
 spent funds } NO

- never rec. bills directly from Dr. to []

[] interview

[] set up finan. w/ STR

STR would ~~pay~~ bill insur directly
" w/ your man, it should cover and of any xtra -
They had ways to cover the ^{xtra} costs of STR. "

spoke

- man - name unk.

Cover the cost of host hr. ~~400-800~~ a mo
STR wanted it made out to parents - [] made out
to parents

later ^{host hr.} ~~few~~ went to a fund @ STR.

after Bayard deal the finances @ STR was great.

STR would bill for group therapy sessions too.

b6
b7c

Chem Coast
(marine inspections)

11/3/42

4-

Spoke w/ Yungoist

[redacted] on phone in person w/ [redacted]

progress.

b6
b7c

— insur. pd more than what was quoted
@ ~~1st~~ from STR.

[redacted] didn't pursue the refund of what
was one.

([redacted] had that all his insur benefits
had been exhausted before going to STR)
w/ insur pd.

never saw STR. bills re: daughter

physician bills were sent to insur.

copies of same " " [redacted]

b6
b7c

[redacted]

(son - [redacted])

[redacted] were billed for pd even when she
ran away. (cause they held a spot for her) -

[] made a flat fee deal w/ STR.
18,000 a yr (1500 a mo).

When MSU. had over paying STR
[] stopped paying the overcharge to STR.

b6
b7c

STR. said they were trying to collect
more in a shorter period of time so []
wouldn't owe @ end of yr.

a lot of other parents broke their contracts
@ same time.

They were closing the DC office soon
anyway.

never talked to same person twice
& if kid wasn't doing good couldn't talk w/
anyone unless went thru chain of command
w/ request forms etc.

went to kasp once for supplies but not
sent bill as end.

Universal File Case Number 209B-TP-28810-1A⁹² 67

Field Office Acquiring Evidence Houston

Serial # of Originating Document _____

Date Received 3-8-94

From
(Name of Contributor)

(Address of Contributor)

(City and State)

By SA

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

STRAIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;
FBW - INSURANCE;

Reference: _____ OO: TAMPA _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

[Redacted]

①

3-8-94

[Redacted]

~~*~~ (protect I.D.)

↓ due to non obs-

b6
b7c

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Benefits Dept -

[Redacted]

[Redacted]

in

[Redacted]

pulled out

[Redacted]

(needed to pull him out due to death in family etc. stress)

Ste. billed direct to mem.

except cost hm

planning

She sent claims forms to mem.

took \$ out of IRA to pay ~~to~~ open acct @ Ste

Lic. Voc. nurse
LVN

②

pers. turnover high

fund raisers

always wanted more \$
Parents who really hard to
make \$.

on her bill
one \$3000 left owed

She
refused to pay

[redacted] (LWS)
[redacted]

counselors

↓
she felt they
had marked out
her insurance.

b6
b7c

She felt they overcharged for med.

@ that time she'd done anything to
save [redacted] life.

chronic runaway, started using
pot -

↓
biggest prob.

[redacted]

went in @
40A

STR. told her she needed to say he had
drug prob. to have insur. cover.

b6
b7c

could have been [redacted] (LWS)
in DC.

num peer pressure

When entered Dr. didn't get a break down of fees.

(When she called & got info. They send depends on whether in best fit or not. diff prices. had son M

[Redacted]

[Redacted]

and out re: SA

- no oral / written re: tests
- thinks did physical & B.A.
- no knowl. re DRs.

couldn't (not allowed) talk w/ other parents re: program.

(Spoke w/ [Redacted] re: program)

in [Redacted] things started getting worse [Redacted] they really pushed for more & Dr.

went every wk to Dr. for meetings

w/ missed meetings - stood them up & chastised them.

w/ peer pressure

b6 b7C

b6 b7C

fee 500 a mo.

med service fee - \$600 - STR didn't explain what it was - she didn't ask.

not sure what final care - 2850
Special care 2850

had group counsel sessions - kids non program.

2-3 adults - mostly older kids.

didn't have nurse -

host-hm, parents gave out needs

they'd leave in vials w/ labels (no prescrip label on it)

think STR gave [redacted] med to sleep @ [redacted]

b6
b7c

STR was going under when they left
she ripped up bills - treated 2-3 mo.

- no scholarship.
govt funding mentioned

in boot
camp - army -



- no interaction w/ Fla

didn't commence program

Universal File Case Number 209B-TP-28810 - 1A ²⁴ 68

Field Office Acquiring Evidence Houston

Serial # of Originating Document _____

Date Received 3-1-94

From _____
(Name of Contributor)

By SA _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure Yes No

Title: _____

STRAIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;
FBW - INSURANCE;
OO: TAMPA

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

2003

1

b6
b7c

[Redacted]

in 2 prog. before

[Redacted]

entered straight
commenced.

[Redacted]

[Redacted]

learned re: str. - don't remember

telcalls to hb. personnel

thinks got fee schedule from DL. ^{yearly}

[Redacted]

FR - like a cult

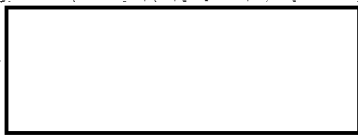
- every wkend in DL. other parents seemed branched.

adm/assessm.	x 2 mo	6800
no. pers.	500 mo.	5000
host hm.		3600
after care host hm fee		1800
		<hr/>
		17200 ⁰²

wrote cks
~~sent~~ to FR for host hm. & later

made directy to parents (parents of unsubs
to do)

Current



h.
w

parents
host hm. took in 2-3 kids in program.
Kids took care of hse.



Suppose to approve any medical procedures to be done.

— impression was that a lot of staff had gone thru program & became jr. leaders

~~Staff~~
Teacher/coach

parents weren't allowed @ group meetings thru wk.

When kid reached certain level parents could meet w/ kids @ meetg during wk-end

Suppose to raise \$ for Stc.

- fund raisers
- donations fr. friends

When went she told personal she couldn't afford - they asked if she owned car free when - yes they said then sell it - she said no -



b6
b7c

- [redacted] letter fr. Str. re some on condition

Stopped paying DTR when they closed
a 2000
because they said they were going to provide aftercare & didn't.
come about even.

disorganized
high turnover personnel

didn't deal w/ TP stop

govt funding -
scholarship

She wanted parent's group to call about gov't notices
try to get info & get

← never mentioned that'd be

not in 8/94

1

b6
b7c

stayed away from
would be eligible
could get
State

told if son completed course - he could get
trade school funding from (govt) source
or college

TX Rehabilitation Commission

([redacted] never checked into it)

- want dad what he had to do -

[redacted]

all staff fired in DC @ one time
cause of disagreement w/ FLA

Universal File Case Number 209B-TP 28810-1A69

Field Office Acquiring Evidence Houston

Serial # of Originating Document _____

Date Received 3-2-94

From _____
(Contributor)

(Address of Contributor)

(City and State)

By SA _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title:

STRAIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;
FBW - INSURANCE;

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

[Redacted]

didn't find receipts

find names
of what to TP.
& then supposed to
go bk. court.

~~at~~
Notes & funds of insurance

b6
b7c

list [Redacted] in 1977
made up

[Redacted]
still in trouble

3 payments [Redacted] to

one payment [Redacted]

(couldn't find actual EOB) 11/14/90
500
600
2850

(paying
500 a mo.)

@ initial claim

memo
presented in TP. took
TPS to
Mx
Special Office in
Gautalataja

o

Universal File Case Number 209 B-TP-28810-1A 70

Field Office Acquiring Evidence Houston

Serial # of Originating Document _____

Date Received 1-25-94

From _____
(Name of Contributor)

(Address of Contributor) (business)

(City and State)

By SA _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

STRAIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;
FBW - INSURANCE;
OO: TAMPA

Reference: _____
(Communication Enclosing Material)

Description: Original notes re interview of

b6
b7c

b6
b7c

DOB

[Redacted]

6

[Redacted]

[Redacted]

COA

b6
b7C

[Redacted]

[Redacted]

hm. unless

mother
[Redacted]

[Redacted]

[Redacted]

NOA

[Redacted]

- commenced ->

[Redacted]

[Redacted]

[Redacted]
facilities

30⁺ days - no sd.

drug rehab.

[Redacted]

wife asked around a pd. out ~ Sr

went to DL & visited Sr introduced to some
staff & kids.

b6
b7C

pd. dir. to [Redacted]

Some payments re:

asthma / bronchitis -

[Redacted]

filed out

insom but didn't pay in to

[Redacted]

golf fund raiser

[Redacted]

involved in putting on

1st time ~ \$10-15,000
2 guys fr. Sr. Eda. Cone & g/c ck. & left.
1st DL

2 women

Couple for. He went to DL ~~Logan~~ a Host hm.



supported this host hm.

donations

took fd. to h. hm. where David (Sm) was.

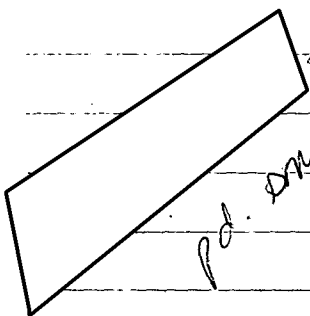
~~to~~

~~didn't~~ ^{did} pay Sm's host hm. a mo. fee.
expected \$25 a mo. per couple

2 ways to do

① initially pd. a fee per mo. (10-15 a day) pd to Str. parent group.

② when assigned to perman. host hm., try pd. the host hm. directly.



pd. some of the bills.
- wife's mom.

25-94

phy. Counsel not discussed
never met [redacted].

STR. never refunded \$ to [redacted]

scholar. grant funding -

think
was
STR staff

should [redacted] passed the STR. commencing
his coll. would be pd for by state
funds.

no interaction w/ FLA. person.

thinks that [redacted] billed them directly.

unorgan.
always need \$

parents wondered of chaos^{by STR} was by
design

b6
b7c

Universal File Case Number 209 B-TP-28810 1A⁷¹

Field Office Acquiring Evidence Houston

Serial # of Originating Document _____

Date Received 12-22-93

From _____
(Name of Contributor)

(Address of Contributor)

By SA _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure
 Yes No

Title: _____

STRAIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;

Reference: FBW - INSURANCE;
OO: TAMPA _____
(Material)

Description: Original notes re interview of

b6
b7C

b6
b7C

①

[redacted] want
M Straight
[redacted]

12/22/93

[redacted]

Straight was last resort

[redacted]

[redacted]

policy

[redacted]

didn't have to pay for drugs + rehab.

1st rehab. her son was in - trust mom wouldn't pay

Straight got the insurance to pay \approx 300 a mo.

A lot of the parents when they came to Straight they were @ end of insurance.

fel from Str. was 500 a mo.

had gone thru \approx 100,000 for 3 mo. w/ another rehab. [redacted]

when [redacted] ran away went to rehab - [redacted]

[redacted]

@ [redacted] hr?

Charged w/ 2 fel. ct. dealing drugs - talked ct. into sending him to rehab. for 3 mo.

↓
Straight

b6
b7c

b6
b7c

[redacted]
referred to straight fr. a friend. fr. said str. got
some result.

pay out plan

went in at \$500 a mo.

by really costs = 1200 mo.

Hot + home fees (310 a mo.)

for 2 weekends had to bring in fd. for 8-10 boys

str. always ^{had the parents} doing fund raisers.

[redacted] was going to do a really large fund raiser
wanted a finan. statement of str. to see
exactly where \$ was going -
They wouldn't release the info.

personnel in Fla changed all the time
always in financial trouble,

constantly wanted \$.
They will secrete.

[redacted]

3

Str. ran out of dollars.
I feel true staff person in Gto.

problems i.e. holding kids against their will.

parents thought Str. was totally unorganized
plu debts from other facilities they closed
(a lot) other parents weren't paying their bills.

~ [] was there
[] mo.

Str. was run on peer pressure
kids went thru phases - (beginning to turn around
to end)

most of staff ~~was~~ kids that commenced the
program. (JR. staff).
most of the staff didn't have BSW

to her knowledge no psych or psychol- on
staff - don't think he was ever seen by
a psys or psych.

once ask for a short time (2 mo.)
to v. or kids - think m.D.

think the kids that needed ^{medical} mental
help were taken to private Drs.

④

Str. in DC.

up & running ~ 300 kids
@ end only 100's " "

- Str. run out of fear

lot of parents were frightened of staff - that
Staff would take it out on kids.

other choices were prison or death

months statements from Straight
showed her insur. paying Str. a certain amt.

She contacted insur. co. to get yr end
statement - it was accurate.

1400 ^{admission} initial charge for psych. testing
no results given - she didn't ask for any
(she had no faith in any psych. etc. he'd
been tested a lot before).

Several parents ^{insur. co.} were billed after kid commu. ^{b6}
Some were due \$ & they never got. ^{b7c}

didn't pay the ~~last~~ 3 mo. cause she wasn't paying
case &.

[Redacted]

(B)

[Redacted] Fund raising [Redacted]

b6
b7c

Str. [Redacted] said really hard to get
never told her re: 3 scholarships or govt funding
wally

compounded [Redacted] re: TX. no. article

hd. of parent group in Dallas-

[Redacted]

b6
b7c

Step-
counselor

[Redacted]

[Redacted]

(W/F) [Redacted] LNU head of group DC for awhile.

(closed Dallas fac. 11/91)

* Str. made them pay the host homes + donations for parents
re: made chs out to Cash.

plea filed entire group in Dallas by [Redacted] re: question of [Redacted] [Redacted]

Universal File Case Number 209B-TP-28810-1A⁷²

Field Office Acquiring Evidence Houston

Serial # of Originating Document _____

Date Received 1-25-94

From _____
(Name of Contributor)

(Address of Contributor)

(City and State)

By SA _____
(Name of Special Agent)

To Be Returned Yes No

Receipt Given Yes No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes No

Title: _____

Reference: STRAIGHT, INCORPORATED,
GANDY BOULEVARD,
ST. PETERSBURG, FLORIDA;
FBW - INSURANCE;
OO: TAMPA _____
(Material)

Description: Original notes re interview of _____

b6
b7C

b6
b7C

[Redacted]

1-23-94

[Redacted]

[Redacted]

Son -

[Redacted]

b6
b7c

[Redacted]

friend ref.

[Redacted]

to STR.

friend's son had good results.

≈ 124 trouble

@ 17 went into STR.

[Redacted]

in Ho. (administrator).

parents had to go ea. wk end to DL.

(before STR, went to a counselor & couns. paid son prob. on drug).

Apr Mex. to DL. - STR.

Ho. admin. explained finances.

- 2 payments - treatment
- host homes

[Redacted]

paid the host m fees

b6
b7c

5 phases of program

1-25-94

(in Str.)
14mo.
parents took before
him out commencement

-2-

no written confirmation of psych. exam.
(told by counsel that he was a certain level of drug add.)

always underfunded
" always asking for \$ (to paint walls
etc).
parents did fundraisers
sell tickets & ^{porsett} fibrous etc.

high turn around re: employ.

never met admin in TP.

every wk end helped host him. + bought gallery
(out of pocket).

b6
b7c

425 a mo.
later went up

STR billed Pat she pd. rec'd^{ing} the rec then
sent to insur. Co for reimbur.
later, parents in DC. submitted bills directly to DTR.



b6
b7c

↓ ~~STR.~~ ^{from} pd. 1 or 2 payments to STR. - [redacted] informed STR. don't bill directly to insur. STR agreed + changed.

[redacted] was on that and come of kids pick.

STR. had [redacted] come in of kids sock -

[redacted] DL of STR.

b6
b7c



increased 11/90 to 500

1/91
2/91 } direct billing to STR

took part out in [redacted]

billings can't be same

[7/91 insur reimburse. [redacted] re they had left the 100]

Scholarship - grant funding - no

don't know if phy was @ therapy

phy. bill outside of Str - ~~no~~ 1 time
contacted Dr. ~~thru~~ Str.

