## FEDERAL BUREAU OF INVESTIGATION



LYLES was a stewardess on board UNITED AIRLINES, Flight 93, which left Newark, New Jersey at approximately 8:00 AM eastern time on September 11, 2001.


CECE LYLES was a police officer with the FORT PIERCE POLICE DEPARTMENT at that time. $\square$ CECE LYLES left the police department on December 11,2001 and started her training with UNITED AIRLINES as a stewardess. $\square$ went to work for the on January 8, 2001.

$\square$ explained that he works the $9 P M-7 A M$ shift. CECE LYLES
im on the morning of September 11,2001 at approximately $5: 00$ called him on the morning of september 11, 2001 at approxima AM. She informed him that she was getting ready to go to work. She asked him how his shift was going. She continued talking to him on her wav to the airport and while she was walking through the airport. commented that there was nothing unusual noted in the conversation. At approximately 7:00 AM, she disconnected when she went into her morning briefing with UNITED AIRLINES. At 7:20 AM, she recontacted $\square$ via her cell phone. She talked with
 while she
ALI PDFOPMATION CONTAINED
HERETM IS WWCLASSIFIED
DATE 12-14-2006 EY 60324 MUC/EMTH/CPE/MNU
Investigation on $9 / 12 / 01$ at Fort Myers, Florida
TP-0026
File \# 265D-NY-280350-TP Date dictated 9/12/01
by


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Continuation of FD-302 of $\qquad$ ,on $9 / 12 / 01$ , Page $\qquad$
was walking toward the plane and disconnected the phone once she got to the security qate. She re-connected while walking to the plane. CECE LYLES told $\qquad$ that she was going to have an easy day due to the flight load. She said that there was twenty-four passengers scheduled for coach class and eleven first class passengers. There were also five flight attendants aboard the flight. She was working in coach class that day. When she got to the gate to get onto the airplane, she told she had to disconnect because a supervisor was at the gate.
 commented that usually there is not a supervisor at the gate and she usually continues talking until she gets onto the airplane. $\square$ instructed her to call him when she got to San Francisco.

$\square$
advised that he went home and took his six year old son to school. After dropping his son off at school, he came home, watched ESPN Sports Center, ate breakfast and then went to sleep.

At 9:58 AM, $\square$ received a call at home from her cellular telephone. LYLES was in a deep sleep at the time and he awoke. $\square$ commented that CECE LYLES' telephone number was the number on the caller ID. $\square$ subscribes to the SPRINT cellular telephone network.

The following was a discourse of the conversation:

LL:
CCL:

CCL :
CCL:

Hey baby. How you doing? Babe, my plane is being hijacked, my plane is being hijacked.
Babe, they are forcing their way into the cockpit.
They forced their way into the cockpit.

commented that she spoke in past tense, indicating that the hijackers had made their way into the cockpit. $\square$ recalled the following series of statements:

CCL:
Babe, I called to tell you I love you, tell the kids that I love them.
CCL: Oh Lord, it feels like the plane is going down.

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                                    b7C
    Continuation of FD-302 of
 on 9/12/01 _. Page $\qquad$ 3

Thereafter, $\square$ heard screaming in the background and the phone went dead. $\square$ did not hear anyone giving commands.

LISA JEFFERSON, GTE Airphone Customer Service


Illinois, 60429. After being advised of the agent's identity and the nature of the interview, JEFFERSON provided the following information:

JEFFERSON received a phone call at approximately 8:45 a.m. Central time, September 11, 2001 from an individual aboard.a commercial airliner. The caller identified himself as TODD BEAMER of Cranberry, New Jersey, a passenger aboard United Airlines (UAL) Flight 93 to San Francisco, departing at 8:00 a.m. Eastern time and landing ll:l4 a.m. Pacific time. BEAMER called to state that the airplane was about to be highjacked. He stated that three individuals, two wielding knives, the third with a bomb strapped to his waist with a red belt, were preparing to take control of the flight.

JEFFERSON estimated that she spoke to BEAMER for seven minutes before the two highjackers armed with knives entered the cockpit, securing the door behind them. The third highjacker with the bomb remained in the main cabin with the passengers after closing the privacy curtain between First Class and Economy Class. BEAMER stated that after a short period, the aircraft maneuvered erratically and continued to do so. He stated that the aircraft was turning around. JEFFERSON noted that the call had an unusually low amount of background noise.

JEFFERSON continued her conversation with BEAMER for another eight minutes. During this time she could hear screams, prayers, exclamations, and talk of subduing the highjackers. At no time did she hear any discernable language other than English. At approximately $9: 00 \mathrm{a} . \mathrm{m}$. Central time, BEAMER said that the passengers were about to attack the highjackers.