Str. sent bill
mail PSM to
Dr

Str. kept business secretive -
parents were scolded by other parents

[] adapted sw by []

b6
b7c

~~~~~  
[ ] to [ ]

Universal File Case Number 209B-TP-28810-1A<sup>73</sup>

Field Office Acquiring Evidence Houston

Serial # of Originating Document \_\_\_\_\_

Date Received 3-1-94

From \_\_\_\_\_  
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_

By SA \_\_\_\_\_

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure  Yes  No

Title: \_\_\_\_\_

STRAIGHT, INCORPORATED,  
GANDY BOULEVARD,  
ST. PETERSBURG, FLORIDA;  
FBW - INSURANCE;  
OO: TAMPA

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

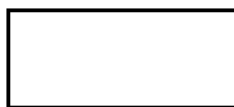
Description:  Original notes re interview of

\_\_\_\_\_

b6  
b7C

b6  
b7C

3-1-94



b6  
b7c

- [redacted] - big on staff don't think Dr.

- Staff members - other kids ran it

no finances talked about -  
no death w/ pers.

- heard rumors re: scholarship after cancer.

1<sup>st</sup> got there had Dr. on site @ Str.  
blood tests, physical -

A couple of days later M.D. had  
only had by [unclear]

{ 1 or 2 awk a ? psy. w/ m SOB's to talk  
to kids

- had blood test every 30 or 60 days -  
because on Acutane needs - need rock levels

Sometimes staff members wd. go + get med  
out of office.

→ Staff members took all other bl. tests lady

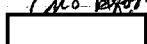
b6  
b7c

→ 2 other kids come in & asked ques. when 1<sup>st</sup> got  
there (oral) = couple hrs,

(was w/ stu [unclear])



commenced [unclear]



kids asked staff for meds (prescription) +  
got next day

ie.

prozac

20978-7P-28810  
1A73

Universal File Case Number 209 B. TP 28810-1A74

Field Office Acquiring Evidence \_\_\_\_\_

Serial # of Originating Document \_\_\_\_\_

Date Received \_\_\_\_\_

From \_\_\_\_\_  
[Redacted] \_\_\_\_\_  
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_  
(City and State)

By \_\_\_\_\_  
[Redacted] \_\_\_\_\_  
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes  No

Title: [Redacted]

*Straight see  
FBW- see  
OO:TV*

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of

*papers from Jones*

b6  
b7C  
b7D

Progress reports by  
class not trained  
professionals

- Thrown into trash  
after these entered  
in records

Bill ins

---

From trash

Father wrote letter  
yellow <sup>sheet</sup> <sub>res paper</sub> strayed

1-31-az

# \* PROGRESS REPORT \*

|                 |         |
|-----------------|---------|
|                 |         |
| D/E             |         |
| T/D             |         |
| A/E             | Nothing |
| old comer votes |         |
|                 |         |
|                 |         |

[redacted] is not really doing a whole lot ever since he has got here. Wednesday night he was closing off really bad and he had all of the feelings inside of him, and he just didn't let out his feelings, and he was basically misbehaving last night because of the attitude.

I see [redacted] being a very dishonest person, in essence with lying, and just ~~being~~ being very fake with everyone.

I think [redacted] has a very low self opinion, and self confidence because on his mt he was telling me about all kinds of stuff to make me feel good about him, and I wrote Nothing for him because of his attitude, and he didn't know his program till the last minute.

love [redacted]

b6  
b7c

b6  
b7c



\*PROGRESS

REPORT\*

Days on 1<sup>st</sup>

Total Days

Asking For nothing  
or votes

nothing

nothing

[ ] had a really bad night last night. He didn't want to write his M.I. or whatever and he had all these attitudes and he refused to speak most of the night, but he would bust out bawling and crying. He has so many feelings inside and he just broke, but he tried so hard to push them down. He really doesn't believe he needs to be here and he doesn't even think he has a drug problem and he is in a lot of denial and he was glot inside. He didn't know any of his chain of command until last night, but he supposedly knows it now. He is compliant and he does what he's told basically in group and at home (except for when he won't talk). He has potential, but for right now, I vote nothing po-  
love

CLIENT NAME

DAYS IN PROGRAM

DESERVING

DAYS TOTAL

b6  
b7C

(To Earn)

TALK

DB

- Comply with rules
- Get called on in raps
- Memorize Steps, Signs, Serenity Prayer & Criteria
- Write acceptable M.I.'s
- Talk about past honestly
- Have a clean and self respectful appearance

TALK AND RESPONSIBILITY

- Accept his/her drug problems
- Relate to others in Group
- Be making consistent changes
- Have positive outlook

CONTINUED TALK

- Talk about past with increased honesty
- Talk about past with feelings
- Evidence of Tools in use with M.I.'s
- Let go of "drugie"

- Show consistency in all areas
- Demonstrate a positive example to the group
- Handle responsibility
- Inspire a sense of trustability
- Demonstrate a willingness to help others in group
- Wanting to go home

b6  
b7C

- ① Praying more.
- ② Trying to think about self.
- ③ Done more this week than ever done before.

nothing 100 % TALK \_\_\_\_\_ % T&R \_\_\_\_\_ % HOME \_\_\_\_\_ %

### Control Codes

Although most of the ASCII codes tell the printer to print a letter or a number, there are other numbers or groups of numbers that tell the printer to print in a certain way, such as italics, boldface, and underlining. These numbers, which are sometimes referred to as "control codes" or "printer codes", usually vary from printer to printer. For example, to print Double Width (expanded) on a Star or Epson printer, you must enter three codes.

Expanded on 27, 87, 1  
 Expanded off 27, 87, 0

On an Okidata printer, the codes are 27, 31 and 27, 30. Printers, as you can see, are far from standardized.

Where can you find these numbers? In your printer manual! Somewhere in your printer manual, you should find a chart containing control codes for all of the special functions (underlining, expanded print, boldface, etc.) that your printer can perform.

### The ESCAPE Code

One very important code that you should become familiar with is the ESCAPE code, which is often abbreviated ESC. The ESC code is ASCII code 27. This code tells the printer that the number(s) that will follow represent a control code, not a printable character. For example, to use boldface on a Star or Epson printer, you must enter the codes

Boldface on 27, 71  
 Boldface off 27, 72

Printer manuals sometimes show these codes as characters. If your manual used this method, you would see the following codes for boldface type:

Boldface on ESC G  
 Boldface off ESC H

When the ESC code appears in your manual next to a character, you will know that you must enter the control code for G, not the letter itself.

All well and good, you say, but how am I supposed to find the code for letters like G and H when I see them in my printer manual? Very simple. You can either look for the ASCII table which should be provided in your manual, or you can ask your computer to convert the character to its corresponding code. Just load BASIC into your computer and type

?asc("G") **ENTER**

The computer will respond 71. You can, of course, enter any character you wish in place of "g" and the computer will dutifully tell you its ASCII code.

### ■ How to Read Your Printer Manual

By now we've piqued your interest in control codes and we hope you have gone to your printer manual to learn more about them. You're ready to get to work, but as you look at the page of code you may become totally confused because you're faced with something like this:

|               | Character | Hex   | Decimal |
|---------------|-----------|-------|---------|
| Underline on  | ESC '-' 1 | 2D,01 | 45,1    |
| Underline off | ESC '-' 0 | 2D,00 | 45,0    |

On 2/1/90 I was asked by [redacted] to speak with [redacted] in reference to his step-son, [redacted]. She informed me that [redacted] was planning to withdraw [redacted] from Straight.

I spoke with [redacted] at this time, first asking him to discuss with me some of the reasons for his decision. He stated that he did not wish to talk about anything and told me he would be faxing a letter. I explained to [redacted] that his step-son has a serious substance abuse problem and that it would continue in the absence of treatment. I explained the psych diagnosis and evidence leading to this diagnosis, asking if would discuss this decision to withdraw from treatment. He stated that he did not like the parent therapy sessions, he did not like the idea of the host homes, and that some of the people in the program were unfit to be parents. I told him that I was hearing feelings of anger, and would like to discuss those feelings with him, he refused, and I asked if I could speak with [redacted] mother and [redacted] if I did not want to speak with [redacted]

DEAR [REDACTED]

b6  
b7c

I AM WRITING THIS LETTER IN  
RESPONSE TO YOUR LETTER DATED  
~~THE~~ 11 FEB 92 TO OUR NATIONAL  
EXECUTIVE DIRECTOR AS REQUESTED -

ENCLOSED YOU WILL FIND A ITEMIZED  
STATEMENT FOR SERVICES ~~AND~~  
RENDERED, WHICH I HOPE WILL  
BE HELPFUL.

I APOLOGIZE FOR THE DELAY IN YOUR  
FAMILY WITHDRAWAL PROCESS AND  
CAN CERTAINLY APPRECIATE YOUR CONCERNS -

UNFORTUNATELY DUE TO THE UNUSUAL  
ECONOMY & BUDGETARY CUTS WE  
HAVE TO PLACE THE MAJORITY OF OUR  
STAFF ON OUR CLINICAL SCHEDULE TO  
ACCOMMODATE YOUR LEAK OPERATING  
HOURS WHICH ARE 9:30 A.M TO 6:30 P.M.  
WE DO THIS TO INSURE WE CAN  
PROVIDE A BETTER SERVICE TO ALL  
OUR FAMILIES & YOUNG ADULTS IN  
OUR PROGRAM -

STRAIGHT'S  
PART OF ~~OUR~~ WITHDRAWAL PROCESS  
IS TO TALK TO THE FAMILY IN AN  
ATTEMPT TO IDENTIFY ~~THE~~ ALL AREAS  
OF CONCERN TO EVALUATE OUR FACILITY -  
IN AN ATTEMPT TO PROVIDE ENHANCED  
SERVICES TO FUTURE FAMILIES IN  
CRISIS -

b6  
b7c

[REDACTED] WAS PROFESSING WELL IN THE  
PROGRAM AND ~~BUT~~ <sup>THE</sup> ~~THE~~ STAFF, KIDS,  
& <sup>THE</sup> ~~THE~~ PATIENT GROUP HAVE STRONGLY CONTINUED  
TO RESPOND TO TREATMENT & WANT  
TO LIVE A DRUG FREE LIFE STYLE

OUT

A BAIN I AMBLOISE FOR  
MY INDEPENDENCE WOULD YOU



b6  
b7c

I APOLOGIZE FOR THE DELAY IN  
YOUR PAROLE WITHDRAWAL PROCESS  
AND CAN CERTAINLY APPRECIATE  
YOUR CONCERNS - UNFORTUNATELY  
DUE TO THE WINDOUP ECONOMY ~~STATEMENT~~  
~~STATEMENT~~ ~~THE~~ ~~HAS~~ ~~BEEN~~ ~~FORCED~~  
~~TO~~ ~~IT~~ WE ~~THE~~ HAVE TO PLACE  
THE MAJORITY OF OUR STAFF ON  
OUR USUAL ~~STAFF~~ SCHEDULE TO  
~~BE~~ OUR PEAK OPERATING HOURS -  
~~WITH~~ ~~9:30~~ ~~6:30~~ ~~DURING~~ ~~THE~~  
~~TIME~~ ~~PERIOD~~ ~~OF~~ ~~9:30~~ ~~TO~~ ~~6:30~~  
WHICH ARE 9:30 - 6:30 - <sup>WE DO THIS</sup> TO  
PROVIDE A BETTER SERVICE TO ALL OUR  
PATIENTS + YOURS AUNTS IN STRAIGHT -  
DUE TO THESE CONSTRAINTS WE WERE  
UNABLE TO ELIMINATE THE WITHDRAWAL PROCESS.

~~USE~~

account

[Redacted]

- has ins coverage OK

Bal paying @ \$433.33 a month

[Redacted]

- Ins.

[Redacted]

Regular agreement

[Redacted]

- Ins coverage Bal paying @ 83.00 a month

[Redacted]

100% Ins coverage

[Redacted]

- 100% Ins cov.

[Redacted]

- 100% Ins cov.

[Redacted]

- Ins.

[Redacted]

- Ins.

[Redacted]

100% Ins coverage

[Redacted]

100% Ins coverage

[Redacted]

- F 10/6/91



\* [redacted] \$ Ins coverage Bal - working on

[redacted] - 300 a month

[redacted] regular agreement

[redacted] (regular agreement)

[redacted] regular agreement

[redacted] - no charge

[redacted] HRS - has Ins. bal. to be pd by HRS.

[redacted] \$5000 Ins coverage Bal pay by Dad I'm working on

[redacted] - Pd \$5000 - Bal @ \$1500 a month

[redacted] 100% Ins coverage

[redacted] \$8300 Ins coverage \$100 a month Bal.

[redacted] will accept Ins payment as full fee.

b6  
b7c

[Redacted]

- 10/6 - Ins coverage

\$ see. \$4000 ? Ins.

[Redacted]

10/25 \$ - 700 - bal @ 300 a month

[Redacted]

\$ 3700

[Redacted]

\$ 3700

[Redacted]

3700

no charge

[Redacted]

HRS -

[Redacted]

\$ 2000

[Redacted]

\$ 5000

[Redacted]

100%

\$ 8300 - Ins coverage 100 @ month

accept Ins payment

\$ 18,800

Universal File Case Number 204 B. TP - 28810 - 1A75

Field Office Acquiring Evidence \_\_\_\_\_

Serial # of Originating Document \_\_\_\_\_

Date Received \_\_\_\_\_

From \_\_\_\_\_  
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_  
(City and State)

By \_\_\_\_\_  
[Redacted] (Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)  
Federal Rules of Criminal Procedure

Yes  No

Title: [Redacted] *et al.*

*Strayer Inc.*

*W7 Inv*

*as TP*

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of

*Receipt - return evidence*

b6  
b7C

FD-597 (Rev. 3-29-84)

**UNITED STATES DEPARTMENT OF JUSTICE  
FEDERAL BUREAU OF INVESTIGATION  
Receipt for Property Received/Returned/Released/Seized**

Page 1 of 1

On (date) 7-21-94

- item(s) listed below were:
- Received From
  - Returned To
  - Released To
  - Seized

(Name) [redacted]  
 (Street Address) [redacted]  
 (City) [redacted]

b6  
b7c

Description of item(s):

4 boxes of documents from Straight Inc

Received [redacted]

Received from \_\_\_\_\_ (Signature)

b6  
b7c

Universal File Case Number 209B.TD 28810-1A76

Field Office Acquiring Evidence \_\_\_\_\_

Serial # of Originating Document \_\_\_\_\_

Date Received \_\_\_\_\_

From   
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_  
(City and State)

By \_\_\_\_\_  
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes  No

Title:

*Straight Inc  
70W Inc  
OO: TP*

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of  
papers from Trash

b6  
b7C  
b7D

## PHASER GUIDELINES FOR ADMISSION

### THE DON'T'S

1. DO NOT touch the client during the entire admission.
2. Let the parents control the client, NOT YOU.
3. If client wishes to go to the bathroom, he/she DOES NOT get taken by the beltloop, nor does anyone watch him/her use the bathroom. A staff member can go in the bathroom with them.
4. DO NOT call the client names.
5. DO NOT reveal extreme, explicit situations concerning your sexual past.
6. DO NOT tell them that they have to be at STRAIGHT, that they have no choice, that they have to be here at least 3 to 14 days before they can withdraw, that they will go to JDC, jail, a mental institution, or will be court ordered to the program if they do not sign themselves into the program.

### THE DO'S

1. Be aware of approaches the staff take so as not to interrupt their strategy. At the same time become involved when it is appropriate.
2. You are in the admission to be a friend to that person.
3. Relate yourself to the parents and client.
4. You are to set the best example for the client and the family so that they get a better feel of how coming into the program will help them.
5. You are to ask appropriate questions that will help to gather information for the admission packet.
6. You are to explain the Rules and the Tools of Personal Change to the client so that they understand what the program is and how it works.
7. Demonstrate empathy and sensitivity to what the client is going through.
8. After the client is signed into treatment, finish the paperwork first and then spend time talking until he/she is searched and brought into group.

Just  
Client No.:  430

ADDENDUM TO AGREEMENT FOR FAMILY TREATMENT  
FINANCIAL AGREEMENT (OUT OF TOWN FAMILIES)

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Straight's fees are as follows:

The admission processing fee is \$500.00. This fee covers pre-intervention counseling, drug and alcohol diagnostic evaluation, intervention counseling and initial treatment planning. This fee is due and payable on the day of admission.

The medical services fee is \$600.00. This fee includes physical examination, psychiatric evaluation, psychosocial assessment and drug use assessment. This fee is due and payable on the day of admission.

A surcharge of \$1,000.00 is charged to out-of-town families. This fee is due and payable on the day of admission.

Special Care Day charges are \$84.00 per day. These charges are for ongoing group therapy and individual therapy. The maximum number of days charged is sixty (60) days. Special Care Day charges for the initial thirty (30) days of treatment (\$2,520.00) are due and payable on the day of admission.

The monthly services and treatment fee is \$450.00. This fee covers ongoing group therapy, individual therapy, and services including food. This fee is charged until completion of the program. There are no additional fees for aftercare or for whatever additional time the client requires for his/her individual program. This fee is charged after the initial sixty (60) days of treatment. (Amount of fee subject to change with 30-day notice.)

The pro-rata share of the monthly services fee, based on the number of days remaining in the month after the 60th day of treatment, is \$232.26.

8/16/88

Refunds of certain fees will be granted based on the attached schedule.

Parents/Guardians are responsible for payment of any medical or other incidental expenses incurred while the client is in the program. These may include prescription medication, laboratory tests, doctor's appointments, emergency room treatment or hospitalization, psychological or psychiatric consultation.

Straight will be responsible for arrangement of housing for clients during the first phase of the program.

|                                                                                                                                       |                                                                                                                         |
|---------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| <div style="border: 1px solid black; height: 20px; width: 100%;"></div>                                                               | Total Due                                                                                                               |
| Parent/Guardian/Father/Stepfather                                                                                                     | At Admission \$4,620.00                                                                                                 |
| Parent/Guardian/Mother/Stepmother                                                                                                     | Date <u>6/17/88</u>                                                                                                     |
| Client's Name <div style="border: 1px solid black; display: inline-block; width: 150px; height: 20px; vertical-align: middle;"></div> | Admission date: <u>6/17/88</u>                                                                                          |
| <div style="border: 1px solid black; display: inline-block; width: 150px; height: 20px; vertical-align: middle;"></div>               | <div style="border: 1px solid black; display: inline-block; width: 150px; height: 20px; vertical-align: middle;"></div> |
| Last Name-Parent/Guardian                                                                                                             | Husband's <span style="margin-left: 100px;">Wife's</span>                                                               |
|                                                                                                                                       |                                                                                                                         |

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# AGREEMENT FOR FAMILY TREATMENT

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AGREEMENT made this 21 day of February, 1988, between STRAIGHT, INC. a not-for-profit corporation organized under the laws of the State of Florida and licensed to do business in the State of Florida (hereinafter referred to as "Straight") and , the person having legal responsibility for determining the participation in the Straight program of the Straight client ("Program Participant").

## WITNESSETH

WHEREAS, Straight is a nonprofit, privately funded, family-oriented drug treatment program for young persons including minors and adults, who have a dependency or are in imminent danger of becoming dependent on mood altering drugs; and

WHEREAS, Program Participant desires to engage Straight for the purposes of the care and treatment of the client to assist the client in dealing with his/her dependency on mood altering drugs.

NOW, THEREFORE, in mutual consideration of the promises hereinafter contained, the parties agree as follows:

1. **DEFINITIONS** - For the purpose of this Agreement, words used herein shall be defined in accordance with the following:
  - (a) "Straight" shall mean Straight, Inc. a Florida corporation and all employees, agents, volunteers and host-home parents.
  - (b) "Program Participant" shall mean that person having legal responsibility to enter into this Agreement and to authorize the treatment in the Straight program including parents, legal guardians, or sponsors of a client who are under the legal age of majority and such client, himself or herself, if such client has achieved the legal age of majority. For the purposes of this Agreement, the "legal age of majority" shall be that age as determined in accordance with state law of the state in which the Client is entering the Straight program.
  - (c) "Client" shall mean that person receiving treatment in the Straight program.
  - (d) "Support" shall mean the participation by the Program Participant and other family members of the Client in Straight program activities and adherence to Straight program rules.
  - (e) "Court Ordered" means a referral to the Straight program of a client pursuant to the order of a court of competent jurisdiction.
  - (f) "Old Tie" means clothing or other personal property which in the opinion of Straight is a psychological or physical link to the Client's drug dependency condition.
  - (g) "On-Refresher" means that the Straight Client has been required by Straight to engage in a review of prior phases of the Straight program because of difficulty in the Client's progress at his/her present phase level.
  - (h) "Set Back" means that the Straight Client has been required to return to an earlier phase because of lack of progress.
  - (i) "Host-Home" means that home to which the Straight Client will be assigned for purposes of everyday living during the Client's participation in the first phase of the Straight therapeutic process.
  - (j) "Host Parent" means that parent or parents of another Straight Client to whose home the Client has been assigned for everyday living purposes during the first phase of the Straight therapeutic process.
2. **PROGRAM RULES AND REGULATIONS** - Program Rules and Regulations ("Rules") are provided to all Program Participants at the time the Client enters the Program. Program Participant agrees that adherence to these Rules is an integral and important part of the therapeutic process. Program Participant hereby acknowledges and agrees that he/she has received a copy of the Rules and has read and understands same. Program Participant and/or Client hereby acknowledges and agrees to be governed by and to abide by such Rules.
3. **CONSENT TO TREATMENT** - Program Participant and/or Client hereby represents to Straight that Client has an indicated condition of drug abuse and/or dependency on mood altering drugs and that admission to the Straight program is appropriate and desirable. Program Participant and/or Client hereby consents and agrees to such treatment. In so consenting, Program Participant and/or Client does hereby voluntarily consent to receive all treatments, therapy and other programs and procedures described in the Straight program. The Rules contain a detailed and comprehensive description and explanation of the Straight program and its policies and procedures. Program Participant and/or Client hereby acknowledges that he/she has read and understands the principles, rules, procedures, and obligations of the Straight program and further, that the phases, rules, and basic therapeutic practices of the Straight program have been explained to said Program Participant and/or Client and Program Participant and/or Client hereby acknowledges that such program treatments and procedures will be performed by program counselors, senior staff, junior staff, staff physicians, and host parents, and Program Participant and/or Client hereby acknowledges, and understands the extent of participation in such program by the aforementioned persons. Program Participant and/or Client is aware that treatment for dependency on mood altering drugs is not an exact science and the undersigned acknowledges that no guarantees of a cure of such condition have been made by Straight or by any employees, staff members, agents, officers, host parents, or volunteers with respect thereto. The undersigned hereby certifies that as such Program Participant and/or Client, the undersigned has read and understands this consent to treatment. In the event Client is "Court Ordered" into the Straight program under a court referral system, Program Participant and/or Client also gives his/her consent to so participate in the program and acknowledges and agrees to abide by the program structure rules and therapeutic practices as outlined by the Rules.
4. **TERMINATION OF CLIENT BY STRAIGHT** - Straight may terminate Client from participation in the program for any of the following:
  - (a) If Straight determines, after a reasonable time for assessment, that treatment is not appropriate;
  - (b) If the Straight Client commits or engages in acts of violence while in the Straight program;
  - (c) If the Straight Client commits or engages in sexual misconduct while in the Straight program;
  - (d) If during participation in the Straight program, the Straight Client is in possession of mood altering drugs, drug paraphernalia, or other substances, including prescription drugs, without permission;
  - (e) If the Straight Client is convicted of a felony or misdemeanor under federal law or the laws of any state during the Client's participation in the Straight program;
  - (f) If the Straight Client does not demonstrate to the satisfaction of Straight a significant degree of progress over a reasonable amount of time and after attempts have been made to correct the situation.
  - (g) If Straight has determined that a serious medical, psychological, and/or social condition exists that precludes further, responsible treatment;
  - (h) For such other reasons, including but not limited to nonpayment of fees, that Straight determines as being in the best interest of the Client and/or other Straight clients engaged in the program at the time.In the event the Client is terminated in accordance with the provisions of this paragraph, any part of the fee paid pursuant to this Agreement to Straight will only be refunded in accordance with Straight's policy regarding refunds as set forth in the Rules.
5. **VOLUNTARY WITHDRAWAL OF CLIENT FROM PROGRAM** -
  - (a) Voluntary withdrawal of a minor from the program shall be made through the "chain of command" established pursuant to the Straight Rules. A private conference will be held between program counselors and senior staff members of Straight and the Program Participant and/or Client. Such conference shall be held within a reasonable time period after notice of intent to withdraw has been given by the Client in order to give serious consideration to the desire and to avoid impulses and/or transitory desires on the part of the Client. In the event such minor Client shall proceed to full withdrawal from the Straight program, such Client shall only be released to the parents or legal guardians of such Client. In the event such parent or legal guardian refuses to accept the Client, such Client shall be released to the appropriate state agency.



(c) Voluntary withdrawal of a Client who has reached normal majority under appropriate law shall give notice of his/her intention to so withdraw through the "chain of command" as described in the Rules. Such withdrawal procedures shall include a conference between the Client and a designated official of Straight, and should the Client, following such conference, still desire to withdraw, such withdrawal shall be accomplished within a reasonable and appropriate time following such conference. In the event such adult Client refuses to participate in Straight's normal termination procedure as outlined herein and as outlined in the Rules, such Client shall be released from the Program immediately.

In all events, the determination of a reasonable time and appropriateness of withdrawal procedures shall be governed by the laws of the state in which the program is located. In the event Program Participant and/or Client fails to comply with the above-described procedure with respect to voluntary withdrawal, Straight shall not be held responsible for any actions, causes of action or damages relating to or arising out of such withdrawal from the Straight program.

6. **CONFIDENTIALITY** - The parties to the Agreement acknowledge that regulations promulgated under federal laws, as well as the laws of various states, protect the interests of the Client as a citizen, particularly with regard to protecting such Client's right of privacy or engagement in a drug or alcohol treatment program. Such federal and state laws provide severe penalties for violation. Straight agrees that it will comply with all requirements of federal and state law with regard to confidential disclosure of the identity, participation, and treatment of such Client and will only release such information in accordance with the provisions of the aforementioned federal and state laws.
7. **STAFF DECISIONS** - Program Participant and/or Client agrees to adhere to the decision of staff during Client's participation in the Straight program. Program Participant and/or Client acknowledges and agrees that such adherence is necessary for the successful treatment of Client's drug dependency problem.
8. **MEDICAL CONSENT** - All Clients entering the program are required to undergo a physical examination and may also be required to submit to a psychological examination at the discretion of Straight. Such examination shall be performed by such physician, psychiatrist, and/or psychologist as Straight, in its sole and absolute discretion, shall determine. All diagnoses, tests results or other records as a result of such examinations shall be the property of Straight. Nothing herein shall be construed to create a physician/patient relationship between such physician and/or psychiatrist and the Client. Additional diagnostic tests or procedures may be performed on the Client as recommended by such physician and/or psychiatrist and at the sole discretion of Straight. Program Participant and/or Client will provide full medical history of Client as well as a completed immunization record on forms to be supplied by Straight to include information concerning immunizations for:
  - Diphtheria, Tetanus, Pertussis (DPT);
  - Trivalent (OPV);
  - Measles;
  - Mumps;
  - Rubella;
  - Smallpox, and,
  - Tuberculosis.
9. **MEDICAL CARE** - Program Participant shall also complete an "Authorization for Treatment of Minors" form to permit medical care, attention and treatment of Client.
10. **FINANCIAL COMMITMENT** - In consideration of the services to be rendered to Client by Straight, Program Participant and/or Client agrees to pay the following current fees and expenses for services rendered and to be rendered while Client is participating in the Straight program:

|                   |                    |        |       |          |
|-------------------|--------------------|--------|-------|----------|
| Treatment Fee:    | \$ _____           | Other: | _____ | \$ _____ |
| Medical Exam.:    | \$ _____           |        |       |          |
| Maintenance Svc.: | \$ _____ (Monthly) |        |       |          |

Program Participant and/or Client agrees that all arrangements for payment of fees must be made in advance if the full fee as set forth herein is not paid at the time Client enters the program. All payments made other than in full at the time Client enters the program shall be in accordance with a schedule as determined in the sole and absolute discretion of Straight. Failure to make any installment payments of such fees within ten (10) days of the due date thereof may result in the imposition of a late charge of ten percent (10%) and/or dismissal from the Straight program. Program Participant and/or Client shall also be responsible for incidental expenses including but not limited to medical care, prescriptions, eyeglasses, dental care, and legal fees. At the election of Straight under certain circumstances, Straight may advance such amounts on behalf of the Program Participant and/or Client for these items.

11. **INSURANCE CLAIMS** - Reimbursement from medical insurance cannot be guaranteed by Straight. Straight staff will provide to Program Participant and/or Client information and assistance to enable Program Participant and/or Client to prepare and process a claim in response to an insurance company's inquiries.
12. **CLIENT PROPERTY POLICY** -
  - (a) **Stash.** For the purposes of this Agreement, "Stash" shall mean any articles which are in the opinion of Straight evidence of, or related to, drug usage or articles that in the opinion of Straight are related to or used in any criminal activity. Program Participant and/or Client agrees that such articles may be retained by Straight or may be released by Straight to appropriate law enforcement authorities as Straight shall in its sole and absolute discretion determine.
  - (b) **Non-Stash.** Any item brought by a Client to the Straight program which is in the opinion of Straight staff an "old tie" will be confiscated and not returned to the Straight Client. Articles of value (jewelry, vehicles, etc.) will be released to the Program Participant in the case of a minor Client and in the case of an adult Client to such responsible person as authorized by the adult Client.
  - (c) **Articles of Clothing.** Program Participant and/or Client understands and agrees to have adequate clothing to enable Client to dress in a comfortable, neat and clean manner. The appropriateness of such clothing is more fully described in the Rules. All such articles of clothing are to be labeled. Straight shall not be responsible for any lost or misplaced clothing.
  - (d) **Refresher.** When a Client is "on-refresher" or is "set-back" articles of personal ornament or use including but not limited to pocket-books, wallets, jewelry, etc., will be returned to the Program Participant in the case of a minor Client, or will be held for return to an adult Client at such time as the Straight staff shall determine or at the time of the completion of or withdrawal from the program.
13. **PARENTAL PARTICIPATION** - Straight is a family-oriented treatment program and as such parents or parent surrogates are required to participate in meetings and group sessions as well as other aspects of the Program. An exception to full participation on the part of the parent or parent surrogate may be arranged by Straight on an individual basis taking into consideration the family circumstances.
14. **CLIENT LIVING ARRANGEMENTS** - Program Participant and/or Client acknowledges and agrees that living accommodations in a host home for a Client in the first phase of treatment is an integral and necessary part of the Straight treatment program. Straight shall determine such host home in which the Client will be living on first phase and Straight assigns Client and/or changes host home assignments as Straight shall in its sole and exclusive discretion determine. Program Participant shall be responsible for providing housing for the Straight Client beyond the first phase. Straight reserves the right to disallow any living arrangement which is not conducive to the continued therapeutic progress of the Client. Living arrangements other than the family's primary residence may be approved by Straight as set forth in the Rules.

15. **INDEMNIFICATION** - Straight undertakes with the consent of Program Participant and the parents and/or legal guardians of the Straight Client, to love, discipline and treat the Client for his/her drug dependency problem in accordance with generally accepted clinical treatment standards. It is understood that under certain circumstances in an effort to prevent physical harm to Client or others, it may be necessary for Straight or its staff members, employees, host parents, agents, or volunteers to restrain, hold or otherwise use acceptable means of physical restraint. Program Participant and/or Client agree that such methods of restraint may be employed within the sole discretion of Straight, its staff, employees, agents, host parents, or volunteers. The Program Participant and/or Client do hereby indemnify and hold Straight, its directors, officers, employees, agents, host parents, and volunteers, harmless for any and all liability, loss or damage as a result of claims, demands, costs, and/or judgments (including reasonable attorney's fees incurred in the defense of such claim or action) against it or them arising out of the care or treatment of Client by or on behalf of Straight or the use of acceptable methods of physical restraint whether the liability, loss or damage so claimed is caused by or arises out of the sole, primary or concurring negligence of Straight or its directors, officers, employees, agents, host parents, and volunteers.
16. **GENERAL RELEASE** - Program Participant and/or Client who has attained their majority are fully aware that during the course of treatment, Client may accidentally or intentionally cause himself/herself to be injured and as an integral part of the treatment program, such Client will be placed in a host home supervised by host parents and other volunteer workers in the Straight program. In consideration of the services to be rendered by Straight, Program Participant and/or Client hereby releases Straight, its employees, officers, agents, host parents, staff, and volunteers from any and all liability in connection with any occurrence that transpires during the course of treatment arising out of or relating to such treatment in the Straight program. It is further agreed to release, indemnify and hold Straight and any of its employees, agents, servants, volunteer workers, or host parents harmless from any and all actions, causes of action, liability and costs of every kind or nature including attorney's fees and court costs in connection with the treatment and supervision of the Client or other family member.
17. **RELEASE OF STRAIGHT WHEN TREATMENT NOT COMPLETED** - In the event that Program Participant and/or Client desires to withdraw from the Straight program against the advice of Straight or its staff or employees, Program Participant and/or Client hereby releases Straight, its staff, agents, employees, volunteers, host parents, or other persons connected with the Straight program, jointly and individually, from any and all liability of any nature for any reason whatsoever including any injury or harm of any kind which may result directly or indirectly by reason of such withdrawal, and hereby waives any and all such rights of action which may now exist or later be obtained as a result of such withdrawal as well as any rights of action or claims which may have arisen while Client was a participant in the program. Program Participant and/or Client understands the medical, psychological, and emotional complications and the possible results of such complications as a result of any such withdrawal. This release is made with full knowledge of the danger that may result from the withdrawal from the program.
18. **ARBITRATION** - In further consideration of the Agreement to render services to Client, Straight and Program Participant and/or Client do hereby agree as follows:
- (a) It is understood and agreed that all complaints, disputes, or grievances arising between Straight and the Program Participant and/or Client involving questions of the meaning, interpretation, or application of any clause of this Agreement, or any breach of threatened breach of this Agreement, or any acts, conduct or relations of whatever nature between Straight, its staff, employees, host parents, agents, and volunteers and Program Participant and/or Client, may, if unadjusted, at the sole option of Straight, be referred to and submitted to arbitration before a panel of three arbitrators. Such arbitration panel shall be composed of an arbitrator selected by Straight, an arbitrator selected by the Program Participant and/or Client, and such two arbitrators shall select a third arbitrator. Such arbitration will be conducted in accordance with the rules and regulations designated by the American Arbitration Association. The parties hereto acknowledge and agree that by agreeing to the arbitration as set forth in this Agreement they waive their right to have such dispute initially decided in a court of law. The arbitration as provided under this paragraph shall be subject to the laws of the State of \_\_\_\_\_ as they relate to judicial review of arbitration proceedings.
- (b) This paragraph shall not limit Straight's right under this Agreement to exercise its professional judgment to refer Client to other drug rehabilitation programs or to decline further treatment of Client.  
In the event any court action is undertaken to review, set aside or otherwise challenge the arbitration agreement or award as set forth in this paragraph, the prevailing party in such court action shall be entitled to all costs of such action including reasonable attorney's fees as may be fixed by the court.
- (c) This provision may be rescinded by written notice to Straight within thirty (30) days after execution of this Agreement; provided, however, that any dispute arising out of services for treatment rendered up to the date of such written notice shall be subject to the terms of this arbitration agreement.
- BY SIGNING THIS AGREEMENT, YOU ARE AGREEING TO HAVE ANY ISSUE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO HAVE SUCH ISSUES DECIDED BY A COURT OF LAW.
19. **BOOSTER CLUB** - The parents of Straight Clients have or may organize a booster club to promote the awareness of the program in the community and to raise funds necessary to assist Straight to continue as a privately funded program. Such booster club may also assist Straight in certain helpful operations of the program including but not limited to answering the telephone, manning concession stands at open meetings, manning parking lots, and serving at such other events as shall be needed from time to time.  
The undersigned hereby agrees and consents to Straight providing the name and telephone number of the undersigned to such booster club for solicitation of services by the booster club.
20. **GOVERNING LAW** - This Agreement shall be governed by and construed in accordance with the laws of the State of \_\_\_\_\_.