09/11/2001
265D-NY-280350
(telephonically)

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DATE 12-14-2006 BY 60524 $M U \mathrm{ABH} / \mathrm{CPS} / \mathrm{HM}$

Her last exchange with BEAMER, in which he asked JEFFERSON to call his pregnant wife, Lisa, to tell them that he loved them, occurred at 9:00 a.m. Central time. Next, JEFFERSON heard another passenger give the go-ahead to make their move. After that point, she heard nothing. She kept the connection open for another twenty minutes without hearing anything, at which time she disconnected the call. During the call, tracking equipment indicated that the call was being serviced by a Pittsburgh transceiver, indicating that the aircraft was in that service area.

Approximately five minutes later, JEFFERSON received a call from Of Verizon Quality Control for residential service. lindicated that a passenger, JEREMY LNU, aboard UAL 93 was currently phoning his in-laws via an airphone. The in-laws contacted Verizon while remaining in contact with JEREMY. For some reason, Verizon contacted GTE Airphone during this call with JEREMY's in-laws. JEFFERSON could not hear JEREMY via this chain of calls. JEFFERSON received information second hand about the conversation between JEREMY and his in-laws via the Verizon employee. JEFFERSON estimates that this call came at 9:30 a.m. Central time. Conversation with Verizon continued until approximately 9:43 a.m. at which time the connection with the airphone ended.
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FEDERAL BUREAU OF INVESTGGTION

Dase of transcription $09 / 12 / 2001$
On Seotember 22,2001 ERTK MICHAET SETBERTICR, $\square$

the idertity of the intaryiewing Agent and the hature of the irtarview, SEIBERSICH provided the following informetion.
$\square$




Investigation on
9/12/01

* Charsotte, NC

FHe $\# 265 \mathrm{D}-\mathrm{NY}-280350-\mathrm{CE}$
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by


## EccumsNI s heberreg










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$9 / 14 / 01$
MrCHAEL WOODWARD,

vas advised of the ddentstas of the interviewexs and the purpose of
the interview. WOODWAR furnished the following intomaticn:
WOODMARD arrived at work on September it, 200t, at approximetely $6: 30$ a, m., at the Flight Services ofeice at Eoston IOGBM fisRPORT. He attended a meeting at approximateiy bis5 avm., in his office with a flight attendant. The meeting Lasted for 15 minutes. WOQDMABP prepaned fot the rest of his workday and at approximetely $7: 30 \mathrm{am}$. WGODHARD went to AA Elight 12 in order to check on the status of the frght and the flfght attendants. WOODWARD spoke briefi y with the flignt attencencs and looked on board Flight 11. WOODKARD did not notice anytning which he considered to be umasual on board Elight la. When the flighe attendanta told him they were prepared Eor departure, wOODWARD exised elight II.

At some thme between $8: 15$ a.m. and $8: 45 \mathrm{a} . \mathrm{m}$. , wooDMARD was contacted and asked to go to one of the departure gates. woophary had trouble recalling which gete he went to, but he believes he went to Gate 31 or 32 . Shortly, thereatter, woobwaro realized a flight attendant on board one of the filghts had called the fight services offlce to report trouble on a fight. Woodhapd then procesced to the Fazght Secvices office, mere he took a phone call from Anf Sweency
 The Following fnformation was relayed to WOODWRPD by SWe ENEY via telephome fWOODNARD was unsure whethem swecney was on the on-board phones or a ceninlar telephone):
"The Elyght hes been hijacked. This fisght fs Flight is from Boston to LA. The piane is a 767. I am in the back with bercy ONE (AA Elight attendant). A man in business wiass has had his throat stamhed and is presumably deac. ti flignt attendant has been stabbed and 4 f tighe attendant has beer stabbed. Phere az a bonb in the cockpit. $r$ can's make contace with me cockptt, cen you do it?

$$
9 / 33 / 01 \quad \text { Eoston, 俊 }
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$2655-\mathrm{HX}-280350-302$


9/13/01
ELe,dy

We have paged for a doctor or nurse for the fight atemedats. The coam pasaengers don't know what's happening. Bobet $1 \mathrm{~s}^{\prime}$ mot on oxygen and KAREN is. BGBBT is on tha floor behind the cockpt. The hijackexs are of Midde Eastern desoent. One spoke gooe Engitsh and one didn t. It is s rapid descent. Sometning is wrong. I dontt think the captain $\Delta$ in control. I see water. I see bujicings. bo Ne're very, very Low. On, my God." bye

At this point in the comyersation, hoophapo stated vhe phone went "staticky" for a short time and then the phone wine disd. then entered and told wooDwapd and othets thas a plame had jast crashed into the worjd TRADE GENTER (WTC) WOODNARD seid that during the entixe conversation he had widh SWEdNEX, her vojee remamed calm and even. hoondARD also stated that due to the thangs she was saying, he assmmed she was in the seat of the aiccraft and that no hijackexs wexe near her. Woodsro did not hear amy noise in the background duxing the corversation. WOODWARD also stated he took notes during this entire conversation the notes heve been previously received by the FEDERAE SUREAU OE INVESTIGATIOA (EBI).