21. **AMENDMENTS** - No amendment, modification, or alteration of any of the terms, provisions, or conditions of this Agreement shall be effective unless made in writing and signed by all of the parties hereto.
22. **HEADINGS AND CAPTIONS** - The titles or captions of paragraphs or subparagraphs contained in this Agreement are provided for convenience or reference only and shall not be considered a part hereof for purposes of interpreting or applying this Agreement, and therefore such titles or captions do not define, limit, extend, explain, or describe the scope or extent of this Agreement or any of its terms, provisions, presentations, warranties, conditions, etc. in any manner or any way whatsoever.
23. **GENDER AND NUMBER** - All pronouns and variations thereof shall be deemed to refer to the masculine, feminine or neuter, and to the singular or plural, as the identity of the persons or entities may require.
24. **SEVERABILITY** - The invalidity of any provision of this Agreement as determined by a court of common jurisdiction shall in no way affect the validity of any other provision hereof.
25. **ENTIRE AGREEMENT** - This Agreement and all of the documents as referenced herein including the Rules and Regulations, constitute the entire agreement of the parties hereto pertaining to the subject matter and supersede all negotiations, preliminary agreements and all other prior and contemporaneous discussions and understandings of the parties in connection with the subject matter of this Agreement. Except as provided herein, no covenant, representation or condition not expressed in this Agreement or in an amendment hereto made and executed in accordance with this Agreement, shall be binding upon the parties hereto or shall effect or be effective to interpret, change or restrict the provisions of this Agreement.

26. **BINDING EFFECT** - The provisions of this Agreement shall be binding upon and inure to the benefit of the parties, their successors, assigns, heirs, and legal representatives.

IN WITNESS WHEREOF, the parties have hereunto executed this Agreement this 21 day of February, 1988.

[Redacted signature box]

STRAIGHT, INC.

By: [Redacted signature box]

[Redacted signature box]  
Program Participant

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[Redacted signature box]  
Client

*2/21/88*

Client No.

ADDENDUM TO AGREEMENT FOR FAMILY TREATMENT  
FINANCIAL AGREEMENT (OUT-OF-TOWN FAMILIES)

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b7c

Straight's fees are as follows:

The Admission processing fee is \$500.00. This fee covers pre-intervention counseling, drug and alcohol diagnostic evaluation, intervention counseling and initial treatment planning. This fee is due and payable on the day of admission.

The medical services fee is \$600.00. This fee includes physical examination, psychiatric evaluation, psychosocial assessment and drug use assessment. This fee is due and payable on the day of admission.

A surcharge of \$1,000.00 is charged to out-of-town families. This fee is due and payable on the day of admission.

Special care day charges are \$84.00 per day. These charges are for ongoing group therapy and individual therapy. The maximum number of days charged is sixty (60) days. Special care day charges for the initial thirty (30) days of treatment (\$2,520.00) are due and payable on the day of admission.

The monthly services and treatment fee is \$ 385.00 . This fee covers ongoing group therapy, individual therapy, and services including food. This fee is charged until completion of the program. There are no additional fees for aftercare or for whatever additional time the client requires for his/her individual program. This fee is charged after the initial sixty (60) days of treatment. (Amount of fee subject to change with 30-day notice.)

The pro-rata share of the monthly services fee, based on the number of days remaining in the month after the 60th day of treatment, is \$ 128.33 .

Refunds of certain fees will be granted based on the attached schedule.

Parents/Guardians are responsible for payment of any medical or other incidental expenses incurred while the client is in the program. These may include prescription medication, laboratory tests, doctor's appointments, emergency room treatment or hospitalization, psychological or psychiatric consultation.

Straight will be responsible for arrangement of housing for clients during the first phase of the program.

Parent/Guardian/Father/Stepfather

Total Due  
At Admission \$ 4,620.00

Parent/Guardian/Mother/Stepmother

2/20/88  
Date

Client's Name

Admission Date: 2/21/88

Last Name Parent/Guardian

~~husband's~~

Wife's

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Social Security #

Social Security #

Street Address

City State ZIP

Trust in Orlando  
is from straight  
to Lake.

ZIP

|                 |      |    |      |    |          |         |            |          |      |                      |      |    |              |         |
|-----------------|------|----|------|----|----------|---------|------------|----------|------|----------------------|------|----|--------------|---------|
| CD              | DATE | CD | DATE | CD | DATE     | CD      | DATE       | CD       | DATE | CD                   | DATE | CD | FROM         | THROUGH |
| 34              |      |    |      |    |          |         |            |          |      |                      |      |    |              |         |
| CONDITION CODES |      |    |      |    |          |         |            |          |      | BLOOD RECORD (PINTS) |      |    | 44 SP. PROG. | 45      |
| 35              | 36   | 37 | 38   | 39 | 40 FURN  | 41 REPL | 42 NOT RP. | 43 DED.  |      |                      |      |    |              |         |
| 46 VALUE        |      |    |      |    | 47 VALUE |         |            | 48 VALUE |      | 49 VALUE             |      |    |              |         |
| CD              | AMT  | CD | AMT  | CD | AMT      | CD      | AMT        | CD       | AMT  |                      |      |    |              |         |

|                                                              |            |             |                  |    |    |    |
|--------------------------------------------------------------|------------|-------------|------------------|----|----|----|
| 50 DESCRIPTION                                               | 51 R. CODE | 52 S. UNITS | 53 TOTAL CHARGES | 54 | 55 | 56 |
| [Large empty grid area for medical descriptions and charges] |            |             |                  |    |    |    |

|                    |             |            |               |                 |                        |                   |                    |
|--------------------|-------------|------------|---------------|-----------------|------------------------|-------------------|--------------------|
| 57 PAYER           | 58 REL INFO | 59 ASG BEN | 60 DEDUCTIBLE | 61 CO-INSURANCE | 62 EST. RESPONSIBILITY | 63 PRIOR PAYMENTS | 64 EST. AMOUNT DUE |
| DUE FROM PATIENT ▶ |             |            |               |                 |                        |                   |                    |

|                   |        |           |                          |               |                        |
|-------------------|--------|-----------|--------------------------|---------------|------------------------|
| 65 INSURED'S NAME | 66 SEX | 67 P. REL | 68 CERY.-SSN-HIC.-ID.NO. | 69 GROUP NAME | 70 INSURANCE GROUP NO. |
| [Redacted area]   |        |           |                          |               |                        |

|                 |        |                  |                |                      |
|-----------------|--------|------------------|----------------|----------------------|
| 71 EID          | 72 ESC | 73 EMPLOYER NAME | 74 EMPLOYEE ID | 75 EMPLOYER LOCATION |
| [Redacted area] |        |                  |                |                      |

|                                               |               |                       |    |    |
|-----------------------------------------------|---------------|-----------------------|----|----|
| 76 PRINCIPAL AND OTHER DIAGNOSES DESCRIPTIONS | 77 PRIN. CODE | OTHER DIAGNOSES CODES |    |    |
|                                               |               | 78                    | 79 | 80 |

|         |                                                |                           |                             |                       |                         |                       |                         |
|---------|------------------------------------------------|---------------------------|-----------------------------|-----------------------|-------------------------|-----------------------|-------------------------|
| 82 P.C. | 83 PRINCIPAL AND OTHER PROCEDURES DESCRIPTIONS | 84 PRINCIPAL PROCEDURE CD | 85 PRINCIPAL PROCEDURE DATE | 86 OTHER PROCEDURE CD | 87 OTHER PROCEDURE DATE | 88 OTHER PROCEDURE CD | 89 OTHER PROCEDURE DATE |
|---------|------------------------------------------------|---------------------------|-----------------------------|-----------------------|-------------------------|-----------------------|-------------------------|

|              |              |                 |                    |                           |                       |
|--------------|--------------|-----------------|--------------------|---------------------------|-----------------------|
| PSRO UR DATA |              |                 | 91 TREATMENT AUTH. | 92 ATTENDING PHYSICIAN ID | 93 OTHER PHYSICIAN ID |
| 87 CD        | 88 APP. FROM | 89 APP. THROUGH | 90 GRC.            | [Redacted area]           |                       |

|                 |                               |         |                           |             |            |              |
|-----------------|-------------------------------|---------|---------------------------|-------------|------------|--------------|
| 94 REMARKS      | VERIFIED N-C. STAY DATES FROM | THROUGH | FOR INTERMEDIARY USE ONLY | PR. PSC. D. | APPROV. BY | DATE APPROV. |
| [Redacted area] |                               |         |                           |             |            |              |

95 I CERTIFY THAT THE CERTIFICATIONS ON THE REVERSE APPLY TO THIS BILL AND ARE MADE A PART HEREOF

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3 PATIENT CONTROL NUMBER 4 TYPE OF BILL

7 MEDICARE NO. 8 MEDICAID NO. 9 CITY STATE ZIP

10 SERVICE PERIOD 23 COV.D. 24 N-C.D. 25 C-I.D. 26 L-R.D. 27

28 OCCURRENCE CD DATE 29 OCCURRENCE CD DATE 30 OCCURRENCE CD DATE 31 OCCURRENCE CD DATE 32 OCCURRENCE CD DATE 33 OCCURRENCE SPAN CD FROM THROUGH

34 35 CONDITION CODES 36 37 38 39 40 FURN 41 REPL 42 NOT RP. 43 DED. 44 SP. PROG. 45 BLOOD RECORD (PINTS) 46 VALUE CD AMT 47 VALUE CD AMT 48 VALUE CD AMT 49 VALUE CD AMT

Table with 6 columns: 50 DESCRIPTION, 51 R. CODE, 52 S. UNITS, 53 TOTAL CHARGES, 54, 55, 56

57 PAYER 58 REL INFO 59 ASG BEN 60 DEDUCTIBLE 61 CO-INSURANCE 62 EST. RESPONSIBILITY 63 PRIOR PAYMENTS 64 EST. AMOUNT DUE

DUE FROM PATIENT

65 INSURED'S NAME 66 SEX 67 P. REL. 68 CERT-SSN-HIC-ID.NO. 69 GROUP NAME 70 INSURANCE GROUP NO.

71 EID 72 ESC 73 EMPLOYER NAME 74 EMPLOYEE ID. 75 EMPLOYER LOCATION

NOTICE TO THE PATIENT

The hospital is acting solely as an agent for the patient in filing for insurance benefits assigned to it, however, the hospital can assume no responsibility for guaranteeing payment of covered charges as shown on the face of the bill. Credit is shown only when the hospital has actually received payment. Should an overpayment be made, a refund check will be sent to the authorized party that is due the overpayment.



|                          |                |                |           |
|--------------------------|----------------|----------------|-----------|
| 3 PATIENT CONTROL NUMBER |                | 4 TYPE OF BILL |           |
| 7 MEDICARE NO.           | 8 MEDICAID NO. | 9              |           |
| CITY                     |                | STATE          | ZIP       |
| 15 PERIOD THROUGH        | 23 COV.D.      | 24 N-C.D.      | 25 C-I.D. |
|                          | 26 L-R.D.      | 27             |           |

| 28 OCCURRENCE |      | 29 OCCURRENCE |      | 30 OCCURRENCE |      | 31 OCCURRENCE |      | 32 OCCURRENCE |      | 33 OCCURRENCE SPAN |         |
|---------------|------|---------------|------|---------------|------|---------------|------|---------------|------|--------------------|---------|
| CD            | DATE | CD            | DATE | CD            | DATE | CD            | DATE | CD            | DATE | CD                 | FROM    |
|               |      |               |      |               |      |               |      |               |      |                    | THROUGH |

| 34 | CONDITION CODES |     |    |     | BLOOD RECORD (PINTS) |         |         |            | 44 SP. PROG. | 45  |         |
|----|-----------------|-----|----|-----|----------------------|---------|---------|------------|--------------|-----|---------|
|    | 35              | 36  | 37 | 38  | 39                   | 40 FURN | 41 REPL | 42 NOT RP. |              |     | 43 DED. |
|    | 46              | 47  | 48 | 49  | VALUE                | VALUE   | VALUE   | VALUE      |              |     |         |
|    | CD              | AMT | CD | AMT | CD                   | AMT     | CD      | AMT        | CD           | AMT |         |
|    |                 |     |    |     |                      |         |         |            |              |     |         |

|                |            |             |                  |    |    |    |
|----------------|------------|-------------|------------------|----|----|----|
| 50 DESCRIPTION | 51 R. CODE | 52 S. UNITS | 53 TOTAL CHARGES | 54 | 55 | 56 |
|                |            |             |                  |    |    |    |

|          |              |            |               |                 |                        |                   |                    |
|----------|--------------|------------|---------------|-----------------|------------------------|-------------------|--------------------|
| 57 PAYER | 58 REL. INFO | 59 ASG BEN | 60 DEDUCTIBLE | 61 CO-INSURANCE | 62 EST. RESPONSIBILITY | 63 PRIOR PAYMENTS | 64 EST. AMOUNT DUE |
|          |              |            |               |                 |                        |                   |                    |

**DUE FROM PATIENT** ▶

|                   |        |            |                         |               |                        |
|-------------------|--------|------------|-------------------------|---------------|------------------------|
| 65 INSURED'S NAME | 66 SEX | 67 P. REL. | 68 CERT.-SSN-HIC-ID.NO. | 69 GROUP NAME | 70 INSURANCE GROUP NO. |
|                   |        |            |                         |               |                        |

|        |        |                  |                 |                      |
|--------|--------|------------------|-----------------|----------------------|
| 71 EID | 72 ESC | 73 EMPLOYER NAME | 74 EMPLOYEE ID. | 75 EMPLOYER LOCATION |
|        |        |                  |                 |                      |

|                                               |               |    |    |    |    |
|-----------------------------------------------|---------------|----|----|----|----|
| 76 PRINCIPAL AND OTHER DIAGNOSES DESCRIPTIONS | 77 PRIN. CODE | 78 | 79 | 80 | 81 |
|                                               |               |    |    |    |    |

|         |                                                |                        |                    |                    |
|---------|------------------------------------------------|------------------------|--------------------|--------------------|
| 82 P.C. | 83 PRINCIPAL AND OTHER PROCEDURES DESCRIPTIONS | 84 PRINCIPAL PROCEDURE | 85 OTHER PROCEDURE | 86 OTHER PROCEDURE |
|         |                                                | CD DATE                | CD DATE            | CD DATE            |

|              |              |                 |                    |                           |                        |
|--------------|--------------|-----------------|--------------------|---------------------------|------------------------|
| PSRO UR DATA |              |                 | 91 TREATMENT AUTH. | 92 ATTENDING PHYSICIAN ID | 93 OTHER PHYSICIAN ID. |
| 87 CD        | 88 APP. FROM | 89 APP. THROUGH | 90 GRC.            |                           |                        |

|            |                               |           |                                       |              |
|------------|-------------------------------|-----------|---------------------------------------|--------------|
| 94 REMARKS | VERIFIED N-C. STAY DATES FROM | THROUGH   | FOR INTERMEDIARY USE ONLY PR. PSC. D. |              |
|            | A                             | B         | C                                     | D            |
|            | AMT. REIMBURSED               | N-PYM. CD | APPROV. BY                            | DATE APPROV. |
|            | F                             | G         | H                                     | J            |
|            |                               |           |                                       | K            |

95 I CERTIFY THAT THE CERTIFICATIONS ON THE REVERSE APPLY TO THIS BILL AND ARE MADE A PART HEREOF

STRAIGHT, INC.

✓ 16

PARENT/STAFF COMMUNICATION

TO: [Redacted]  
FROM: [Redacted]

DATE: 5/30/90  
TIME: 7:45 AM

CHECK:

Travel Request     Please Reply     See Attached  
 Meeting Request     For Your Information     Client Information

Please Call Me At: \_\_\_\_\_

Other: \_\_\_\_\_

COMMENT:

I'm wondering what has happened to the host home money for [Redacted]? I have several host homes in dire need for this money. You all have had the old money now for at least 3 months - and should have the more recent money by now!

Thanks [Redacted]

REPLY

[Redacted]

I have \$508.00 for host home fees paid by HRS for [Redacted]. An adjust is being made to your account in June for \$508.00. Please make this payment to the host home.

[Redacted]

Staff Signature

6/5/90

Date and Time

6582

b6  
b7c

b6  
b7c

| DALLAS        |               | SO CALIF      |  | //// | TOTALS.....    | DESCRIPTION            |
|---------------|---------------|---------------|--|------|----------------|------------------------|
| =====         |               |               |  |      |                |                        |
| AX            | RD            |               |  | //// | \$0.00         |                        |
| (\$1,587.88)  | \$1,783.05    |               |  | //// | \$81,656.49    | BALANCE FORWARD        |
|               |               |               |  | //// | \$0.00         |                        |
| \$85,487.63   | \$0.00        |               |  | //// | \$458,354.16   | TRANSFER TOTAL         |
|               |               |               |  | //// | \$747,105.47   | DIRECT DEPOSIT TOTALS  |
| \$1,074.00    | \$5,548.30    |               |  | //// | \$78,417.72    | " " "                  |
| \$1,000.00    | \$0.00        |               |  | //// | \$14,707.86    | CREDIT CARD DEPOSITS   |
|               |               |               |  | //// | \$487.41       | INTEREST EARNED        |
|               |               |               |  |      | \$0.00         |                        |
| =====         |               |               |  |      |                |                        |
| \$85,973.75   | \$7,331.35    | \$0.00        |  | //// | \$830,719.11   | SUBTOTAL               |
|               |               |               |  | //// | \$830,719.11   |                        |
| =====         |               |               |  |      |                |                        |
| RR            | RH            |               |  | //// | \$0.00         |                        |
| (\$58,411.08) | (\$13,349.47) |               |  | //// | (\$403,747.35) | DISBURSEMENTS          |
| (\$67,550.00) | (\$3,100.00)  |               |  | //// | (\$560,000.00) | PAYROLL TRANSFERS      |
|               |               |               |  | //// | \$0.00         |                        |
| \$74,000.00   | (\$5,000.00)  |               |  | //// | \$0.00         | INTERCOMPANY TRANSFERS |
|               |               |               |  | //// | \$150.00       |                        |
|               |               |               |  | //// | \$1,000.00     | VOIDED CHECKS          |
|               |               |               |  | //// | \$418.50       |                        |
|               | (\$1,111.60)  |               |  | //// | (\$3,816.19)   |                        |
|               |               |               |  | //// | (\$718.58)     | W/S RETURNS            |
| (\$51.90)     | \$0.00        |               |  | //// | (\$806.10)     | CREDIT CARD FFES       |
|               |               |               |  | //// | \$0.00         |                        |
|               |               |               |  | //// | \$745.69       | ADJUSTMENTS (DESCRIBE) |
|               |               |               |  | //// | \$0.00         |                        |
| =====         |               |               |  |      |                |                        |
| (\$16,039.73) | (\$15,229.72) | \$0.00        |  | //// | (\$135,549.97) | TOTALS                 |
|               |               |               |  | //// | (\$135,549.97) |                        |
| =====         |               |               |  |      |                |                        |
| DALLAS        |               | SO CALIF      |  | //// |                |                        |
|               |               |               |  | //// |                |                        |
|               |               |               |  | //// | \$7,490.44     | BALANCE PER BANK       |
|               |               |               |  | //// | \$77,000.00    | OVERNIGHT              |
| (\$40,780.78) | (\$7,664.96)  | (\$10,000.00) |  | //// | (\$215,293.71) | N/S CHECKS             |
|               |               | (\$50,000.00) |  | //// | (\$50,000.00)  |                        |
|               |               |               |  | //// | \$0.00         | N/S CHARGEBACKS        |
|               |               |               |  | //// | \$0.00         |                        |
|               |               |               |  | //// | \$0.00         |                        |
|               |               |               |  | //// | \$0.00         | DEPOSITS IN TRANSIT    |
| \$5,071.04    |               |               |  | //// | \$71,607.46    |                        |
|               |               |               |  | //// | \$7,327.00     |                        |
|               |               |               |  | //// | \$4,450.00     |                        |
| \$274.00      |               |               |  | //// | \$260.07       |                        |
|               |               |               |  | //// | \$0.00         |                        |
|               |               |               |  | //// | \$179.00       |                        |
|               |               |               |  | //// | \$0.00         |                        |
| =====         |               |               |  |      |                |                        |
| (\$35,435.74) | (\$7,664.96)  | \$74,490.44   |  | //// | (\$146,984.74) | \$11,434.87            |
|               |               |               |  | //// | (\$146,984.74) |                        |
| =====         |               |               |  |      |                |                        |

**Straight, Inc.**  
**53 Evans Drive**  
**Stoughton, Ma. 02072**

memorandum

TO: [REDACTED]  
Corporate Collections Manager

FROM: [REDACTED]  
Business Manager

RE: Outstanding Inactive Accounts

DATE: January 16, 1992

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As per our telephone conversation of January 15, 1992, enclosed is financial information on several inactive accounts. In addition, below is some personal information on these accounts:

[REDACTED] - Was unsuccessful in obtaining loan; Family member turned down for loan as well; Limited income and was unable to obtain assistance from current and ex-husband. (I found that her plans for raising needed funds were unrealistic with poor follow through.)

[REDACTED] Mother on very good terms with the program. Husband [REDACTED] Discharge currently unable to work due to illness.

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[REDACTED] - Parents on good terms with the program. They have had some success with personal fundraising. Have had financial and health problems in the past year.

[REDACTED] - Single parent with limited income. On good terms with the program. We received check for \$2,000 from a member of her extended family, which was returned by the bank. [REDACTED] stated family member would not replace it. Perhaps this is an avenue that could be further pursued.

I hope this information will be helpful to you. If I can be of further help, please call me.

**STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072**

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 18, 1991

# of Attempts 4

# of Attempts & Contacts 3

# of Incoming 0

Total 7

Account #

Descriptions

[redacted]

Active acct. waiting on ins. pymts.  
& 0 balance

[redacted] & 0 balance after \$200.00 refund  
eloped 7/8/91 & credit balance of \$4592.50 waiting refund

[redacted] was waiting on ins., but denied, left message 7/16, & 7/17  
will send pymt in full of \$125.00 on 7/31, will call to remind  
searching for file

processed credit report, no contact yet

processed credit report, no contact yet

wants to pay \$200.00 as bal. in full, need to confirm didn't think acceptable, ins never  
billed, will send assignment of benefits in order to submit claim, ins states they  
should pay 80%

b6  
b7c

b6  
b7c

**STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072**

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 19,1991

b6  
b7c

# of Attempts 40

# of Attempts & Contacts 4

# of Incoming

Total 44

Account #

Descriptions

[redacted] - mo. in court to get father to pay, waiting on divorce agrmt that states father is suppose to pay all medical, getting fathers info from mother, demand letter to mother, need to run cr. rep on mother, she's not willing to pay, mother signed only, bal 3895.00

[redacted] have left mess. @ 5 correct numbers, address correct, spoke to mother she doesn't speak good english, need to speak to father, cr. rep. different name, not much info, unfamiliar acct on rep. searching for phone # to search fathers employment, no ans at employment bal 2080.00, get bal in full/credit card pymt

b6  
b7c

[redacted] - only home #, searched thru cr. rep with car loan co for place of employ, need to order a file to get employ-takes aprox 2 days, have new address, & phone number- no response yet, have called all numbers avail incl. emergency #'s bal 15298.38

[redacted] collections acct on cr rep, on general relief, no employment, no response with home #, left mess. at all emergency #'s, to attach checks long court process, attorney needed, mother only signed contract, try to contact ex for add info bal 8054.84, knock on door?

[redacted] working on  
- working on  
- working on

all other accounts given previously are on credit acct, active, or 0 bal please see yesterdays fax

**STRAIGHT, INC.**  
**53 Evans Drive**  
**Stoughton, Ma. 02072**

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 22, 1991

# of Attempts 59  
 # of Attempts & Contacts 10  
 # of Incoming 7  
 Total 76

Account #

Descriptions

|            |                                                                                                                                                                                                                                                 |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| [redacted] | - collection agency                                                                                                                                                                                                                             |
| [redacted] | collection agency                                                                                                                                                                                                                               |
| [redacted] | - collection agency                                                                                                                                                                                                                             |
| [redacted] | - filing chapter 13, contact & get filing number, lawyer's name, date of filing & contact atty. for 200 - 250 payoff                                                                                                                            |
| [redacted] | bal \$41.50 mailing on the 2nd of Aug.-put on calendar to remind                                                                                                                                                                                |
| [redacted] | - bal 1020.00, only have home #, need to ck clinical emerg. #'s, contact creditor for info on employment, left messages at home #                                                                                                               |
| [redacted] | bal 3471.44, no concern over collections/rep cr. bureau, business in debt, can't borrow, advised to accept mo. pymts, will call to confirm                                                                                                      |
| [redacted] | - no concern, doesn't care about bal, can't call at work, sending legal letter                                                                                                                                                                  |
|            | bal 5160.59                                                                                                                                                                                                                                     |
| [redacted] | - states child was abused after i spoke to her & upscd her twice, adv. to investigate clinical file, etc, her atty. called & stated for us not to call, will ck clinical & see if there is a case of abuse, etc, if not any letter will go out. |

- 800 settlement

b6  
 b7C

b6  
 b7C

**STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072**

memorandum

TO:

[Redacted]

FROM:

[Redacted]

DATE: July 23,1991

# of Attempts 54

# of Attempts & Contacts 5

# of Incoming 5

Total 64

Account #

Descriptions

- [Redacted] - dispute on amt. due, waiting on adj to be made
- [Redacted] - also has active acct that is being FWACA [Redacted] spoke to her waiting to talk to [Redacted]
- [Redacted] -we're on her credit report, credit is not good - collections,/charge offs no home # published, have employ. # she wasn't in yesterday. bal \$790 in program one day
- [Redacted] - bal 215.00, here one day, we're on their credit report, she's not paying anymore \$ on the account, credit rep or legal fees don't bother her, credit is current was 30, or satisfactory
- [Redacted] we're on credit report, address incorrect, skip tracing thru local bank on report, bal 220.00
- [Redacted] - collection agency
- [Redacted] -bal 2729.52, one credit card maxed, if pay off figure a benefit to him he'll try to borrow \$, collection doesn't bother him, credit report good
- [Redacted] - Active acct/bal 0
- [Redacted] bal 952.48, possible foreclosing of home,story after story,try to borrow, pay off figure
- [Redacted] - collections agency
- [Redacted] - collections agency
- [Redacted] credit satisfactory,states can't get loan and credit maxed, thinking about declaring bkrcty., laid off, bal 4826.10, give pay off & try to borrow?
- [Redacted] - in legal action with husband, can't get dates on court, husband suppose to pay, she's refusing to pay, i need to call bak she had someone on other line & hung up won't consider payoff, bal 2311.29

b6  
b7c

b6  
b7c



both parents out on vacation this wk.

some other accts, called but no ans, or not in work yesterday, to follow on today

b6  
b7c

STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 25,1991

# of Attempts 60

# of Attempts & Contacts 6

# of Incoming 3

Total 69

Account # Descriptions

[redacted]

- \$800.00 cr.card pymt to pay acct off in full YAHOO!  
rec'd 1500.00 check to pay acct off in full YAHOO!!!  
on vacation until 8/2, bal 2810.00  
has made faithfull pymts since 2/90 of 25.00 per month and hasn't missed  
a month, unable to pay \$219.05 in full, continue pymts or payoff?  
not in at either #, pending, bal 4054.77, update cr. rep.  
- no ans at home, traced work # & not in, ex. credit, will be in work to  
contact tomorrow, bal 600.00  
no credit, business under, payoff of 1600.00 they will get back to me on  
Monday at latest, orig bal =3471.44  
mother no \$, warrants out for other nonpymts, father suppose to pay 300.00 a  
mo., she gave me his number - trying to contact no ans, bal - 3380.00 he  
has good credit

[redacted]

- bal 150.00 will send 25.00 today and next mo. 25.00, doesn't matter  
if it goes to collection, credit rep., won't pay anymore, very adamant  
offer pay off?

[redacted]

bal212.45, have home # only, checking on emergency #'s to caontact & credit

[redacted]

- bal. 3541.09, called 2x's @ work & not in

[redacted]

bal 374.61, called at work , left message

[redacted]

- away for a few days  
- works nights, sleeping have to call back  
bal is 0, pd in full on 7/16/91 of 193.55

Collection agency - [redacted]

b6  
b7c

b6  
b7c

**STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072**

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 26,1991

# of Attempts 65

# of Attempts & Contacts 6

# of Incoming 4

Total 75

Account #

Descriptions

[redacted] will call be back today, payoff of 3500, trying to get 500 - 1000 now  
 [redacted] -bal is 300, will offer 200-175 to pay off , will call today  
 [redacted] - bal 6451.77, pay 100 mo can't do anything else or borrow, payoff figure she won't be able to due but i didn't quote an amt with her  
 [redacted] - mentioned media, if we close he thinks he won't have to pay, credit ok, offer pay off figure, need amt  
 [redacted] - doesn't care about credit report,can only do 150 month, bal 3541.09, offered apy off but didn't quote amt doesn't feel she can do that either, no one to borrow from  
 [redacted] - bal 600, offer 400?, no \$, child suppose to pay half, will offer payoff figure today  
 [redacted] - left message at home, suppose to receive 75.00 from court each mo., left message at court house regarding pymts, bal 1354.29 - offer pay off if needed?  
 [redacted] left messages  
 [redacted] - left messages  
 [redacted] left messages

collection agency - [redacted]

still working on other accts trying to contact, & trace

b6  
b7c

b6  
b7c

**STRAIGHT, INC.**  
**53 Evans Drive**  
**Stoughton, Ma. 02072**

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 31, 1991

b6  
b7c

# of Attempts 50

# of Attempts & Contacts 5

# of Incoming 6

Total 61

Account #

Descriptions

- [redacted] waiting to hear from bank re loan for 2500.00, will know next week
- 2-1-91 advised 70 NT wait* [redacted] will call me today re pay off of 2000, has 1500 but trying to get other 500
- [redacted] has no intention of paying, states child had bruises, scars, etc that he he didn't have prior to entering, bal 4286.15
- [redacted] no family to borrow from, offered pay off of 1700 will call me back, doesn't sound promising, in debt
- [redacted] - bal 690, pay off 350, she'll call late today with response has been ordered to pay 1400.00 bal, attorney's have been involved hasn't been working offered pay off, he'll call back, doesn't look good he sent letter in past stating not employed and wanted to send \$5.00 mo.
- [redacted] - rec'd 750 on american express from [redacted] spoke to [redacted] for 250.00 to pay pay off in full of 1000.00 , called her at work she said she'd get back to me & hung up
- [redacted] will have 1000.00 next week, pay off was 1600.00, trying to get 600.00 but doesn't look good & if she can't get full 600 she can only pay 10 - 25 per week
- [redacted] - spoke to courts, waiting to hear from them, ordered to pay 75.00 per week to courts and they pay us., spoke to [redacted] regarding pay off he'll get bak to me
- [redacted] - sending 1200.00 in mail today, & make pymts for the bal of 300.00 due for payoff, transaction at 4:45 pm unable to reach you, will advise tomorrow
- [redacted] - we receive 187 mo which is 93.50 for ea acct monthly from consumer credit card counseling, trying to get a hold of credit cd. couns. for info re payoff figure

b6  
b7c

1/2

**STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072**

memorandum

TO: [redacted]

FROM: [redacted]

DATE: August 6, 1991

# of Attempts 66

# of Attempts & Contacts 6

# of Incoming 2

Total 74

Account #

Descriptions

|            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| [redacted] | still waiting on loan that he has applied for , pay off is 1400.00 should know by next wed.<br>was suppose to bring 200.00 in on last Fri evening, he didn't and I put calls into him this am, other 200.00 by 8/7, still cking status                                                                                                                                                                                                                                                                                                                 |
| [redacted] | states he hasn't worked for 14 mos., called today and son said he was sleeping & gets up at 5 or 6 pm for work, gave pay off of 500.00, waiting for response                                                                                                                                                                                                                                                                                                                                                                                           |
| [redacted] | - won't pay & won't consider pay off figure, child was 18 & he stated he's not responsible, <u>he was here one day</u> , will try to talk to wife<br>pymt of 1000.00 received, pay off was 1100.00, trying to contact for bal of 100.00<br>- on welfare when in program, trying to skip trace, haven't spent alot of time on, credit not good<br>all exception forms state Dept of Social Services is suppose to pay bill, contacted parent states she's still waiting on DSS, I called DSS & waiting to hear back, this has been going on since 1989. |
| [redacted] | offered 400, then 300 to pay acct in full, bal 600.00, said she's not able to do it, said she'll send 25 today, please advise<br>- we're on her credit report, pay off of 800 to start, only go as low as 600 bal 1310.80 after fin cgs adj., she will call back                                                                                                                                                                                                                                                                                       |
| [redacted] | offered 1400.00 pay off, unable to do it, has paid 50.00 mo. faithfully bal 3280.62<br>- need to check clinical info & with counsleors, she states abuse, no further contact until reviewed                                                                                                                                                                                                                                                                                                                                                            |
| [redacted] | has paid 25.00 faithfully for 17 mos., will not put on cr. card                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

b6  
b7c

b6  
b7c

[redacted] - credit not good, left message at hospital wouldn't put call through  
bal 790, left message at emergency #

[redacted] - bal 220., has been making 20 pymts since April, have left messages,  
no response yet

[redacted] - have rec'd 1200.00, will pay 200.00 by 8/16 to pay off acct

[redacted] bal 215, doesn't care about cr report, won't pay, offered 100

*Credit report*

b6  
b7c

Follow ups & left messages on accounts still pending

**STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072**

memorandum

TO: [redacted]

FROM: [redacted]

DATE: August 7, 1991

# of Attempts 58

# of Attempts & Contacts 5

# of Incoming 4

Total 67

Account # Descriptions

[redacted] spoke to DSS they said she hasn't had an open claim since 3/89, and never had any intention of providing \$ for Straight [redacted] states she has \$ coming from DSS and that she's been fighting with, states she should have money within six weeks, she doesn't have any other income, & she won't give me a contact at DSS, I will call DSS again

[redacted] has paid payoff in full  
- will call ASAP, waiting on loan, pay off amt 1300.00  
[redacted] - bal 490 00, left message at work, won't put calls through at work no home #, left message at grand mo.

[redacted] home # disconnected, wife out of work on sick leave, unable to locate father's employment, have tried to trace work thru credit info, credit not good, charge offs & a foreclosure, we are on credit report, bal2122.58

please advise  
[redacted] - we receive 187 mo towards both accts from credit card counseling spoke to cr. cd. couns. offered pay off of 1700.00, they contacted Barrows and they stated they were unable to do pay off, cr.cd. couns. receives 15% of whatever we get, please advise

[redacted] client was 28 yrs old, wife stated she was desperate and she said we stated we could provide a prog for a 28 yr old and we didn't, here from 7/25 - 7/26 bal is 805, she doesn't care if we take her to court - she feels she would win  
[redacted] parents are both laid off & unemployment running out, all intentions of paying she's still fighting ins co but at this time can not afford an attorney, has no \$ and has used all resources to borrow money, she wants to make payment

b6  
b7c

b6  
b7c

[redacted] - arrangements as soon as they have a stable income, unable to do a payoff  
- states no \$ discussed with her until the next day , here from 11/13-  
11/14, she signed contract on 11/13, son was 18 and she won't pay  
she states her cr. cards are maxed, please advise possible pay off amt  
[redacted] bal is 840, don't think she'll consider pay off but will give it my best shot  