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FEDERAL BUREAU OF INVESTIGATION

Bate of mancriptiet "09/15/2001
On September $35,200 \%$, at approximately $1: 30$ B. M, khated


Investigetion (EBL). Khaled Alkeyed (hereafter Alkayed) provided SA to owning the Mediterranean Gafz, 13525 th Avenue, San Diego,
 Alkayec recesves his madi at telephone number Aware of the identry of the interviewing agent and the nature of the follow up interviev, Alsayed provided the following information:

- An manobarma memarms



Inverigation on 09/15/2001 ar San Dieco, California
File *265D-NY-280350-SD : Date dictated
by $\square$

$09 / 17 / 2001$
James Charles MoRae, Sondal Sscuriey Acooume Number $\square$ home address $\square$ $\sqrt{\text { is employed at Airisne Tramang Cencer, }}$ telephone
 ( 1600 South Litchfigld Roed, Eopdyear Airport, phoenix, Axizone, cestular zelephone
 was interviewed at his restence The purpose of the interview was to obeain information regarding MeRae's experience with Fans konjout as frs fight scucene. Special Agent $\square$ from the Federal Dureau of Investigation and specian Agen $\quad$ fom the Department of Defense conducted whe intexvisw. After being adyised of the identity of the investigating Agent's and the purpope of the interview, McFae provided the following information:
$\square$

$\square$




Case ID: 315N-NX-230350-302
Sexigl : 4839

ACS REQ 12-15-03

## $09 / 26 / 2001$



AMRO ABDELAZMM HASSAN, Date of Birch (DOB) $\square$
$\square$ was interviewed at the RADTSSON HOTEL, Room 524 , 100 pine Street, Williamsport, Pennsylvania (PA), telephone number (570) 327-8231. Priox to interview, HASSAN was made aware of the identity of the interviewing agents through dispiay of credentials. After being made aware of the nature and purpose of the interview. HASSAN provided the following information:
$\square$

 Hercu TM BCLasymes

Case $\mathrm{TD}: 265 \mathrm{~A}-\mathrm{NX}-280350 \mathrm{PH} \quad$ Serial : 264

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\begin{aligned}
& \text { REQ } 3 \text { supp. }{ }^{41-9} \\
& \text { OR }^{4111}(5 p \mathrm{p})
\end{aligned}
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## FEDERAL BUREAU OF ANVESTIGATION

Dase of trancctiption: $09 / 16 / 2001$

$\square$
$\square$

CETRTVELLA described ATMA and ALSHEHHI as very aggressLve. The two men were very rude to the female employees at the fifght training school. ATMA and ALSHEREI would often argue with CHIRIVELIA about row things shouid be done. On at least two occasions, ATMA and ALSFBHFI tried to wrest control of the plane from CHIRIVELLA while he (CHIRIVELLA) was the pLIot in command. CRIRIVELLA also experienced troubsing incidents when ATTA os ALSHEHHS would be attempeing to land the atreraft, On at jeast two occasions, chtriveliA would try to take

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Fina $\# 265 \mathrm{D}-\mathrm{NY}-280350-\mathrm{TP} \quad$ Date dictaced $9 / 26 / 2001$
8y. SA $\square$ 1 mb

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controt of the atrcraft because the landing had become unsafe. Arta and ALSHEHAF wOWIC Eight ChYRYELGA to keep control of the aircraft.

$\square$

Mousac Jdadnd date of bixth telephone number $\square$

$\square$



ACS REQ 12-15-03
$09 / 19 / 2001$

## Reference Newank Lead Number NK 1240

TMMT MOURT, sociai security number $\square$, $\quad$ date of birth adamess. $\square$ New York, home telephone number gelmax teteghone number interviewed at his piace of bustress, NOURI's GIFF sHOppz, at 983 Main Street, Facerson, New Jersey. Aftex being advised of the identities of the intexviewing agents and the nature of the intervies, NOURI provided the following information:
$\square$
$\square$

YAZEPD AL-SALMI, $a$ MAIE botra $\square$ was frtexviewec at his resudence at Prior to the intervaw, Al-Salm was advised of che official identity of the interviewing agents and the mature of the interview. During the interview AL-Salmi was asked for consent to search his automoblie, the argas of Apartment 38 chat were his, and his wallet. He agreed to give consent and signed consent forms to that effect. (The original consent forms have been placed in the lA section of this Eile.) During the interview, Ay-Selmi provided the following information:


$\square$
$\square$
$\square$

recalla noticing that Alhazmi did not use the telephone at the mt. Vemon serest bouse, even though the phone coula be used by the residerts. Alhezmi would go outside and use a pay telephone and make his calls on a calling card.
$\square$
$\square$
$\square$

FEDERAL BUREAU OF INVESTIGATION
ML TNTORYTTOM CONTATMED
HEETN IS THELAssTHTE

Date of transcription $\quad 09 / 25 / 2001$

$\square$


Investigation on $9 / 24 / 01$ at San Diego, California
File \# $265 \mathrm{~A}-\mathrm{NY}-280350 \quad$ Date dictated $9 / 25 / 01$
$\square$

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