- father pd 750 in July on cr. cd., bal on pay off was 250.00  
received 100.00 on 8/1 from mother & she'll send 250 on  
8/8 and 100 on 8/16. we'll end up with a pay off of 1200  
rather than a 1000.00!!

[redacted] - I spoke to [redacted] on 5/17/91 & she stated that one of her  
children should have been in an psych. institution and that  
we deliberately kept her here, child had a nervous breakdown  
2 wks after she left here, she would consider a malpractice suit,  
& won't pay anything on account - I haven't contacted her since

b6  
b7c

5/17  
[redacted] bal 150, states a money order for 25 not posted in june - checking on it  
unable to send more than 25 mo, rec'd pymt 7/12/91, demand letters were  
sent, having financial problems

[redacted] - has been making faithfull payments for 17 mos., laid off and not putting on cr.  
cd, bal 194.05

[redacted] - has paid 10.00 faithfully for a long period, on social security & unable to  
more, bal 212.45

left messages on other accts, and follow ups, typed letters to confirm agreements and  
payment in full letters as requested



STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO: [redacted]

FROM: [redacted]

DATE: August 26, 1991

# of Attempts 51

# of Attempts & Contacts \$

# of Incoming 2

Total - Col

[redacted] - unable to get loan, not at present employment long enough, checking other sources still, doesn't look promising, pay off was 2500.00

[redacted] - bal 2365.00, here 15 days, med & psych done, credit no good, only have home #, need to contact in eve.

[redacted] Home # non published, f(w) - not in call in a wk.

[redacted] - 2400.00 check will be cut this weekend, and then forwarded to [redacted] and then we will receive it

[redacted] - we are accepting pymts of 10.00 per mo., have been faithful, bal 202.45  
- 400 down pymt, 1300.00 should be here before the 30th, too long to get home equity loan, should know regarding personal loan this week

[redacted] - pd 1200, bal of 200 mailed on 8/23

[redacted] bal 698.51, father states child sexually abused, parents seperated have not spoken to mother, need to ck clinical info

[redacted] - states abuse need to check clinical file

[redacted] - we accept 25.00 mo, pd faithfully, bal 194.05

[redacted] - rec'd 1200.00 wrote off 735.01

[redacted] cr card counseling pays 93.50 per mo on ea acct

[redacted] bal s/b 855.00 after fin adj., as far as she's concerned doesn't owe, no fees discussed until after we took child, child abused & humiliated, tramitized in shower. misled on finance, thinking of pressing charges especially if we persist, need to ck clinical file, no further contact

[redacted] spoke to mo., Parent weekend almost caused a divorce, fa accused of having a legal addiction, wife was a supporter in being, has story after story, husb unemployed if further action is taken they will get a lawyer, we're on credit report, & they'd like it taken care of

[redacted] - bal 493145, we're on credit report, she's seeking legal action through legal aid, hasn't spoken to anyone - waiting list, will not tell me why she's seeking legal action

b6  
b7c

b6  
b7c

STRAIGHT, INC-GR BALTIMORE/WAS  
 Accounts Receivable Detail Ledger  
 12-02-91

| Entry                    | Date | Document | Terms | Product | Product Description | Account # | Quantity | Unit Price | Amount        |
|--------------------------|------|----------|-------|---------|---------------------|-----------|----------|------------|---------------|
| Balance Forward 11-30-91 |      |          |       |         |                     |           |          |            | 0.00          |
| Customer Total           |      |          |       |         |                     |           |          |            | <u>\$0.00</u> |

(01651 )

|      |          |      |   |          |                              |           |   |          |          |
|------|----------|------|---|----------|------------------------------|-----------|---|----------|----------|
| Hist | 09-20-88 | 982  | A |          | 304                          | 602.02    | 1 | -25.00   | -25.00   |
| Hist | 10-15-88 | NOV. | A | MO FEE   | MONTHLY SERVICES FEE         | 1100.0303 | 1 | 500.00   | 500.00   |
| Hist | 10-16-88 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 126.34   | 126.34   |
| Hist | 10-17-88 | 982  | A | INSCK    | PAYMENT BY INSURANCE         | 602.0002  | 1 | -25.00   | -25.00   |
| Hist | 11-15-88 | DEC. | A | MO FEE   | MONTHLY SERVICES FEE         | 1100.0303 | 1 | 500.00   | 500.00   |
| Hist | 11-16-88 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 135.36   | 135.36   |
| Hist | 11-08-88 |      | A | RE/ENTRY | RE-ENTRY PHYSICAL            | 1100.0405 |   | 55.00    | 55.00    |
| Hist | 11-29-88 |      | A | RE/ENTRY | RE-ENTRY PHYSICAL            | 1100.0405 |   | 55.00    | 55.00    |
| Hist | 12-15-88 | JAN. | A | MO FEE   | MONTHLY SERVICES FEE         | 1100.0303 | 1 | 500.00   | 500.00   |
| Hist | 12-16-88 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 144.89   | 144.89   |
| Hist | 01-15-89 | FEB. | A | MO FEE   | MONTHLY SERVICES FEE         | 1100.0303 | 1 | 500.00   | 500.00   |
| Hist | 01-16-89 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 156.21   | 156.21   |
| Hist | 02-16-89 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 166.06   | 166.06   |
| Hist | 03-16-89 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 168.55   | 168.55   |
| Hist | 04-17-89 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 171.07   | 171.07   |
| Hist | 05-16-89 |      | A | FINCHG   | FINANCE CHARGE               | 1100.0304 | 1 | 173.64   | 173.64   |
| Hist | 06-15-89 | ADJ  | B | CMEMO    | MTHLY SERVICES FEE JAN-FEB89 | 1100.0303 |   | -1000.00 | -1000.00 |
| Hist | 06-15-89 | ADJ  | B | CMEMO    | FINANCE CHARGE               | 1100.0304 |   | -69.32   | -69.32   |
| Hist | 06-15-89 | ADJ  | B | CMEMO    | FINANCE CHARGE               | 614.0004  |   | -1398.09 | -1398.09 |
| Hist | 11-20-89 | 1278 | B | INSCK    | 4117918                      | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 01-26-90 | 1326 | B | MO       | PAYMENT BY MONEY ORDER       | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 03-08-90 | 1357 | B | MO       | PAYMENT BY MONEY ORDER       | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 04-09-90 | 1381 | B | MO       | PAYMENT BY MONEY ORDER       | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 07-10-90 | 1453 | B | MO       | PAYMENT BY MONEY ORDER       | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 10-30-90 | 1547 | Z | MO       | PAYMENT BY MONEY ORDER       | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 12-31-90 | 1594 | Z | CK       | 27206                        | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 03-13-91 | 1646 | Z | CK       | 4825496680                   | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 04-09-91 | 1666 | Z | CK       | MO                           | 602.0002  | 1 | -30.00   | -30.00   |
| Hist | 05-17-91 | 1694 | Z | CK       | 008                          | 602.0000  | 1 | -30.00   | -30.00   |

History Total \$534.71

Balance Forward 11-30-91 8982.26

Customer Total \$8982.26

Orlando

Program

Cash Receipts Projection

February 1 - 29, 1992

Census as of February 1, 1992

Total

69

Cash Receipts

Feb 3-7

Feb 10-14

Feb 17-21

Feb 22-28

Total

Receipts:

of admissions

30 days fees collected

care day fees collected

(since Dec. 1)

maintenance fees

refugee collections

refugee account collections

(payment plans)

financing

rent receipts

1  
6000

1  
5000

2  
3000

2  
1500

6  
15500

1400

1600

2525

1500

7025

2000

2000

4000

2000

10000

6000

5000

4500

4500

20000

1000

2000

1000

4000

8000

0

0

0

0

0

16400

15600

15025

73500

60525

Church, Foundation, etc.

0

0

0

0

0

(Individual, civic)

0

0

0

0

0

Church, Found., etc.

Activities

Club activities

Senior club receipts

100

100

100

100

400

Raising receipts

200

500

500

1000

2200

Other

Receipts

16700

16200

15625

14600

63125

Universal File Case Number 209 B TP 28810 - 1A77

Field Office Acquiring Evidence \_\_\_\_\_

Serial # of Originating Document \_\_\_\_\_

Date Received \_\_\_\_\_

From   
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_  
(City and State)

By   
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes  No

Title:

*Strayght Inc  
FBW Ins  
OO: TP*

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of

*Paper work from  Wash*

b6  
b7C  
b7D

b6  
b7C  
b7D

STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO: [redacted]

FROM: [redacted]

DATE: August 12, 1991

# of Attempts 65

# of Attempts & Contacts 7

# of Incoming 5

Total 77

Account #

Descriptions

\* [redacted] - bal 7294.90, we're on credit rep., advised by mother to call her attorney, spoke to atty., he states they dispute bill, feel they were overcharged, not aware of extra charges to house & feed children on weekend, didn't get services.

\* [redacted] bal pd in full \$2850.00!!!!  
[redacted] parent feels we didn't file her ins correctly, BC & BS she states will pay for counseling, I have had previous contact with BC & BS and they won't pay for drug & alcohol, need to check again on counseling, bal is 4940.53

[redacted] - we accept 50 mo. payments, bal is 2600.00, payments have been faithfull for long period of time  
41.50 paid bal in full

[redacted] - will send 800 on 8/16 to pay acct in full  
mother unable to work for medical reasons, bal is 6168.33 we're on credit report for 300.00?, having fin. problems unable to send any \$ at this time

[redacted] - pay off of 700.00 by next week, he's was waiting for letter to confirm bal 5873.06, here for 1 yr., spoke to mother re pay off, please call back Wed., excellent credit, we're on her credit report  
bal 2564.76, , in prog for 6 mos., have called 4 x's, & she hangs up when I say where I'm from, credit is good, as of July balances on major credit cards are 0, we're on credit report, she won't talk to me at all, she lives aprox an 1hr from here.

b6  
b7c

b6  
b7c

[redacted] - bal 3291.17, credit not good, we're on credit report, pay off of 1900.00, will try to get by Monday 8/19

[redacted] - husband responsible for medical, she won't give me husband's info, they both have attorney's, asked for atty's name she told me to call back, told her we would put it on her credit report as a bad debt, she thinks that's illegal, she said she's not happy with Straight, bal 2311.29, in prog for

8 mos., please advise  
[redacted] bal 1525.00, in prog for 5 days, took son out sue to media, has no \$ and had none when she came to program, she was suppose to do fundraising need pay off, credit is fair

- states [redacted] assaulted her daughter, daughter states she asked for help before she FWACA and didn't get it, she states she has talked to lawyer need to investigate before any further contact

[redacted] bal 7406.92 , unemployed, unable to do pay off of 3500.00 , has made faithfull payments of 50.00 for long period of time, came in prog with 50.

left messages, and follow ups on other accounts

b6  
b7c

STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 24, 1991

b6  
b7c

- # of Attempts 30
- # of Attempts & Contacts 7
- # of Incoming 5
- Total 42

| Account # | Descriptions |
|-----------|--------------|
|-----------|--------------|

- |            |                                                                                                                                                                                                                                                                                                            |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| [redacted] | - bal, 1020.00, had to trace, all numbers invalid, credit report good, she had agreement to pay 100.00 mo. but she missed two months i stated no longer an agreement, suprised her at work, she'll call me today, concerned about credit report                                                            |
| [redacted] | payoff figure of 2500.00, trying to borrow, call thurs.<br>- pay of of 1400.00 will try to borrow, call thurs.                                                                                                                                                                                             |
| [redacted] | - bal 205, mother refuses to pay, father made last three pymts, and owes bal., left messages for father to call                                                                                                                                                                                            |
| [redacted] | bal - 8054.84, on disability of 300.00 mo, ex to pay all medical & she lost the court case, no cr. cards, can't borrow, no recourse                                                                                                                                                                        |
| [redacted] | bankrupt 1982-chap 7, need to skip trace for numbers, left messages at emergency numbers, bal 7097.58                                                                                                                                                                                                      |
| [redacted] | - bal 173.78, <u>insurance is pending</u> , claims resubmitted ad acct will probably have credit bal when ins pymts are received<br>- credit is terrible, foreclosure on rep., trying to contact ,we're on credit report, doesn't look promising has refused to pay any \$ at all in the past, bal 2122.58 |
| [redacted] | - IRS has taken \$ out of her cking acct, bal 65.47, will be received by 7/31 or credit report                                                                                                                                                                                                             |
| [redacted] | - collection agency                                                                                                                                                                                                                                                                                        |
| [redacted] | - collection agency                                                                                                                                                                                                                                                                                        |
| [redacted] | - collection agency                                                                                                                                                                                                                                                                                        |
| [redacted] | - collection agency                                                                                                                                                                                                                                                                                        |
| [redacted] | - collection agency                                                                                                                                                                                                                                                                                        |

b6  
b7c

STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO [redacted]

FROM [redacted]

DATE: July 29,1991

# of Attempts 60

# of Attempts & Contacts 7

# of Incoming 9

Total 76

Account #

Descriptions

[redacted]

- pays 93.50 thru consolidated credit bureau, bal = credit bal of 171.43 a/o 3/7/91  
bal 3962, will talk to today re pay off of 2500, if she couldn't come up with 2500 the lowest we'll go is 2000.00

[redacted]

- will here from today re payoff of 1600.00, bal is 3471.44

[redacted]

- called me back after refused pay off figure, will here from today re pay off of 1500.00, bal is 3541.09

bal 6451.77, offered her 3000.00, will here from today, trying to borrow, she called me back after she said she couldn't do pay off, need 2500 down & hundred \$ pymts for 5 months, if she can't come up with 3000.00

[redacted]

- refuses to pay bal of 5311.39, gave me his attorney's name & address, we are on their credit report, he he states he's gotten around the bad debt,

- mailing 200.00 as pay off figure, bal was 374.61

[redacted]

bal 600.00, will call today re pay off of 300.00

- bal 6245.99, offered pay off of 3500.00, ins co will have check within two weeks for 2500.00, ins co never paid it was an HMO, parents have to have 1000.00 before wed deposit for pay off to be affective, will contact today

[redacted]

father paid 750.00 on credit card!!! mother owes @ least 250.00 for total pay off of 1000.00, father feels he paid his half in full, will contact mother not sure if she's still away, will try to get more than 250.00

bal was 3380.00, rec'd pay off of 1700 on credit card!!!!!!

- bal is 2550.20, 150 pymt rec'd on 7/26/91, offered 1400.00 as pay off, will here from her today

collection agency - [redacted]

b6  
b7c

b6  
b7c



STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO [redacted]

FROM [redacted]

DATE: August 1, 1991

# of Attempts 60

# of Attempts & Contacts 5

# of Incoming 6

Total 71

Account #

Descriptions

X [redacted] 2400.00 being sent from ins co by Aug 12th, [redacted] should have 500.00 sent out on Friday, and 100.00 a week for 6 consecutive weeks for a pay off figure of 3500.00, they want letter to confirm this

[redacted] - is sending 1700.00 pay off figure in mail today

[redacted] - is sending 1200.00 in mail today and will have to make 300.00 payment in August to pay off total of 1500.00

[redacted] - bal 1354.29, pay off of 1000.00 should be sent on Mon., he has to be sure courts will accept pay off figure and that the courts won't hold him responsible for bal., he was court ordered to pay 75.00 week but nothing has been received since Mar.

COLLECTION AGENCY - [redacted]

[redacted] - bal 0

[redacted] no home #, no calls at work - still trying to get thru, left message at mother's home.

[redacted] - on disability, & receives 300.00 mo, lost court case to have ex pay, no one to borrow from, will take 6 months to pay brother back bal 8054.84

[redacted] - bal 125.00, were suppose to send last week, i received letter stated that a couple days before they left they sent a check for 125.00 that was suppose to go to fundraising and it did, now they claim we should accept that as payment in full, i argued with her, but not sure if she'll send the 125.00

[redacted] state pays bill

b6  
b7c

b6  
b7c

[redacted] - haven't spent much time on, laid off, credit not good, she's suppose to call me  
[redacted] - 100.00 was paid on acct, other 100.00 suppose to have been sent on Mon  
[redacted] - put more calls in, pay off was 350.00, waiting to hear from her  
[redacted] - ba 0  
[redacted] - bal 0, they paid pay off figure  
[redacted] can't do anything until we thoroughly check clinical file & with  
counselors, she states abuse to children, her atty has called here  
[redacted] - pay off figure of 400.00 will be sent Fri.  
[redacted] - bal 3471.44 - pay off of 1600.00 needed, she states she'll hace 1000.00  
next week, and can then only due 10-25 per week to pay off 600.00  
[redacted] told her i don't think we'll accept that to try and get more than a 1000.00  
[redacted] - left a few messages, spoke to mother re pay off and they haven't called back,  
on vacation now until 8/10

STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO: [redacted]

FROM [redacted]

DATE: August 5, 1991

# of Attempts 60

# of Attempts & Contacts 5

# of Incoming 5

Total 70

Account #

Descriptions

[redacted]

- on vacation until next week

[redacted]

- left messages

not working for 14 mos., promises to pay, bal 825.00, will offer pay figure 500.00

[redacted]

bal 1030.00, left messages, have pay off figure if needed of 600.00

left messages at home & work, bal 1454.81

[redacted]

contacted at home, will call back

will send signed calim form for ins. billing, ins should pay 80%, trying

to get 20% from him to cover total bal of 940.00

[redacted]

left message at home for wife, father states he talked to lawyer,

states word "minimum" was put on contract after it was signed

regarding min. pymts, bal 2355.00, only in program for 15 days

[redacted]

- said son was too old for program(27), he said no physical done, would

not consider any pay off figure, won't give a penny, he hung up

stated child came in late evening at 8pm and left next morning, would only

consider 95.00, she doesn't care if we send to attorney, she feels she

could win, under pressure and she states she has a witness, bal 595.00

[redacted]

left message, need to trace employment will do cr. report

[redacted]

she has legal services, states child should not have been here, no

drug problem, we have to contact her attorney, she won't pay the

bill, here for 8 days, bal 1160.00, has only paid 300 on acct

will have to check clinical files

[redacted]

- will pay 700.00 pay off if letter is received to confirm, bal was

1410.25

b6  
b7c

b6  
b7c

STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO: [redacted]

FROM: [redacted]

DATE: August 20, 1991

# of Attempts 75

# of Attempts & Contacts 8

# of Incoming 2

Total - 85

- [redacted] - 750.00 in mail today, bal of 650.00 by 9/13 for payoff of 1400  
no ans @ work, tried in eve @ home no ans, should have something by end of  
week, working on 1400.00 pay off
- [redacted] - payment of 700.00 was due today, left message at home, will know 8/22
- [redacted] \$1200.00 pay off sent in mail today!!!!
- [redacted] - left messages, 600.00 should be in mail, his confirmation should have  
been received, hasn't gone to PO to pick up mail, he will send ASAP!!!  
tried 4 times, CT lines being checked for trouble - due to hurricane
- [redacted] - left message at home to be sure 200.00 was sent out
- [redacted] - 800.00 sent today for pay off  
will send \$3,000.00 overnight mail after letter of confirmation is rec'd!!!
- [redacted] will send \$1,000.00 today , wanted letter faxed today to confirm, will make  
\$25.00 week payments for six months to pay bal of 600.00 on pay off
- [redacted] - left messages @ work, no home #, no contact yet, bal 1746.23
- [redacted] - pay off of 1900 pending, he should know next week, waiting on some \$ to come  
in from contractors job
- [redacted] bal 1092.00, left messages, will get back to me, doesn't feel he owes,  
states child was beat up & spit on but doesn't know for sure, child in & out of  
jail, told him we could put on credit report if I don't hear back, he was  
pleasant, will check clinical
- [redacted] IRS took their \$ out of account, pending loan & will pay \$65.47 bal off
- [redacted] - ins. company paid \$10.00, bal now has a credit bal of \$10.00
- [redacted] paid 200.00 pay off in full, 174.61 written off
- [redacted] - paid 1200.00 7/31 pd in full, wrote off 1379.73
- [redacted] need to get police report
- [redacted] - states staff assaulted child, & no one helped child when asked & having  
problems so she eloped, no further contact until clinical, etc is checked

b6  
b7c

b6  
b7c

STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO: [redacted]

FROM: [redacted]

DATE: July 30, 1991

# of Attempts 71

# of Attempts & Contacts 5

# of Incoming 6

Total 82

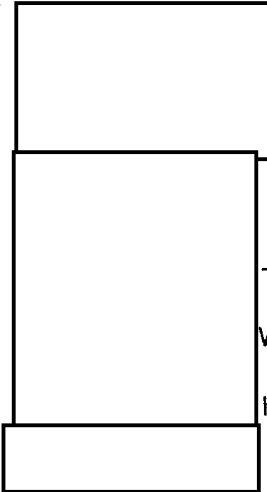
Account #

Descriptions

- [redacted] collections
- [redacted] - collections
- [redacted] pending ins pymts
- [redacted] bal 0
- [redacted] - 0
- [redacted] - acct pd in full, pay off of 1500.00 rec'd
- [redacted] - does not feel her ins was filed correctly, BC & BS states their was no coverage, we are not a provider with them, waiting to talk to [redacted]
- [redacted] pay off of 2000.00 rec'd today!!!!
- [redacted] bal 2868.06, pay off of 1400.00, father doesn't want to pay anything feels child was kept too long, spoke to wife re pay off she'll get back to me i'll call today & pressure the wife
- [redacted] - would not due 1400.00 she said she'll try & get 1200.00 on her credit card, she won't be available until thurs to do it, pushed her for wed. but had no luck
- [redacted] - put in for loan of 1400 but won't know for aprox a week from his resource, Will call me as soon as he knows
- [redacted] can only come up with a 1000.00 by end of week, trying to get other 600.00 not sure is possible but trying all his resources & will get back to me, pay off was 1600.00
- [redacted] - bal 2491.37, left message at home only number available, credit reopr comes up with the wrong name, checking clinical file for emergency #'s
- [redacted] pay off of 3500.00 has been laid off for 6 months, will try to get 3500.00 & will get back to me
- [redacted] - pd 100.00, other 100.00 was sent out on fri. & acct will be paid in full

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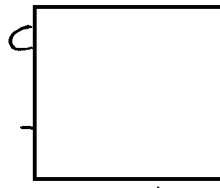


- could not get \$ on her life ins policy and can not get \$ from any other resource, has made a complaint before against Straight, her contract states she can pay 50.00 per month, bal on acct 2650.00743 -  
no work #, she's a school teacher, left messages with her mother to call, her hmoe # unpublished & unable to get thru credit report, bal 4054.77  
left messages, offered pay off of 1200.00 , financial problems , pending, but doesn't sound promising  
- wife has court order that husband has to pay, have not rec'd 75.00 pymts since March, put call into court house & left messages with father  
Won't be in work for 2-3 weeks, offered 200.00 pay off, bal 300.00, left message at home #  
left messages, offered pay off of 2500.00, laid off, doesn't sound promising will call again & waiting response  
- rec'd 50.00 pymt, no luck with payoff figures, per Ben take pymts

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07/11/91

MED-SERVICES, INC.  
CONFIDENTIAL CLIENT ACTIVITY REPORT



RCVd  
7/22/91  
Page: 1

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STRAIGHT, INC. - CHESAPEAKE

| Account # | Patient Name | Placed    | S T A T U S                                                                                                     |
|-----------|--------------|-----------|-----------------------------------------------------------------------------------------------------------------|
|           |              | 2,434.96  | PER LEGAL DEPARTMENT ON 6/19 RECEIVED LETTER FROM BCBS STATING BENEFITS PAID. BALANCE PATIENT RESPONSIBILITY    |
|           |              | 1,680.00  | 1990 CHARGES IN REVIEW WITH BC. 1991 CHARGES BEING PROCESSED AND PAID BY BOOKE                                  |
|           |              | 3,066.67  | CANCELLED; NOT BC PROVIDER, CLIENT UNABLE TO PRODUCE CONTRACT                                                   |
|           |              | 6,212.67  | PER LEGAL DEPARTMENT ON 6/27 SENT LETTER TO INDEPENDENT LIFE REQUESTING A RESPONSE FROM PREVIOUS CORRESPONDENCE |
|           |              | 5,946.46  | SAME AS ABOVE                                                                                                   |
|           |              | 5,013.58  | CANCELLED; CLIENT NOT BC PROVIDER; UNABLE TO PRODUCE COPY OF CONTRACT                                           |
|           |              | 8,233.33  | CANCELLED; BENEFITS WERE MAX'D OUT                                                                              |
|           |              | 10,000.00 | CANCELLED; CLIENT NOT BC PROVIDER. UNABLE TO PRODUCE COPY OF CONTRACT                                           |
|           |              | 1,488.52  | AWAITING ADDITIONAL INFORMATION FROM CLIENT (PROGRESS NOTES)                                                    |
|           |              | 1,795.40  | 1990 CHARGES IN REVIEW WITH BC. 1991 CHARGES BEING PROCESSED AND PAID BY BOOKE                                  |

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\*\*\*\*\* TOTAL NUMBER OF ACCOUNTS 10

45,871.51 \*\*\*\*\*

*Collection report*

## STRAIGHT, INC. - DALLAS

| Account #                      | Patient Name | Placed   | S T A T U S                                                                                                                               |
|--------------------------------|--------------|----------|-------------------------------------------------------------------------------------------------------------------------------------------|
|                                |              | 1,405.60 | RESUBMITTED BILLS WITH REQUEST TO GIC TO RE-OPEN AND PAY CLAIM                                                                            |
|                                |              | 6,280.30 | REQUESTED COMPLETE BILLING ON 6/26                                                                                                        |
|                                |              | 6,428.21 | PD \$5775.00, BAL \$653.21, PAID OUT                                                                                                      |
|                                |              | 4,977.42 | PER LEGAL DEPARTMENT; PENDING RESPONSE FROM AMP INC                                                                                       |
|                                |              | 3,810.97 | PER LEGAL DEPARTMENT; PENDING RESPONSE FROM WASHINGTON NATIONAL                                                                           |
|                                |              | 650.00   | PATIENT PART-TIME EMPLOYEE DUE TO THIS FACT THERE IS NO INSURANCE COVERAGE. AWAITING DENIAL LETTER TO CANCEL ACCOUNT                      |
|                                |              | 2,343.12 | CANCELLED; BENEFITS PAID ACCORDINGLY                                                                                                      |
|                                |              | 5,225.98 | SPOKE TO INSURANCE COMPANY ON 6/17 STATED CLAIM SENT TO MEDICLA REVIEW ON 6/6 TAKE APPROXIMATELY 4 WEEKS FOR DOCUMENTATION TO BE RENDERED |
|                                |              | 425.00   | CANCELLED; NOT COVERED BY GEHA. APPEALED TO OPM. THEY UPHELD                                                                              |
| ***** TOTAL NUMBER OF ACCOUNTS |              | 9        | 31,546.60 *****                                                                                                                           |

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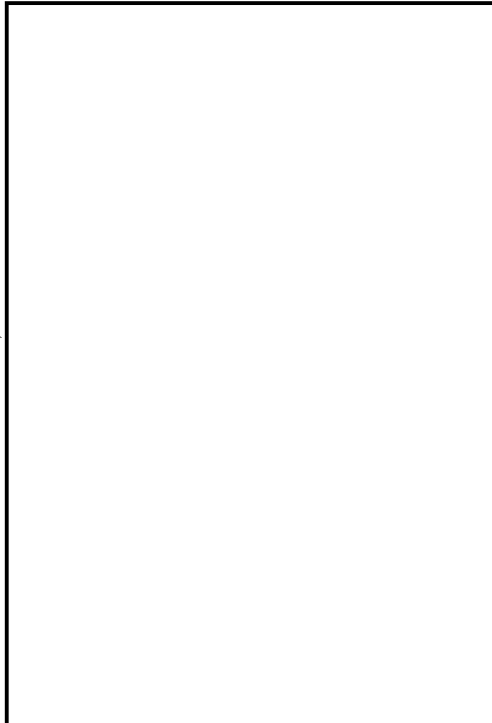


MED-SERVICES, INC.  
CONFIDENTIAL CLIENT ACTIVITY REPORT

STRAIGHT, INC. - MICHIGAN

| Account # | Patient Name | Placed | S T A T U S |
|-----------|--------------|--------|-------------|
|-----------|--------------|--------|-------------|

|  |  |          |                                                                                                                      |
|--|--|----------|----------------------------------------------------------------------------------------------------------------------|
|  |  | 1,551.77 | STILL ATTEMPTING TO REACH MAIL HANDLERS BENEFITS TO DISCUSS WHEN PAYMENT CAN BE MADE ON CLAIM                        |
|  |  | 1,690.00 | RESUBMITTED CLAIM ON 5/28                                                                                            |
|  |  | 5,838.41 | INSURED SENDING NECESSARY FORM FOR CLAIM PROCESSING                                                                  |
|  |  | 5,207.16 | CANCELLED; NO ASSISTANCE FROM DEBTOR'S MOTHER                                                                        |
|  |  | 690.00   | CLAIM WENT INTO REVIEW ON 6/25. ALLOW APPROXIMATELY 4 WEEKS                                                          |
|  |  | 627.16   | CANCELLED; PATIENT'S PARENTS DISOWNED HIM AND DISCONTINUED INSURANCE COVERAGE AND ABANDONED FINANCIAL RESPONSIBILITY |
|  |  | 3,800.00 | CANCELLED; PRE-EXISTING                                                                                              |
|  |  | 2,055.64 | PAID AND VERIFIED \$576.00; ADDITIONAL MONIES TO BE PAID 30-60 DAYS                                                  |




\*\*\*\*\* TOTAL NUMBER OF ACCOUNTS 8 21,460.14 \*\*\*\*\*

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## STRAIGHT, INC. - NEW ENGLAND

| Account # | Patient Name | Placed    | S T A T U S                                                                                                                                     |
|-----------|--------------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------|
|           |              | 9,994.25  | SPOKE TO [REDACTED] AT TRAVELERS ON 6/27;<br>STATED TO RESUBMIT ALL CHARGE ON FORM<br>1500. FORM 1500 BEING WORKED UP TO<br>SUBMIT TO TRAVELERS |
|           |              | 8,300.00  | STILL AWAITING COMPLETE BILLING.<br>SUBMITTED SECOND REQUEST ON 7/1                                                                             |
|           |              | 11,300.00 | SAME AS ABOVE                                                                                                                                   |
|           |              | 200.00    | CANCELLED; INSURANCE PAID CORRECTLY.<br>PATIENT PAY                                                                                             |
|           |              | 4,229.80  | SENT LETTER OF INQUIRY WITH ALL BILLS                                                                                                           |
|           |              | 5.00      | INSURED OBTAINING DOCUMENTATION FOR<br>APPEAL                                                                                                   |
|           |              | 8,000.00  | SAME AS ABOVE                                                                                                                                   |
|           |              | 11,800.00 | ON 6/27 REFERRED TO LEGAL DEPARTMENT                                                                                                            |
|           |              | 9,800.00  | STILL AWAITING COMPLETE BILLING.<br>SUBMITTED SECOND REQUEST ON 7/1                                                                             |
|           |              | 11,516.67 | CANCELLED; NO COOPERATION FROM PATIENT'S<br>MOTHER                                                                                              |
|           |              | 12,932.26 | STILL AWAITING COMPLETE BILLING. SENT<br>SECOND REQUEST ON 7/1                                                                                  |
|           |              | 6,800.00  | ON 6/26 SENT LETTER OF INQUIRY TO<br>INSURANCE COMPANY                                                                                          |
|           |              | 11,800.00 | SPOKE WITH [REDACTED] AT AT&T EMPLOYEE<br>ASSOC. PROGRAM STATING CLAIM WILL BE<br>PROCESSED FOR PAYMENT                                         |
|           |              | 1,483.50  | RESUBMITTED CLAIMS. INSURANCE COMPANY<br>CURRENTLY REVIEWING                                                                                    |
|           |              | 12,500.00 | CANCELLED; INSURED DOES NOT HAVE<br>COVERAGE                                                                                                    |
|           |              | 7,300.00  | REQUESTED ALL BILLING ON 6/10                                                                                                                   |
|           |              | 13,887.10 | CANCELLED; PRE-EXISTING. INSURANCE<br>COVERAGE IS FOR IN-PATIENT STAY                                                                           |

STRAIGHT, INC. - NEW ENGLAND

| Account #                                                                         | Patient Name | Placed   | S T A T U S                                                                                                                                  |
|-----------------------------------------------------------------------------------|--------------|----------|----------------------------------------------------------------------------------------------------------------------------------------------|
|  |              | 1,035.00 | STILL AWAITING COMPLETE BILLING.<br>SUBMITTED SECOND REQUEST ON 7/1                                                                          |
|                                                                                   |              | 600.00   | CANCELLED; CLAIM DENIED CORRECTLY.<br>POLICY WRITER IN CONN STATES<br>PSYCHIATRIST OR LICENSED SOCIAL WORKER<br>MUST DO SERVICE              |
|                                                                                   |              | 516.67   | AS OF 6/17 WENT INTO PROCESSING. TAKES<br>APPROXIMATELY 3-4 WEEKS                                                                            |
|                                                                                   |              | 1,420.00 | SPOKE TO CONTACT AT INSURANCE CARRIER<br>STATED HE PERSONALLY WILL PULL CLAIM AND<br>PROCESS HIMSELF. WILL FOLLOW UP WITH<br>PROCESS ON 7/12 |
|                                                                                   |              | 3,075.00 | FILE RE-COPIED ON 6/13 AND FORWARD TO<br>D&B'S HOME OFFICE. FILE PREVIOUSLY SENT<br>ON 5/16. WILL TAKE APPROXIMATELY 4 WEEKS                 |
|                                                                                   |              | 3,035.48 | PER LEGAL DEPARTMENT; PENDING RESPONSE<br>FROM INSURANCE COMPANY                                                                             |

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\*\*\*\*\* TOTAL NUMBER OF ACCOUNTS 23 151,530.73 \*\*\*\*\*

## STRAIGHT, INC. - ORLANDO

| Account # | Patient Name | Placed    | S T A T U S                                                                                                                                           |
|-----------|--------------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
|           |              | 6,237.10  | CANCELLED; UNABLE TO APPEAL, STATE LAWS DON'T APPLY                                                                                                   |
|           |              | 7,187.10  | CANCELLED; UNABLE TO APPEAL SINCE STATE LAWS DON'T APPLY                                                                                              |
|           |              | 8,792.26  | PER LEGAL DEPARTMENT ON 6/21 SRNT APPEAL LETTER TO ANTHEM                                                                                             |
|           |              | 6,800.00  | HAVE REQUESTING ADDITIONAL INFORMATION FROM CLIENT ON 6/4; HAVE YET TO RECEIVE                                                                        |
|           |              | 6,800.00  | PARTIAL PAYMENT \$1491.40 ON 6/21. ADDITIONAL PAYMENT FOR DIFFERENCE FOR \$2000.00 MAX COVERAGE WILL BE ISSUED IN 4 WEEKS                             |
|           |              | 9,151.67  | LEGAL REVIEWING FILE                                                                                                                                  |
|           |              | 8,801.61  | PER LEGAL DEPARTMENT ON 6/21 SENT LIST OF ALL LICENSED COUNSELOR TO CIGNA. CIGNA DENIED STATING CLIENT'S PATIENT NOT TREATED BY LICENSED PROFESSIONAL |
|           |              | 8,239.52  | CANCELLED; INSURANCE COMPANY WON'T COOPERATE                                                                                                          |
|           |              | 10,226.77 | CANCELLED; NO INSURANCE COVERAGE                                                                                                                      |
|           |              | 9,052.50  | PD \$8102.50, BAL \$950.00, PAID OUT                                                                                                                  |
|           |              | 7,820.00  | PER LEGAL DEPARTMENT; AWAITING MONIES                                                                                                                 |
|           |              | 6,800.00  | PER LEGAL DEPARTMENT ON 6/6 SENT FORMAL DEMAND LETTER TO EQUITABLE                                                                                    |
|           |              | 6,800.00  | PER LEGAL DEPARTMENT; PENDING RESPONSE FROM FL PSY. MANAGEMENT                                                                                        |
|           |              | 6,800.00  | PER LEGAL DEPARTMENT ON 6/25 SENT LETTER TO AMERICAN GENERAL GROUP REQUESTING AN ADEQUATE RESPONSE OR POSSIBLE LITIGATION                             |
|           |              | 9,010.00  | PER LEGAL DEPARTMENT; PENDING RESPONSE FROM PROVIDENT                                                                                                 |

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\*\*\*\*\* TOTAL NUMBER OF ACCOUNTS 15 118,518.53 \*\*\*\*\*

07/11/91

MRD-SERVICES, INC.  
CONFIDENTIAL CLIENT ACTIVITY REPORT

Page: 1

STRAIGHT, INC. - TAMPA BAY

| Account # | Patient Name | Placed   | S T A T U S                                                 |
|-----------|--------------|----------|-------------------------------------------------------------|
|           |              | 6,161.49 | CANCELLED; NO RESPONSE FROM PATIENT'S FATHER FOR ASSISTANCE |
|           |              | 4,045.34 | LEGAL REVIEWING FILE                                        |

\*\*\*\*\* TOTAL NUMBER OF ACCOUNTS 2 10,206.83 \*\*\*\*\*

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STRAIGHT, INC. - SPRINGFIELD

| Account # | Patient Name | Placed    | S T A T U S                                                                                                                       |
|-----------|--------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------|
|           |              | 8,716.67  | ATTEMPTING TO LOCATE PATIENT FOR ASSISTANCE WITH APPEAL                                                                           |
|           |              | 5,500.00  | IN PROCESS OF OBTAINING RETRO-CERTIFICATION                                                                                       |
|           |              | 1,100.00  | ON 6/27 REFERRED TO LEGAL DEPARTMENT                                                                                              |
|           |              | 8,416.67  | REQUESTED COMPLETE BILLING FROM CLIENT ON 5/91. PUT IN SECOND REQUEST ON 7/1                                                      |
|           |              | 8,158.06  | PER LEGAL DEPARTMENT ON 6/7 SENT APPEAL LETTER TO AETNA                                                                           |
|           |              | 6,800.00  | CANCELLED; POLICY COVERS NO O.P. THERAPY ONLY I.P. BENEFITS AND NO PARTIAL HOSPITALIZATION                                        |
|           |              | 1,100.00  | PER LEGAL DEPARTMENT ON 6/3 SENT APPEAL LETTER TO AETNA                                                                           |
|           |              | 9,198.40  | REQUESTED COMPLETE BILLING FROM CLIENT ON 5/91. PUT IN SECOND REQUEST ON 7/1                                                      |
|           |              | 800.00    | REQUESTING COMPLETE BILLING FROM CLIENT TO SUBMIT                                                                                 |
|           |              | 7,874.07  | JUST RECEIVED NECESSARY INFORMATION FROM CLIENT TO RESUBMIT                                                                       |
|           |              | 500.00    | SAME AS ABOVE                                                                                                                     |
|           |              | 7,800.00  | SAME AS <span style="border: 1px solid black; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span> |
|           |              | 583.33    | SAME AS <span style="border: 1px solid black; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span> |
|           |              | 8,023.23  | RECEIVED DR'S CONTRACT WITH BC. REVIEWING ACCOUNT TO DETERMINE IF WE CAN REBILL BC FOR PAYMENT                                    |
|           |              | 2,820.11  | SAME AS <span style="border: 1px solid black; display: inline-block; width: 100px; height: 20px; vertical-align: middle;"></span> |
|           |              | 11,567.14 | CANCELLED; CLIENT IS NOT A MEDICARE OR MEDICAID PROVIDER                                                                          |
|           |              | 2,664.60  | CANCELLED; PAID ACCORDING TO POLICY BENEFIT. PATIENT PAY                                                                          |

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STRAIGHT, INC. - SPRINGFIELD

| Account # | Patient Name | Placed    | S T A T U S                                                                                                |
|-----------|--------------|-----------|------------------------------------------------------------------------------------------------------------|
|           |              | 1,350.00  | CLAIM IN REVIEW WITH INSURANCE                                                                             |
|           |              | 5,000.00  | SAME AS <input type="text"/>                                                                               |
|           |              | 5,000.00  | SAME AS <input type="text"/>                                                                               |
|           |              | 7,208.00  | RECEIVED DR'S CONTRACT WITH BC.<br>REVIEWING ACCOUNT TO DETERMINE IF WE<br>CAN REBILL BC FOR PAYMENT       |
|           |              | 760.00    | PENDING VERIFICATION OF PAYMENT FOR<br>\$408.20                                                            |
|           |              | 300.00    | SAME AS <input type="text"/>                                                                               |
|           |              | 5,270.97  | RECEIVED DR'S CONTRACT WITH BC.<br>REVIEWING ACCOUNT TO DETERMINE IF WE<br>CAN REBILL BC FOR PAYMENT       |
|           |              | 5,983.33  | RECEIVED DR'S CONTRACT WITH BC.<br>REVIEWING ACCOUNT TO DETERMINE IF WE<br>CAN REBILL BC OF PAYMENT        |
|           |              | 10,957.83 | RECEIVED DR'S CONTRACT WITH BC.<br>REVIEWING ACCOUNT TO DETERMINE IF WE<br>CAN REBILL BC FOR PAYMENT       |
|           |              | 1,069.00  | REQUESTING TIMELY FILING OVERRIDE                                                                          |
|           |              | 7,183.00  | CANCELLED; SUBSCRIBER RECEIVED MONEY AND<br>THEY CLAIM THE MONEY IS THEIRS AND THEY<br>DO NOT OWE STRAIGHT |
|           |              | 5,000.00  | RECEIVED DR'S CONTRACT WITH BC.<br>REVIEWING ACCOUNT TO DETERMINE IF WE CAN<br>REBILL BC FOR PAYMENT       |
|           |              | 2,000.00  | PER LEGAL DEPARTMENT ON 6/3 SENT APPEAL<br>LETTER TO TRANSPORT LIFE                                        |
|           |              | 11,307.99 | RECEIVED DR'S CONTRACT WITH BC.<br>REVIEWING ACCOUNT TO DETERMINE IF WE CAN<br>REBILL BC FOR PAYMENT       |
|           |              | 500.00    | REQUESTED COMPLETE BILL, ADMIT AND<br>DISCHARGE SUMMARY FROM CLIENT                                        |
|           |              | 600.00    | SAME AS <input type="text"/>                                                                               |

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07/18/91

MED-SERVICES, INC.  
CONFIDENTIAL CLIENT ACTIVITY REPORT

Page: 3

STRAIGHT, INC. - SPRINGFIELD

| Account # | Patient Name | Placed   | S T A T U S                                                                                               |
|-----------|--------------|----------|-----------------------------------------------------------------------------------------------------------|
|           |              | 8,415.00 | PD \$1000.00, BAL \$7415.00, PAID OUT                                                                     |
|           |              | 600.00   | CANCELLED; INSURANCE COMPANY WILL ONLY PAY INSURED                                                        |
|           |              | 8,492.25 | RECEIVED DR'S CONTRACT WITH BC.<br>REVIEWING ACCOUNT TO DETERMINE IF WE CAN REBILL BC FOR PAYMENT         |
|           |              | 5,883.00 | SAME AS <span style="border: 1px solid black; display: inline-block; width: 100px; height: 15px;"></span> |

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\*\*\*\*\* TOTAL NUMBER OF ACCOUNTS 37 184,502.65 \*\*\*\*\*



STRAIGHT, INC.  
53 Evans Drive  
Stoughton, Ma. 02072

memorandum

TO:

[Redacted]

FROM:

[Redacted]

DATE: August 15 & 16, 1991

# of Attempts 140

# of Attempts & Contacts 4

# of Incoming 5

Total 149

Account #

Descriptions

[Redacted]

have left 4 messages, paid \$7713.28, bal 969.00 after fin. cgs adjusted in program 88-89 for 7 months, still trying to contact

[Redacted]

- bal 777.23, can't do 550.00 pay off, sending 50.00 month  
- pending on loan for pay off of 2500.00, BAL 4812.10  
unable to reach, credit not good, we're on report for 7,000.00, have checked emergency #'s and no response yet, filed bankruptcy in 1982

[Redacted]

- received 1100.00 on 8/16, waiting on check for 2400.00 from ins. co., should have by end of month hopefully

\* [Redacted]

pay off of 1200.00, need to call back 8/20, pending loan  
clinical file doesn't state any problems, waiting to get police report, mother came with police to take child out, ins co. should pay 70%, bal 2360.00

[Redacted]

- pay off of 400.00 paid in full  
8/16 will send 200.00 pay off, bal 300.00

[Redacted]

- pay off of 600.00, will send when confirmation letter is received  
pay off of 1700.00, will accept 400.00 as down payment, 1300.00 by end of month hopefully, she's either getting a home equity loan or remortgaging received 400.00 on 8/19

[Redacted]

- 150.00 pay off should be here by 8/23/91  
- need to ck clinical, her attorney asked us not to call, nothing done on acct until clinical staff & med records are investigated

[Redacted]

bal 790.00 & we're on credit report, credit not good, left messages at work, home # unpublished, emergency #'s no good, still tracing

[Redacted]

won't pay, due to ins not filed correctly, bal 2583., need to investigate ins  
- client was 27, no physical done, program not for adult, refuses to pay,

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- putting on credit report, unable to pay, bal 840.00, sending letter to demand and will put on credit report

need husband's info - he's responsible for paying health bills, mother won't give me ex-husb info, she states she's in court over bills with ex & she's not happy with us, asked her for her attorney's name & I need to call back to

get number



bal was 205, & father paid 385.00

mother home on sick leave or comp, no home # -disconnected, father-can't trace employment - unknown, no contact yet, still tracing

Left messages on other accounts, & follow ups

TO: [REDACTED]

From: [REDACTED]

Re: Acct# [REDACTED]  
[REDACTED]

March 13, 1990

STRAIGHT, INC  
53 Evans Drive  
Stoughton, Ma 02072

Dear [REDACTED]

In response to your letter, everytime I see or hear the name Straight it sends a chill through me. You people put both my son and myself through living hell. From the time I stepped through the door at Straight I was pressured & forced into leaving my son there. I knew from the very beginning it was not for my son. But your staff being so brainwashed believe that all kids belong there, regardless.

I was sick to my stomach the night I left there. I cried for days and couldn't work for 3 days. I kept calling from the very first day and telling [REDACTED] I made a mistake and wanted [REDACTED] out of there. She insisted I keep [REDACTED] there to the point we were arguing. I felt I was forced into leaving my son there. I was badgered by staff and other Straight parents the night I was there. I was so distraught I didn't know what I was doing and they let me leave that way. I cried so hard I couldn't see out of my eyes driving home. I tried from the next day on to get my son out of there. I finally had to go to the police to get him out.

Straight misled me to get my son in the program. Had I known the way Straight really operated I never would have allowed them to take my son!

When I got my son out of there he was extremely upset and cried harder than I have ever seen him cry before. He was like a baby all over again. This is what Straight did in two weeks. He said your program tears them down and makes them admit to things they didn't do. He said he was just gonna give in and say what he had to to make it there. I will never get over the anguish I went through for those two weeks. The way I was treated when I tried to get my son out was totally out of line. I owe you nothing, you owe me and my son. My son was kept there against my wishes.

Feel free to take me to court. I'd love to tell my story to a judge and to the media and anyone else who will listen. I've been in contact with other parents and the Stoughton police about this problem with you. There are several parents who feel the same way I do.

Your program may be for some kids, it's not for all and your staff should be trained to tell the difference. Your program may save some kids, it also destroys others. I thank God I got my son out in time.

I did put my son in another program a few days after Straight, He's been home over 5 months and things couldn't be better. He got the proper treatment for the state he was at.

[REDACTED]

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FEDERAL BUREAU OF INVESTIGATION  
FOI/PA  
DELETED PAGE INFORMATION SHEET  
FOI/PA# 1379387-001

Total Deleted Page(s) = 10

- Page 8 ~ Duplicate;
- Page 10 ~ Duplicate;
- Page 11 ~ Duplicate;
- Page 12 ~ Duplicate;
- Page 13 ~ Duplicate;
- Page 14 ~ Duplicate;
- Page 15 ~ Duplicate;
- Page 16 ~ Duplicate;
- Page 17 ~ Duplicate;
- Page 18 ~ Duplicate;

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(Title) \_\_\_\_\_  
 (File No.) 209B-TP-28810

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| Date Filed | To be returned |    | Disposition                                                                                                              |
|------------|----------------|----|--------------------------------------------------------------------------------------------------------------------------|
|            | Yes            | No |                                                                                                                          |
| 9-16-94    |                | U  | [Redacted]                                                                                                               |
| 9-23-94    | -              |    | FD-192 (1B <sup>1</sup> EXH B.6 Copy); FD-192A (10, 10 <sup>10</sup> , 10 <sup>11</sup> , 10 <sup>12</sup> EXH B.6 Copy) |
| 11-21-94   |                |    | FD 4410                                                                                                                  |
| 1/18/96    | ✓              |    | Notes to locate Complaint Dept.                                                                                          |
| 12/4/96    | ✓              |    | receipt for documentation obtained sent from BA on 12/1/96<br>from [Redacted]                                            |
| 12/4/96    | ✓              |    | orig notes re: [Redacted] sent from BA on 12/1/96                                                                        |
|            |                |    |                                                                                                                          |
|            |                |    |                                                                                                                          |
|            |                |    |                                                                                                                          |
|            |                |    |                                                                                                                          |
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|            |                |    |                                                                                                                          |
|            |                |    |                                                                                                                          |
|            |                |    |                                                                                                                          |

209B-TP-28810

SEARCHED \_\_\_\_\_ INDEXED \_\_\_\_\_  
 SERIALIZED \_\_\_\_\_ FILED \_\_\_\_\_

SEP 16 1994

Universal File Case Number 2090 28810 *C. 1A78*

Field Office Acquiring Evidence \_\_\_\_\_

Serial # of Originating Document \_\_\_\_\_

Date Received 11/2/93

From \_\_\_\_\_  
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_  
(City and State)

By \_\_\_\_\_  
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)  
Federal Rules of Criminal Procedure

Yes  No

Title:

*Strang Inc  
FBW Insurance  
CO TP*

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of

b6  
b7C

b6  
b7C  
b7D

Universal File Case Number 209B-DB-28870-1A 79

Field Office Acquiring Evidence \_\_\_\_\_

Serial # of Originating Document \_\_\_\_\_

Date Received 9/16/94

From JRS Tampa  
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

By EV   
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure  
 Yes  No

Title:

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of

FD-192 (1B' EXHIBIT COPY)  
FD-192A (1C', 1C<sup>5</sup> → 1C<sup>10</sup>, 1C<sup>12</sup> EXHIBIT COPY)

b6  
b7C

CHAIN - OF - CUSTODY

DATE TIME

RECEIVED BY: ✓ [Redacted]  
REASON: COLLECTED *Widow*

2/18/94 10:00 A

RECEIVED BY: [Redacted]  
REASON: *Storage*

4/8/94 10:50 A

b6  
b7c

RECEIVED BY: [Redacted]  
REASON: *destroyed - per Memo dated 8/25/94*

9/1/94 1:30 pm

RECEIVED BY:  
REASON:

RECEIVED BY:  
REASON:

RECEIVED BY:  
REASON:

RECEIVED BY:  
REASON:

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REASON:

RECEIVED BY:  
REASON:

RECEIVED BY:  
REASON:



①

Universal File Case Number 209B-78-28870-1A 80

Field Office Acquiring Evidence \_\_\_\_\_

Serial # of Originating Document \_\_\_\_\_

Date Received 10/5/94

From San Antonio  
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_  
(City and State)

By SES   
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure  
 Yes  No

Title:

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of

FD-441a

b6  
b7c

FD-441a (7-21-83)

FILL IN THIS CARD - RETURN TO

Tampa

Attention: Evidence Control Custodian

Date

9-21-94

Mailed to

San Antonio

Registry No.

Method of Mailing

- Registered
- Airmail

- Special Delivery
- Airmail Special Delivery

Checked by

Packaged by

SEARCHED 46 INDEXED DAI  
 SERIALIZED \_\_\_\_\_ FILED \_\_\_\_\_  
 SEP 20 1994  
 FBI - TAMPA

RECEIPT

Received by

EDA

Date and Time Received

9/23/94

9:30 A

File Number of Mailing Office

209B-TP-28870-1B2

FBI/DOJ

Universal File Case Number 209B-~~82~~<sup>TP</sup>-28810-81

Field Office Acquiring Evidence Detroit

Serial # of Originating Document \_\_\_\_\_

Date Received 7/13/93

From \_\_\_\_\_  
(Name of Contributor)

\_\_\_\_\_  
(Address of Contributor)

\_\_\_\_\_  
(City and State)

By \_\_\_\_\_  
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes  No

Title:

[Redacted Title Box]

Straight, INC

Reference: OO: Tampa  
(Communication Enclosing Material)

Description:  Original notes re ~~interview of~~ interview & attempt  
to locate proper complaint department.

b6  
b7c

= BSC/modicum  
2000 517-373-0240  
8:54-Fri  
12-1 class

7/13/93

Insurance Bureau ①

Commercial Licensing ②

public Health ③

600-882  
6006

334-8408

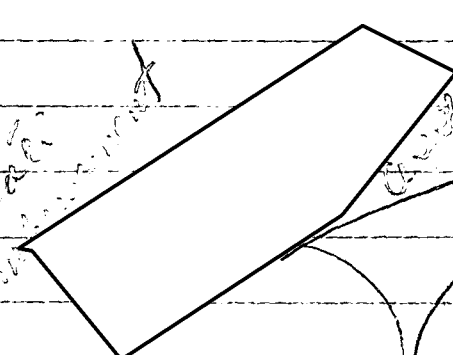
Office of Sub Abuse

335-8810-

8000

3423 N Logan  
Logan 48909

no do recall  
no do recall



④

closed  
6/30/93

no

no longer open  
no complaints

⑤

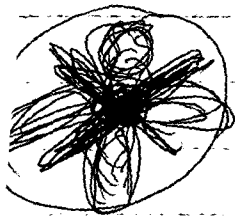
complaints are  
confidential

no

has no idea  
who goes  
to inspect

for hands do Agreed  
health insurance  
state of MI

b6  
b7c



Atty. General  
Mrs. - forward

Health Care - 334-6020  
Division

Consumer protection office  
517-373-1140

① former complaint

② ~~XXXXXX~~  
③ ~~XXXXXX~~

Attorney

Healthcare Fraud  
517-334-6020

256-2519

209B-TP-28810-  
1A81

1A82

Universal File Case Number 209B TP 28810-114

Field Office Acquiring Evidence BALTIMORE

Serial # of Originating Document \_\_\_\_\_

Date Received 12-20-93

From \_\_\_\_\_



By \_\_\_\_\_



(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)  
Federal Rules of Criminal Procedure

Yes  No

Title:

STRAIGHT INC.

Reference: \_\_\_\_\_

(Communication Enclosing Material)

Description:  Original notes re interview of

Receipt for Documentation Obtained

From



b6  
b7C  
b7D

b6  
b7C  
b7D

20913TP288101A4

Received From

[Redacted]

1 Bag of Documents  
Pertaining to Straight  
INC.

[Redacted]

12-20-93

[Redacted]

b6  
b7C  
b7D

1A83

FD-340 (Rev. 8-18-89)

Universal File Case Number 209 BTP 28810-~~1A~~

Field Office Acquiring Evidence BALTIMORE

Serial # of Originating Document \_\_\_\_\_

Date Received 12-20-93

From \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

By \_\_\_\_\_  
(Name of Special Agent)

To Be Returned  Yes  No

Receipt Given  Yes  No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)

Federal Rules of Criminal Procedure

Yes  No

Title:

Reference: \_\_\_\_\_  
(Communication Enclosing Material)

Description:  Original notes re interview of

\_\_\_\_\_

b6  
b7c

b6  
b7c



12-20-93

[Redacted]

b6  
b7c

Some [Redacted]

was at [Redacted] in  
[Redacted] at Straight in  
[Redacted] I moved to [Redacted] opened a  
Host Home Jan 90 - March 91 -

① Had heard about Straight knew someone  
who was in Program - put our son in

② Saw son needs signal by Psychiatrist etc  
had Mon & Fri evening meetings with  
Parents - Always asking for volunteers to  
take kids to med. Dr. or Psychiatrist.

③ Fees now approx ~~1200~~ per yr - <sup>to</sup> Husband  
paid - I paid in by my share to  
pay Straight - less what his Insurance  
covered. 500 to 600 per mo  
- DID NOT Give explanation of fees involved

Bill Bus Bill of <sup>Primo</sup> Go For  
transported to host Family some distance away

(4)



b6  
b7c

(5)

was 600 med fee?

Subsequently saw Austin in Son's File -  
Blood workup - Gen Physical -

(6)

no fricht to be inpatient - no  
Sleeping quarters

usual Hour - 6 am to 7<sup>00</sup> pm

Beginning open 2 day a week -  
Later closed Sunday -

(7)

no Refunds

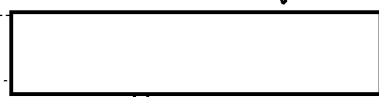
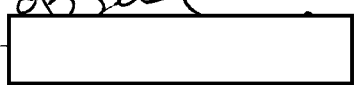
(8)

was told ~~there~~ there were Scholarships available  
however, - not much knowledge of it.

(9)

no -

no problem observed at - viewed as Patient



in class



b6  
b7c

Street moved to [redacted]

[redacted]

worked for Straight in [redacted]

[redacted]

[redacted]

until Feb 92 - when they closed -

[redacted]

found out - person that VW demanded for  
a Raffle - in [redacted] 1989 -

1990 Had a Raffle of Mazda Minster - also

[redacted] - when winner came - wasn't

them [redacted] hadn't been paid for -

subtly 2 dr. with kids in program -

Bought car for [redacted]

money was slung [redacted] to AdjTis Fla -  
they never paid bills

no knowledge of any <sup>Double</sup> Biting

at [redacted] had female Psychologist from

[redacted] (Law)

would come over a week to review  
records & meet with clients

Psychiat. in [redacted] - not live in [redacted]

MID - last name  
clients would have to be driven there - to make visits

b6  
b7c

b6  
b7c

Parents paid him directly - Straight  
could not pay him Becom they were  
in MD not up -

[ ] Said Had Apt in [ ]

Rented Room at Holiday Inn - & Rented Car  
Flew on weekend to Fla -

b6  
b7c